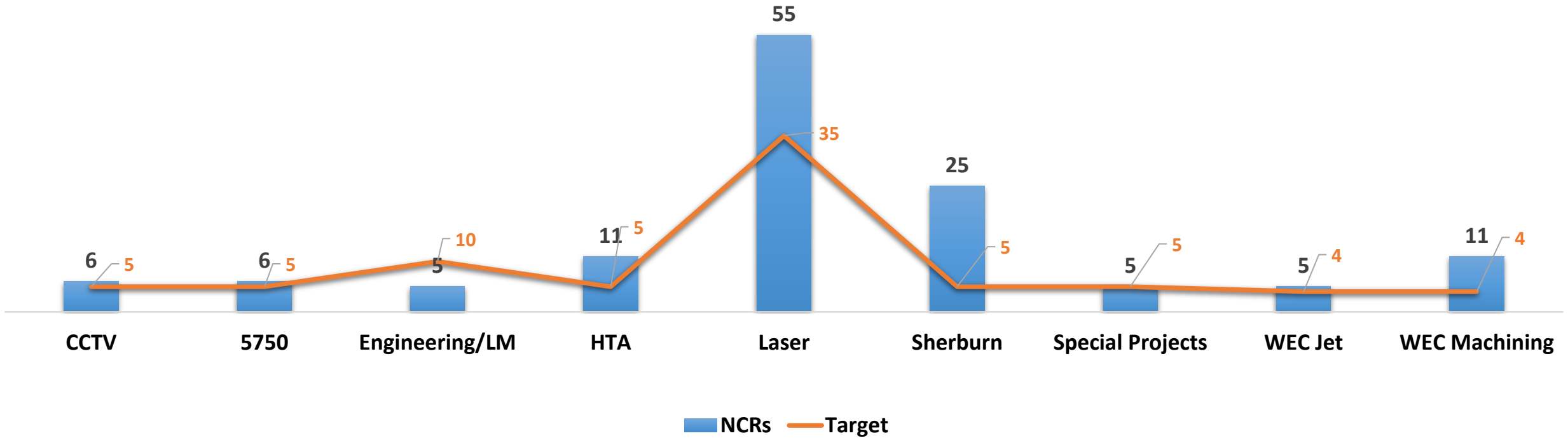




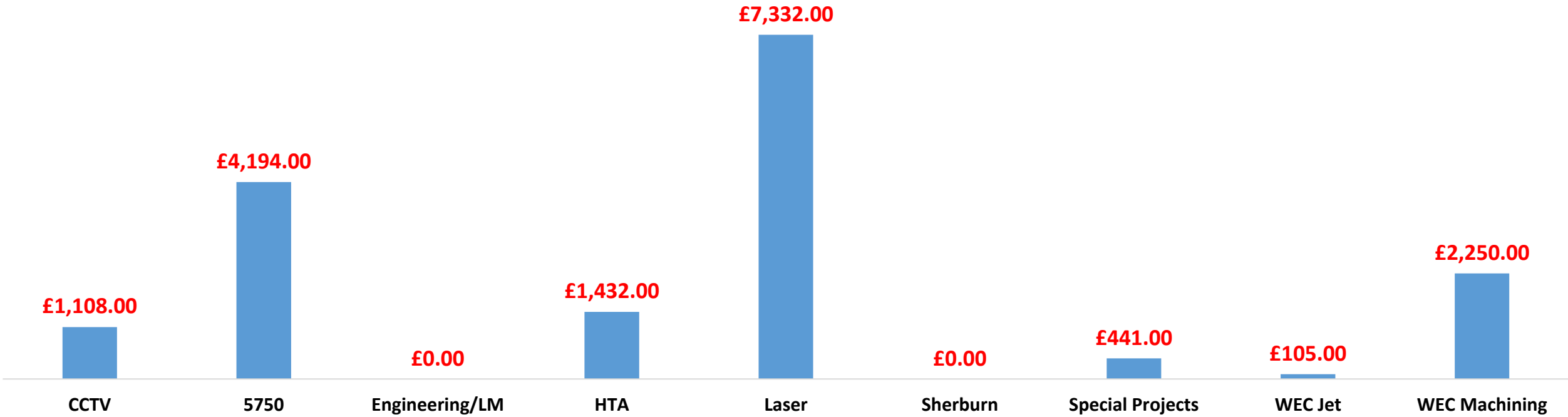
JULY 2022

QUALITY DASHBOARD

NCRs By Division



NCR Cost BY Division



Percentage of non-conformances compared against turnover, by division

0.03%

0.00248%

0.00264%

0.00000%

0.00151%

0.00345%

0.00000%

0.00079%

0.00039%

0.00367%

CCTV

5750

Engineering/LM

HTA

Laser

Sherburn

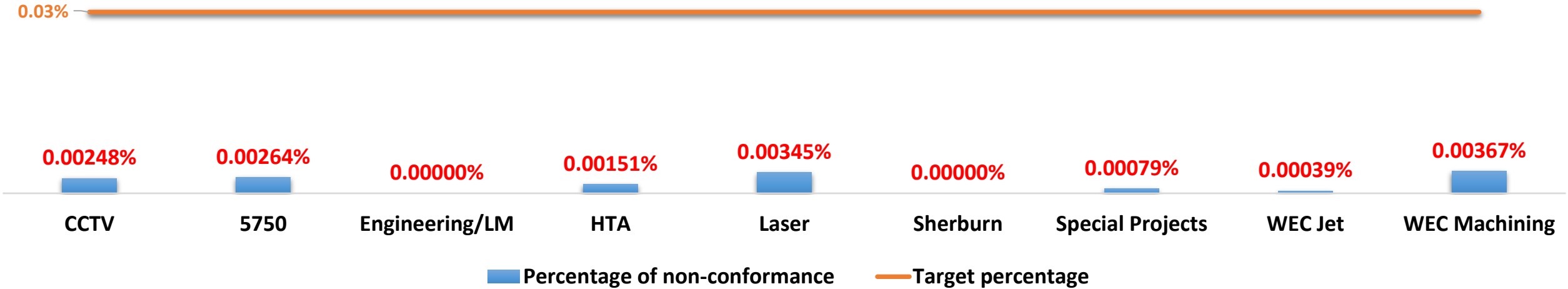
Special Projects

WEC Jet

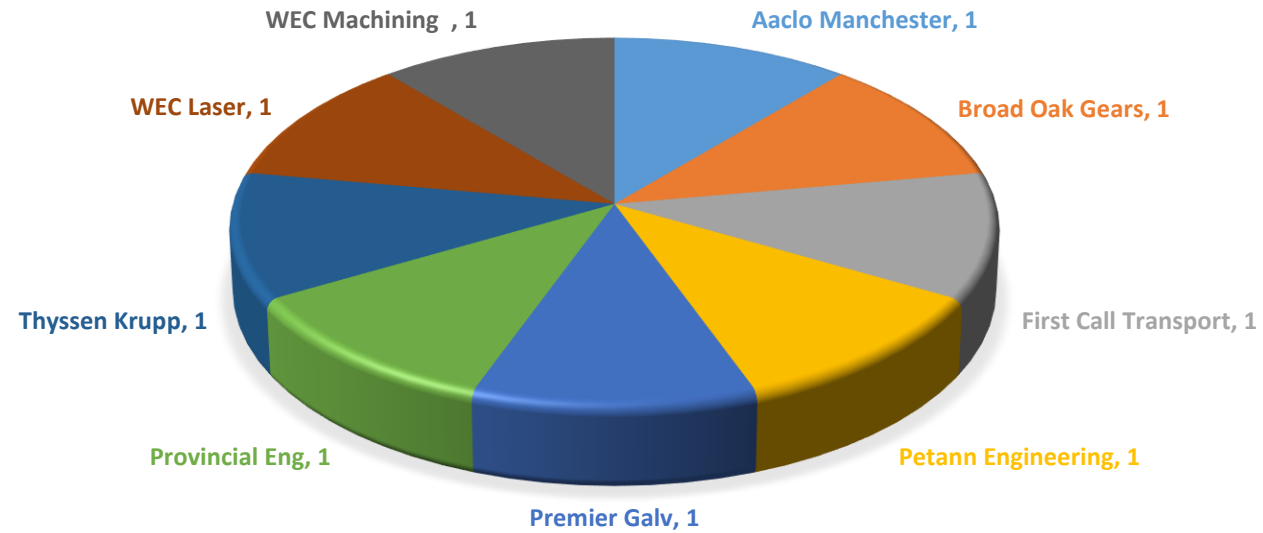
WEC Machining

Percentage of non-conformance

Target percentage



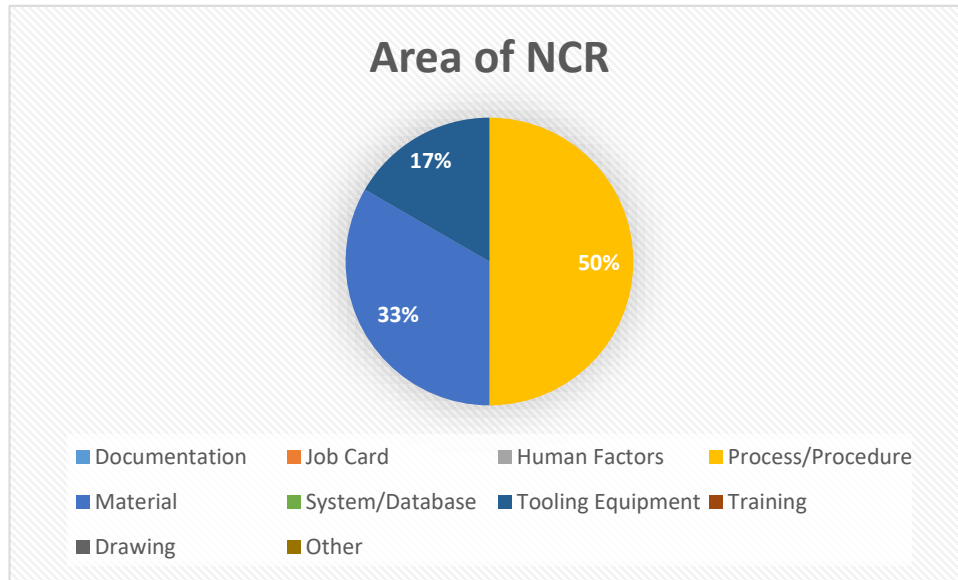
NUMBER OF SUPPLIER NCRS



Supplier NCR cost for July is £2,502.76.

Unable to allocate costs to each supplier due to NCR data has not been entered.
(CCTV NCR No: 30188. WEC Machining NCR No: 21417).

CCTV slide



July 2022

Significant NCR's of the month:

1. NCR No: [30188](#). NCR cost: **£1,102.00**

Trends:

1. NCRs are NOT being completed in a timely manner.
2. NOT all NCR fields are being populated which is compromising KPI data.
3. Process/procedure, human factors and documentation are the main factors of NCRs throughout 2022.
4. Significant improvement in effectively recording NCR data.

5750 slide

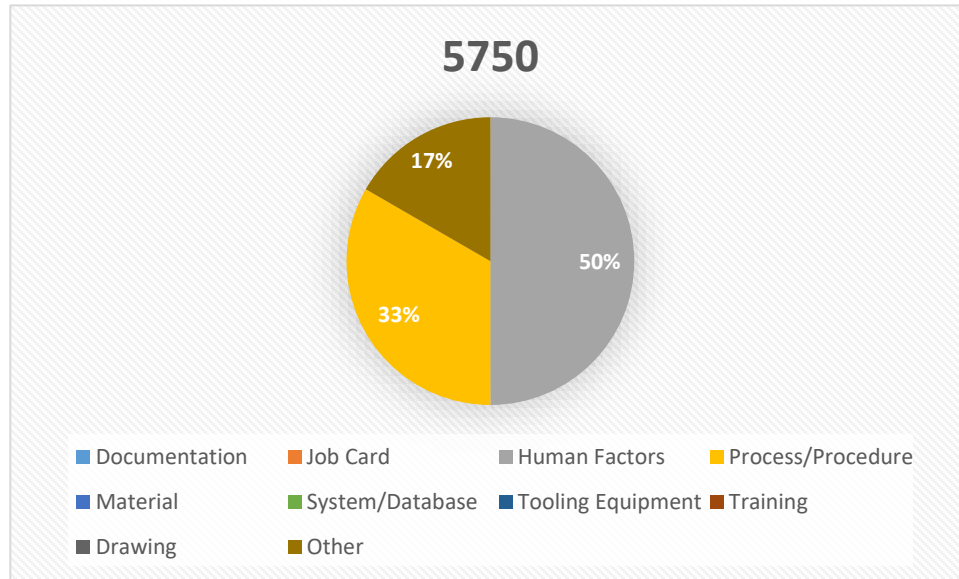
July 2022

Significant NCR's of the month:

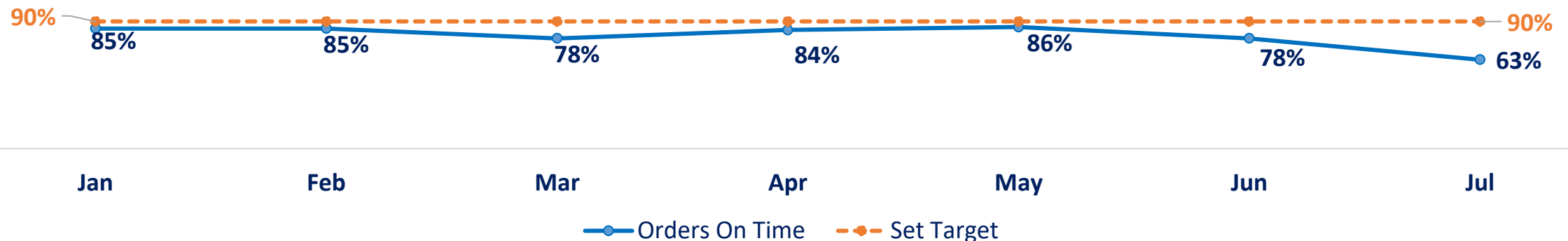
1. NCR No: [60427](#) NCR cost: **£1,324.80.**
2. NCR No: [60422](#). NCR cost: **£670.68.**

Trends:

1. NCRs ARE being completed in a timely manner.
2. Most NCRs are due to operators not following process/procedure throughout 2022. Strong action plan in place and a significant reduction in NCRs is forecast.
3. Excellent recording of NCR data throughout 2022.
4. On Time Delivery is falling below an unacceptable level.

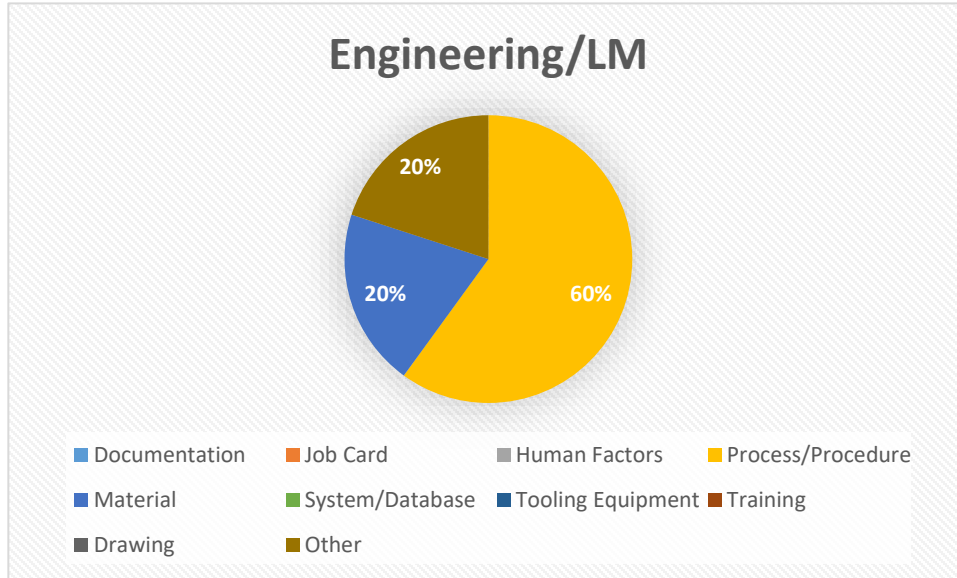


OTD-5750



Engineering/LM slide

July 2022



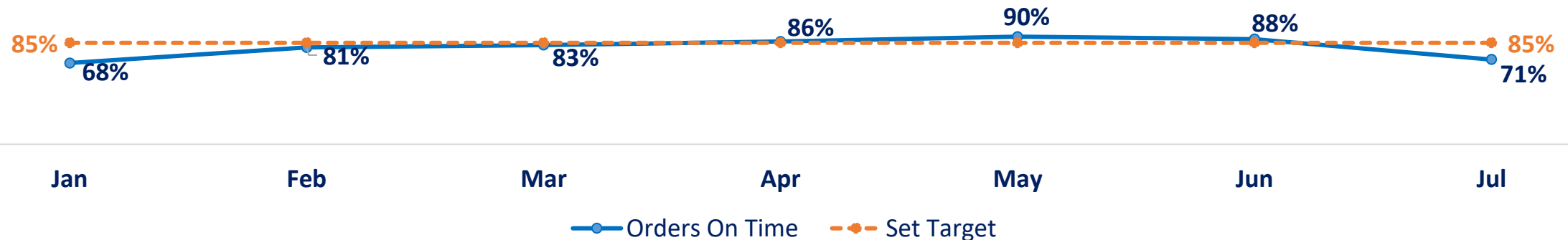
Significant NCR's of the month:

1. No significant NCRs this month.

Trends:

1. 4 NCRs opened in error with no data entered. This is compromising KPI data.
2. NCR costs are not being correctly captured throughout 2022 which is compromising KPI data.
3. Process/procedure is the main factor of NCRs throughout 2022.
4. Significant improvement in effectively recording NCR data.
5. On Time Delivery is falling below an unacceptable level.

OTD-Engineering



HTA slide

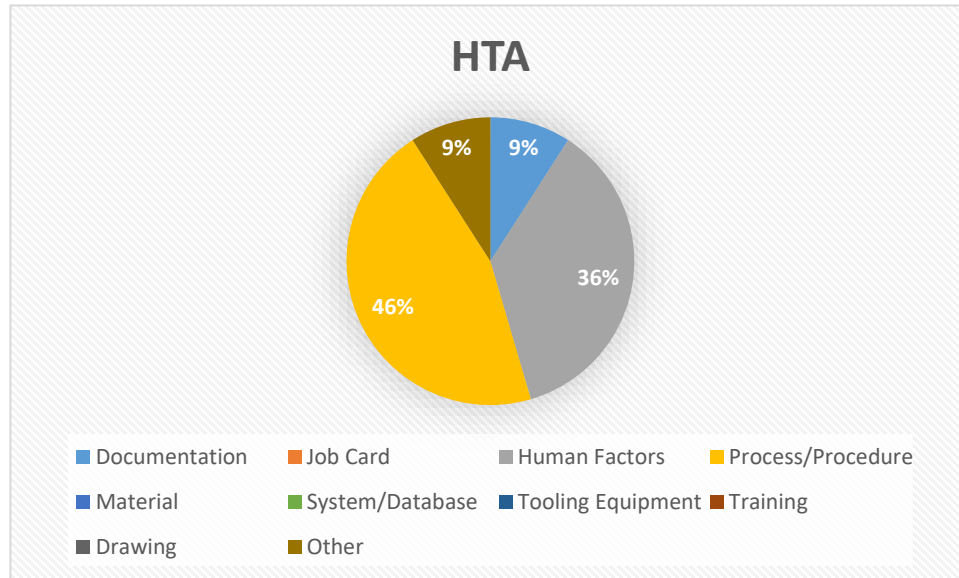
July 2022

Significant NCR's of the month:

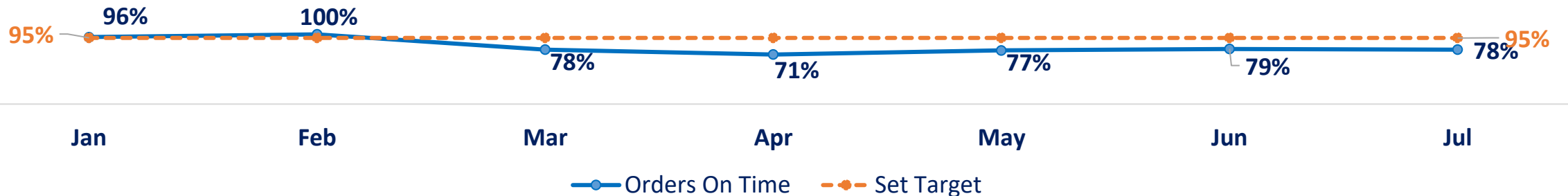
1. NCR No: [90156](#). NCR cost: **£449.93**.

Trends:

1. NCRs ARE being completed in a timely manner.
2. Significant improvement in effectively recording NCR data.
3. Process/procedure and human factors are the main factors of NCRs throughout 2022.
4. On Time Delivery is below an unacceptable level.

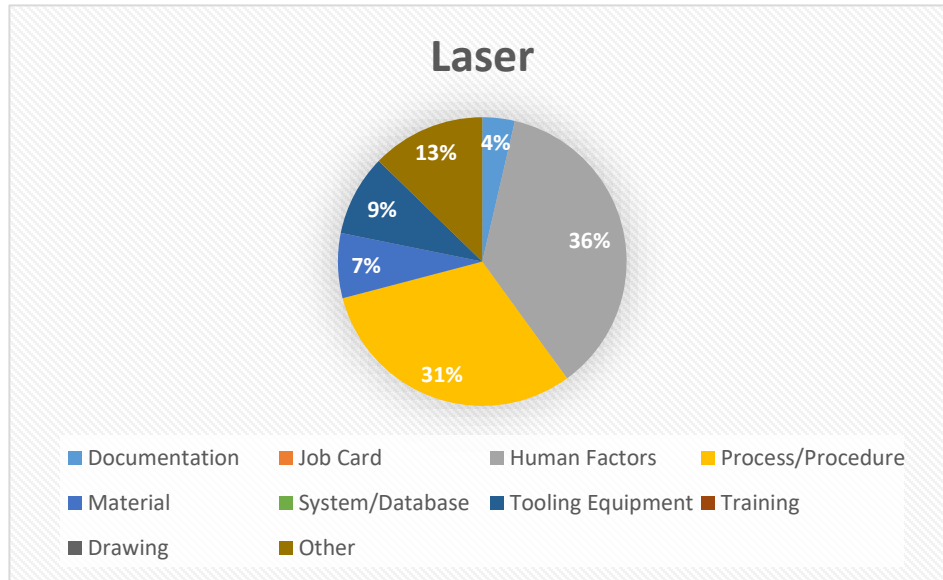


OTD-HTA



Laser slide

July 2022



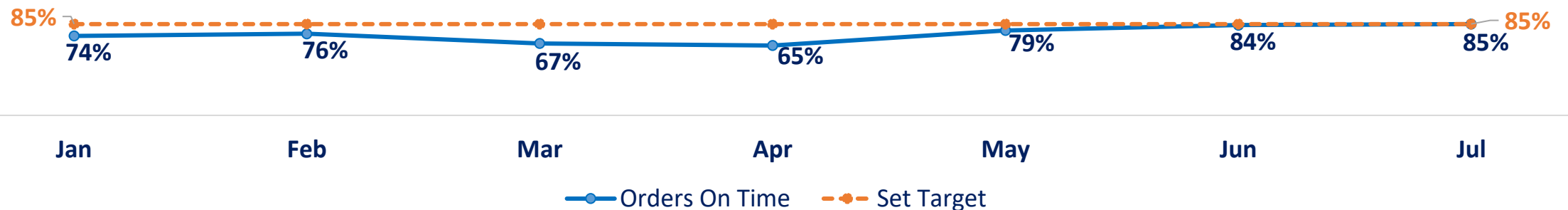
Significant NCR's of the month:

1. NCR No: [14496](#). NCR cost: **£840.22**
2. NCR No: [14492](#). NCR cost: **£611.03**

Trends:

1. NCRs ARE being completed in a timely manner.
2. Process/procedure and human factors are the main factors of NCRs throughout 2022.
3. Number of NCRs raised have acceded the set target by 20.

OTD-Laser



Sherburn slide

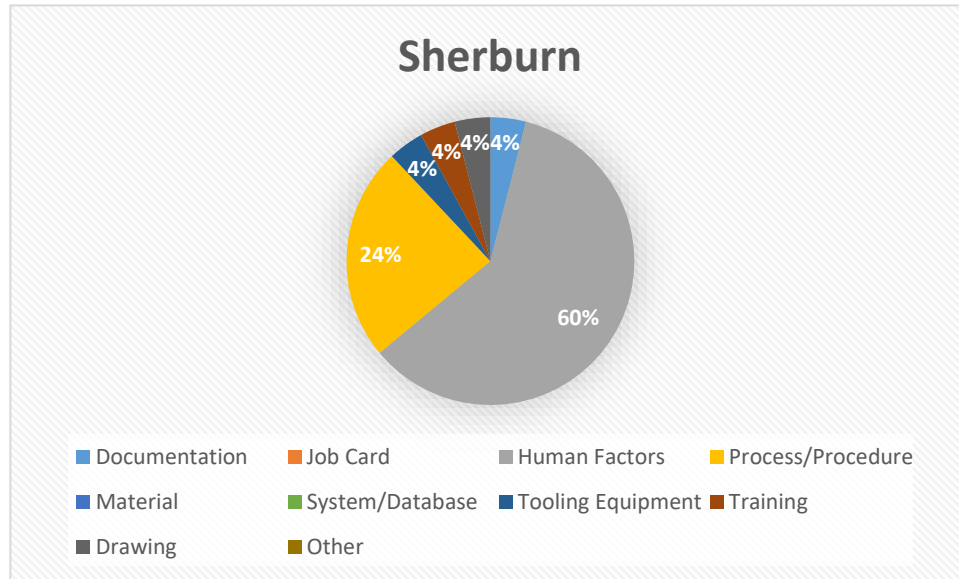
July 2022

Significant NCR's of the month:

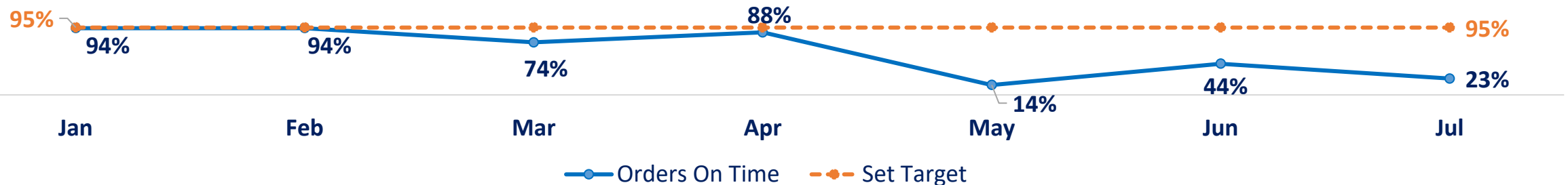
NCR No: [21442](#) (typical example). NCR cost: **Not captured.**

Trends:

1. NCR costs are not being correctly captured throughout 2022 compromising KPI data.
2. NCRs not being completed in a timely manner.
3. Significant improvement in effectively recording NCR data.
4. Process/procedure and human factors are the main factors of NCRs throughout 2022.
5. On Time Delivery is far below an unacceptable level.
6. Number of NCRs raised have acceded the set target by 20.



OTD-Sherburn



Special Projects slide

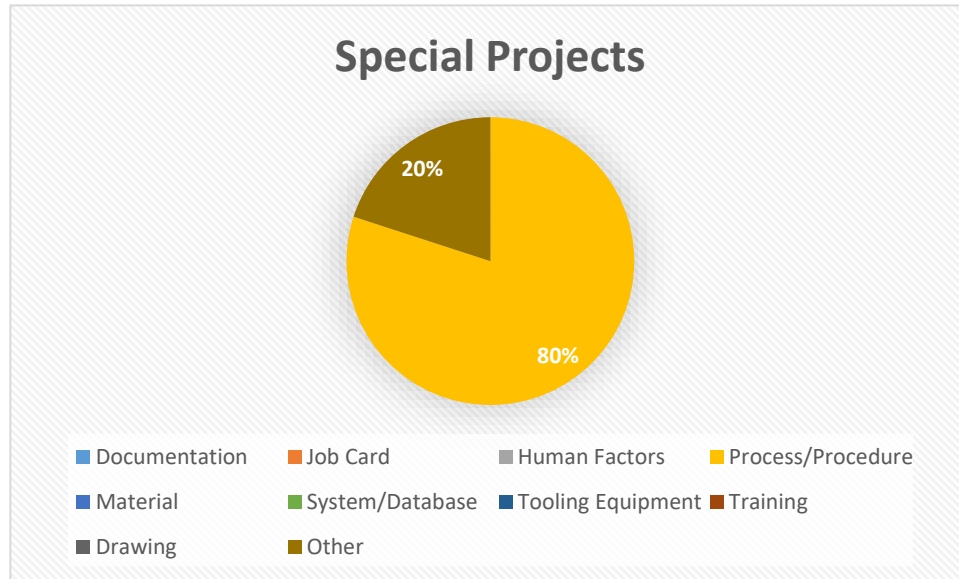
July 2022

Significant NCR's of the month:

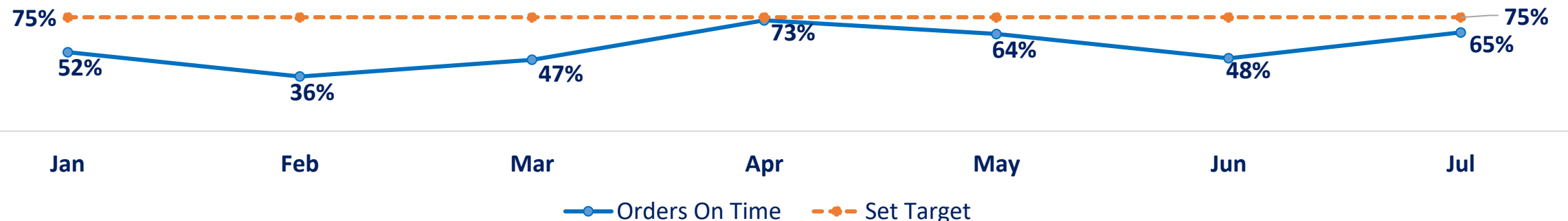
NCR No: [21444](#). NCR cost: **£491.00**. Still open.

Trends:

1. NCRs NOT being completed in a timely manner. Backlog of 22, oldest one is 21352 (above).
2. Significant improvement in effectively recording NCR data.
3. Process/procedure and human factors are the main factors of NCRs throughout 2022.
4. On Time Delivery is far below an unacceptable level.



OTD-Special Projects



WECJET slide

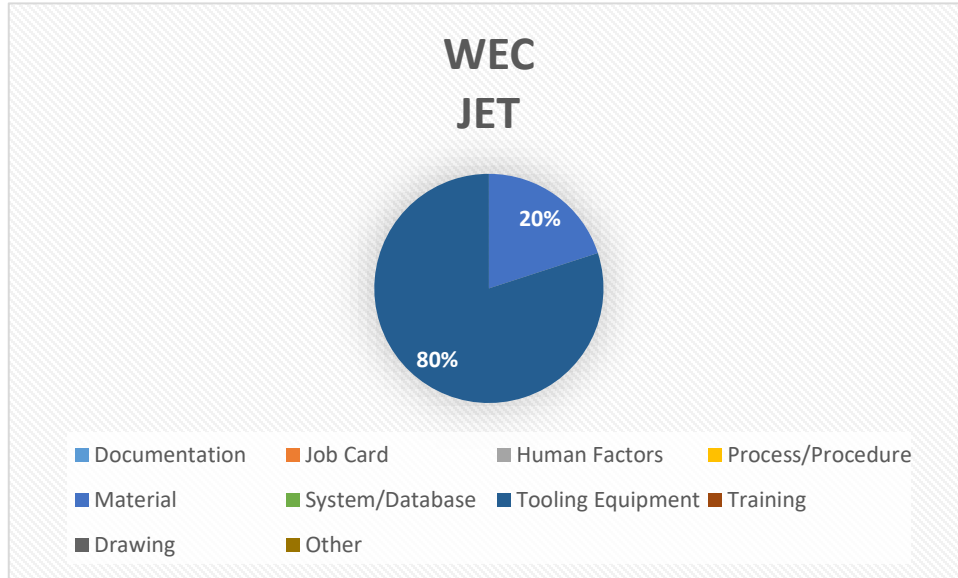
July 2022

Significant NCR's of the month:

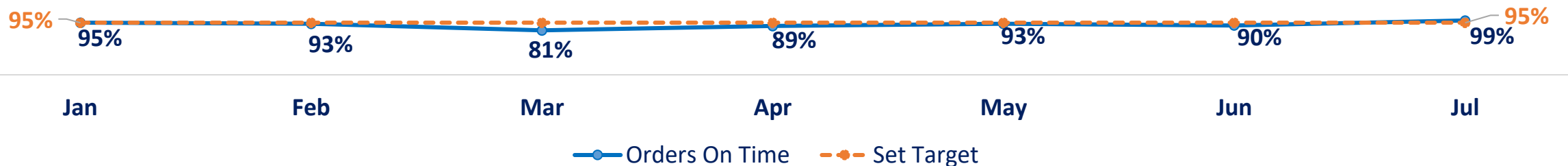
NCR No: [70088](#). NCR cost: **£155.30**.

Trends:

- 1. NCRs ARE being completed in a timely manner under the remit of the Laser division.
- 2. A mixture of tooling/equipment, job card, human factors, drawings are the factors of the NCRs throughout 2022.
- 3. On Time Delivery is at an excellent level.

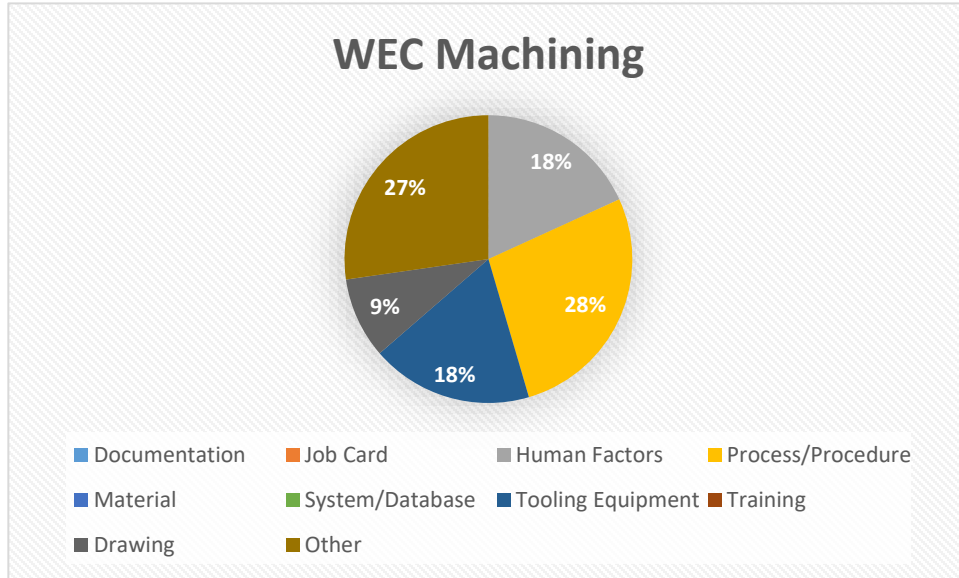


OTD-WEC Jet



WEC Machining slide

July 2022



Significant NCR's of the month:

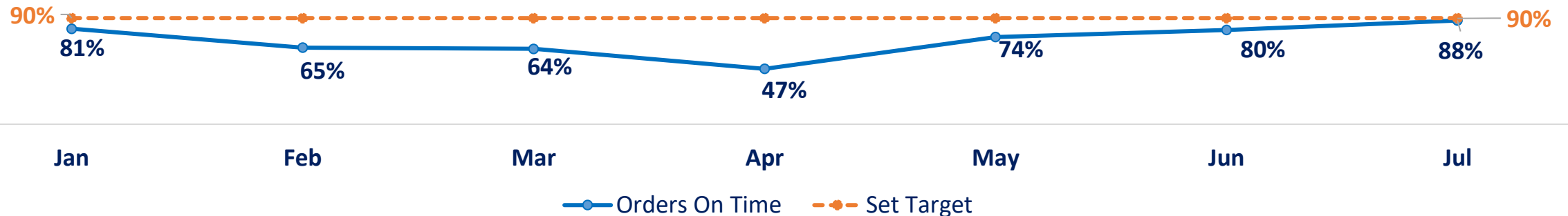
NCR No: [80418](#). NCR cost: **£600.00**.

NCR No: [21417](#). NCR cost: **£1,050.00**. *Raised by Engineering.*

Trends:

1. NCRs NOT being completed in a timely manner.
2. Process/procedure and human factors are the main factors of NCRs throughout 2022.
3. NCR 21417 (above) has not been booked against a job number and no suppliers name has been entered. This has compromised KPI data. [Root cause](#) has not been defined correctly.
4. On Time Delivery is reaching an acceptable level.

OTD-WEC Machining



July 2022

Each division are responsible for assessing the KPI data and implementing improvement actions if reasonably practicable. If improvements aren't seen through the KPI data, then the Group Quality Manager will consider adding these as set objectives for the relevant division.