



JANUARY - MARCH 2022

QUALITY DASHBOARD

Opening Notes Page

Subject	Details	Targets	Actions	Status
Audits: Accreditation	<ol style="list-style-type: none"> 1. January: No audits. 2. February: 9001:2015 (Laser & CCTV). No findings. 3. March: 9100:2018 (WEC Machining). 3 minor, 1 major. 4. March: Accreditation for training academy. No findings. 	Zero	<ol style="list-style-type: none"> 1. N/A 2. N/A 3. 1 Major (actioned), 3 minor (on target). 4. N/A 	<ol style="list-style-type: none"> 1. N/A 2. Closed 3. Open 4. Closed
Audits: Customer	<ol style="list-style-type: none"> 1. January: No audits. 2. February: Switch (Sherburn). 7 findings. 3. February: Hitachi (Laser). No findings. 4. February: Leyland Trucks (Special Projects). No findings. 5. March: Time24 (Fabs and Powder-coat). No findings. 	Zero	<ol style="list-style-type: none"> 1. N/A 2. Phased plan in place. Behind target. 3. N/A 4. N/A 5. N/A 	<ol style="list-style-type: none"> 1. N/A 2. Open 3. Closed 4. Closed 5. Closed
Audits: Internal	<ol style="list-style-type: none"> 1. January: No audits. 2. February: 9100:2018 (Machining). 1 finding. 3. February: 9001:2015 (Laser). No findings. 4. February: 9001:2015 (CCTV). 1 finding. 5. February: 9001:2015 (Sherburn). 4 findings. 6. February: 9001:2015 (HTA). No findings. 	2 per audit	<ol style="list-style-type: none"> 1. N/A 2. Actioned. 3. N/A 4. On target. 5. On target. 6. N/A 	<ol style="list-style-type: none"> 1. N/A 2. Closed 3. Closed 4. Open 5. Open 6. Closed
Significant changes that may effect the integrity of the QMS.	<ol style="list-style-type: none"> 1. January: RWC team is no longer under the umbrella of the Group QA function. 2. January: Newly appointed QA Manager in Engineering. 3. January: Reduced Group Quality personnel. 4. April: Re-write the Business Excellence Manual. 5. EN 1090-1 has now been cancelled with BSI. This accreditation was duplicated with TWI. 	N/A	<ol style="list-style-type: none"> 1. Monitoring stage. 2. Monitoring stage. 3. Monitoring stage. 4. Re-write is WIP. 5. Remove certificate from website. Remove certificate number from any marketing documents. 	<ol style="list-style-type: none"> 1. Open 2. Open 3. Open 4. Open 5. Open
AOB	<ol style="list-style-type: none"> 1. The Quality Dashboard will be presented each month and will display data from the previous month, plus year-to-date data. 	N/A	<ol style="list-style-type: none"> 1. Present the Quality Dashboard each month. 	<ol style="list-style-type: none"> 1. Open

Division Managers Tasks/Responsibilities

Data:

- Ensure your divisions KPI data is imputed accurately to show a true reflection of where improvements can be focused.
- Ensure your division utilizes the data shown in this document to focus on where improvements are needed the most.
- Ensure your division aims to achieve or improve on the set targets shown within this document.

NCRs:

- Ensure your divisions non-conformances are accurately and effectively documented within your divisions NCR database.
- Ensure your divisions non-conformances are only fully closed when the best possible out-come has been achieved.
- Ensure your division always capture non-conformances where it is deemed beneficial if an investigation was to take place.

January 2022

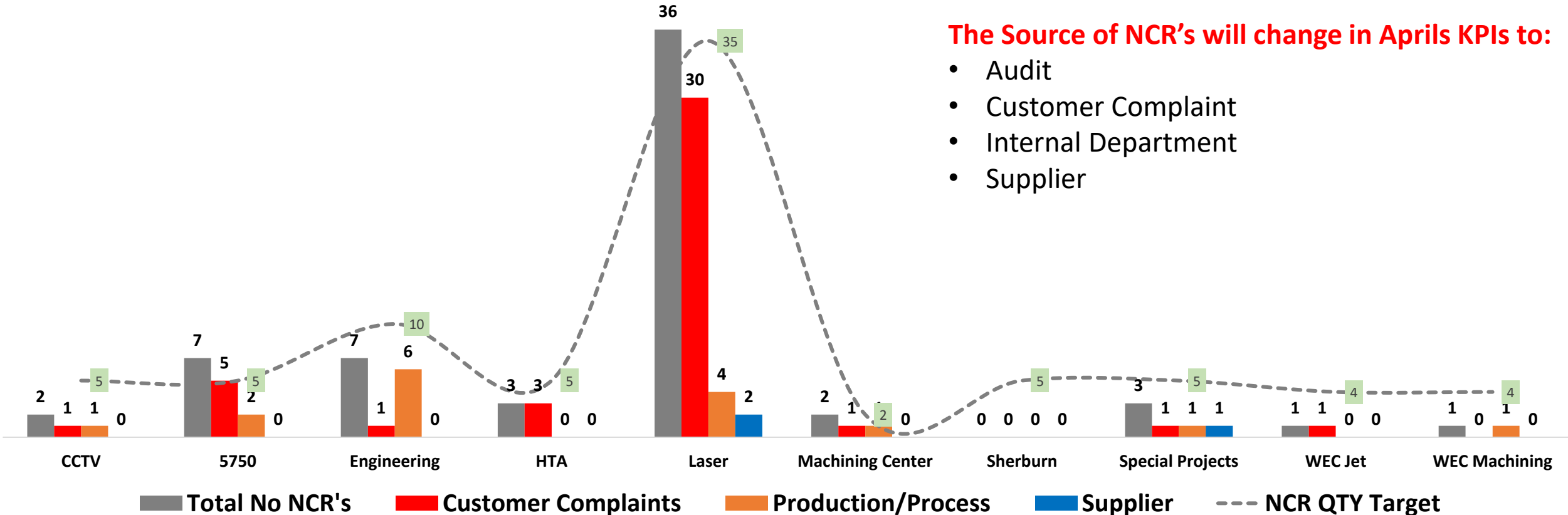
The set targets on this page are individual to each division due to the variation of order numbers received.

If your division **REACHES** the "NCR QTY Target" then an assessment must be taken to see if improvements are needed.

Number of NCR's by source by division

The Source of NCR's will change in April's KPIs to:

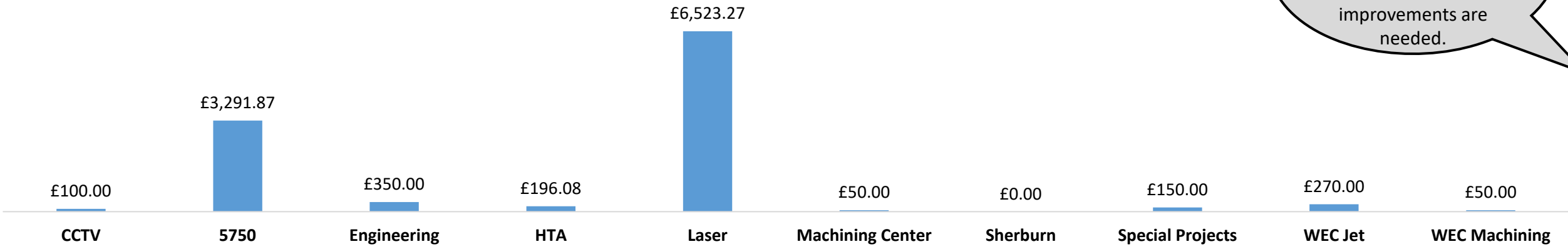
- Audit
- Customer Complaint
- Internal Department
- Supplier



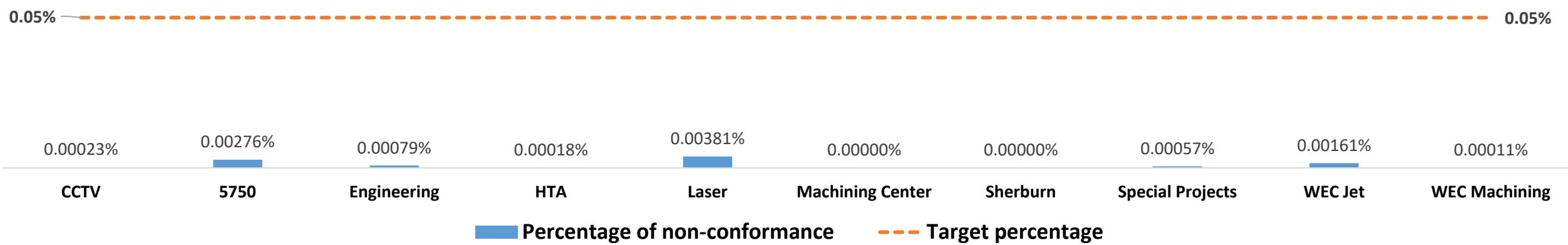
January 2022

Cost of Non-conformances by Division.

If your division **REACHES** the set target then an assessment must be taken to see if improvements are needed.



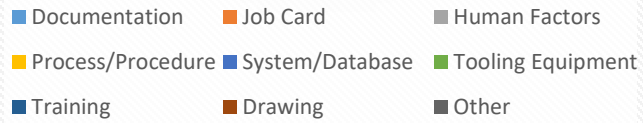
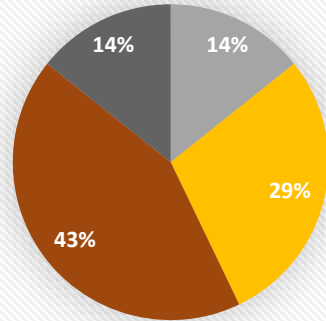
Percentage of Non-conformances compared against turnover, by Division.



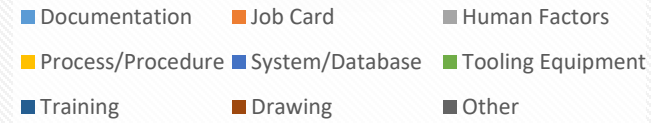
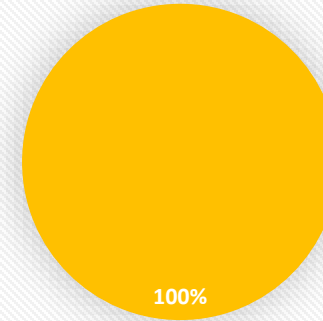
January 2022

Area of Non-conformances

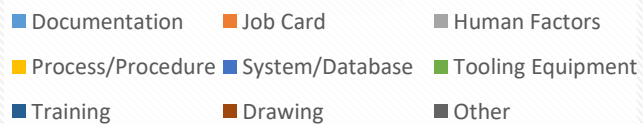
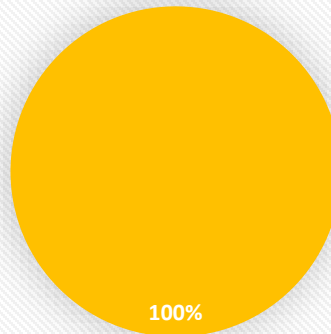
Engineering



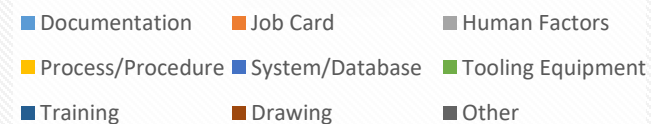
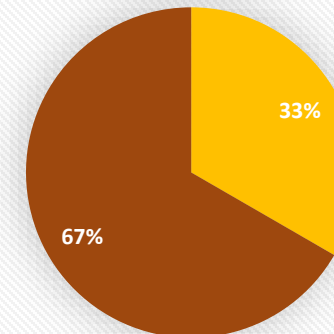
Machining Centre



CCTV



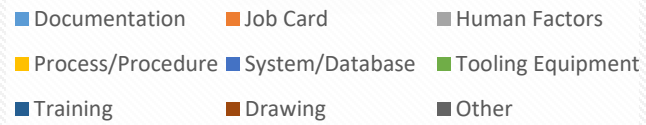
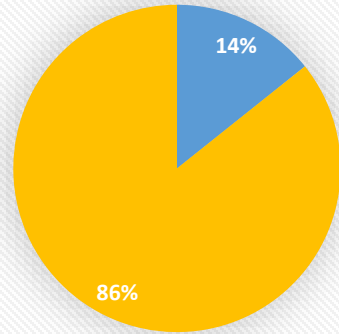
Special Projects



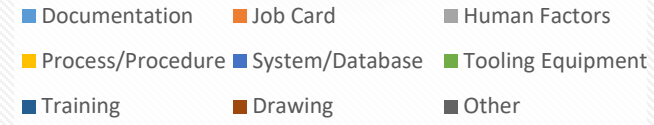
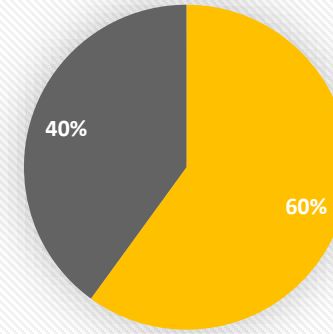
January 2022

Area of Non-conformances

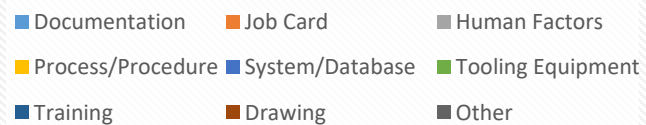
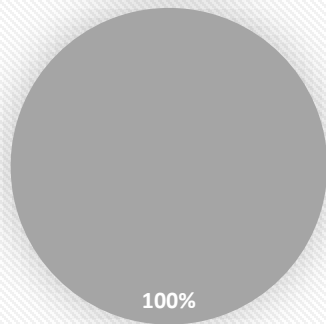
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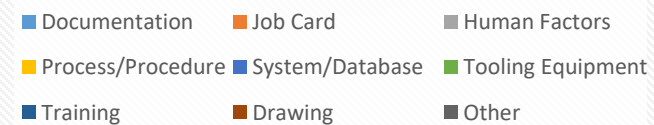
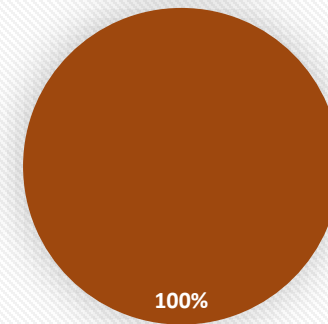
HTA



WEC Jet

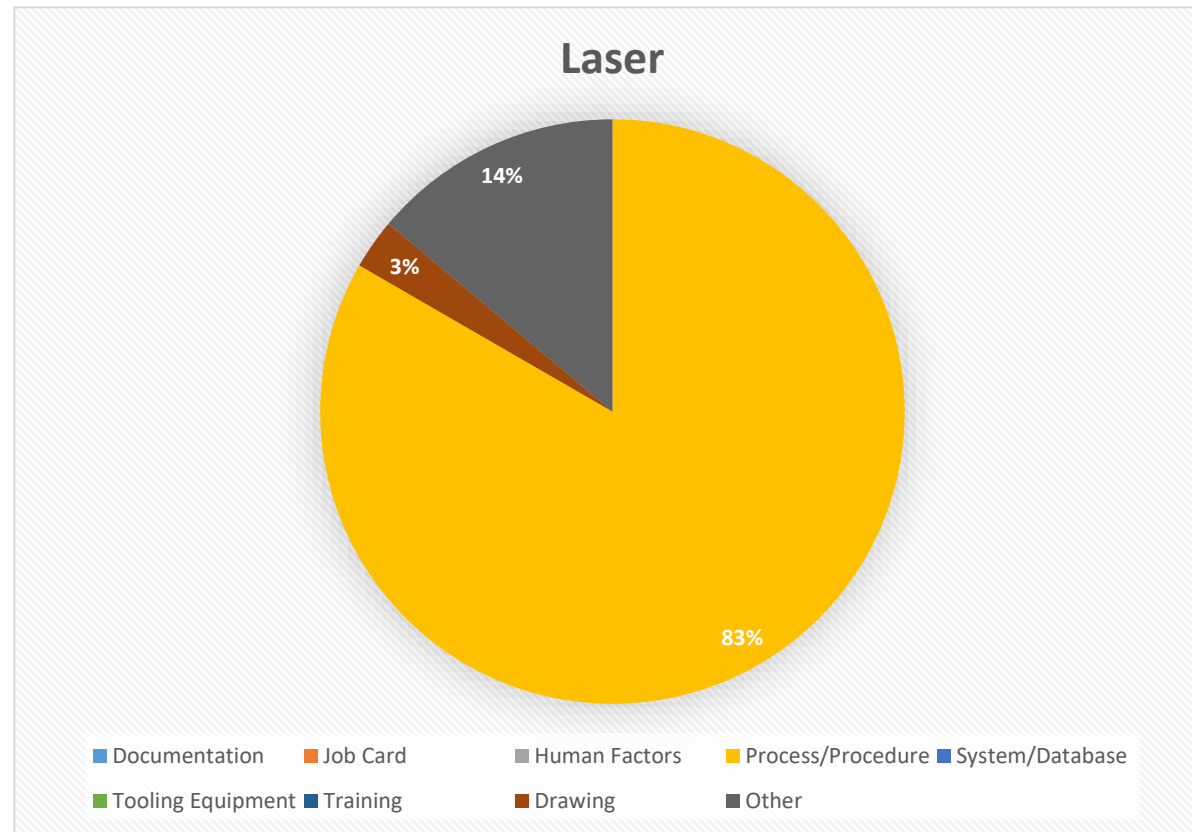


WEC Machining



January 2022

Area of Non-conformances



February 2022

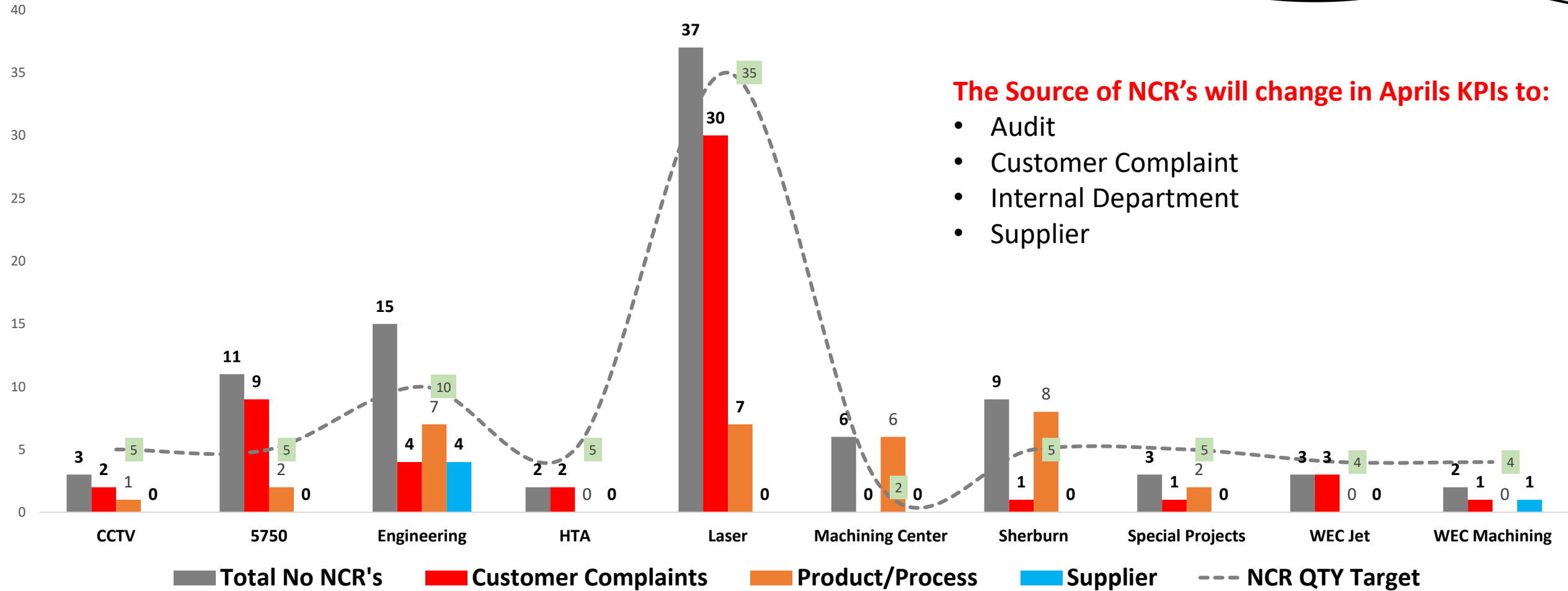
The set targets on this page are individual to each division due to the variation of order numbers received.

If your division **REACHES** the "NCR QTY Target" then an assessment must be taken to see if improvements are needed.

Number of NCR's by source by division

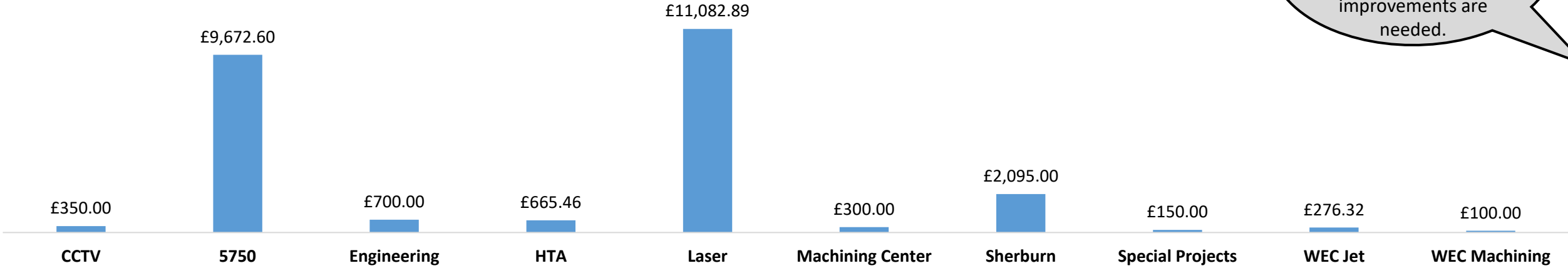
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- Supplier



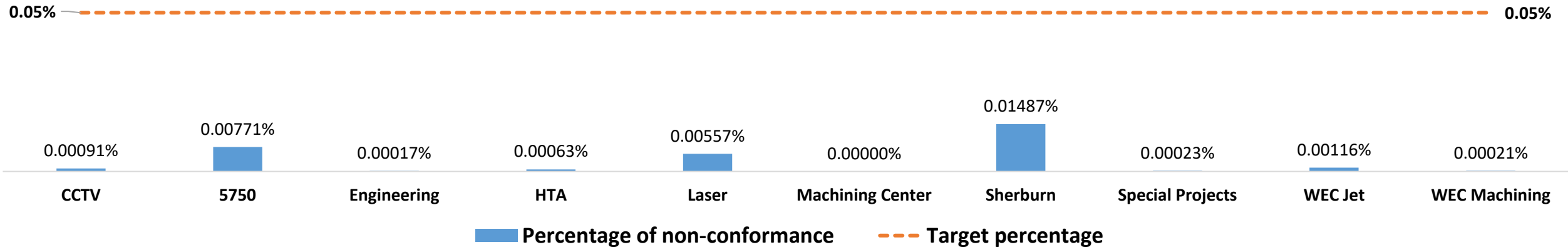
February 2022

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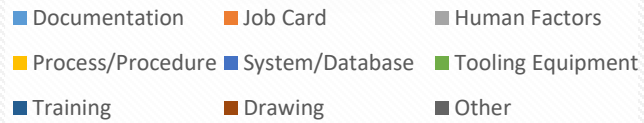
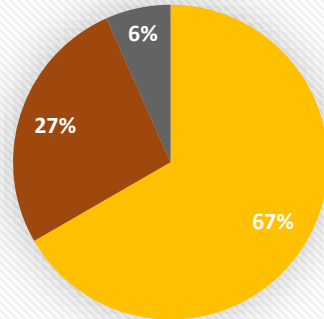
Percentage of non-conformances compared against turnover, by division



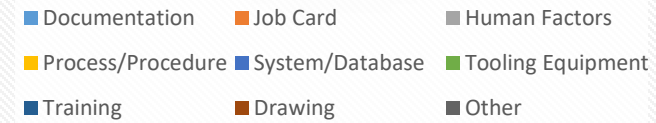
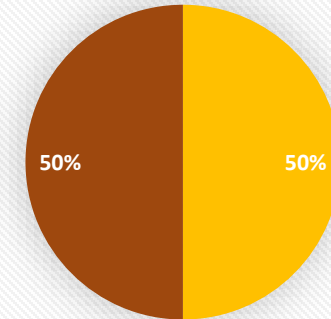
February 2022

Area of Non-conformances

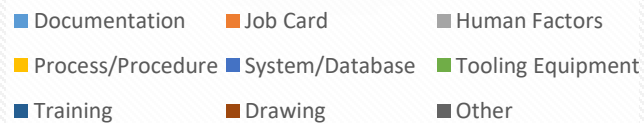
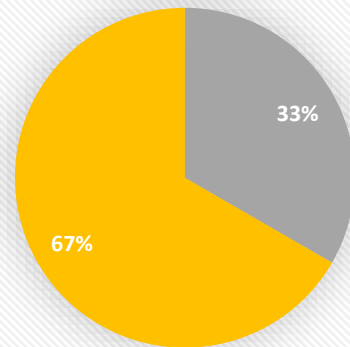
Engineering



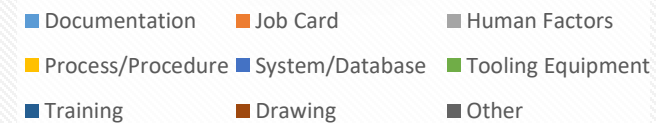
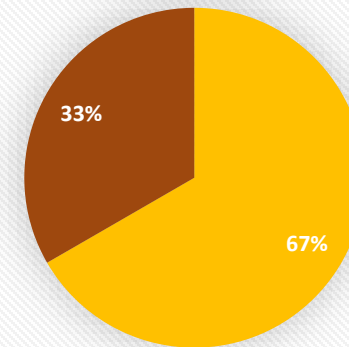
Machining Centre



CCTV



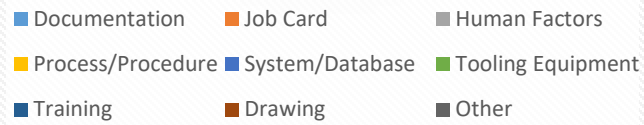
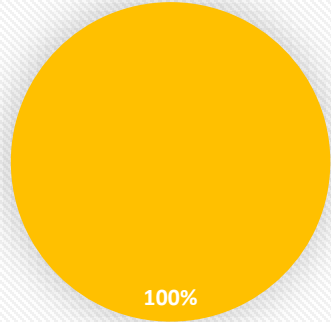
Special Projects



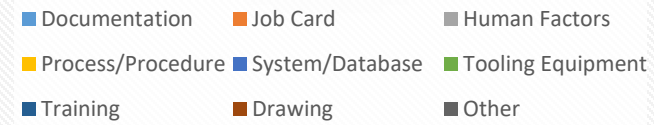
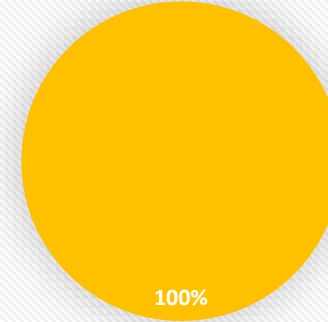
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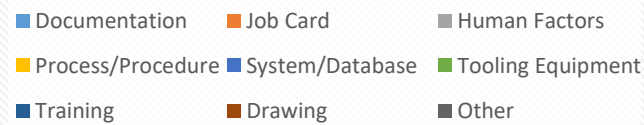
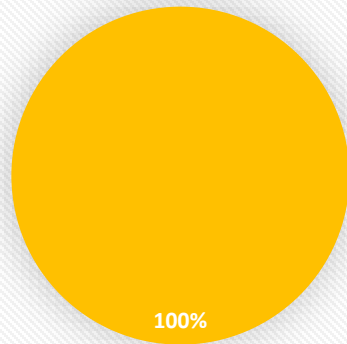
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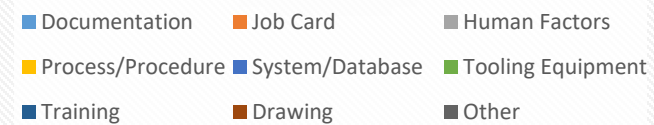
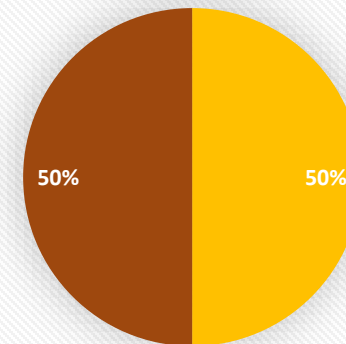
HTA



WEC Jet

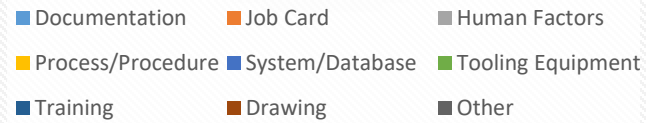
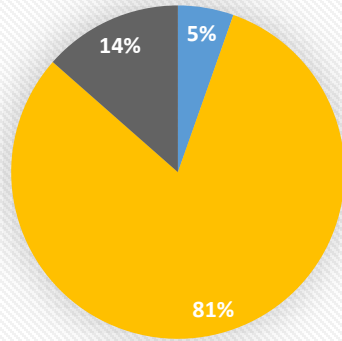


WEC Machining

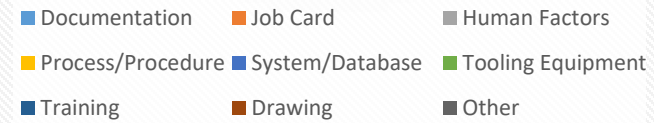
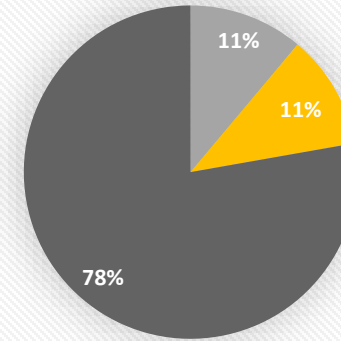


Area of Non-conformances

Laser



Sherburn



March 2022

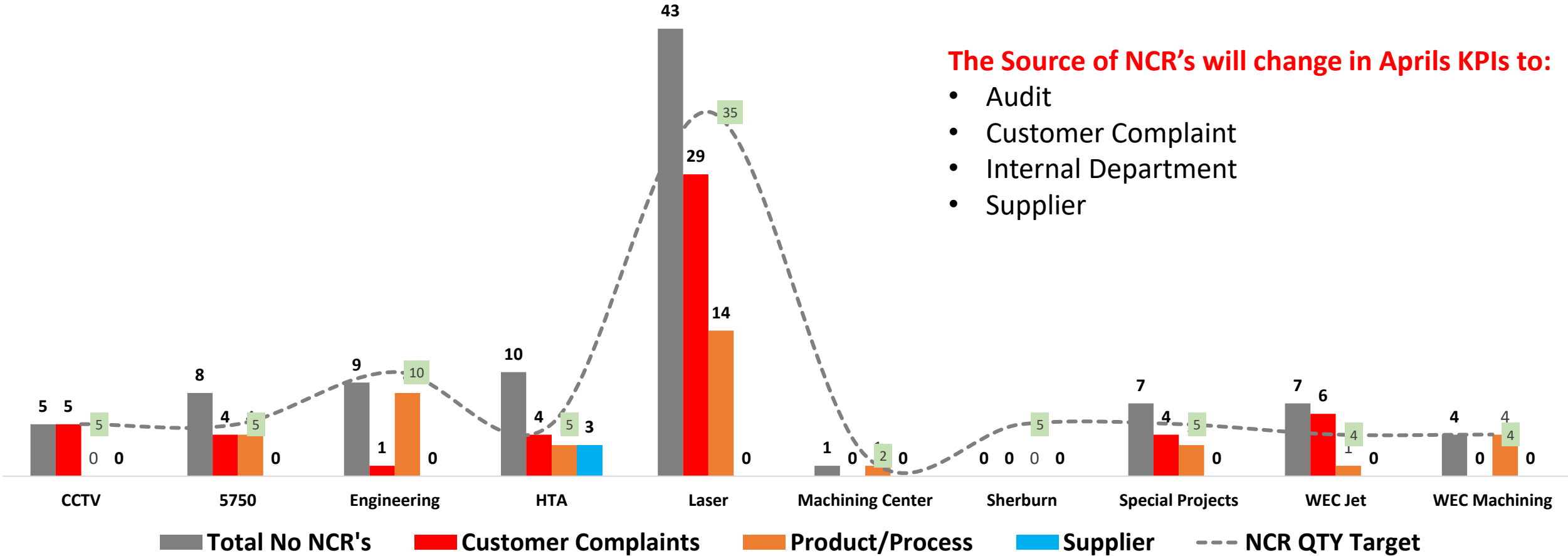
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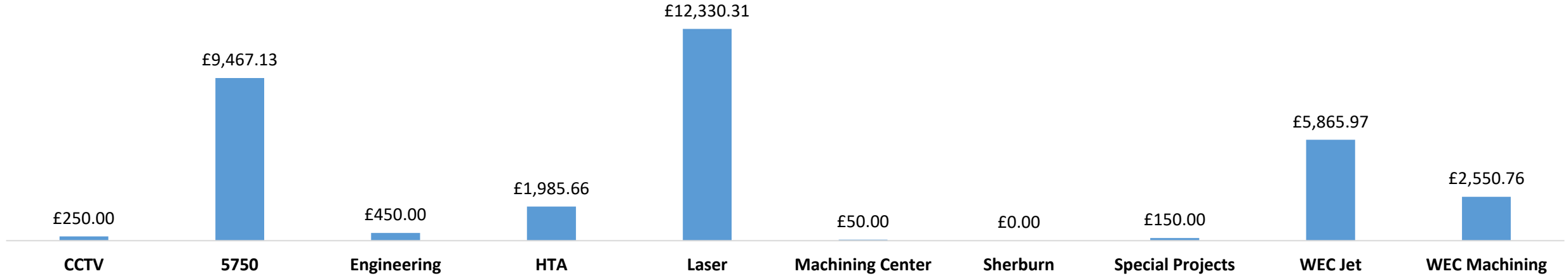
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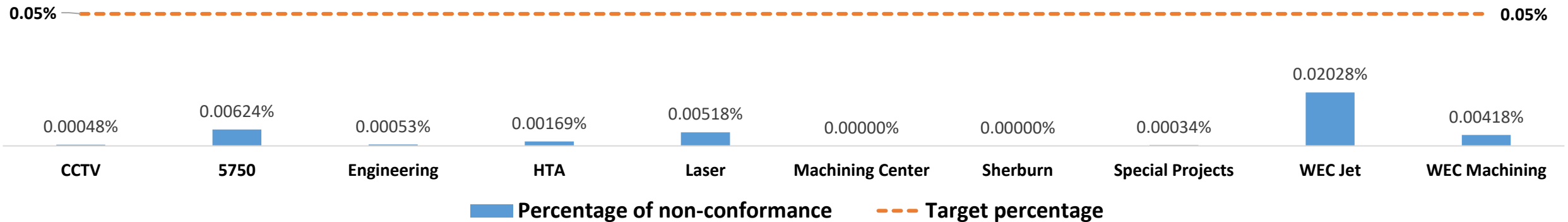


March 2022

Cost of Non-conformances by Division.



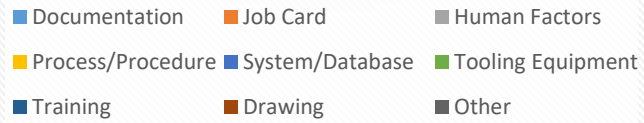
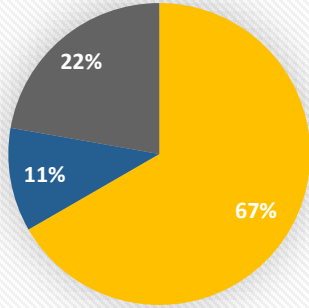
Percentage of non-conformances compared against turnover, by division



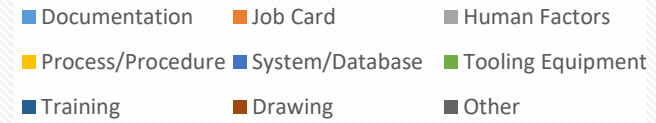
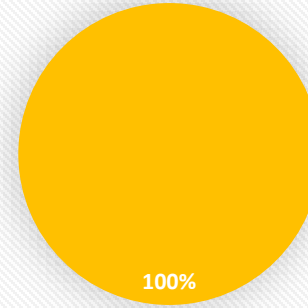
March 2022

Area of Non-conformances

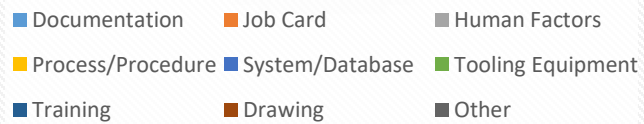
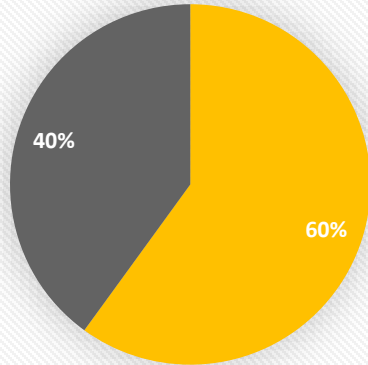
Engineering



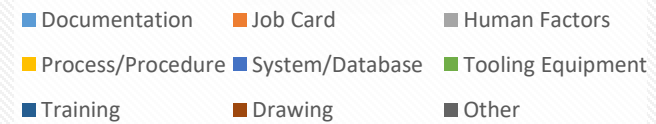
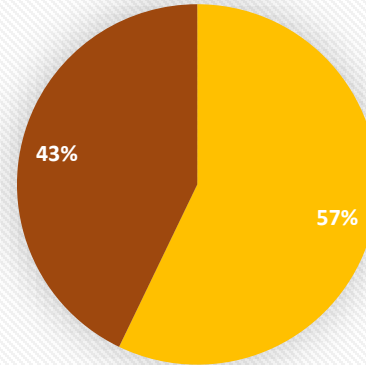
Machining Centre



CCTV



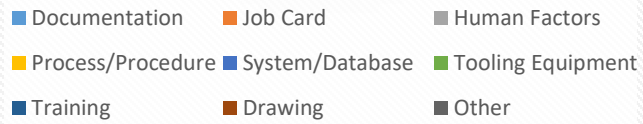
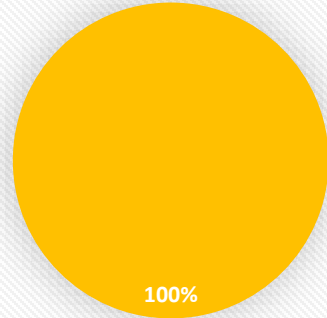
Special Projects



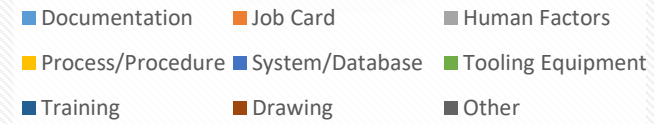
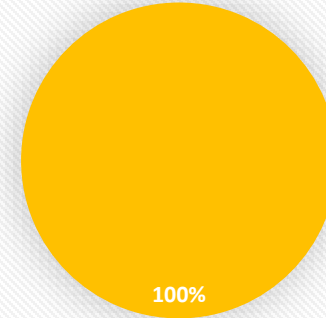
March 2022

Area of Non-conformances

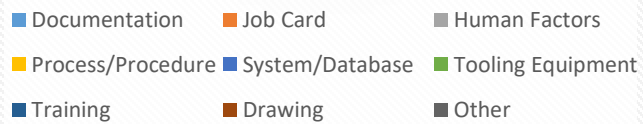
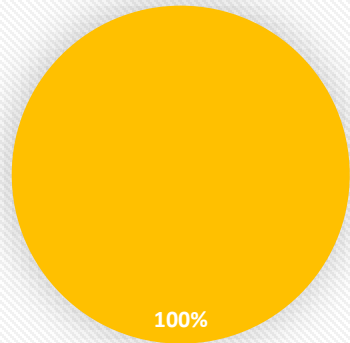
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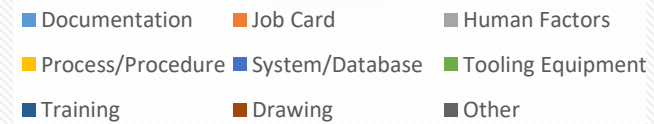
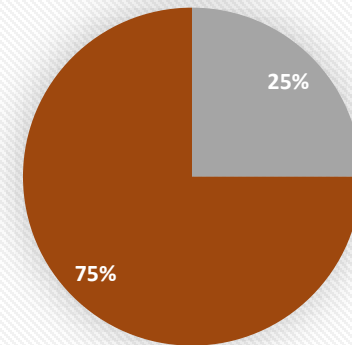
HTA



WEC Jet

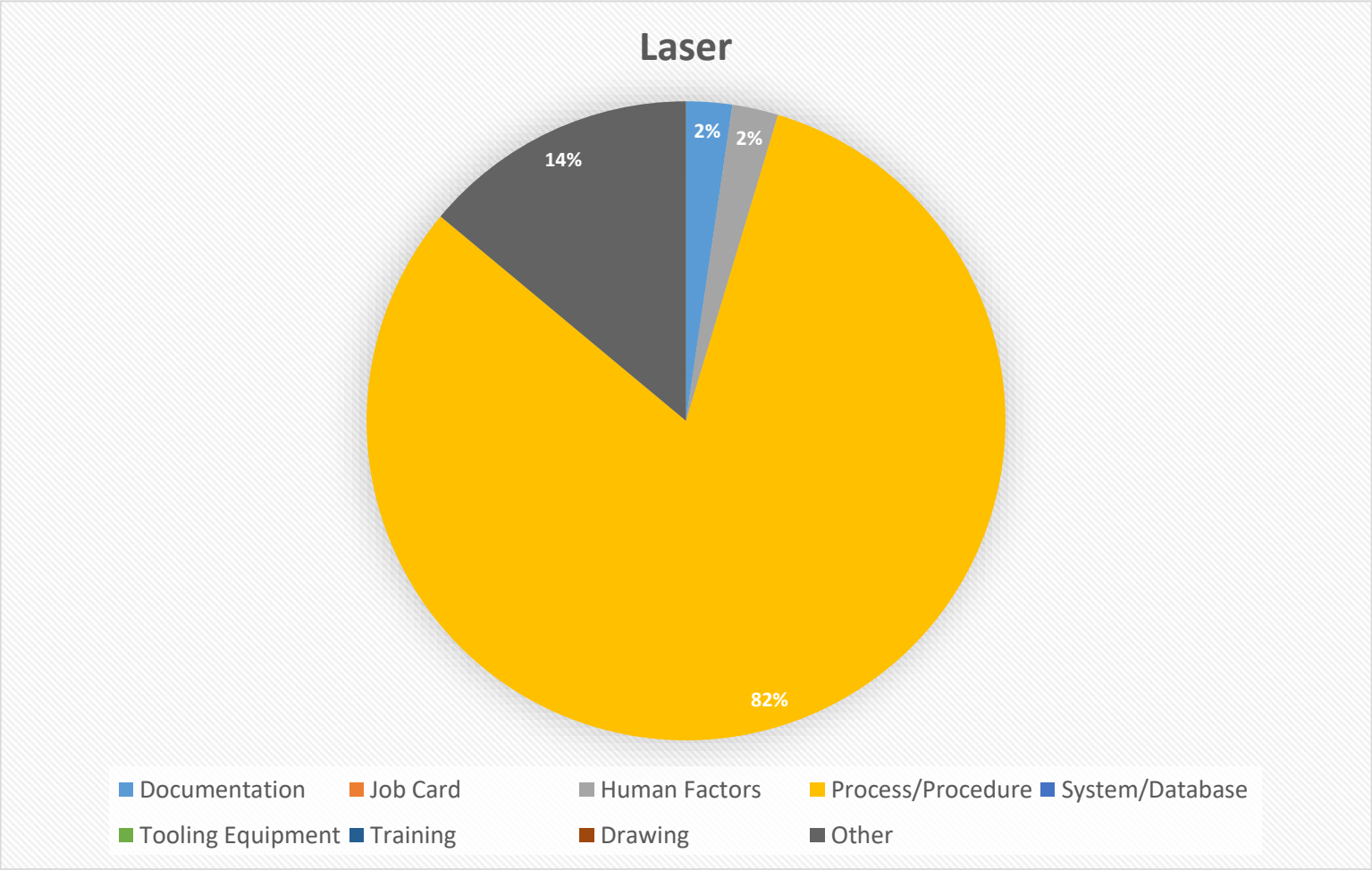


WEC Machining



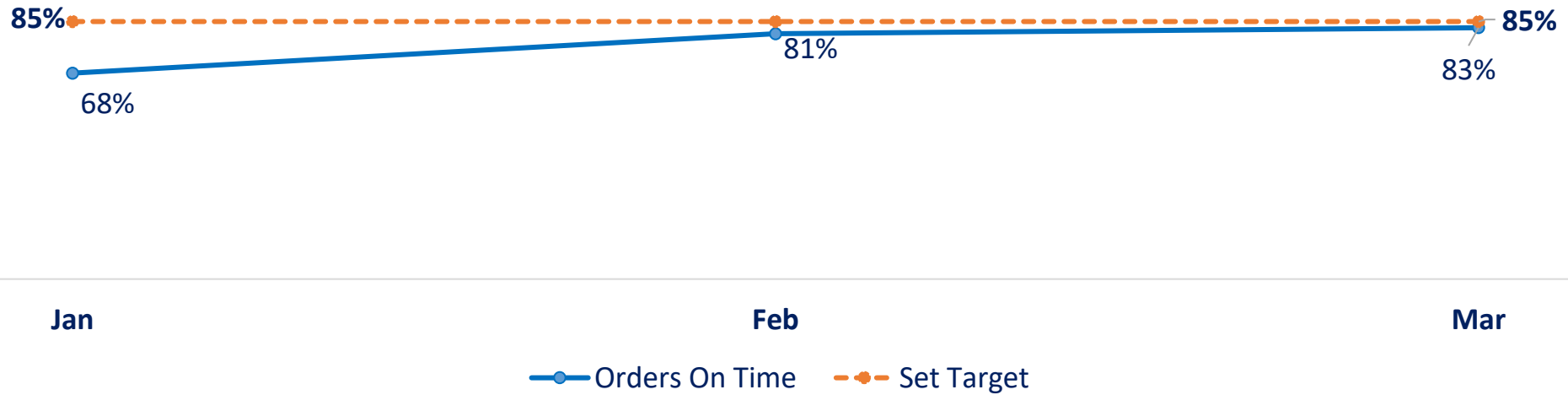
March 2022

Area of Non-conformances

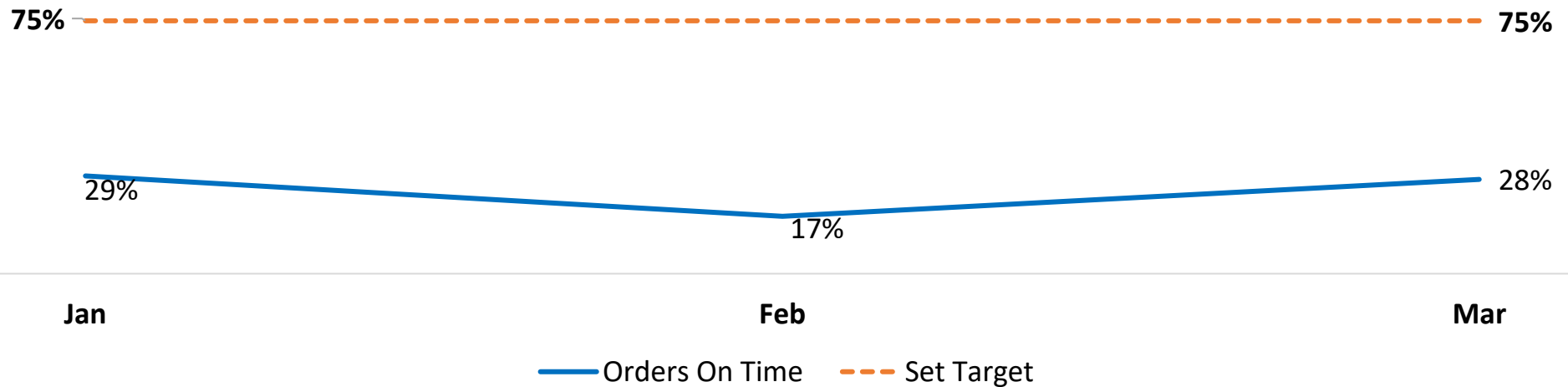


On-Time-Delivery (YTD)

OTD-Engineering

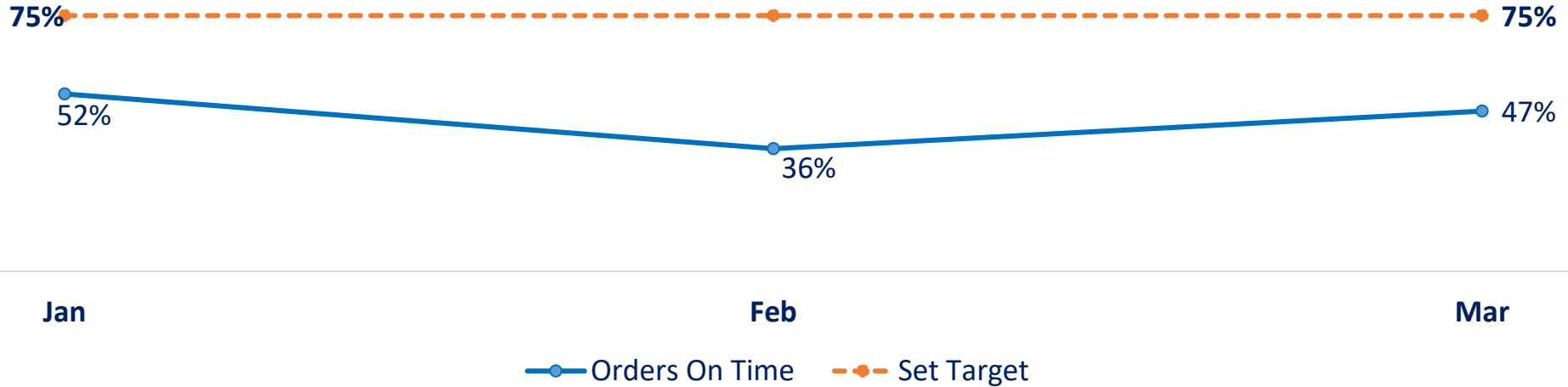


OTD-Machining Centre

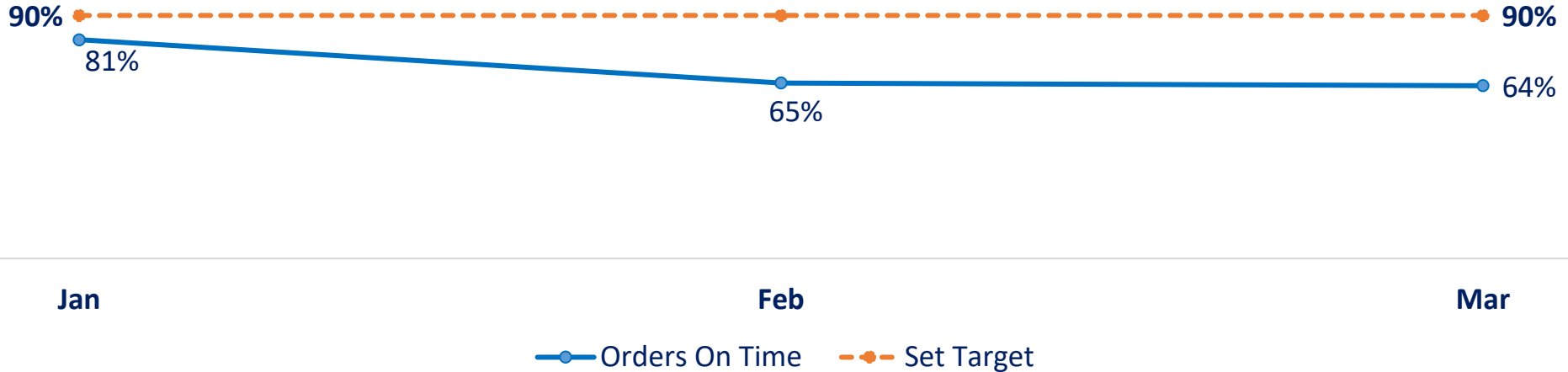


On-Time-Delivery (YTD)

OTD-Special Projects

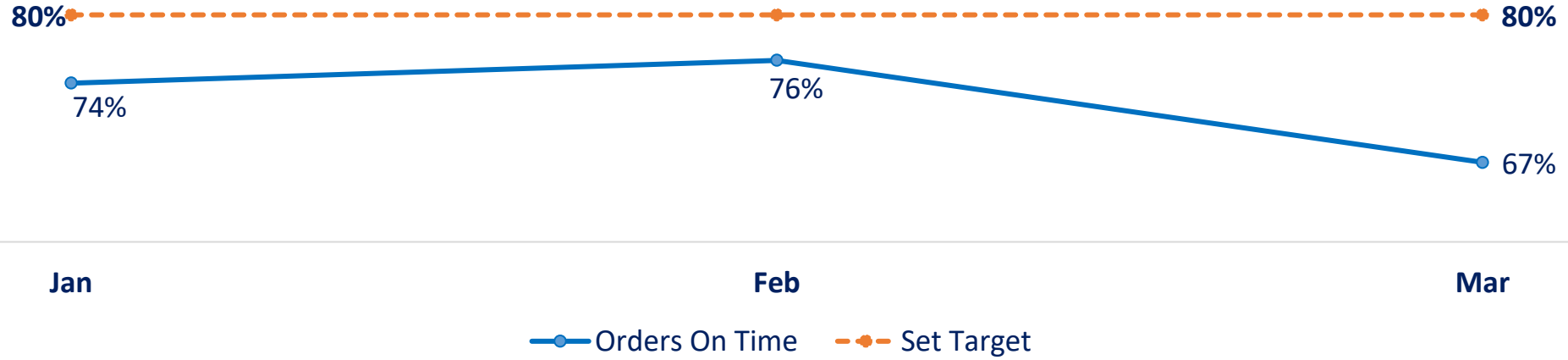


OTD-WEC Machining

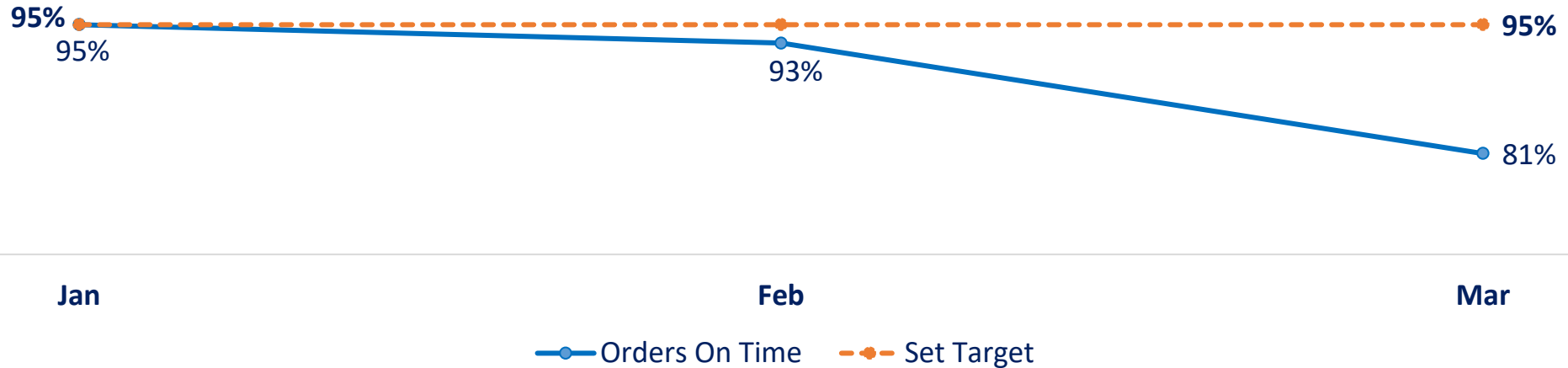


On-Time-Delivery (YTD)

OTD-Laser

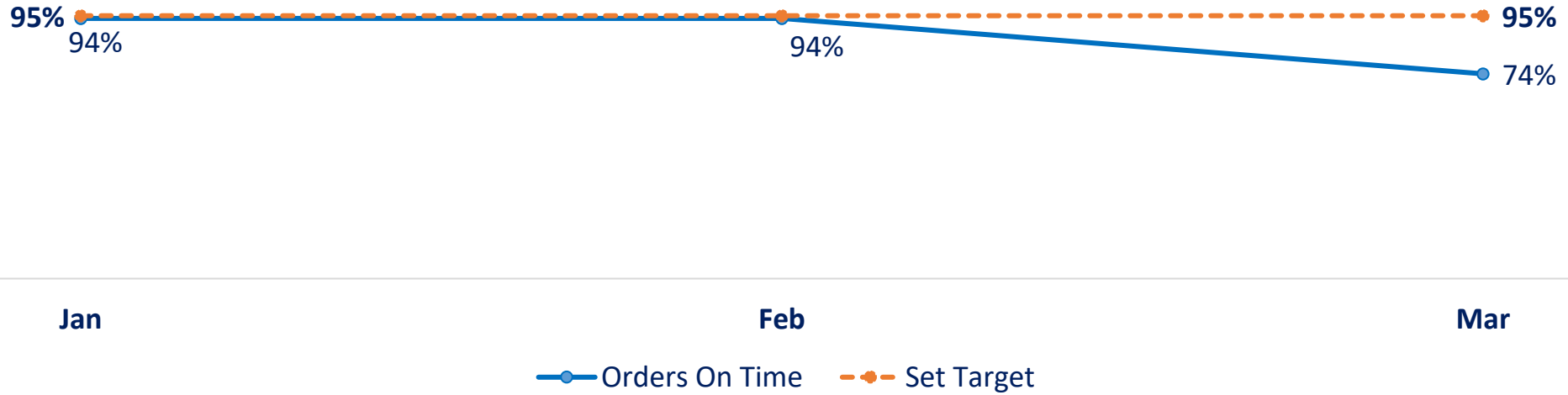


OTD-WEC Jet

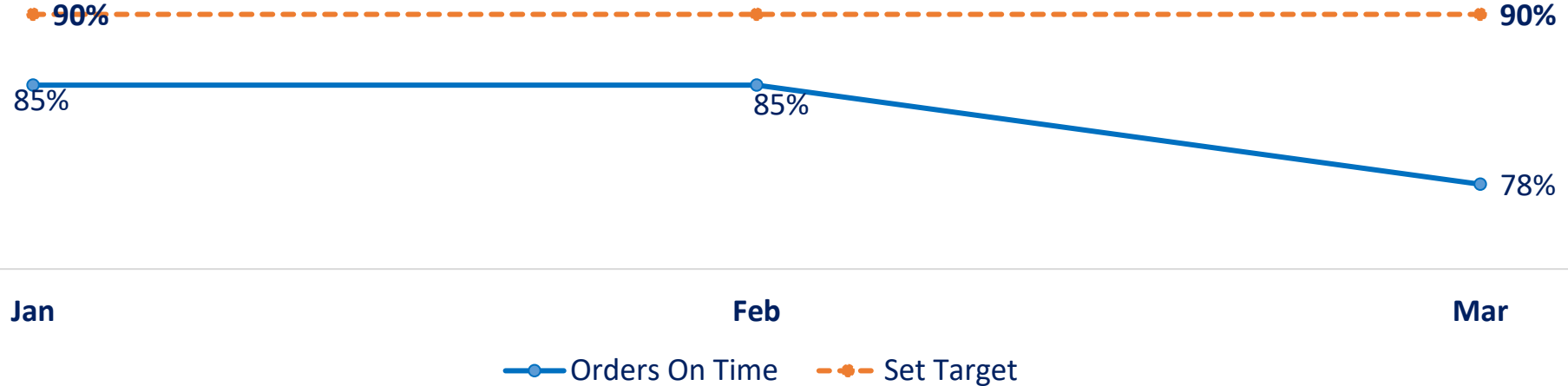


On-Time-Delivery (YTD)

OTD-Sherburn

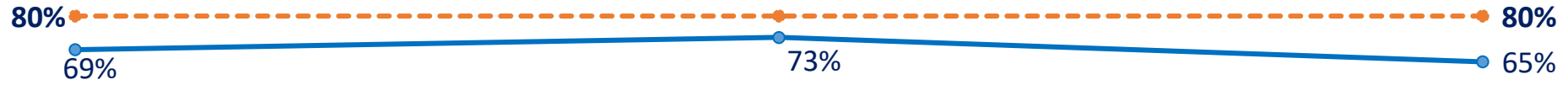


OTD-5750



On-Time-Delivery (YTD)

OTD-HTA



Jan

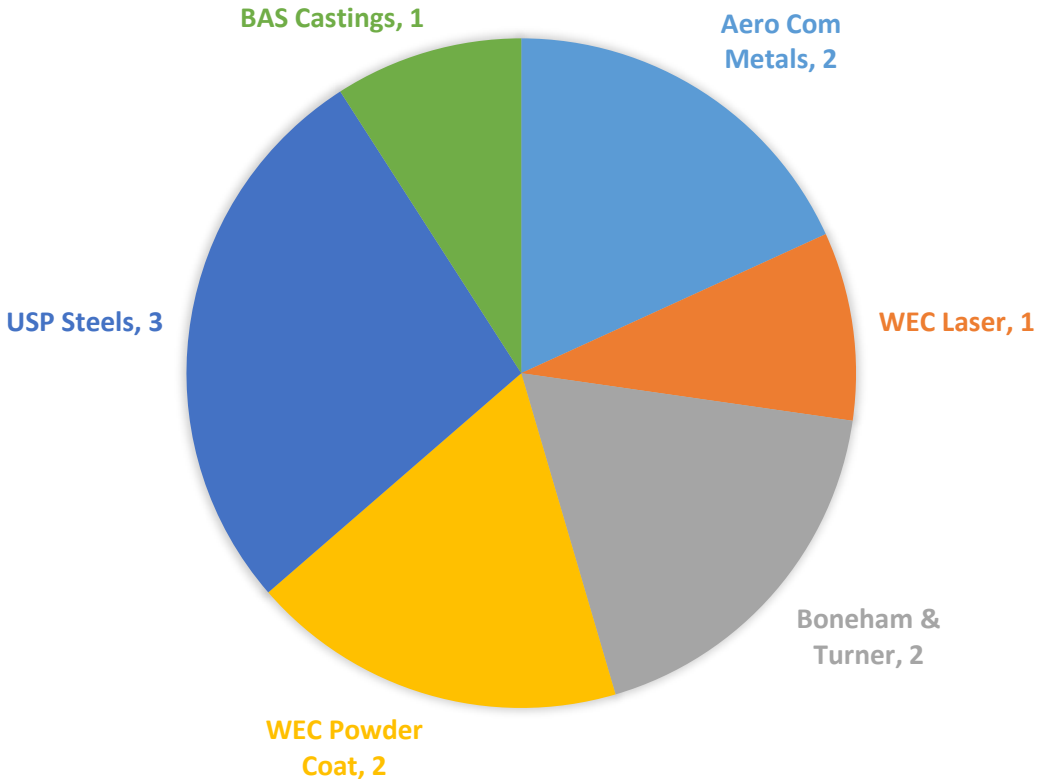
Feb

Mar

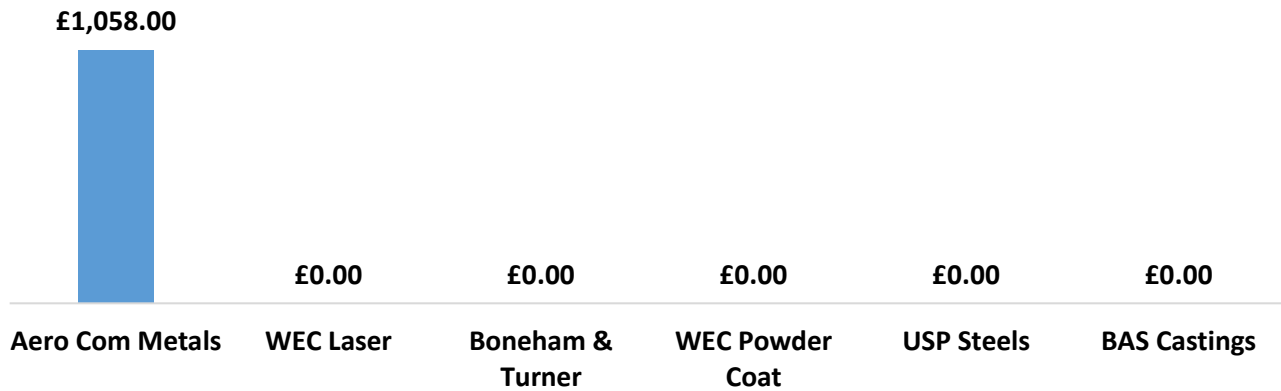
—●— Orders On Time -◆- Set Target

Supplier Performance (YTD)

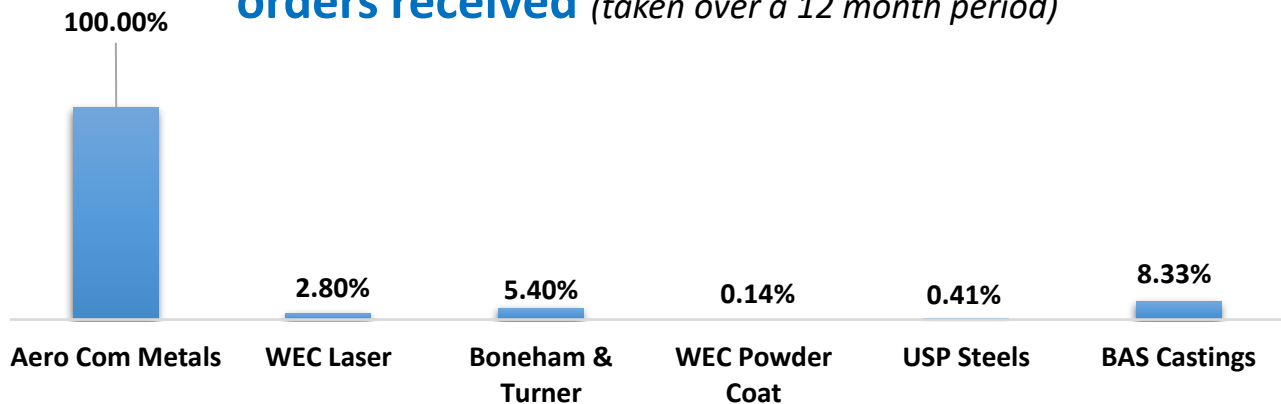
NUMBER OF NON-CONFORMANCES RAISED



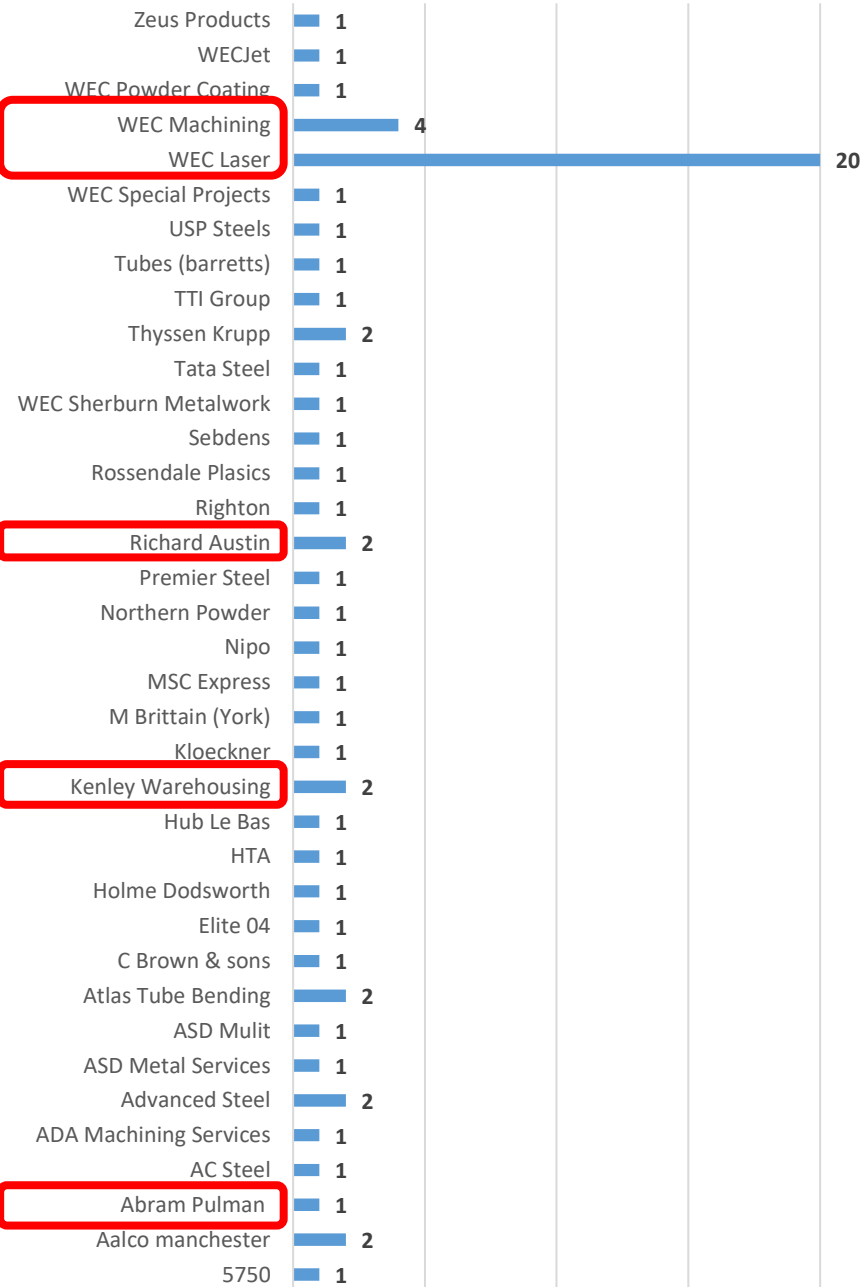
COST OF NON-CONFORMANCES



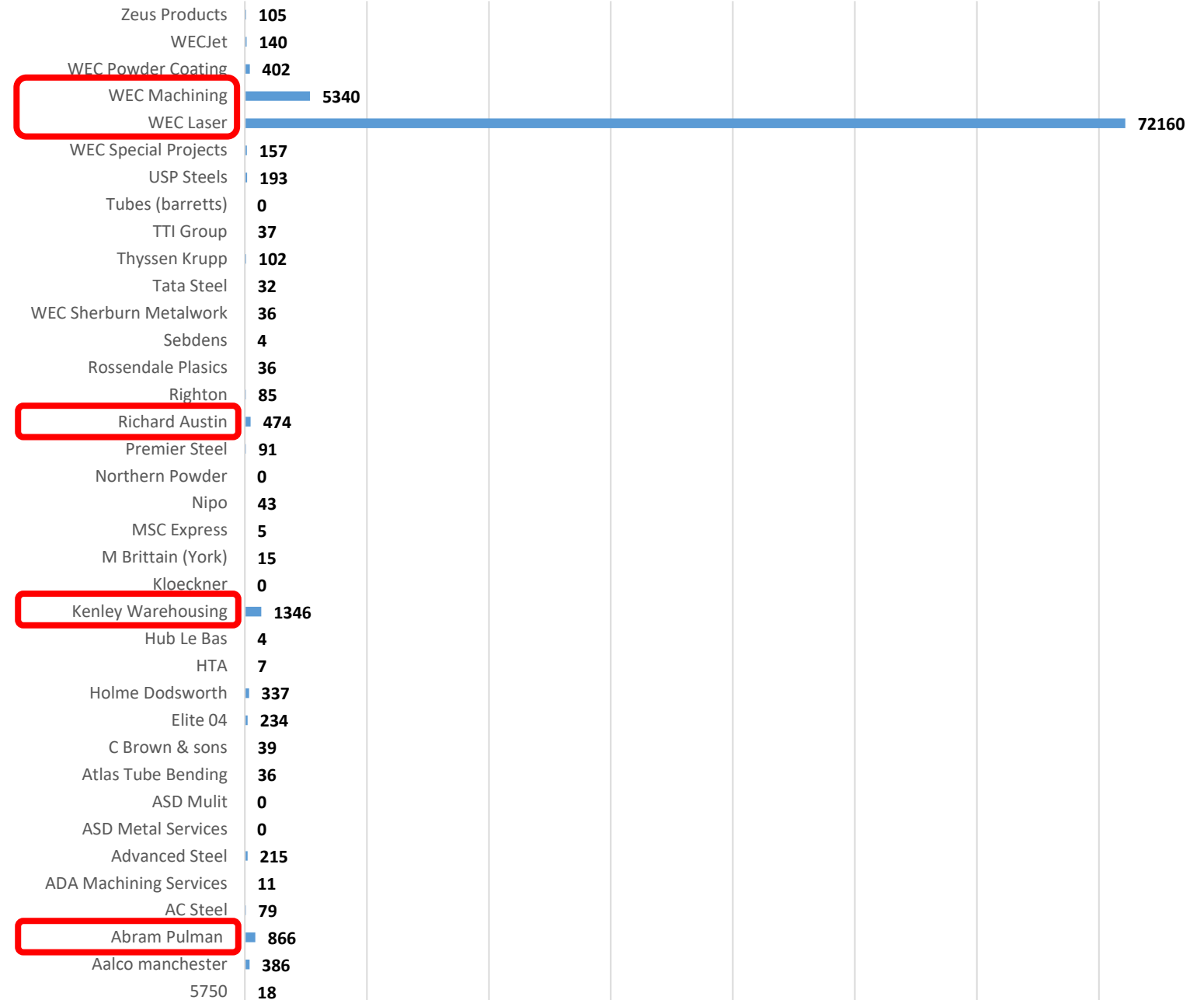
Percentage of Non-conformances against orders received *(taken over a 12 month period)*



Supplier Non-conformances



Supplier Performance (2021)



Supplier Orders

Supplier Performance (2021)

Top 5 suppliers: Percentage of Non-conformances against orders received

Percentage of Supplier Non-conformances against orders received

