

WEC NEW DASHBOARD

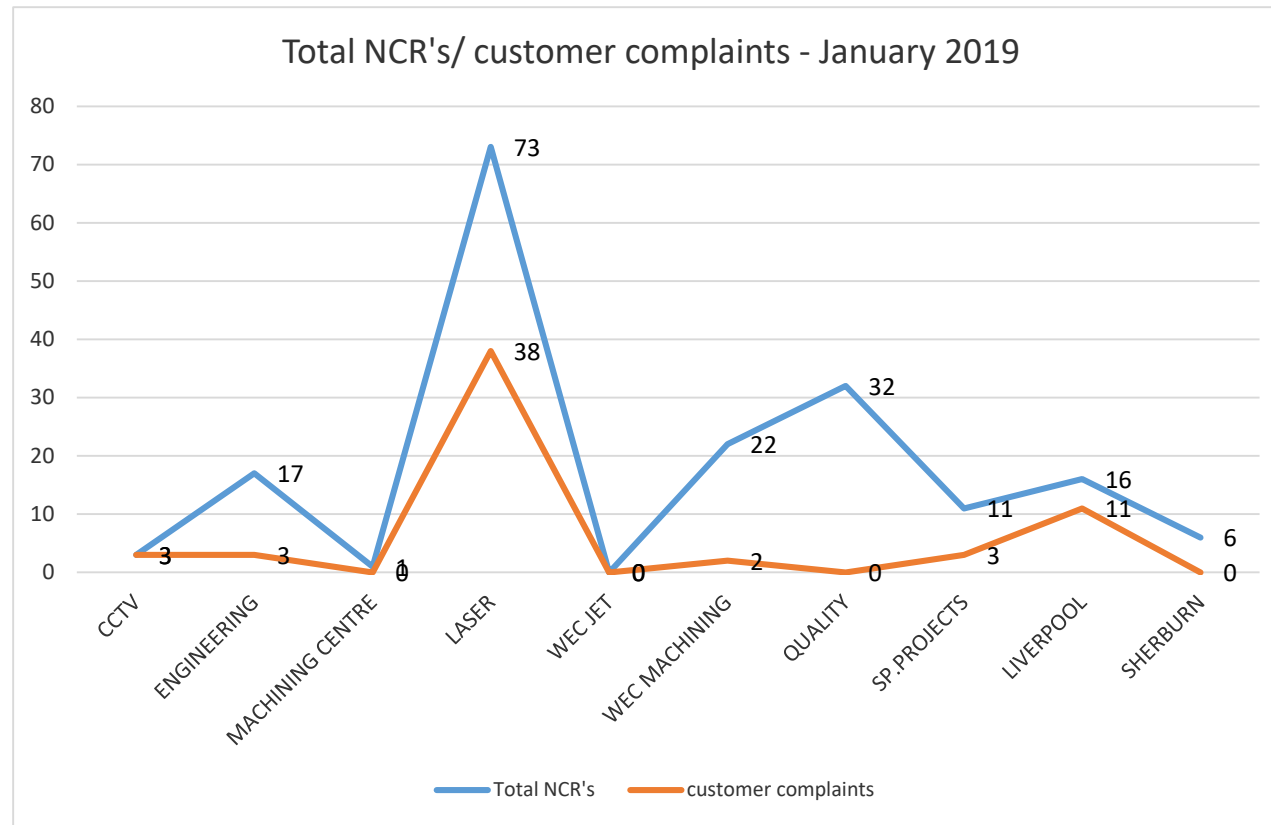
January 2019

SHEQ Scorecard

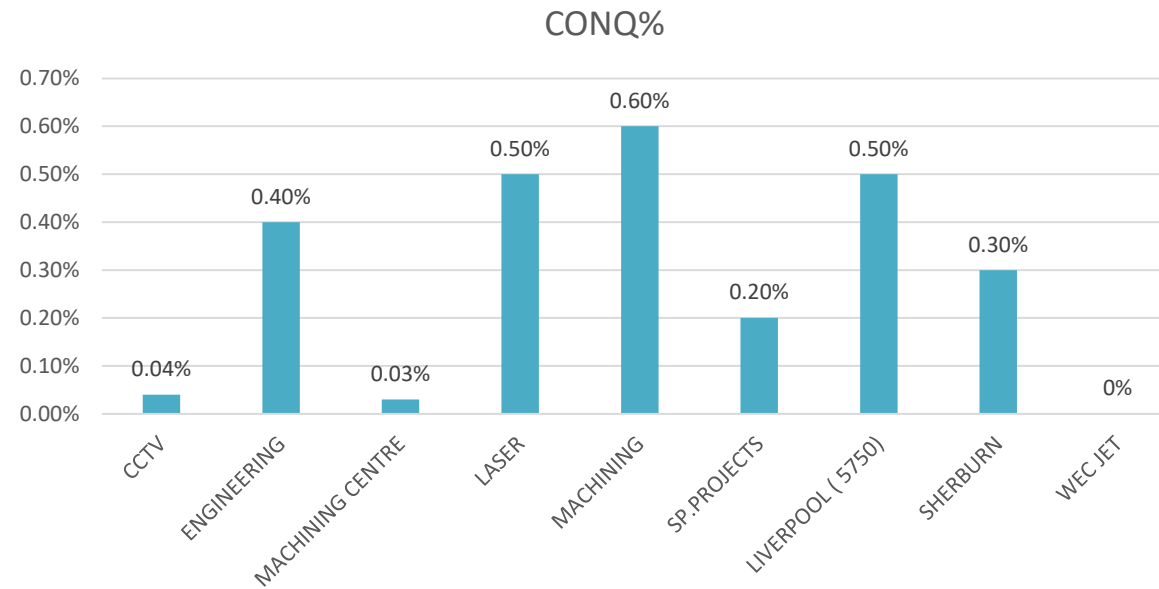
September 2018

Subject	Targets	Actions	Status	Trend
Audits, Events, Assessments Problems (NCR's) Actions	Audits Overdue <0% Audits done in HTA, Machining New planning for 2019	Discuss with all departments QA's in the weekly Quality meeting to review all issues and close the complete one s. Average closure of 20 days.	in progress	
Concessions	Expired without resolution none Extended without Action Plan None Regular Reviews None		in progress	
New/ amended/ deleted documents on Document Control Database	Revised system documents: Awaiting signature > - none Pending: NONE		in progress	
Calibration	Overdue : Laser- 3 calipers all outstanding, Machining Centre- all measurement equipment;	Review with each department	In progress	
Training & Competence	Competences & Assessments - outstanding: Engineering-9 (new employees); Laser-22; Machining Centre-2;WEC Machining-15; Sp.Projects-7; CCTV-7; WEC JET-1	More new people and no assessments of competences/ address with head of departments – in top managers meeting	No progress	
Customer Satisfaction (Complaints, Surveys, etc.)	Satisfaction Surveys - new questionnaire to be introduced for OTD in the new year Started the new campaign			
Facilities Management	PPM Maintenance Overdue Tasks = none Unplanned tasks None	To the schedule		
Org chart	Organisation Chart No changes required			
Supplier Quality	Top 5 suppliers (including remote sites)-Performance at 99%- Worst supplier for January 2019- Laser	Address by Purchasing with suppliers/ Quality meetings wit Laser Riverside on missing parts		
Railway Safety Issue Resolution (Inc. Operational Safety)	Railway Safety Issues None			
EHS	Near misses YTD 5 Minor accidents YTD 19 Lost Time Accidents Recorded this month = 3 Accident rate = % Close Calls 0		2	

NCR/customer complaints(2)



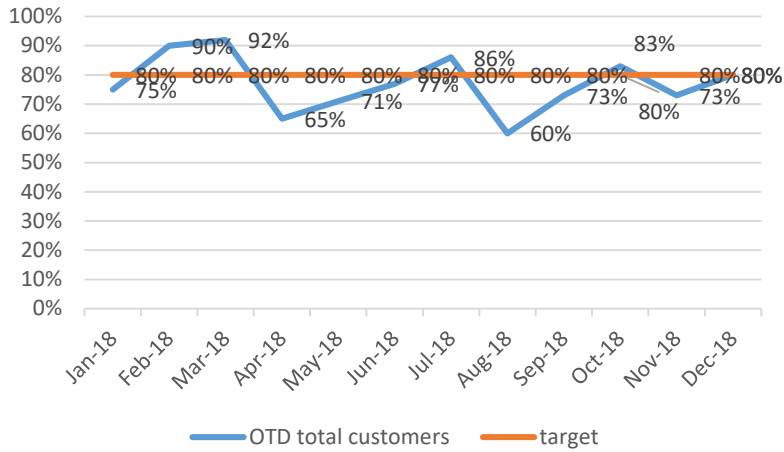
COST OF NON-QUALITY-YTD



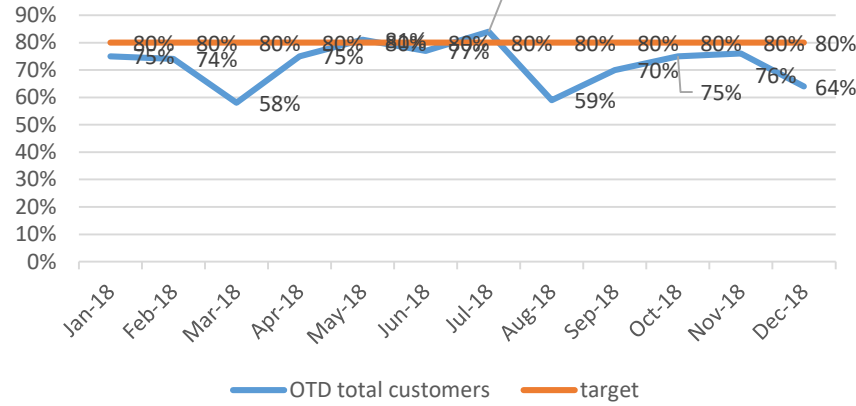
To a target of <1%

OTD PER DEPARTMENT 2018

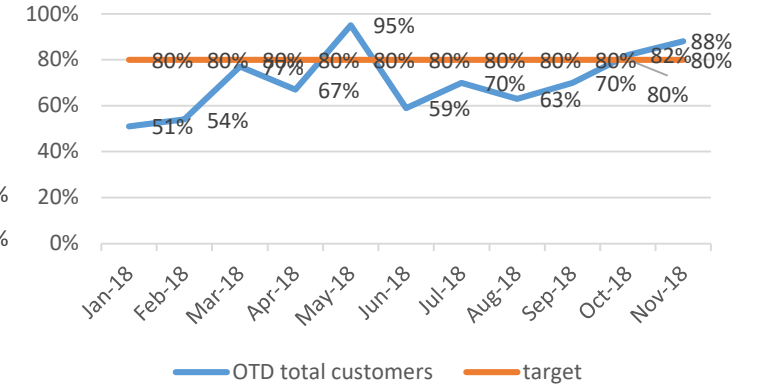
OTD ENGINEERING



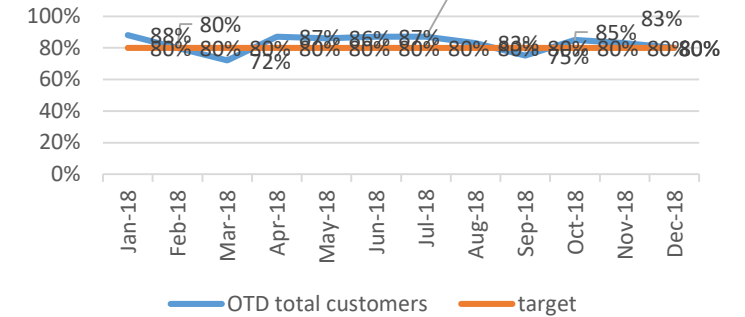
OTD LASER



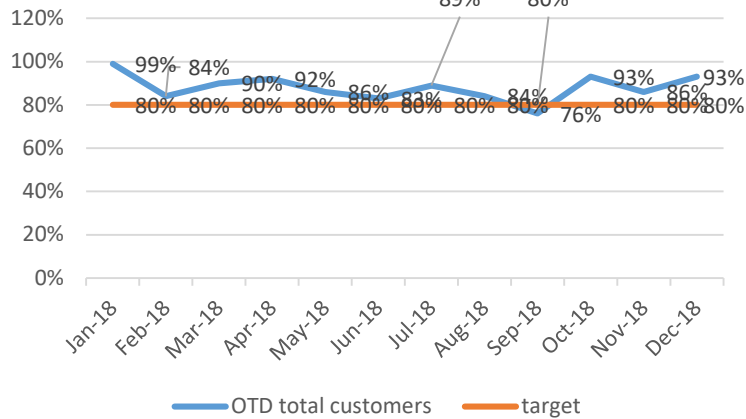
OTD MACHINING CENTRE



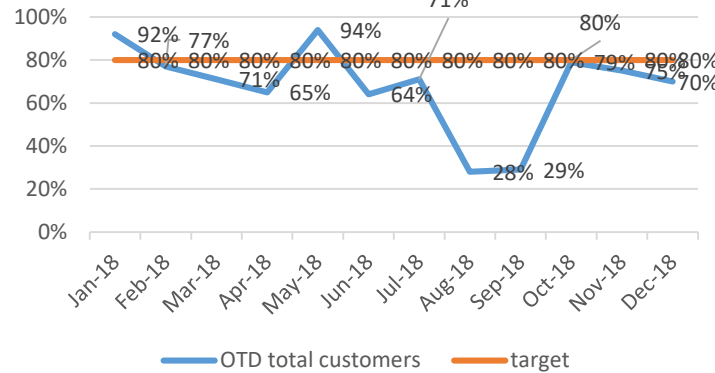
OTD 5750



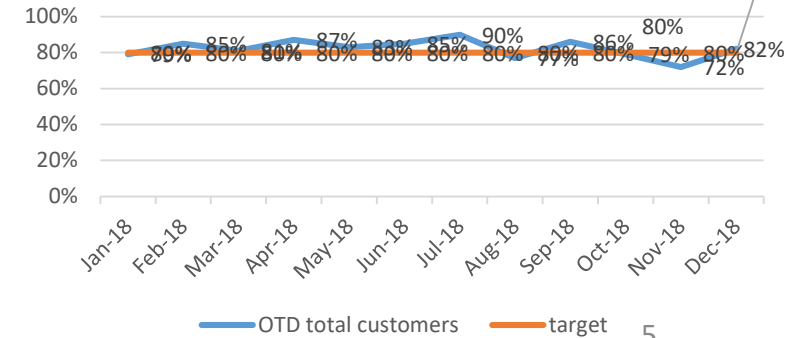
OTD MACHINING



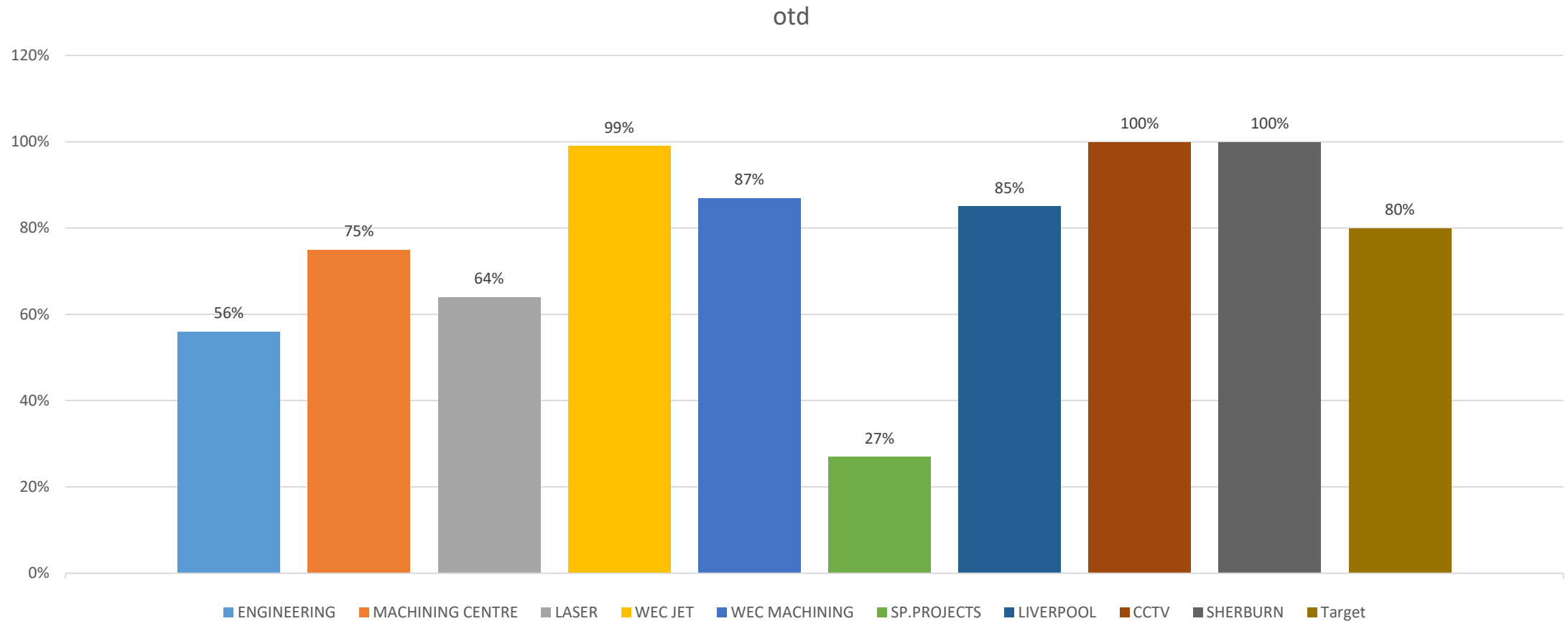
OTD SP.PROJECTS



OTD WEC JET

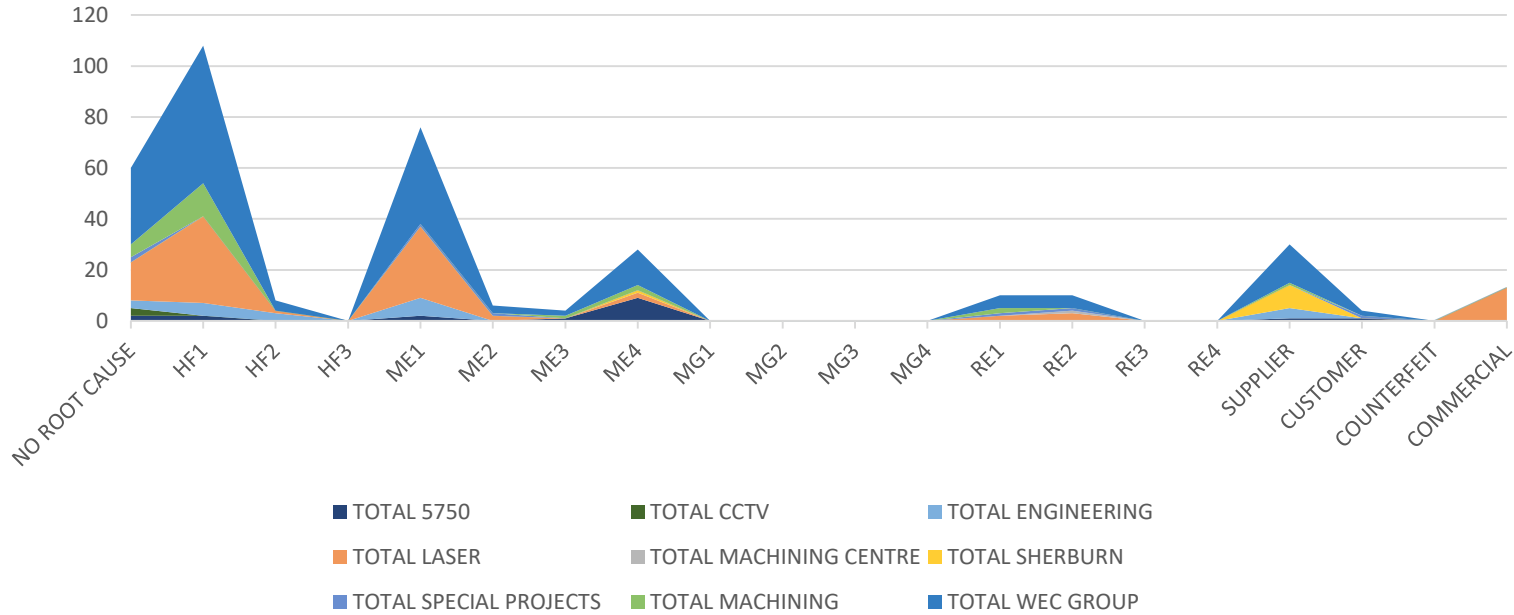


OTD PER DEPARTMENT JANUARY 2019



Root causes

ROOT CAUSES



Main root causes for January:

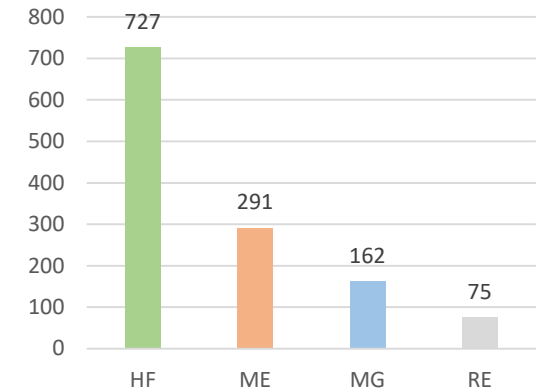
HF1= human factor-lack of attention/concentration

ME1= Methods-Lack of operational planning and control

ME4= Inadequate verification /validation of process

Supplier

ROOT CAUSES BY SECTOR



TOP SCORE

Jan-19							
DEPARTMENT	CONQ	DEPARTMENT	OTD	DEPARTMENT	% CUSTOMER COMPLAINTS	LEVER SCORING	TOTAL SCORE NOVEMBER 2018- TOP
WEC JET	0.00%	SHERBURN	100%	SHERBURN	0%	9	SHERBURN=24
MACHINING CENTRE	0.03%	CCTV	100%	MACHINING CENTRE	0%	8	WEC JET=23
CCTV	0.04%	WEC JET	99%	WEC JET	0%	7	MACHINING CENTRE=20
SP.PROJECTS	0.26%	WEC MACHINING	87%	WEC MACHINING	9%	6	CCTV=16
SHERBURN	0.30%	LIVERPOOL	85%	ENGINEERING	18%	5	WEC MACHINING=13
ENGINEERING	0.40%	MACHINING CENTRE	75%	SP.PROJECTS	27%	4	ENGINEERING=11
LASER	0.50%	LASER	64%	LASER	50%	3	SPECIAL PROJECTS=11
LIVERPOOL	0.50%	ENGINEERING	56%	LIVERPOOL	68%	2	LASER=9
WEC MACHINING	0.60%	SP.PROJECTS	27%	CCTV	100%	1	LIVERPOOL=9

Effectiveness of audits

department	Ncr's in 2019	Ncr's in 2018
MACHINING	13	17
ENGINEERING		10
5750		13
CENTRAL FUNCTIONS		6
SP.PROJECTS		3
WEC JET		4
SHERBURN		11
LASER		20
MACHINING CENTRE		4
CCTV	4	11
HTA		

Quality AWARD for the month

JAN-19	FEB-19	MARCH-19	APRIL-19	MAY-19	JUNE-19	JULY-19	AUG-19	SEPT-19	OCT-19	NOV-19	DEC-19
SHERBURN											