



JUNE 2022

QUALITY DASHBOARD

Opening Notes Page

Subject	Details	Targets	Actions	Status
Audits: Accreditation	1. No Quality audits conducted in June	Zero NCRs	1. N/A	1. N/A
Audits: Customer	1. June: ATG (Laser). Zero NCRs. 2. June: SWITCH follow up audit (Sherburn). 4 NCRs.	Zero NCRs	1. N/A 2. All 4 closed.	1. Closed
Audits: Internal	1. June: Process audit (Approved Supplier Database). Zero NCRs	2 per audit	1. N/A	1. N/A
Significant changes that may effect the integrity of the QMS.	1. The Quality Manager at Sherburn has left the business. 2. A new PDCA process is now in place which will replace the Business Excellence Manual. Much more simplified, user friendly and looks much more professional than the manual.	N/A	1. HR are actively trying to source a new candidate. 2. This new PDCA process shall be trailed until the end of 2022 for effectiveness.	1. Open 2. Open
AOB		N/A		

Division Managers Tasks/Responsibilities

Data:

- Ensure your divisions KPI data is imputed accurately to show a true reflection of where improvements can be focused.
- Ensure your division utilizes the data shown in this document to focus on where improvements are needed the most.
- Ensure your division aims to achieve or improve on the set targets shown within this document.

NCRs:

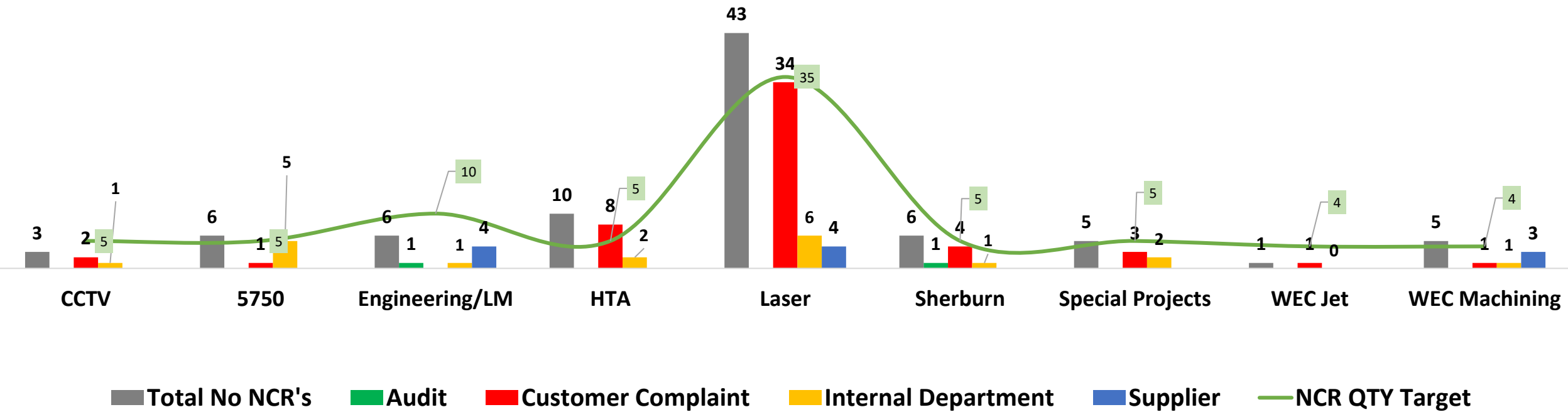
- Ensure your divisions non-conformances are accurately and effectively documented within your divisions NCR database.
- Ensure your divisions non-conformances are only fully closed when the best possible out-come has been achieved.
- Ensure your division always capture non-conformances where it is deemed beneficial if an investigation was to take place.

Number of NCR's by source by division

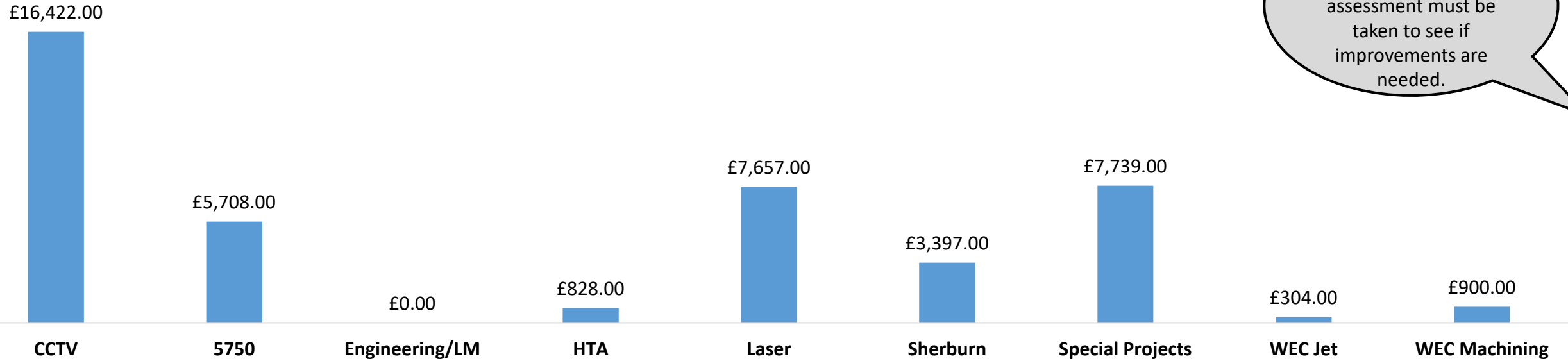
The set targets on this page are individual to each division due to the variation of order numbers received.

If your division **REACHES** the "NCR QTY Target" then an assessment must be taken to see if improvements are needed.

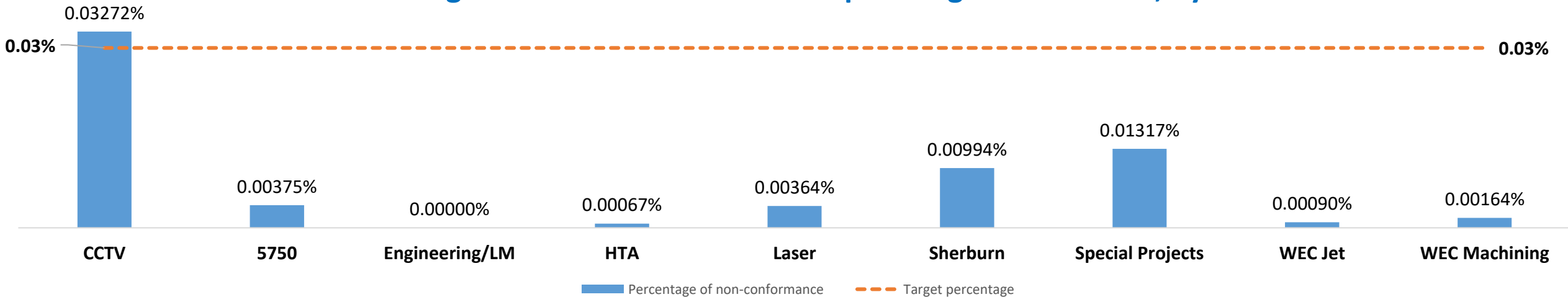
June 2022
Number of NCR's by Source by Division



Cost of non-conformances by division

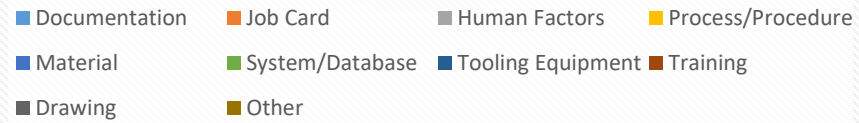
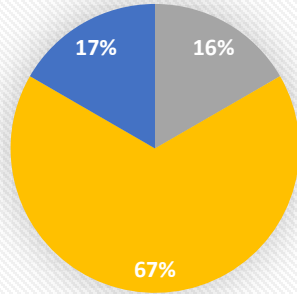


Percentage of non-conformances compared against turnover, by division

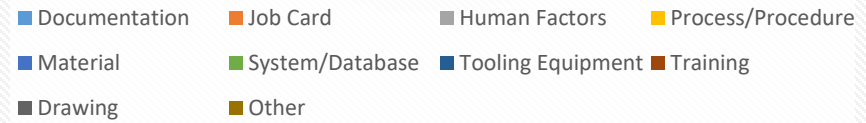
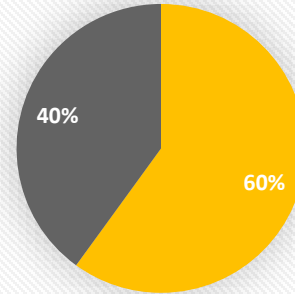


Non-conformances by AREA

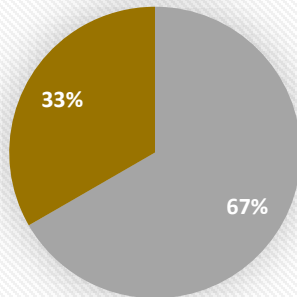
Engineering - Large M/C



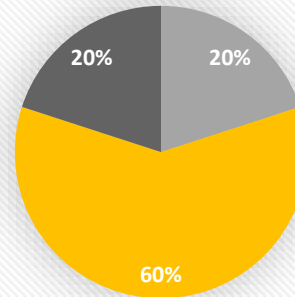
WEC Machining



CCTV

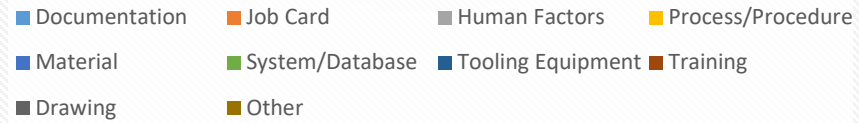
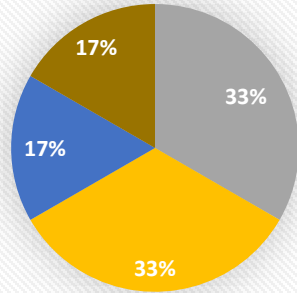


Special Projects

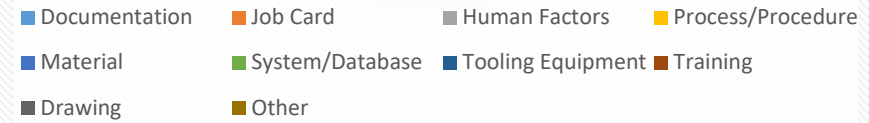
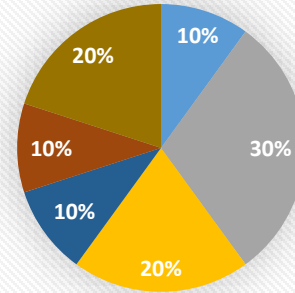


Non-conformances by AREA

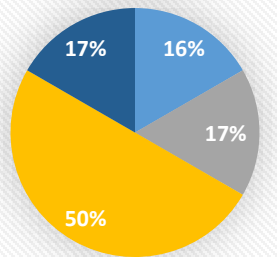
5750



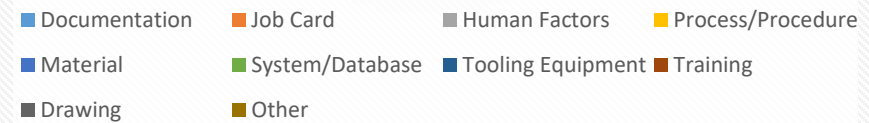
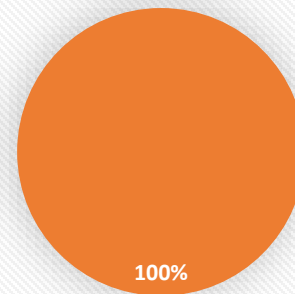
HTA



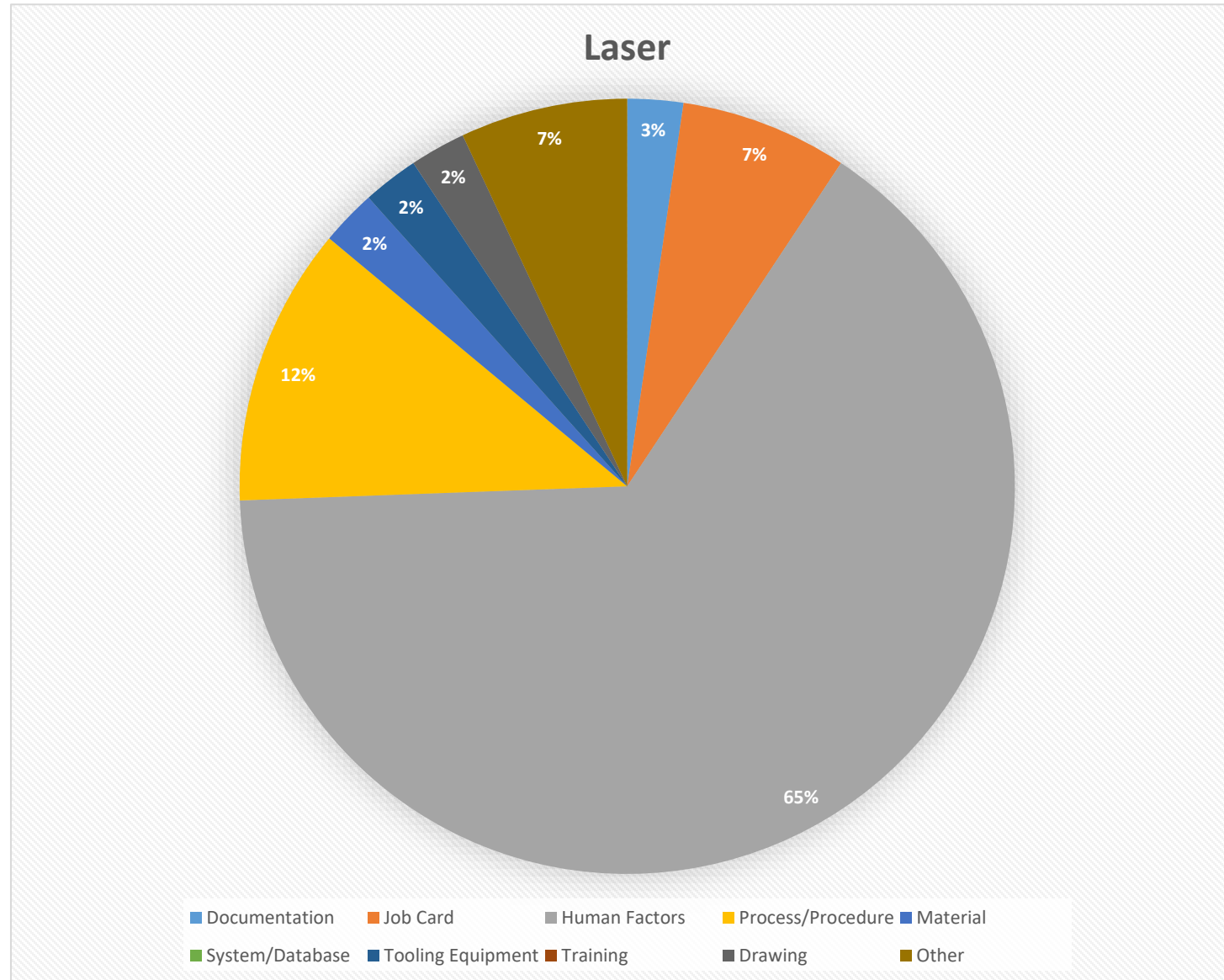
Sherburn



WECJET



Non-conformances by AREA



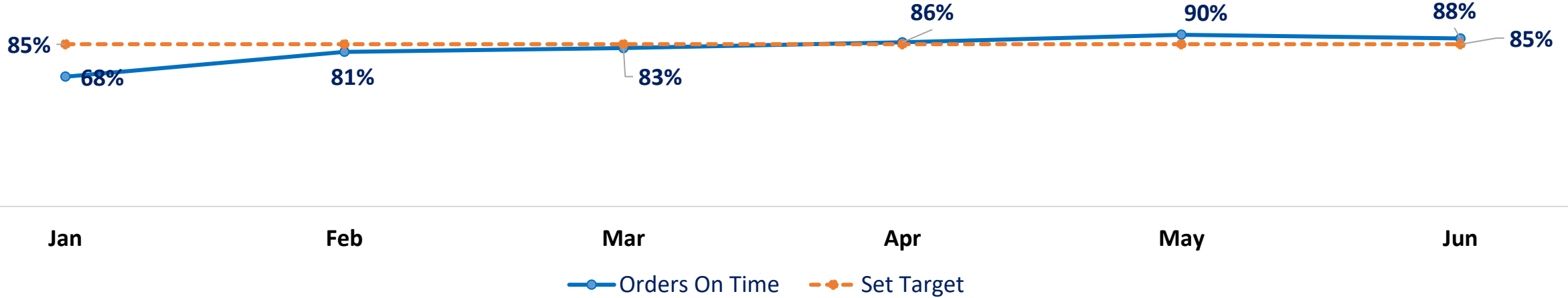
Significant NCR's of the month.

Division	NCR	Cost	Notes	NCR	Cost	Notes
CCTV	30182	£15,716.38	Weld failure on an 18m non-split WEC pole with electrically mounted winch.	30183	£731.00	Welder was fatigued/lack of concentration/repetitive and welded plates up wrong.
5750	60419	£1,197.41	Trainee operator folded 39 parts 9 degrees over.	60421	£2,222.61	Operator cut various parts from 12mm SS instead of 10mm SS. 184 parts in total.
Engineering/LM						
HTA	90150	£498.31	Parts cut rectangular and should have been square. Programmer never checked DXF thoroughly.			
Laser	14457	£1,634.64	The safety edge on parts have been flattened when they should not have been. Strip not used-information not passed to operator	14459	£1,054.00	25 sheets 304LSS 2600x1250x1.5mm Decoiled material has been cut in error.
Sherburn						
Special Projects	21400	£7,789.00	Weld failure on clamps due to incorrect use by the customer.			
WEC Jet	70084	£354.00	Poor cut holes and holes are elongated. Cutting head wobbled. Missed during maintainance.			
WEC Machining	80415	TBC	Counter bore not true to bore. Not gripped in vice due to lack of surface area. NCR not closed.	80414	£472.38	Hole positions incorrect on some parts. Parts mixed up during machining with similar parts.

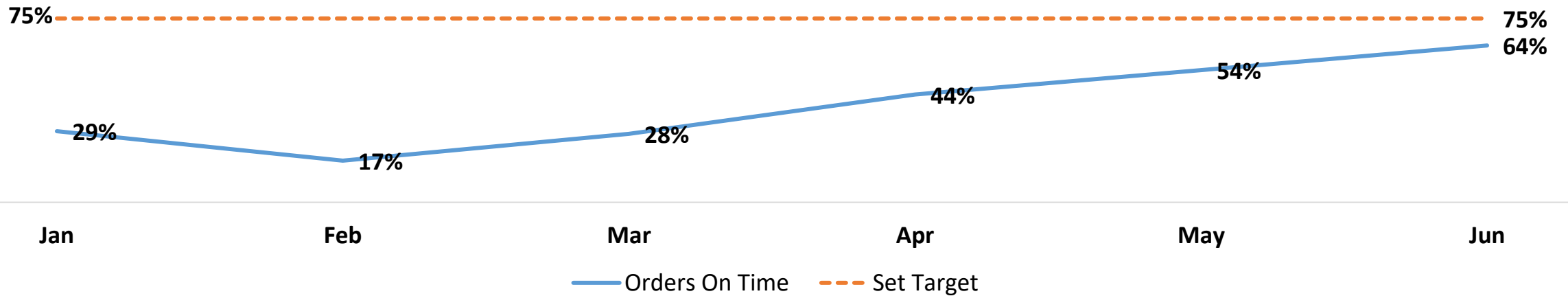
On-Time-Delivery (YTD)

If your division does **NOT REACH** the set target then an assessment must be taken to see if improvements are needed.

OTD-Engineering



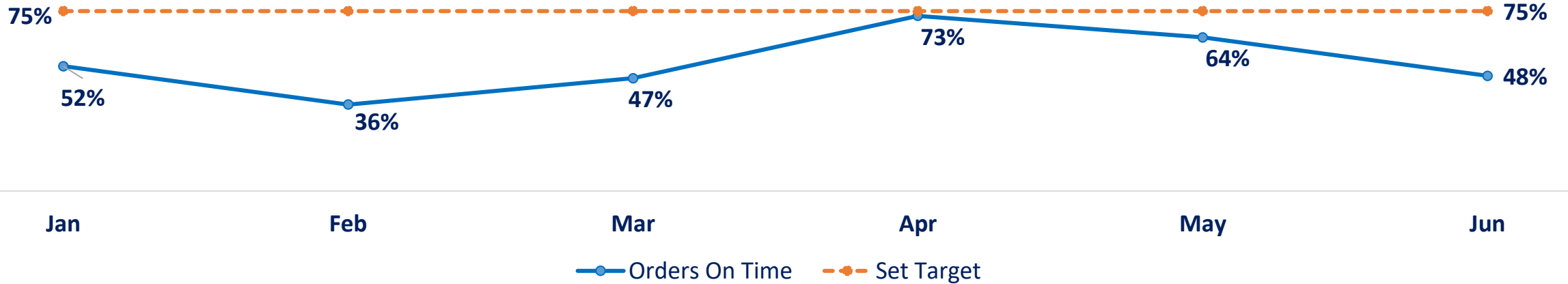
OTD-Machining Centre



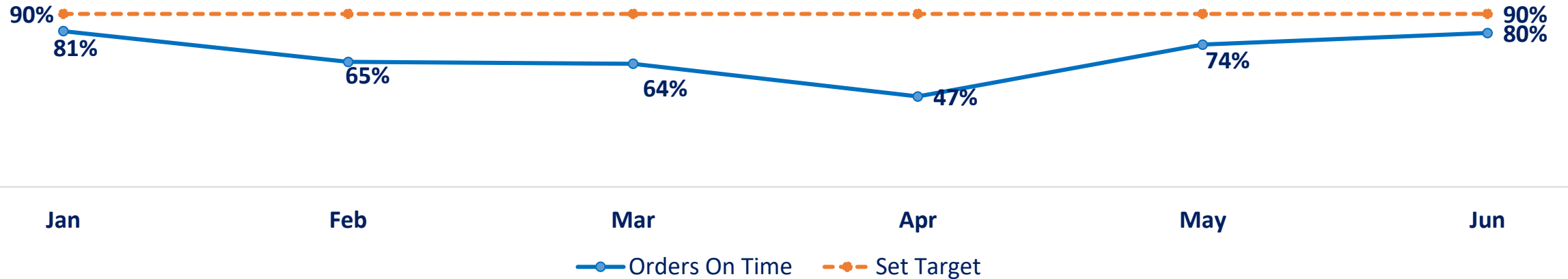
On-Time-Delivery (YTD)

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OTD-Special Projects



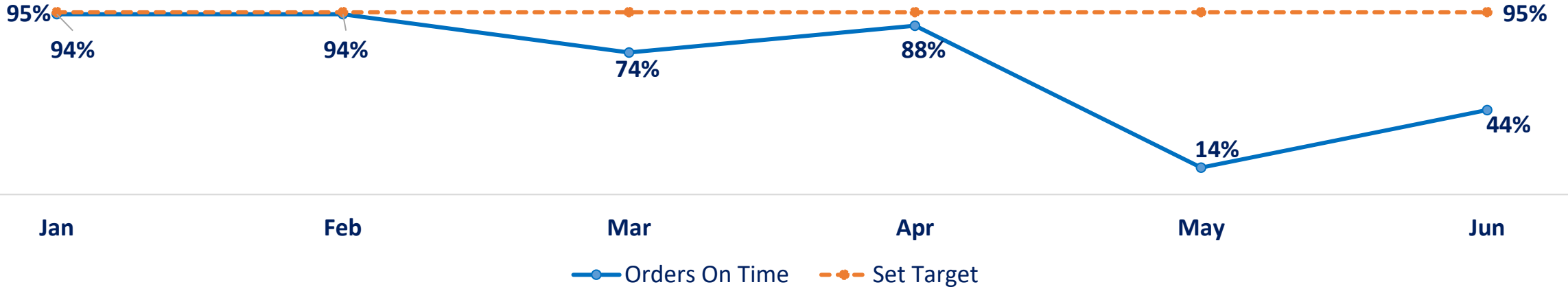
OTD-WEC Machining



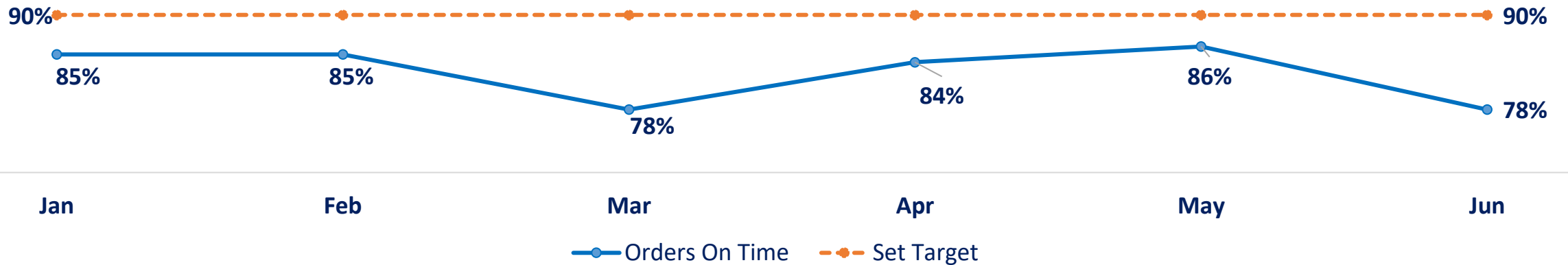
On-Time-Delivery (YTD)

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OTD-Sherburn



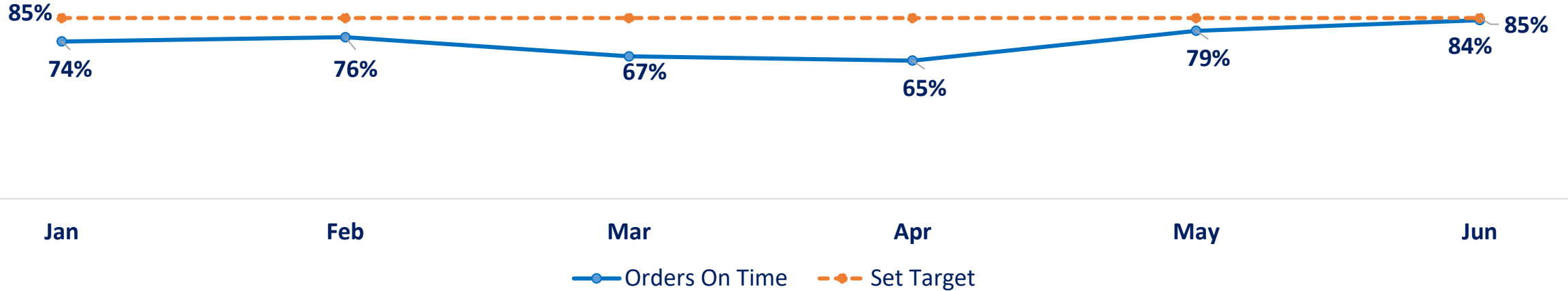
OTD-5750



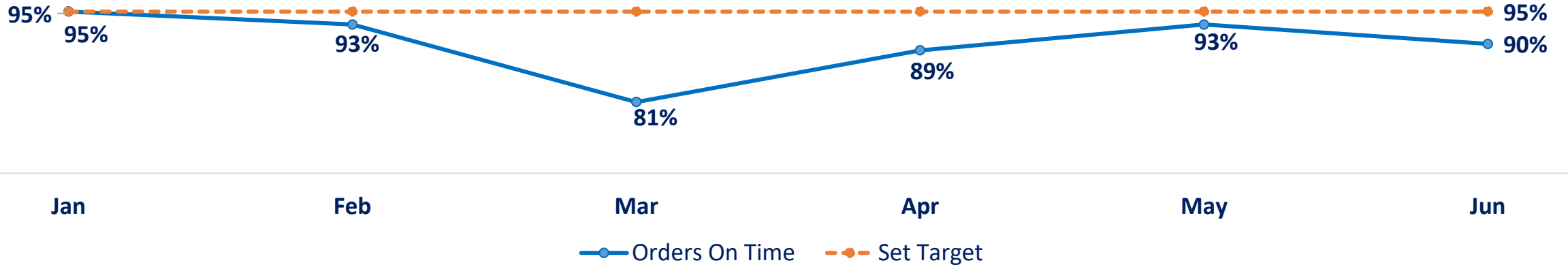
On-Time-Delivery (YTD)

If your division does **NOT REACH** the set target then an assessment must be taken to see if improvements are needed.

OTD-Laser



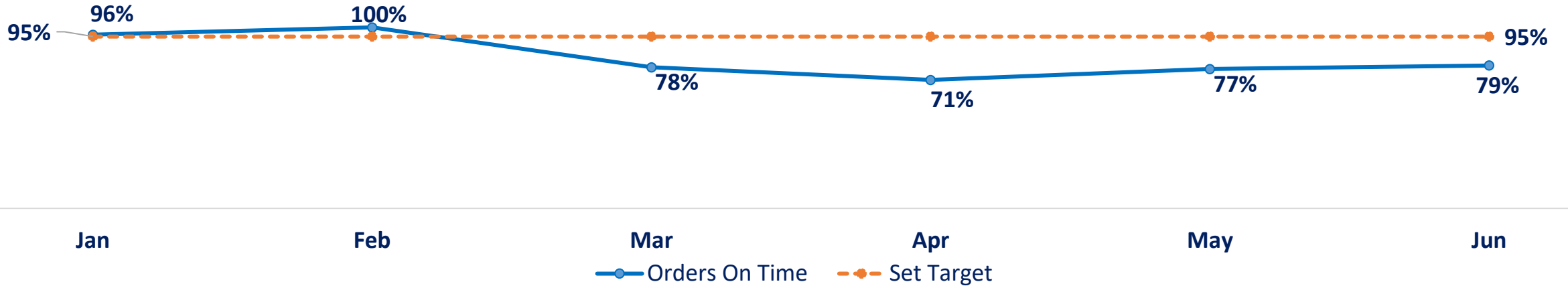
OTD-WEC Jet



On-Time-Delivery (YTD)

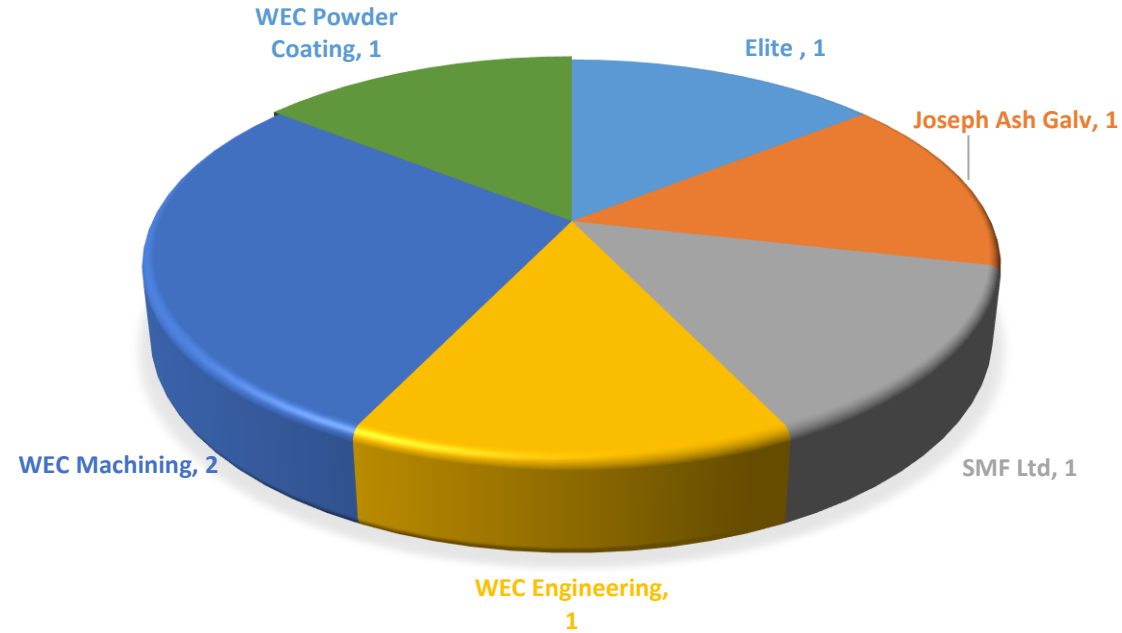
If your division does **NOT REACH** the set target then an assessment must be taken to see if improvements are needed.

OTD-HTA

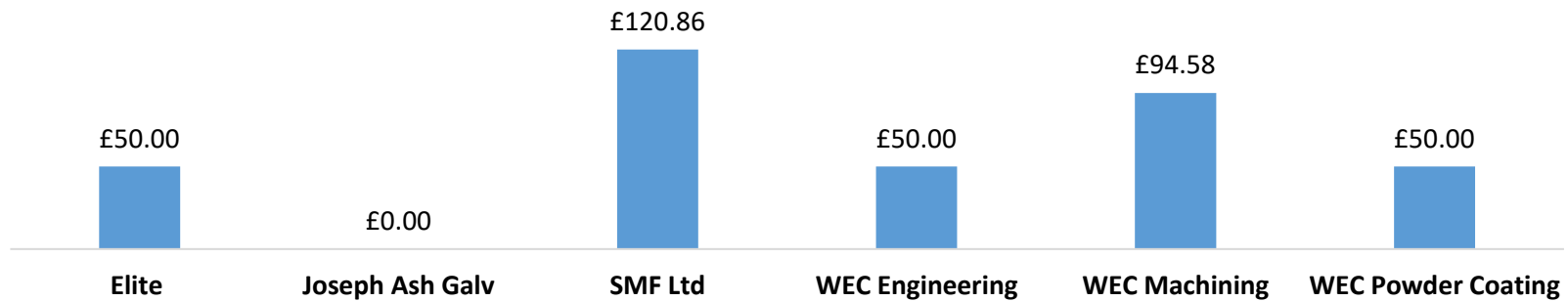


Supplier Performance

NUMBER OF NON-CONFORMANCES FOR JUNE.



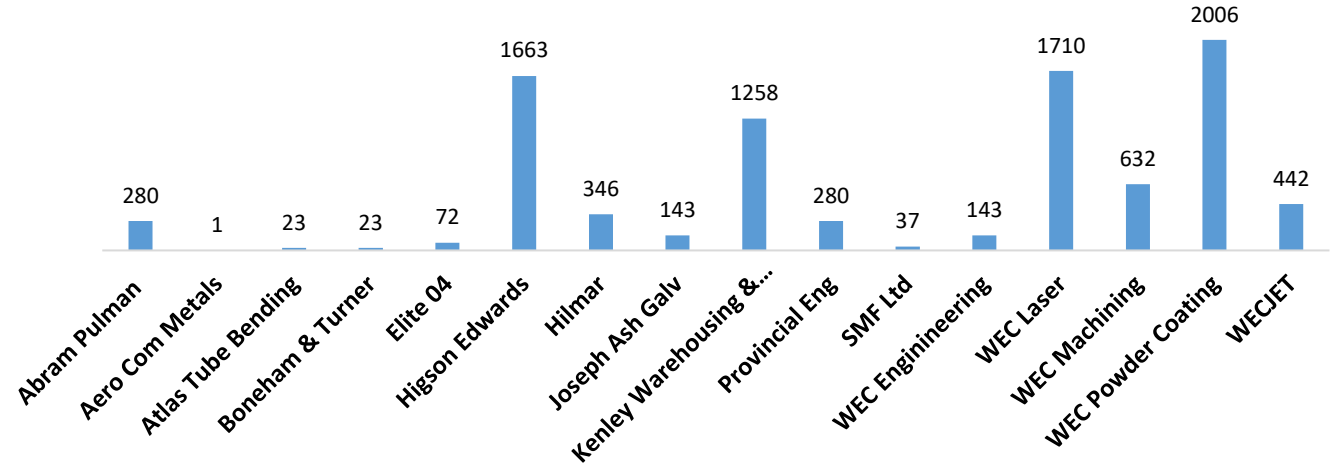
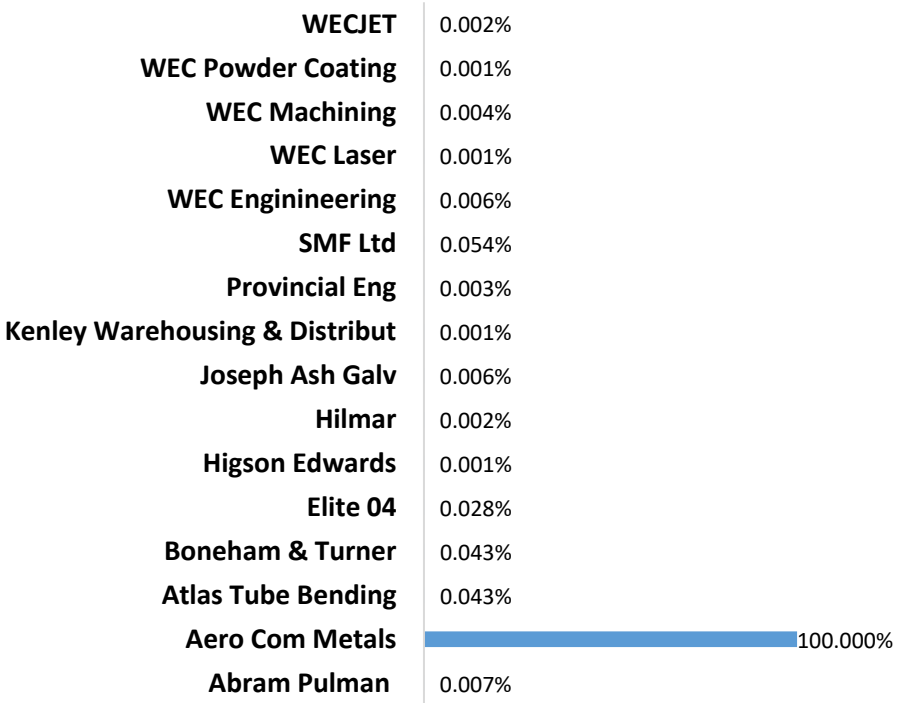
Supplier cost of non-conformances for June



Supplier Performance (YTD)

Percentage of non-conformances compared to orders received.
(01/01/2022 to 30/06/2022)

Number of orders received
(01/01/2022 to 30/06/2022)



Set supplier targets:

The group quality function will conduct an assessment to see if improvements are needed when:

1. A supplier reaches 5% of non-conformances from providing between 20 and 50 orders.
2. A supplier reaches 3% of non-conformances from providing between 51 and 100 orders.
3. A supplier reaches 1.5% of non-conformances from providing over 100 orders.

MTL KPI's for June 2022

PPM Performance				PPM Performance- 12 weeks				Comments
Week PPM	35	Week Target	300	Year to Date PPM	2345	Year to Date target	1000	
<p>Month NCR's raised by area assigned</p>				<p>Closed out by month and root cause</p>				<p>Overall we had one positive feedback from one of our customers for all the site.</p>
<p>Closed out by week for the month</p>				<p>Closed out root cause- month</p>				
<p>Quality matters!</p> <p>Everyone is responsible for the quality of work they produce. Everyone needs to drive this through the business</p>								