

# WEC NEW DASHBOARD

February 2018

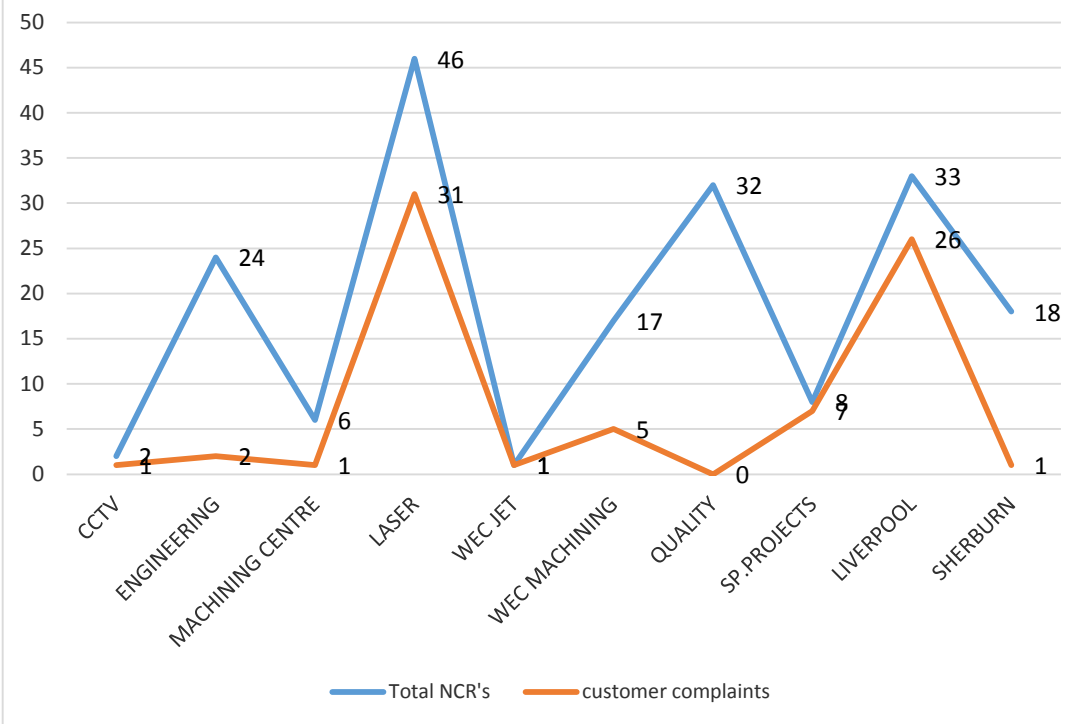
# SHEQ Scorecard

FEB 2018

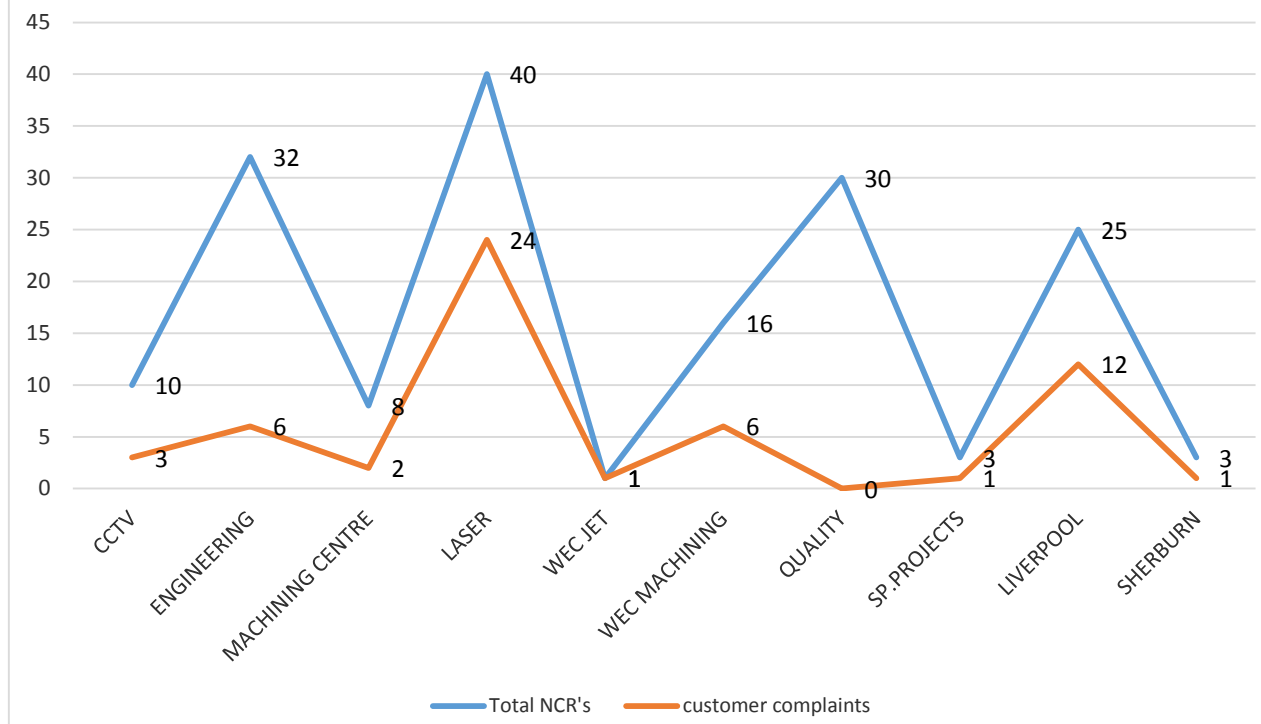
Subject	Targets	Actual	Status	Trend
<b>Audits, Events, Assessments Problems ( NCR's) Actions</b>	<b>Audits Overdue</b> <0% Audits performed: CCTV, ENGINEERING, CENTRAL FUNCTIONS ( PURCHASING, HR) <b>Major NC raised this month = 0 Minors for all departments = 168/</b> last year Jan = 120 <b>Open Actions Overdue</b> <15% based on closure average	TO THE PLANNING		
<b>Concessions</b>	<b>Expired without resolution</b> 1 for SMP- approved by the customer <b>Extended without Action Plan</b> None <b>Regular Reviews</b> All open concessions reviewed this month			
<b>New/ amended/ deleted documents on Document Control Database</b>	<b>Revised system documents:</b> <b>Awaiting signature &gt; 2 none</b> <b>Pending: All Policies statements review- for March 2018</b> <b>New Policy for security of information signed</b>			
<b>Calibration</b>	<b>Overdue</b> 1 at Machining; 7- Laser			
<b>Training &amp; Competence</b>	<b>Competences &amp; Assessments</b> = 0 - Engineering, 32- laser, 1- Machining Centre, 6- Machining, 12-Sherburn ; 5-CCTV;2- Sp.Projects	More new people and no assessments of competences		
<b>Customer Satisfaction (Complaints, Surveys, etc.)</b>	<b>Satisfaction Surveys</b> = Received 3- Laser, 2-5750, 3-HTA, 1-CCTV Action Plans published for all surveys with minimum scores =0 <b>Complaint actions overdue</b> = 0			
<b>Facilities Management</b>	<b>PPM Maintenance</b> Overdue Tasks = 3 ( CCTV- TC Rollers, Green Press, despatch heater) <b>Unplanned tasks</b> None			
<b>Org chart</b>	<b>Organisation Chart</b> Last update <3 month ago / no known changes required			
<b>Supplier Quality</b>	<b>Top 5 suppliers ( including remote sites)-</b> 3 suppliers with issues ( Laser, Broadoak, Karas Plating)@ 97%			
<b>Railway Safety Issue Resolution (Inc. Operational Safety)</b>	<b>Railway Safety Issues</b> None			
<b>EHS</b>	<b>High Risk Activity (AZDP)</b> Zero Deviations <b>Lost Time Accidents</b> Recorded this month = 3 Accident rate =0.2% <b>Close Calls</b> 0 <b>Environment</b> No Issues		2	

# NCR's/ customer complaints

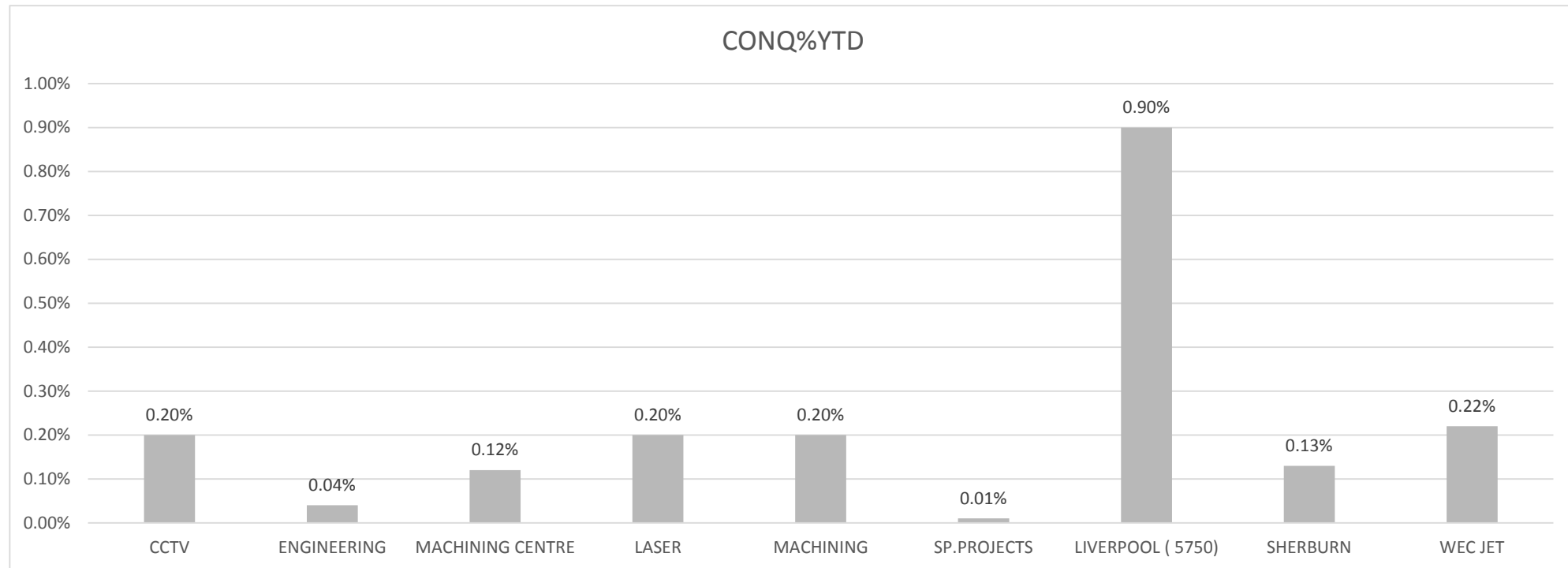
Total NCR's/ customer complaints - January 2018



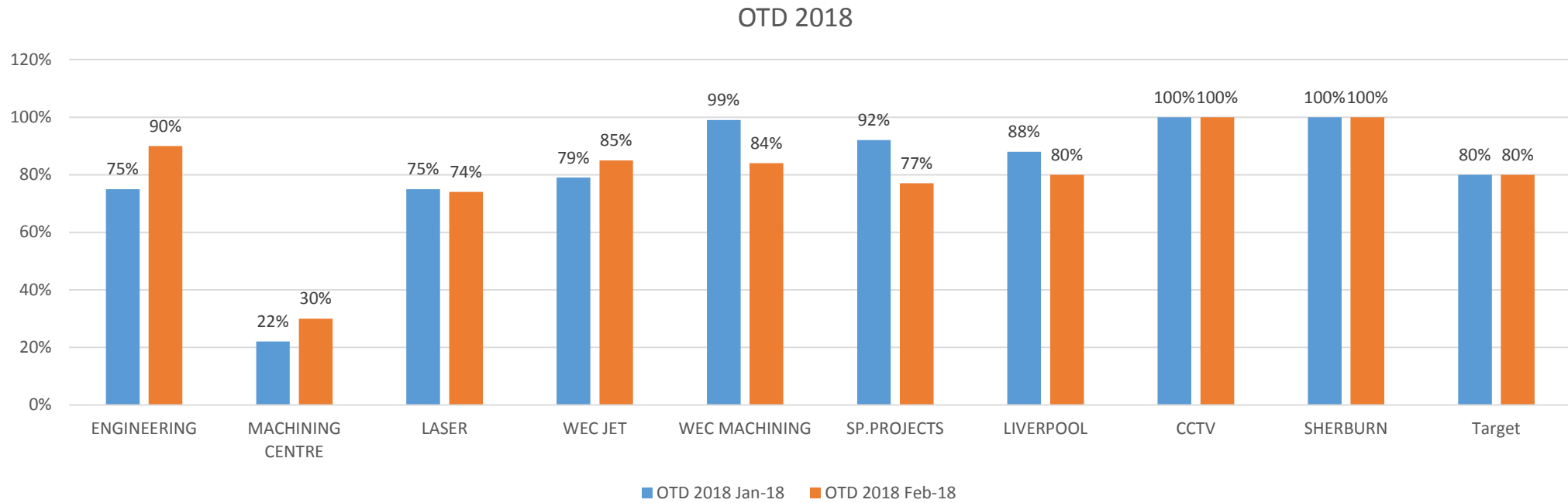
Total NCR's/ customer complaints - February 2018



# COST OF NON-QUALITY



# OTD

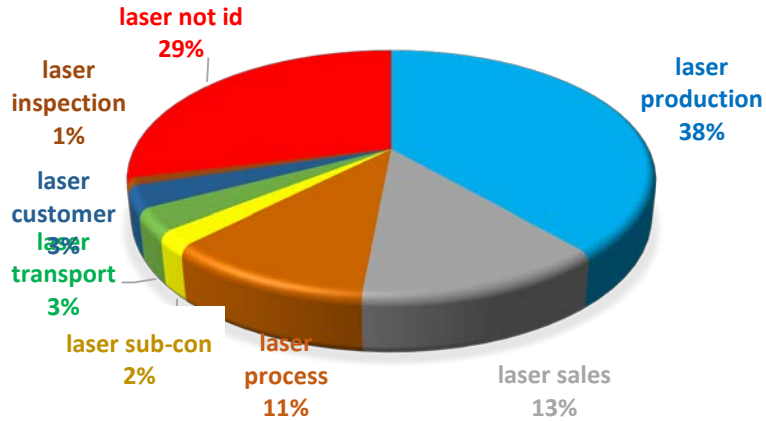


\* NOTE: CCTV, Sherburn=100% working to customers schedule

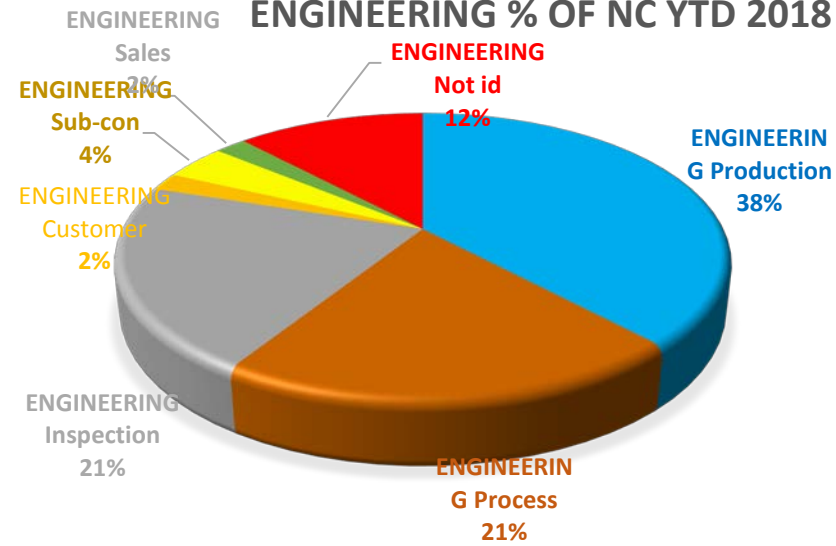
\*NOTE: Best OTD for Engineering recorded= 90% comparing with the average of last year: 65%

# NCR's per process for Divisions

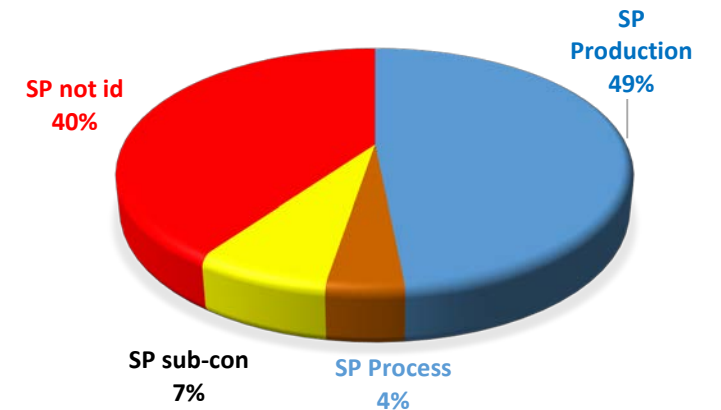
LASER %OF NC- YTD 2018



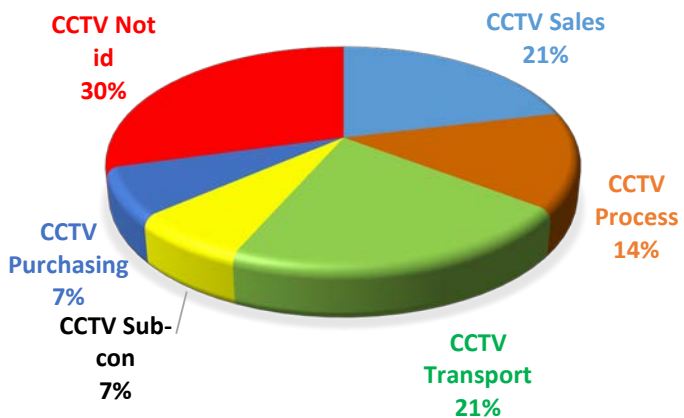
ENGINEERING % OF NC YTD 2018



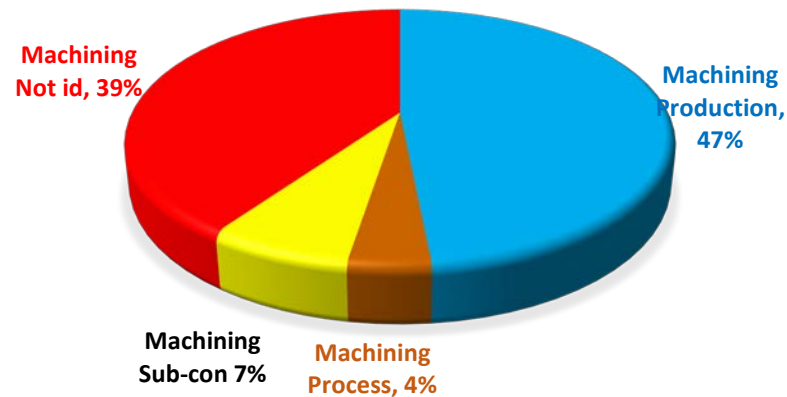
SP.PROJECTS PERCENTAGE YTD 2018



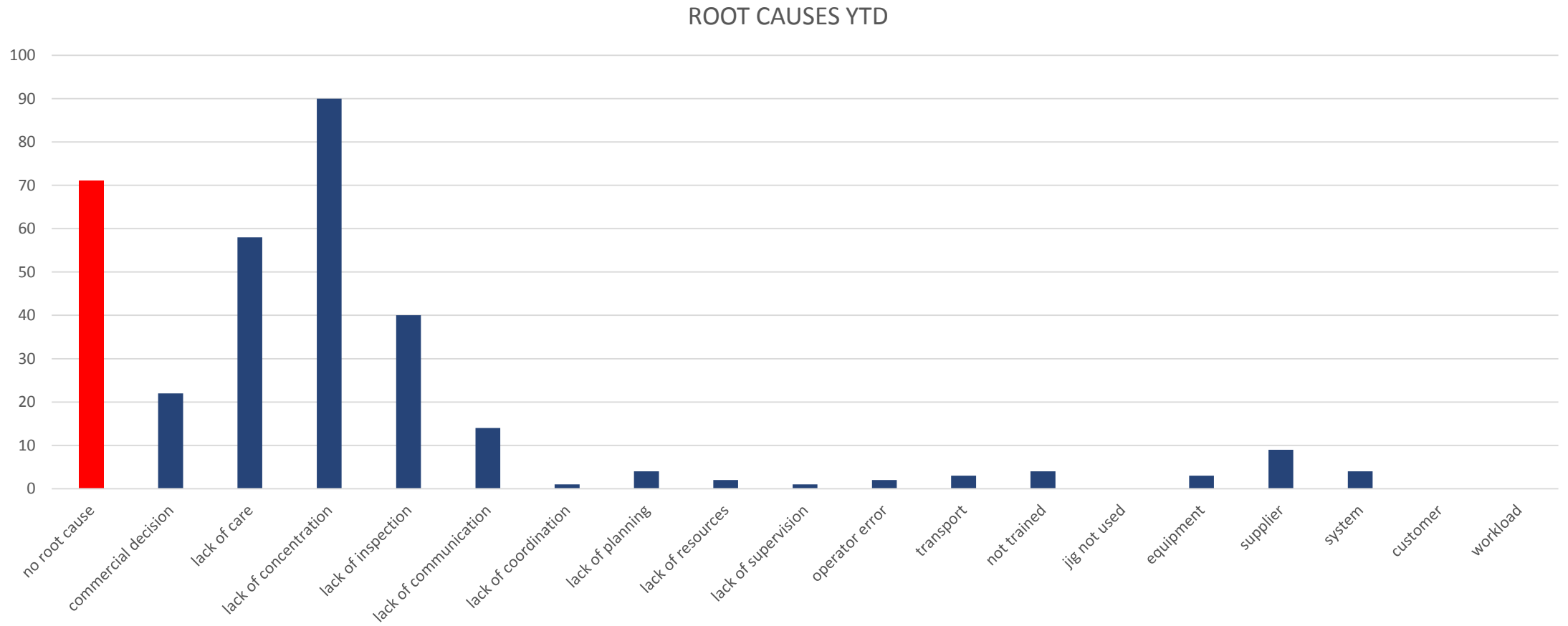
CCTV PERCENTAGE YTD 2018



MACHINING % OF NC YTD 2018



# Root causes



# Quality AWARD for the month

JAN-18	FEB-18	MARCH-18	APRIL-18	MAY-18	JUNE-18	JULY-18	AUG-18	SEPT-18	OCT-18	NOV-18	DEC-18
CCTV	ENGINEERING										