

WEC NEW DASHBOARD

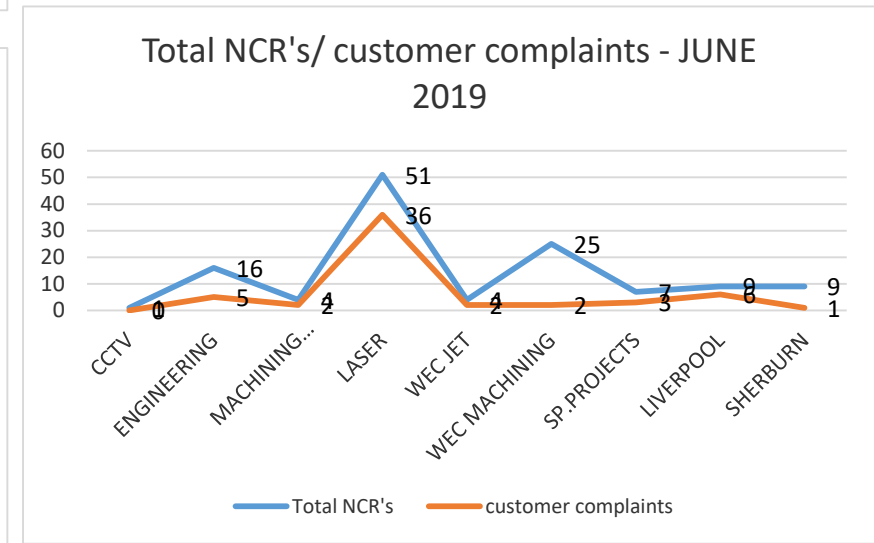
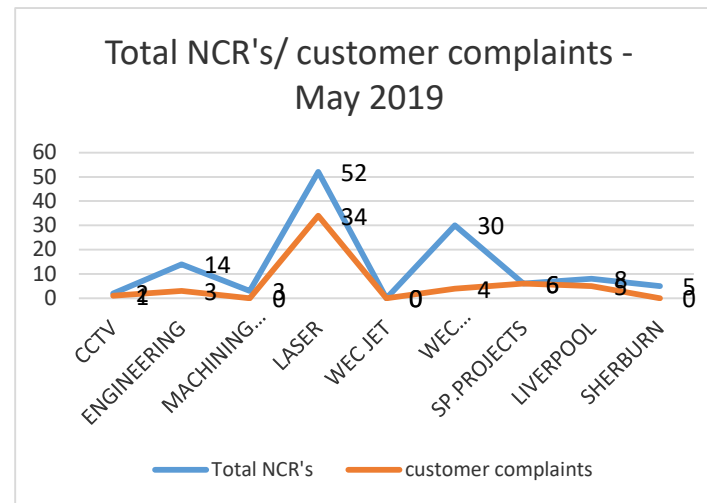
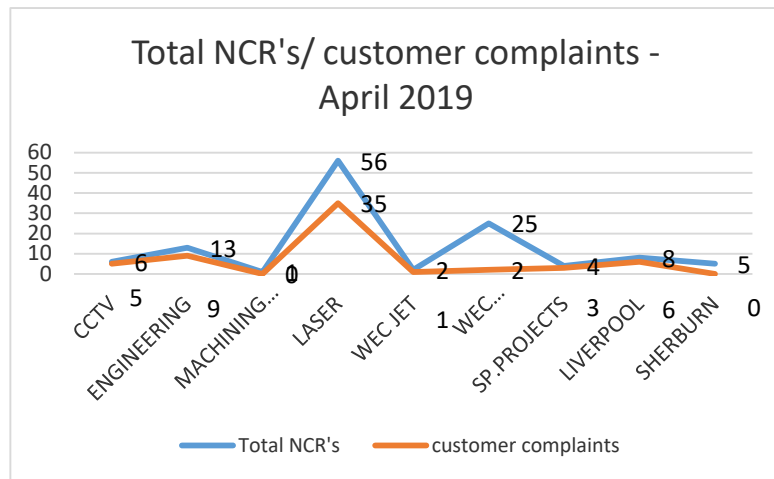
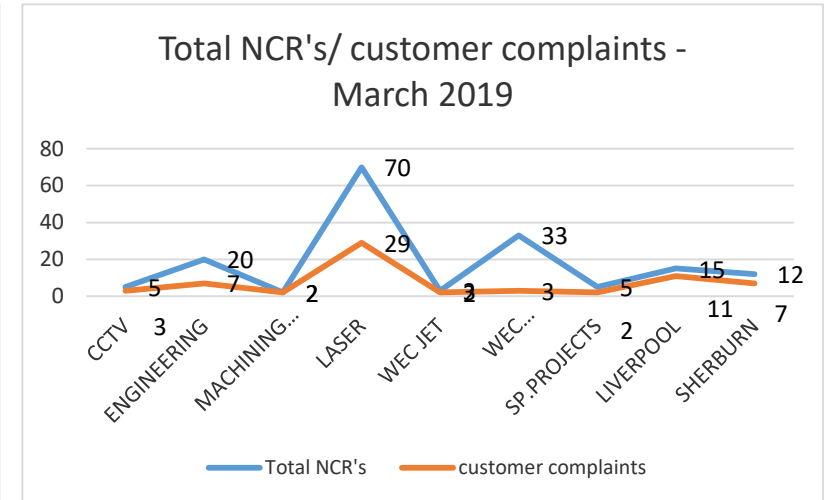
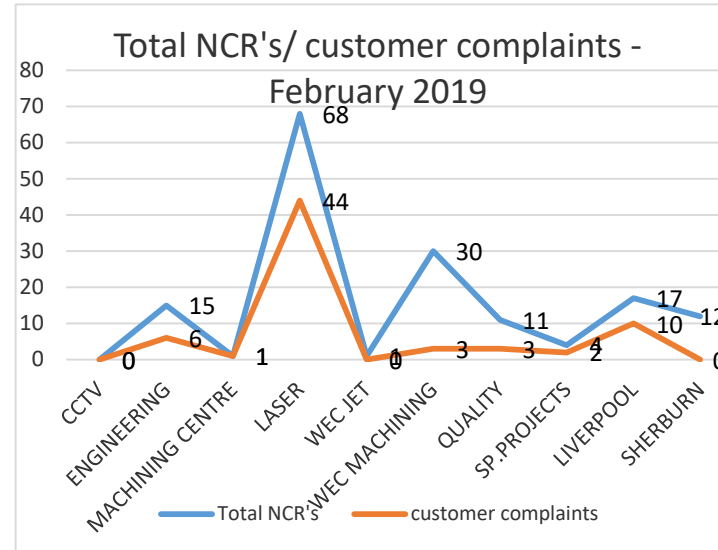
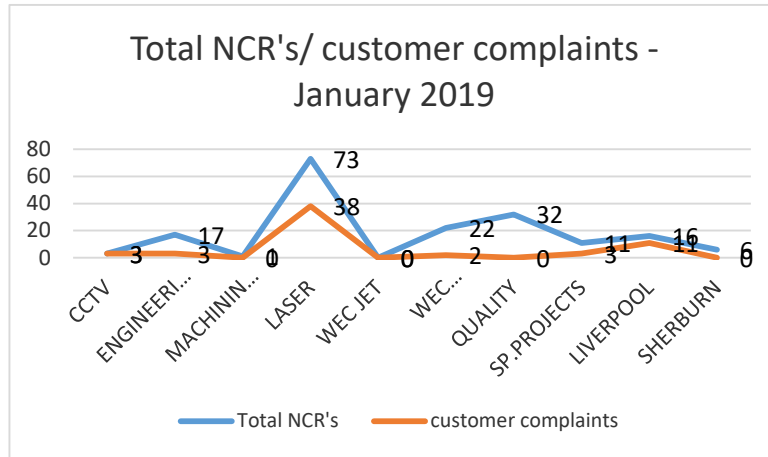
AUGUST 2019

SHEQ Scorecard

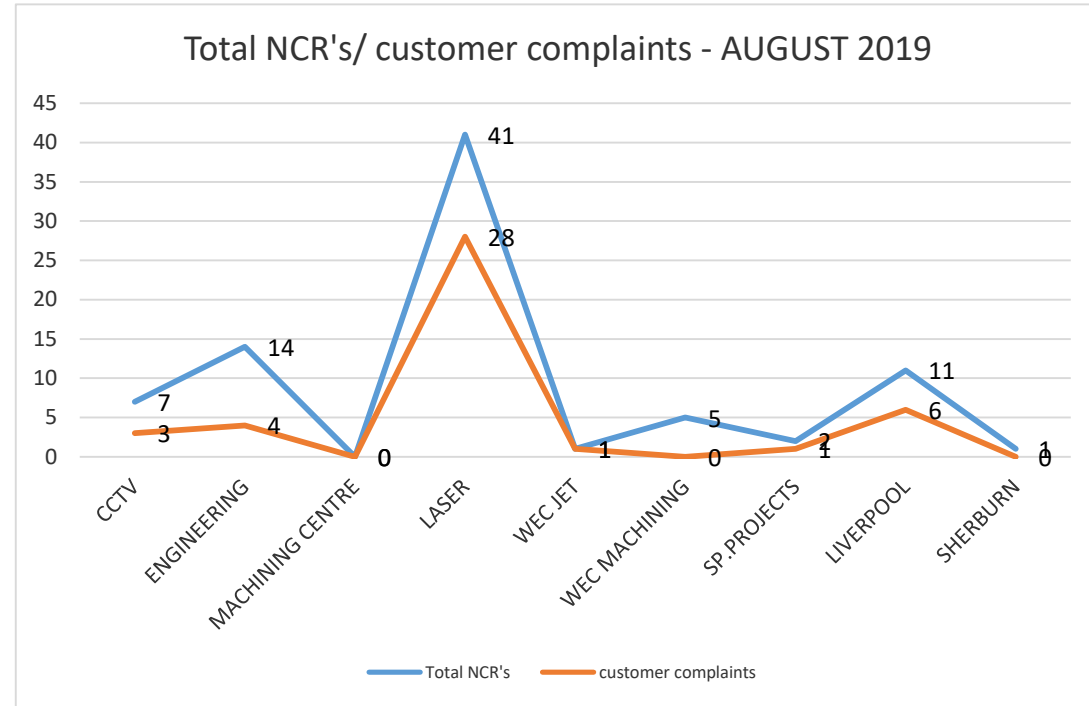
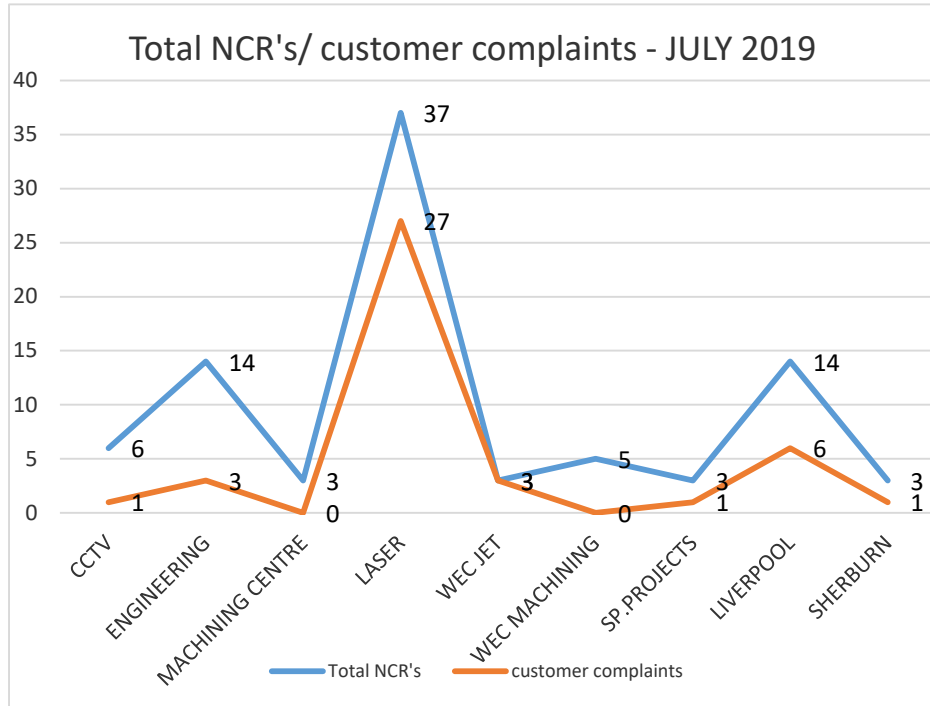
August 2019

Subject	Targets	Actions	Stat us	Tren d
Audits, Events, Assessments Problems (NCR's) Actions	Audits Overdue- none <0%	Discuss with all departments QA's in the weekly Quality meeting to review all issues and close the complete one s. Average closure of 20 days.	in progress	
Concessions	Expired without resolution none Extended without Action Plan -none Regular Reviews none		in progress	
New/ amended/ deleted documents on Document Control Database	Revised system documents: none Awaiting signature > - none Pending: NONE		in progress	
Calibration	Overdue : welding sets in Special Projects 0- not recalibrated- not required	Review with each department	In progress	
Training & Competence	Competences & Assessments - outstanding: 29- Laser; 8- Special Projects HTA to adhere to WEC Training records	More new people and no assessments of competences/ address with head of departments – in top managers meeting	No progress	
Customer Satisfaction (Complaints, Surveys, etc.)	Satisfaction Surveys - 2 good feed-backs for Laser; 1 - Machining			
Facilities Management	PPM Maintenance Overdue Tasks = none Unplanned tasks None	To the schedule		
Org chart	Organisation Chart No changes required			
Supplier Quality	Top 5 suppliers (including remote sites)- PERFORMANCE AT 99.7 % (suppliers with issues: WEC Laser)	Address by Purchasing with suppliers/ Quality meetings wit Laser Riverside on missing parts		
Railway Safety Issue Resolution (Inc. Operational Safety)	Railway Safety Issues None/ No work for rail			
EHS	Near misses YTD 31 Minor accidents YTD 86 RIDDOR=0 Lost Time Accidents Recorded this month = 0 Accident rate = 3% Close Calls 0 Environment No Issues		2	

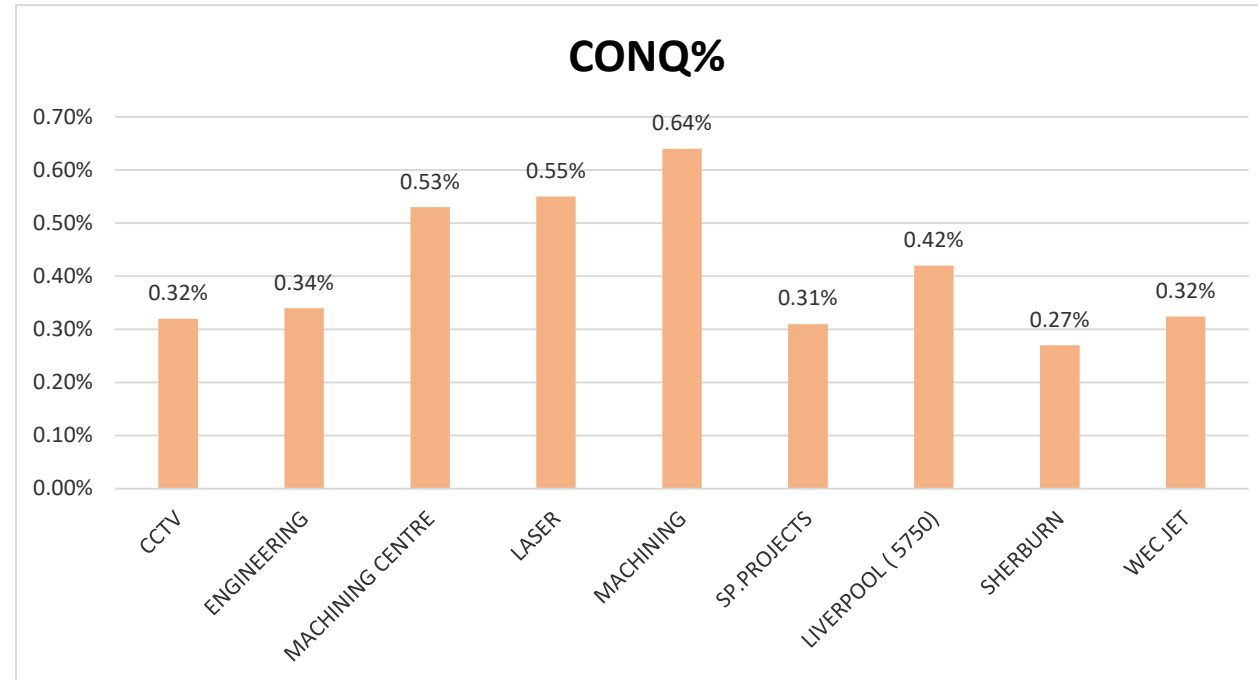
NCR/customer complaints



Ncr'S – CUSTOMER COMPLAINTS July- August 2019



COST OF NON-QUALITY-YTD



To a target of <1%

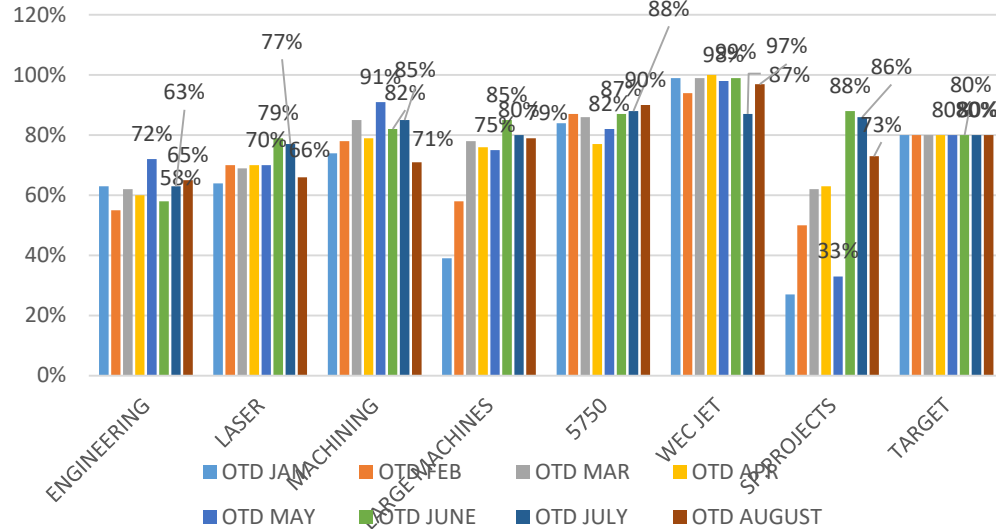
OTD AGREED PER DEPARTMENT 2019

OTD CRITERIA REAL	OTD CRITERIA AGREED
TOTAL ORDERS	TOTAL ORDERS
ON TIME ORDERS	ON TIME ORDERS+ UP TO 2 DAYS LATE + 3-7 DAYS LATE
UP TO 2 DAYS LATE	0
3-7 DAYS LATE	0
OVER 7 DAYS LATE	OVER 7 DAYS LATE

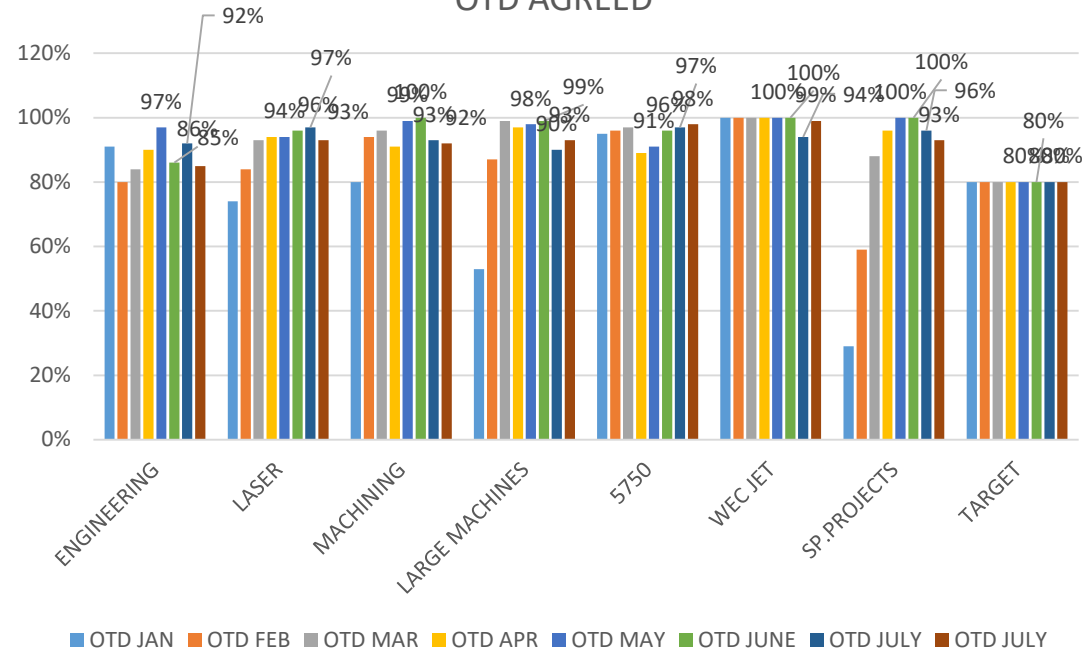
REAL								
department	OTD JAN	OTD FEB	OTD MAR	OTD APR	OTD MAY	OTD JUNE	OTD JULY	OTD AUGUST
ENGINEERING	63%	55%	62%	60%	72%	58%	63%	65%
LASER	64%	70%	69%	70%	70%	79%	77%	66%
MACHINING	74%	78%	85%	79%	91%	82%	85%	71%
LARGE MACHIN	39%	58%	78%	76%	75%	85%	80%	79%
5750	84%	87%	86%	77%	82%	87%	88%	90%
WEC JET	99%	94%	99%	100%	98%	99%	87%	97%
SP.PROJECTS	27%	50%	62%	63%	33%	88%	86%	73%
TARGET	80%	80%	80%	80%	80%	80%	80%	80%

WITH 7 DAYS LATE								
department	OTD JAN	OTD FEB	OTD MAR	OTD APR	OTD MAY	OTD JUNE	OTD JULY	OTD AUGUST
ENGINEERING	91%	80%	84%	90%	97%	86%	92%	85%
LASER	74%	84%	93%	94%	94%	96%	97%	93%
MACHINING	80%	94%	96%	91%	99%	100%	93%	92%
LARGE MACHIN	53%	87%	99%	97%	98%	99%	90%	93%
5750	95%	96%	97%	89%	91%	96%	97%	98%
WEC JET	100%	100%	100%	100%	100%	100%	94%	99%
SP.PROJECTS	29%	59%	88%	96%	100%	100%	96%	93%
TARGET	80%	80%	80%	80%	80%	80%	80%	80%

OTD INITIAL



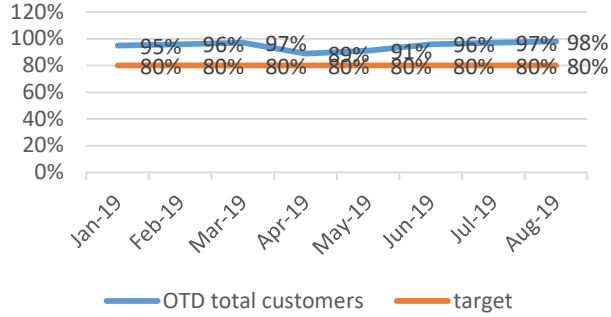
OTD AGREED



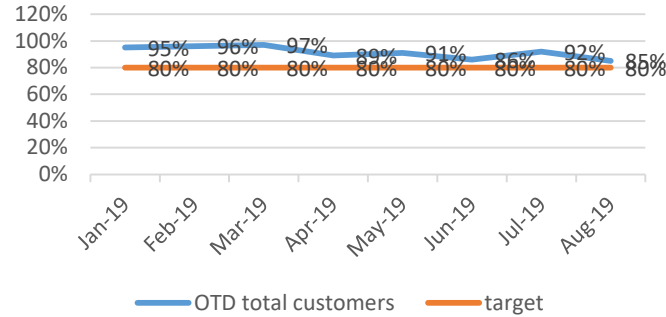
OTD

OTD CRITERIA REAL	OTD CRITERIA AGREED
TOTAL ORDERS	TOTAL ORDERS
ON TIME ORDERS UP TO 2 DAYS LATE	ON TIME ORDERS+ UP TO 2 DAYS LATE + 3-7 DAYS LATE
3-7 DAYS LATE	0
OVER 7 DAYS LATE	0

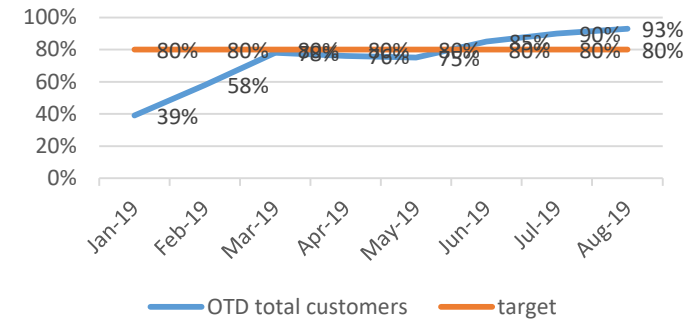
OTD 5750



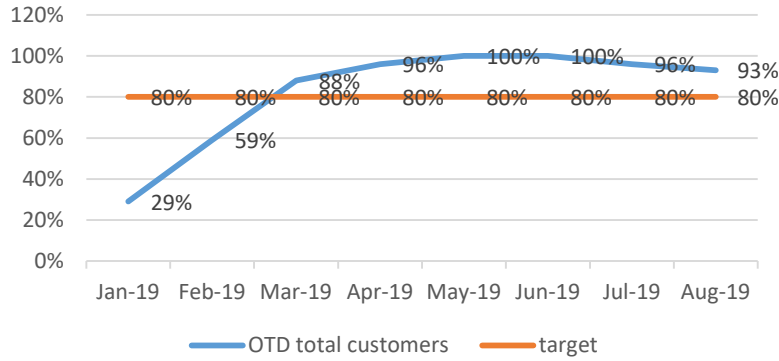
OTD ENGINEERING



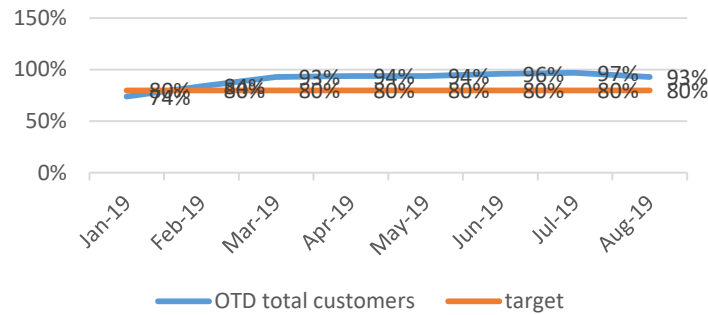
OTD LARGE MACHINING



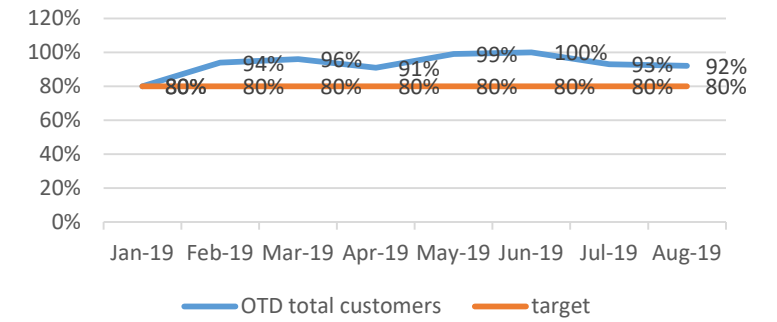
OTD SPECIAL PROJECTS



OTD LASER



OTD MACHINING

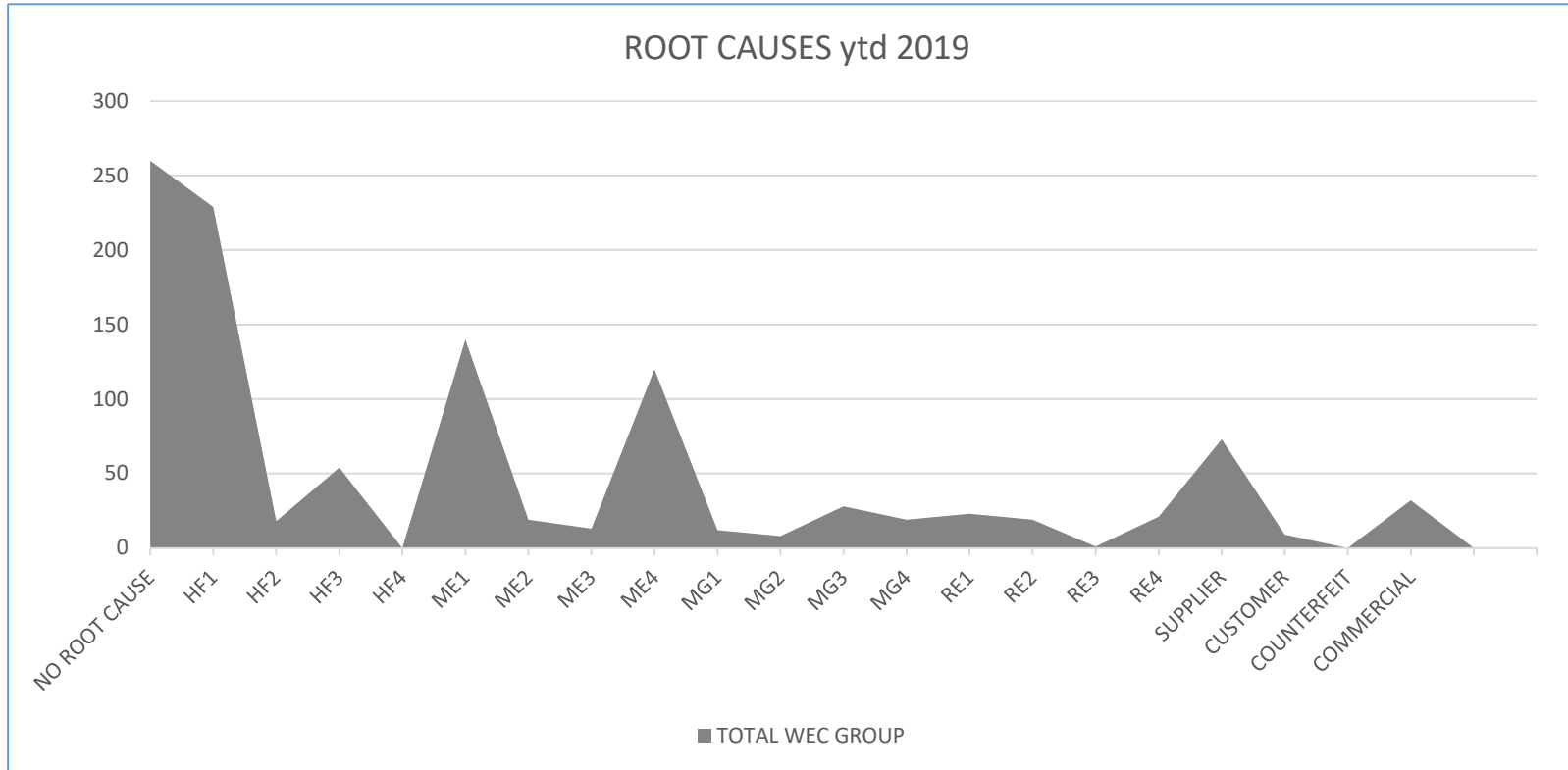


Root causes

Main root cause: HF1- human factor=252; ME1= 147; ME4=125

Human factor= 226

Method= 267 (lack of operational planning and control; inadequate verification process)



TOP SCORE

Aug-19							
DEPARTMENT	CONQ	DEPARTMENT	OTD	DEPARTMENT	% CUSTOMER COMPLAINTS	LEVEL SCORING	TOTAL SCORE NOVEMBER 2018- TOP
SHERBURN	0.27%	CCTV	100%	MACHINING	0%	9	CCTV=21
SP.PROJECTS	0.31%	SHERBURN	99%	LARGE MACHINES	0%	8	SHERBURN=20
WEC JET	0.32%	WEC JET	97%	ENGINEERING	29%	7	SPECIAL PROJECTS=17
CCTV	0.32%	5750	90%	CCTV	43%	6	LARGE MACHINES=16
ENGINEERING	0.34%	LARGE MACHINES	79%	SP.PROJECTS	50%	5	WEC JET=15
5750	0.42%	SP.PROJECTS	73%	5750	55%	4	5750=14
LARGE MACHINES	0.53%	MACHINING	71%	SHERBURN	67%	3	MACHINING=13
LASER	0.55%	LASER	66%	LASER	68%	2	ENGINEERING=13
MACHINING	0.64%	ENGINEERING	65%	WEC JET	100%	1	LASER=6

Effectiveness of audits

department	Ncr's in 2019	Ncr's in 2018
MACHINING	13	17
ENGINEERING	5	10
5750	8	13
CENTRAL FUNCTIONS	2	6
SP.PROJECTS	6	3
WEC JET	2	4
SHERBURN	7	11
LASER	5	20
MACHINING CENTRE	1	4
CCTV	4	11
HTA	8	15

Quality AWARD for the month

JAN-19	FEB-19	MARCH-19	APRIL-19	MAY-19	JUNE-19	JULY-19	AUG-19	SEPT-19	OCT-19	NOV-19	DEC-19
SHERBURN	SHERBURN, CCTV	CCTV	SHERBURN	SHERBURN	CCTV	CCTV	CCTV				