



APRIL 2022

QUALITY DASHBOARD

Opening Notes Page

Subject	Details	Targets	Actions	Status
Audits: Accreditation	<ol style="list-style-type: none"> No Quality audits conducted in April March: 9100:2018 (WEC Machining). 3 minor, 1 major. 	Zero NCRs	<ol style="list-style-type: none"> N/A All NCR's fully actioned. 	<ol style="list-style-type: none"> N/A Closed
Audits: Customer	<ol style="list-style-type: none"> No customer audits conducted in April February: Switch (Sherburn). 7 NCR's. 	Zero NCRs	<ol style="list-style-type: none"> N/A Phased plan in place. Behind target. 	<ol style="list-style-type: none"> N/A Open
Audits: Internal	<ol style="list-style-type: none"> No Internal audits conducted in April February: CCTV. 1 NCR. February: Sherburn. 4 NCR's. 	2 per audit	<ol style="list-style-type: none"> N/A IT to action. Phased plan in place. Behind target. 	<ol style="list-style-type: none"> N/A Open Open
Significant changes that may effect the integrity of the QMS.	<ol style="list-style-type: none"> January: RWC team is no longer under the umbrella of the Group QA function. January: Newly appointed QA Manager in Engineering. January: Reduced Group Quality personnel. The Business Excellence Manual needs improving. EN 1090-1 has now been cancelled with BSI. This accreditation was duplicated with TWI. Richard Dowling (Sherburn GM) is leaving the business on the 22/07/2022. 	N/A	<ol style="list-style-type: none"> Effective monitoring. Effective monitoring. Effective monitoring. Re-write the business excellence manual. Marketing to remove all copies of this certificate and to remove/stop this accreditation reference being displayed John Dinsdale has been promoted to GM. 	<ol style="list-style-type: none"> Closed Closed Closed Open Closed Closed
AOB				

Division Managers Tasks/Responsibilities

Data:

- Ensure your divisions KPI data is imputed accurately to show a true reflection of where improvements can be focused.
- Ensure your division utilizes the data shown in this document to focus on where improvements are needed the most.
- Ensure your division aims to achieve or improve on the set targets shown within this document.

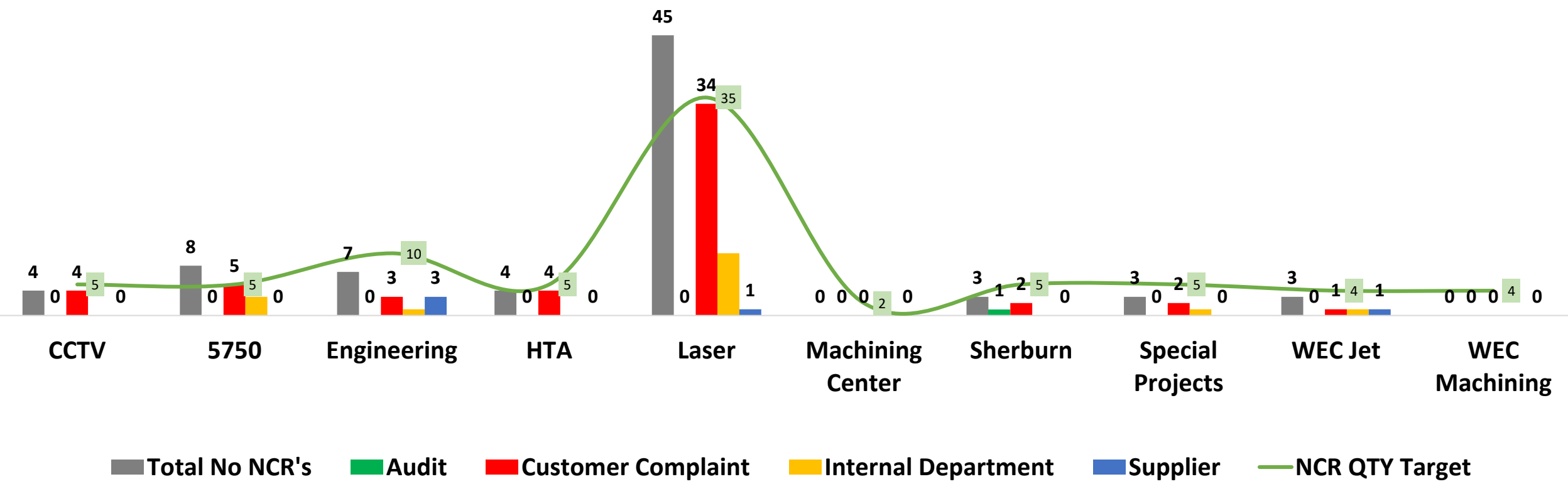
NCRs:

- Ensure your divisions non-conformances are accurately and effectively documented within your divisions NCR database.
- Ensure your divisions non-conformances are only fully closed when the best possible out-come has been achieved.
- Ensure your division always capture non-conformances where it is deemed beneficial if an investigation was to take place.

Number of NCR's by source by division

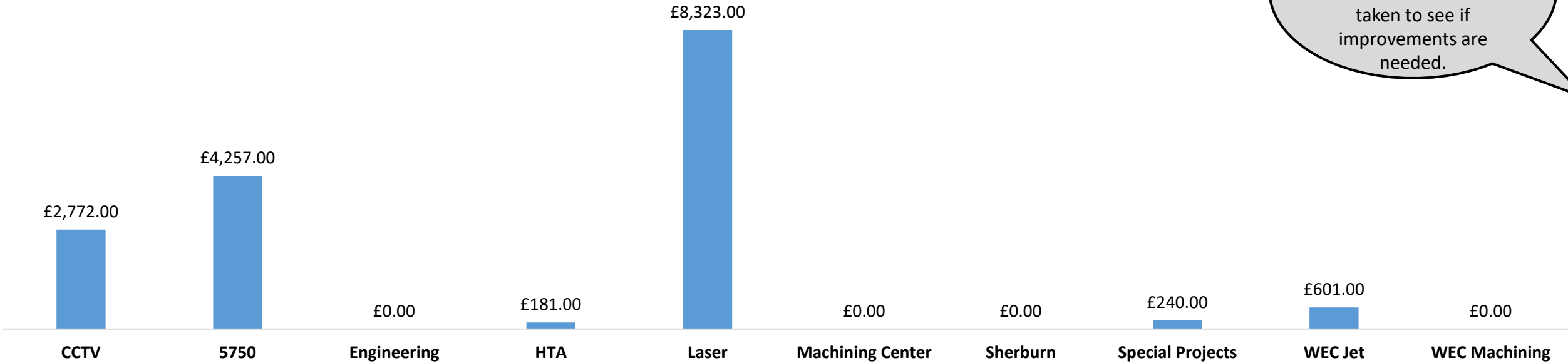
The set targets on this page are individual to each division due to the variation of order numbers received.

If your division **REACHES** the "NCR QTY Target" then an assessment must be taken to see if improvements are needed.

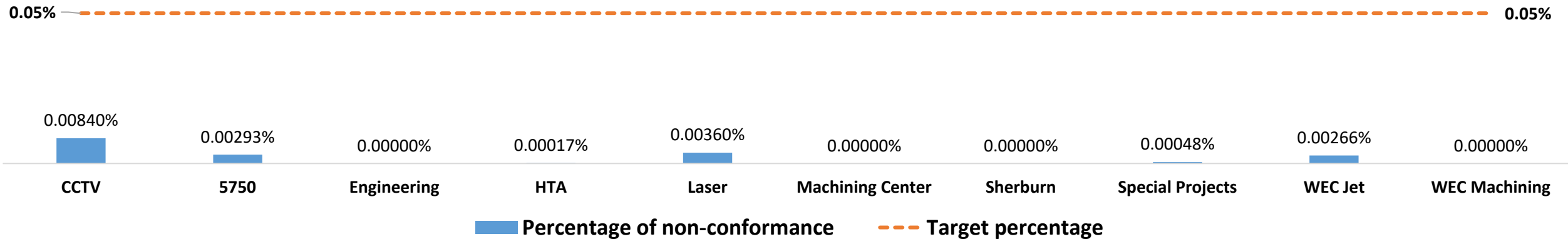


Cost of non-conformances by division

If your division **REACHES** the set target then an assessment must be taken to see if improvements are needed.

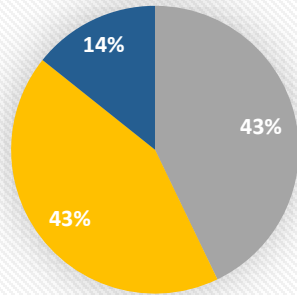


Percentage of non-conformances compared against turnover, by division



Non-conformances by AREA

Engineering

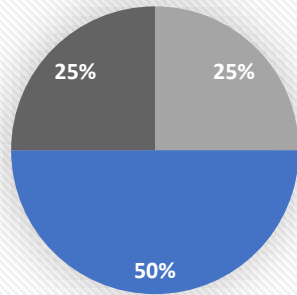


- Documentation
- Job Card
- Human Factors
- Process/Procedure
- Material
- System/Database
- Tooling Equipment
- Training
- Drawing
- Other

Machining Centre

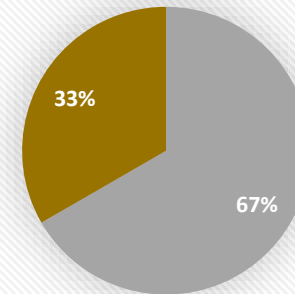
- Documentation
- Job Card
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- Process/Procedure
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- System/Database
- Tooling Equipment
- Training
- Drawing
- Other

CCTV



- Documentation
- Job Card
- Human Factors
- Process/Procedure
- Material
- System/Database
- Tooling Equipment
- Training
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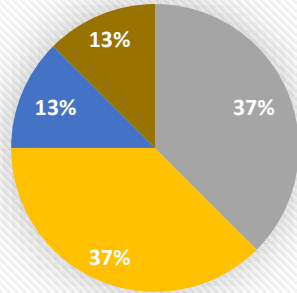
Special Projects



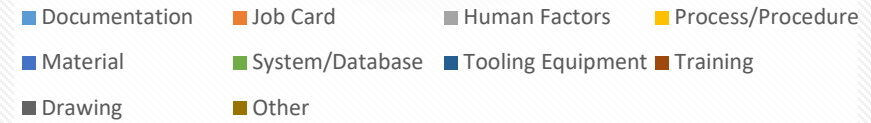
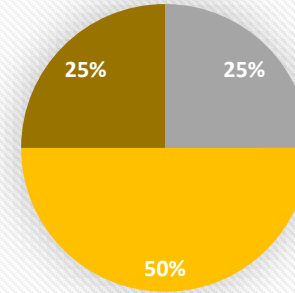
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Non-conformances by AREA

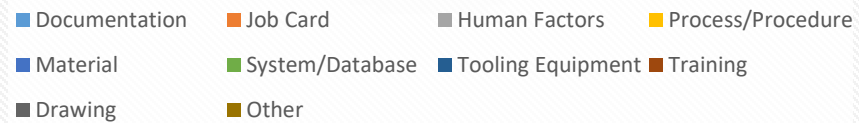
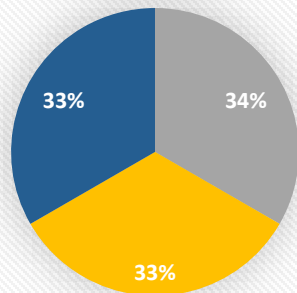
5750



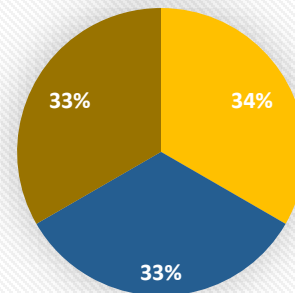
HTA



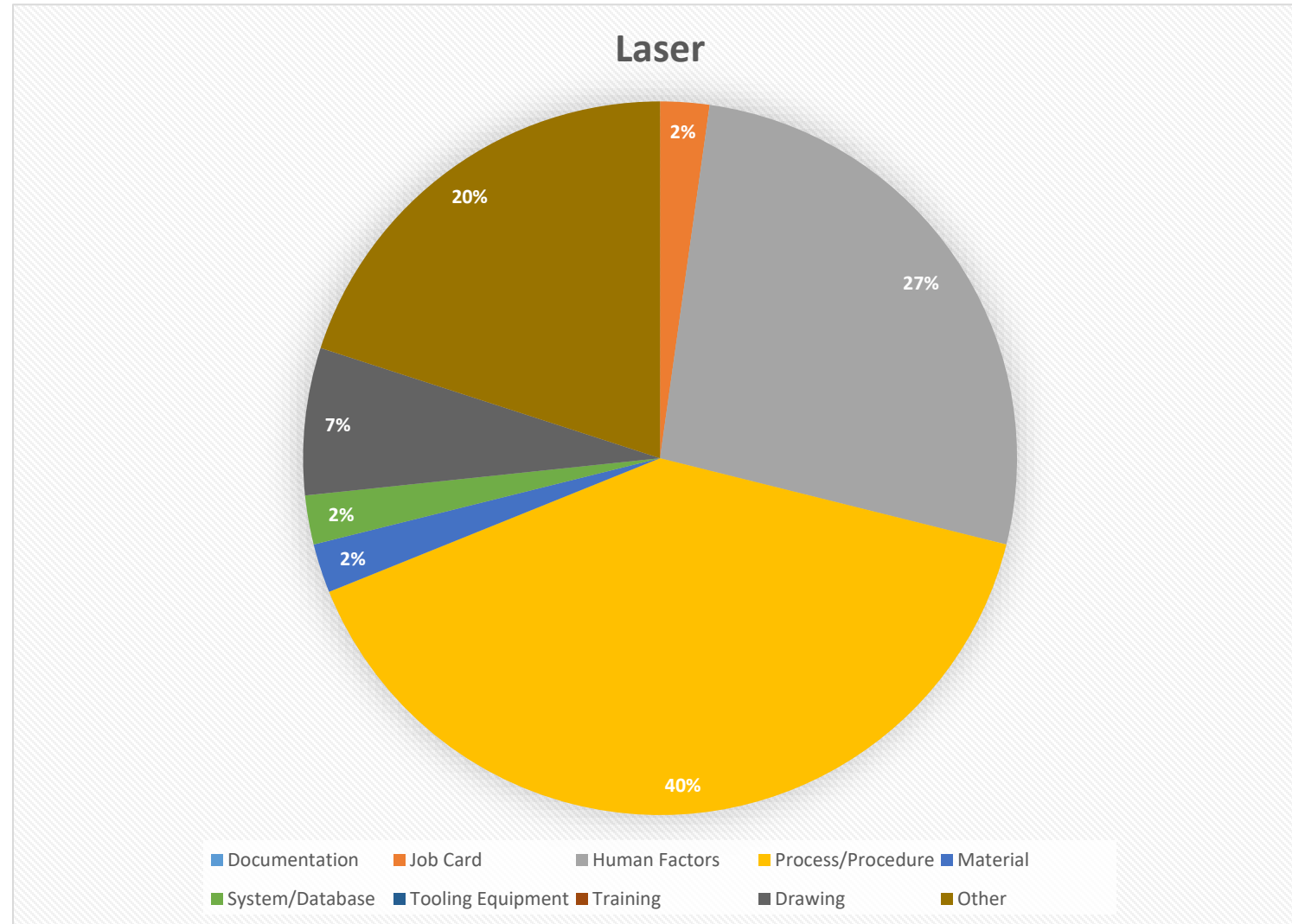
Sherburn



WECJET



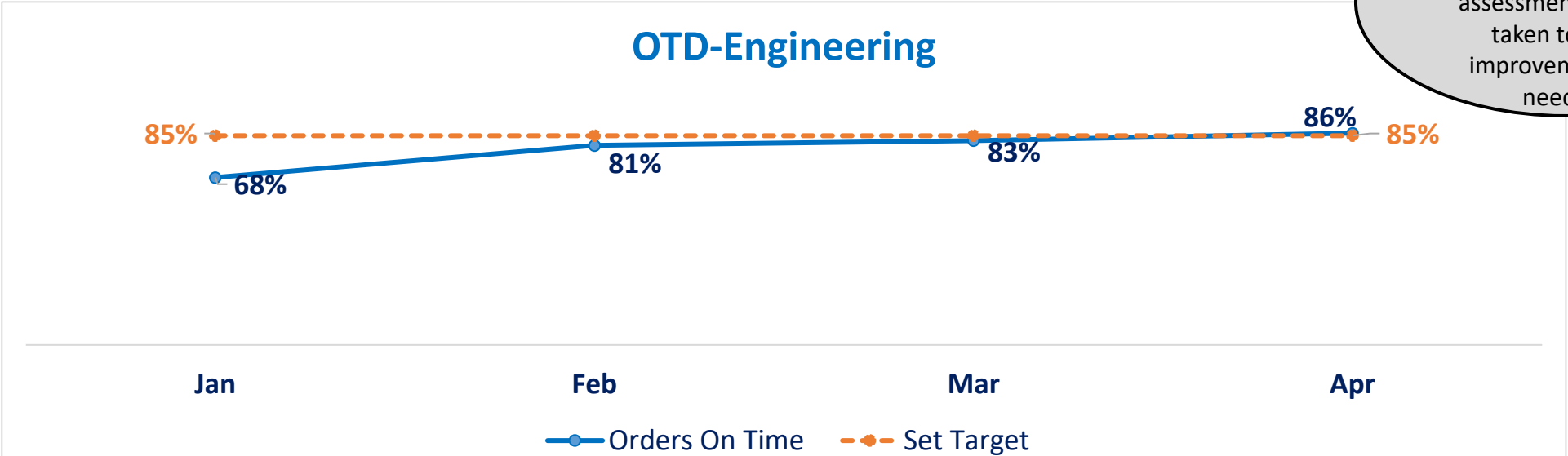
Non-conformances by AREA



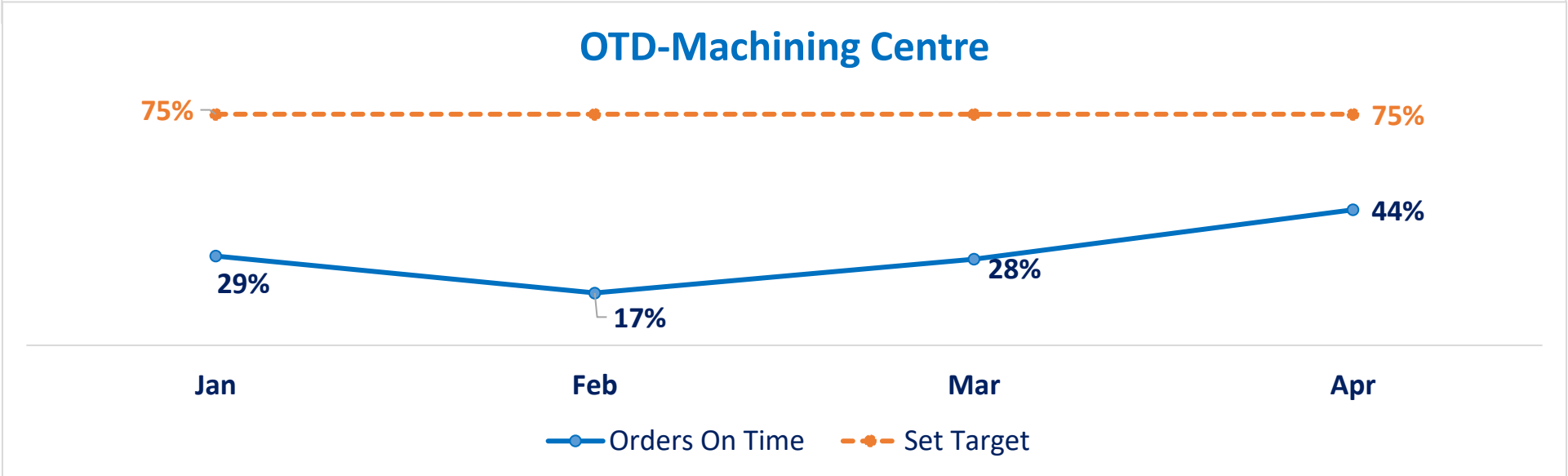
On-Time-Delivery (YTD)

If your division does **NOT REACH** the set target then an assessment must be taken to see if improvements are needed.

OTD-Engineering

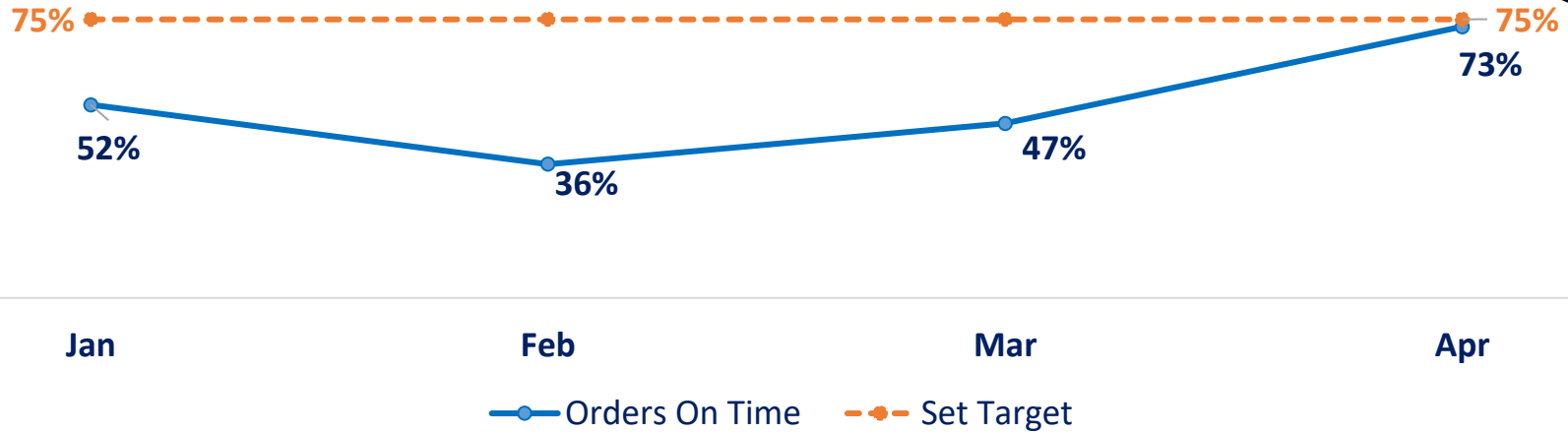


OTD-Machining Centre



On-Time-Delivery (YTD)

OTD-Special Projects



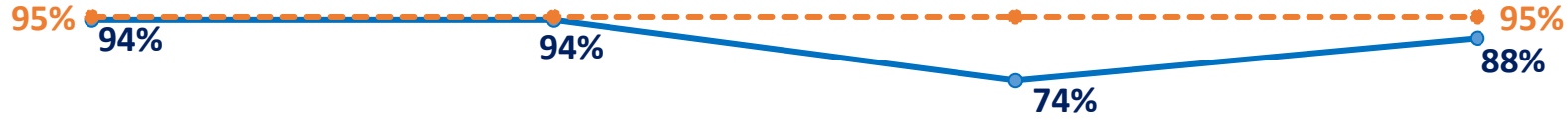
If your division does **NOT REACH** the set target then an assessment must be taken to see if improvements are needed.

OTD-WEC Machining



On-Time-Delivery (YTD)

OTD-Sherburn



Jan

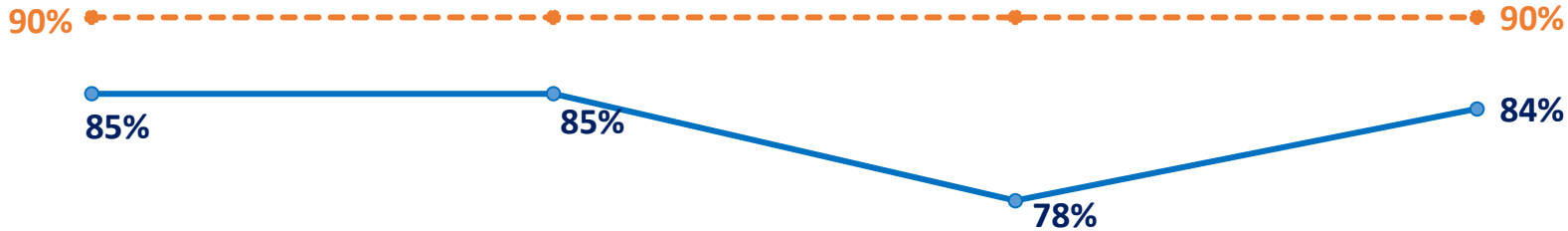
Feb

Mar

Apr

—●— Orders On Time - - - ● - - - Set Target

OTD-5750



Jan

Feb

Mar

Apr

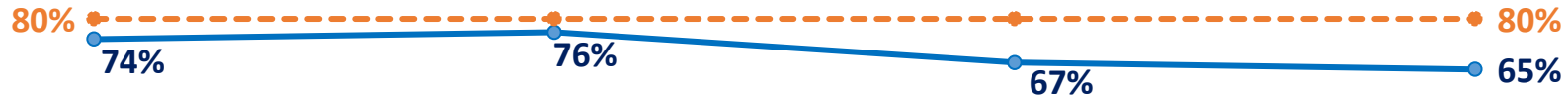
—●— Orders On Time - - - ● - - - Set Target

If your division does **NOT REACH** the set target then an assessment must be taken to see if improvements are needed.

On-Time-Delivery (YTD)

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OTD-Laser



Jan

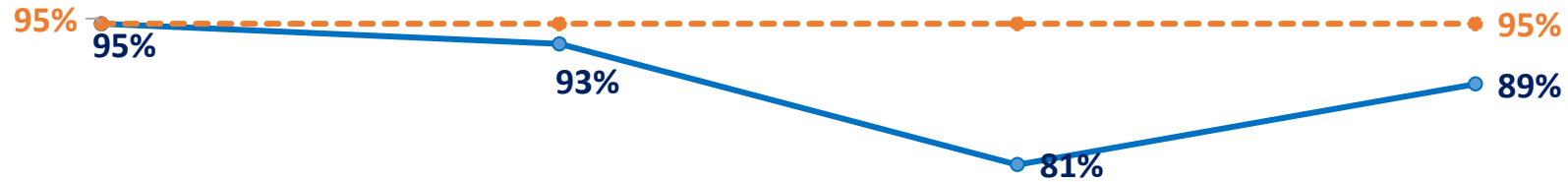
Feb

Mar

Apr

—●— Orders On Time -◆- Set Target

OTD-WEC Jet



Jan

Feb

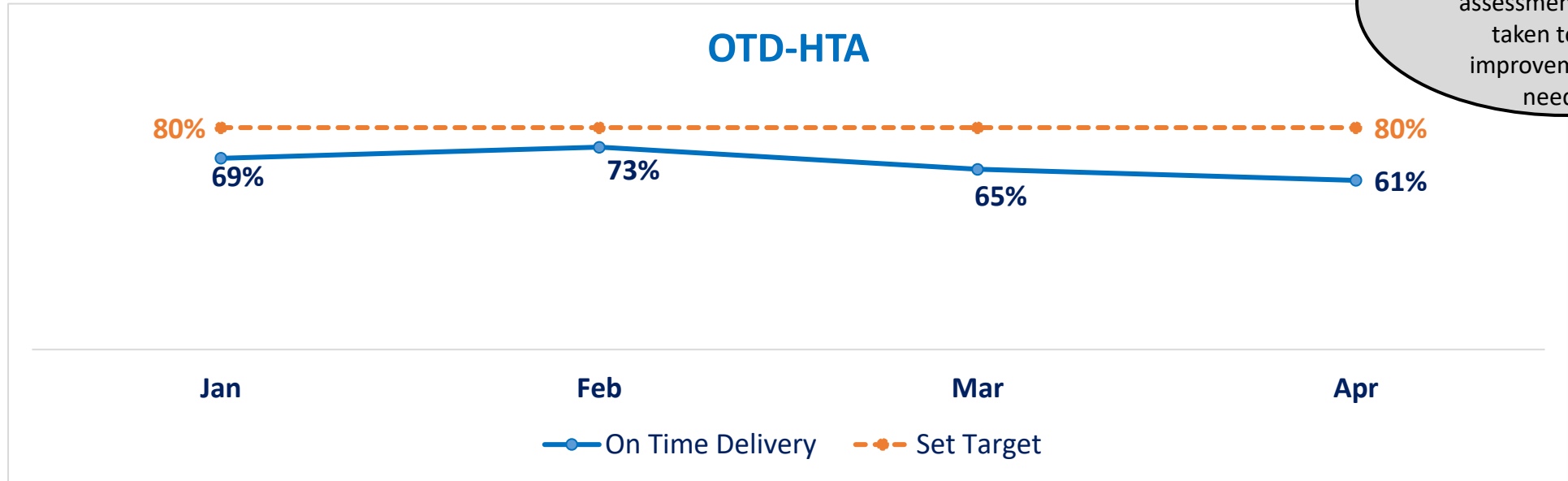
Mar

Apr

—●— Orders On Time -◆- Set Target

On-Time-Delivery (YTD)

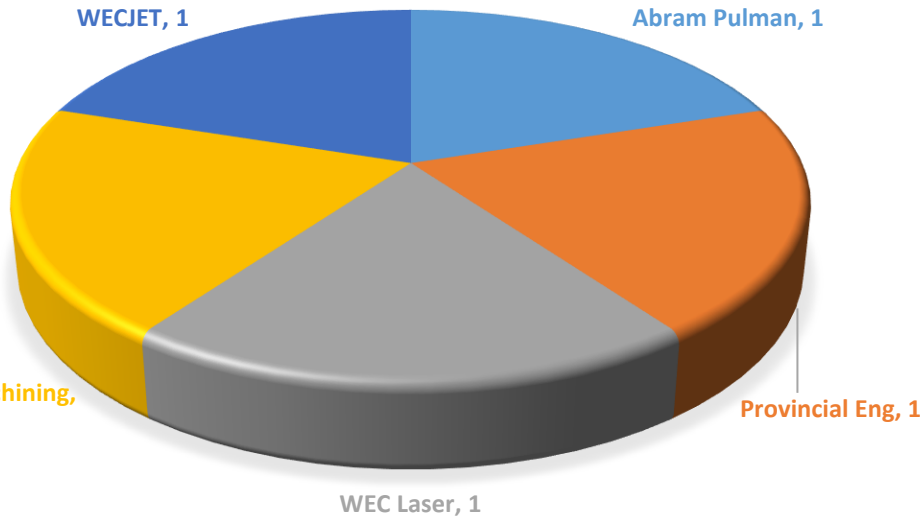
OTD-HTA



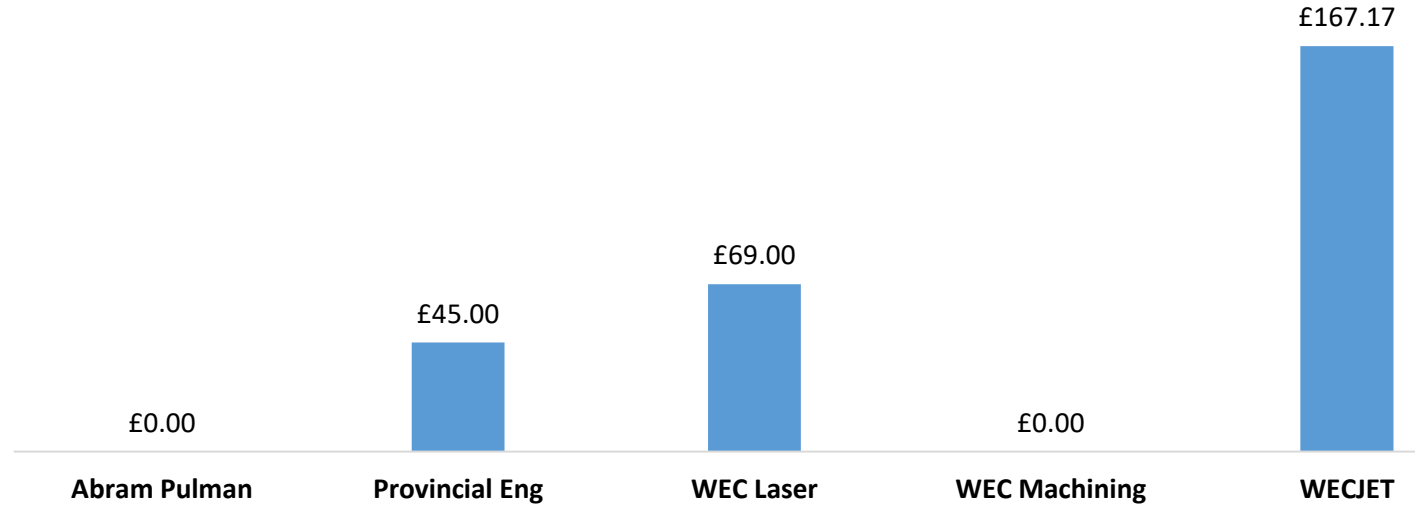
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Supplier Performance

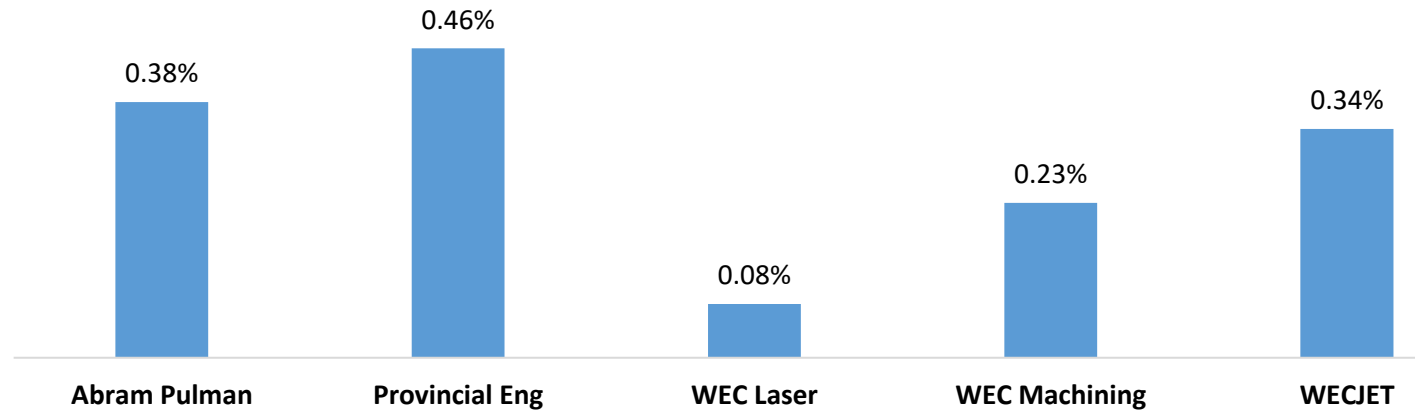
NUMBER OF SUPPLIER NON-CONFORMANCES



Supplier cost of non-conformances

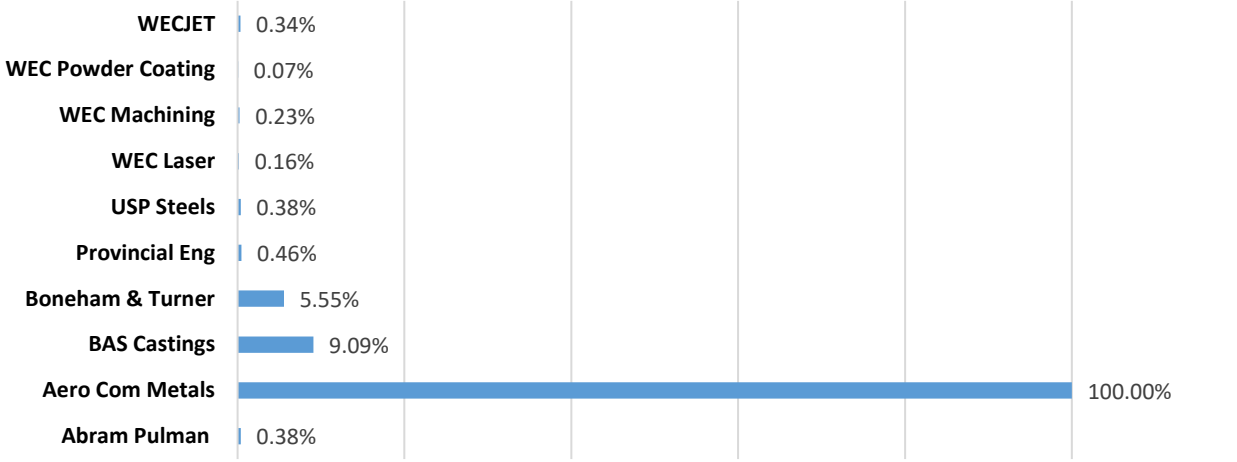


Percentage of non-conformances compared to orders received (01/01/2022-30/04/2022)

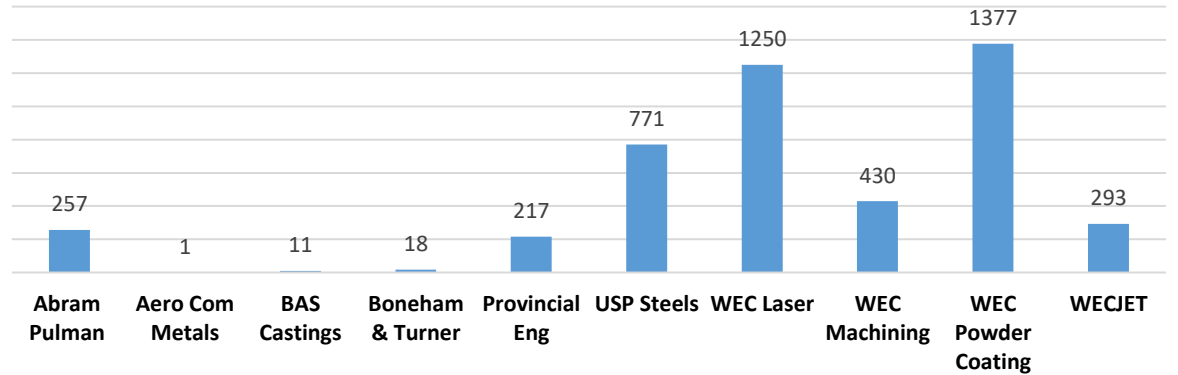


Supplier Performance (YTD)

Percentage of non-conformances compared to orders received (01/01/2022 to 30/04/2022)



Number of orders received (01/01/2022 to 30/04/2022)



Set supplier targets:

The group quality function will conduct an assessment to see if improvements are needed when:

1. A supplier reaches 5% of non-conformances from providing between 20 and 50 orders.
2. A supplier reaches 3% of non-conformances from providing between 51 and 100 orders.
3. A supplier reaches 1.5% of non-conformances from providing over 100 orders.