WEC NEW DASHBOARD

February 2019

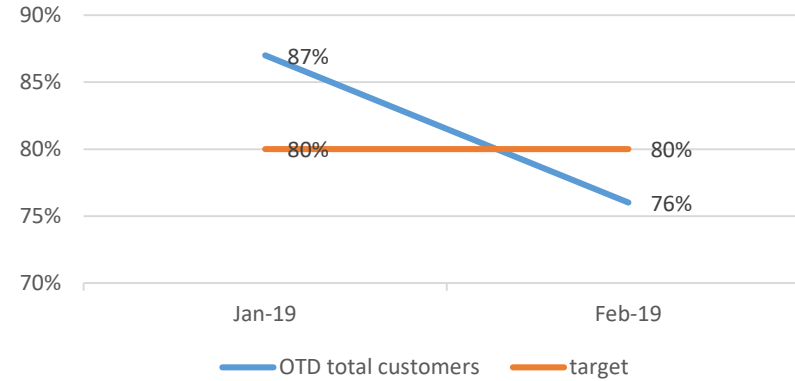| Subject	Targets	Actions	Status	Trend
Audits, Events, Assessments Problems (NCR's) Actions	**Audits Overdue** <0% Audits done in engineering, special Projects and spot checks in Machining, Engineering, laser	Discuss with all departments QA's in the weekly Quality meeting to review all issues and close the complete one s. Average closure of 20 days.	in progress	
Concessions	**Expired without resolution** none **Extended without Action Plan - Granada , Prosteel** **Regular Reviews** **None**		in progress	
New/ amended/ deleted documents on Document Control Database	**Revised system documents:** **Awaiting signature > - none** **Pending: NONE**		in progress	
Calibration	**Overdue : Laser- 2 verniers**	Review with each department	In progress	
Training & Competence	**Competences & Assessments - outstanding: Engineering-9 (new employees); Laser-22;**	More new people and no assessments of competences/ address with head of departments – in top managers meeting	No progress	
Customer Satisfaction (Complaints, Surveys, etc.)	**Satisfaction Surveys - new questionnaire to be introduced for OTD in the new year** **Started the new campaign**			
Facilities Management	**PPM Maintenance** Overdue Tasks = none **Unplanned tasks** None	To the schedule		
Org chart	**Organisation Chart** No changes required			
Supplier Quality	**Top 5 suppliers (including remote sites)**-Performance at 99%- Worst supplier for January 2019- Laser; February- Laser	Address by Purchasing with suppliers/ Quality meetings wit Laser Riverside on missing parts		
Railway Safety Issue Resolution (Inc. Operational Safety)	**Railway Safety Issues** **None**			
EHS	**Near misses** **YTD** **5** **Minor accidents YTD** **19** **Lost Time Accidents** Recorded this month = 5 Accident rate = 8% **Close Calls** 0 **Environment** No Issues		2	

NCR/customer complaints

Total NCR's/ customer complaints - February 2019

COST OF NON-QUALITY-YTD

CONQ YTD%

Bar chart showing CONQ YTD% values by department:
- CCTV: 0.04%
- ENGINEERING: 0.41%
- MACHINING CENTRE: 0.03%
- LASER: 0.50%
- MACHINING: 0.55%
- SP.PROJECTS: 0.61%
- LIVERPOOL (5750): 0.40%
- SHERBURN: 0.02%
- WEC JET: 0%
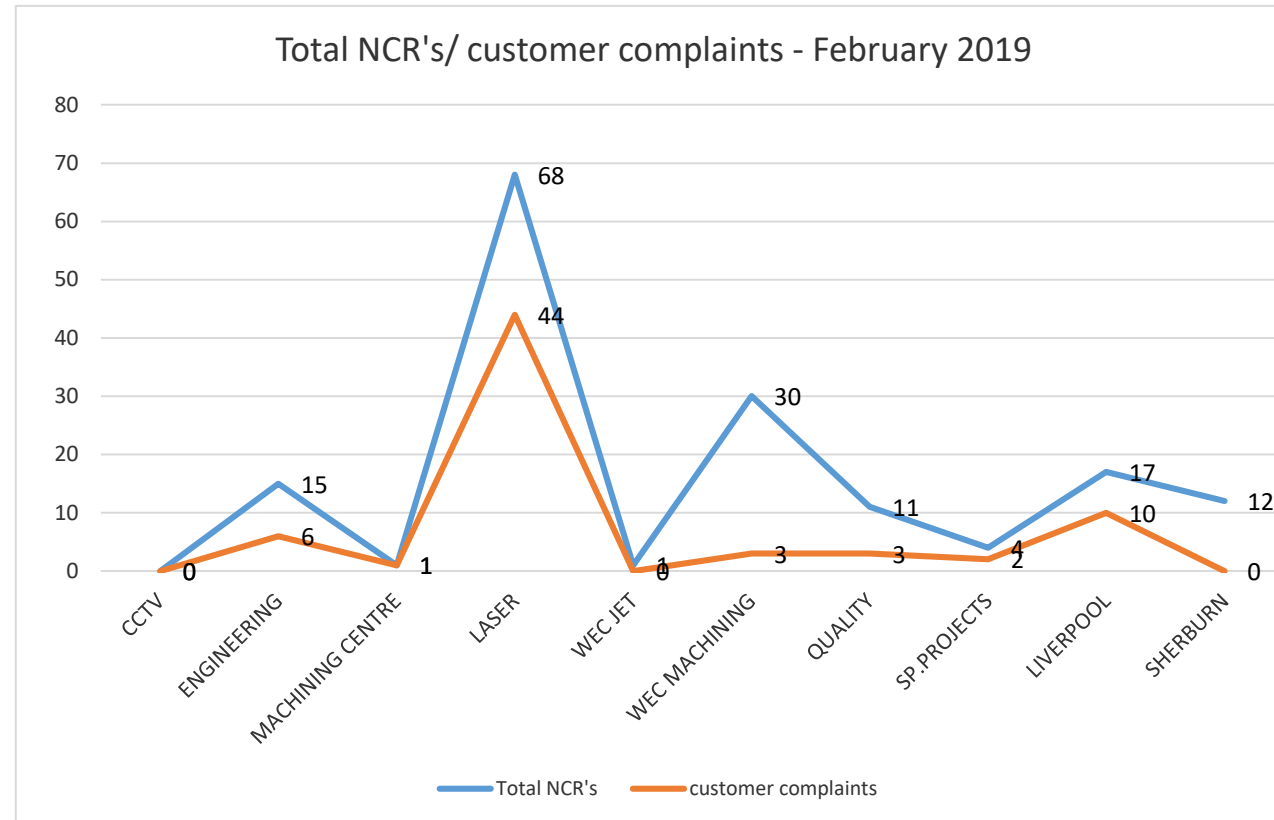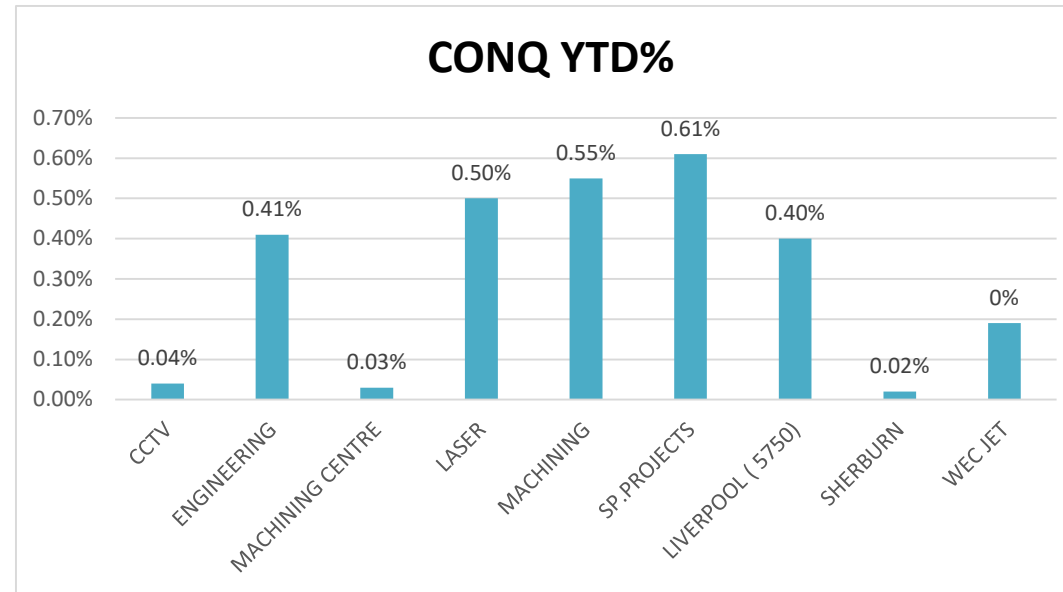
To a target of <1%

OTD PER DEPARTMENT 2019
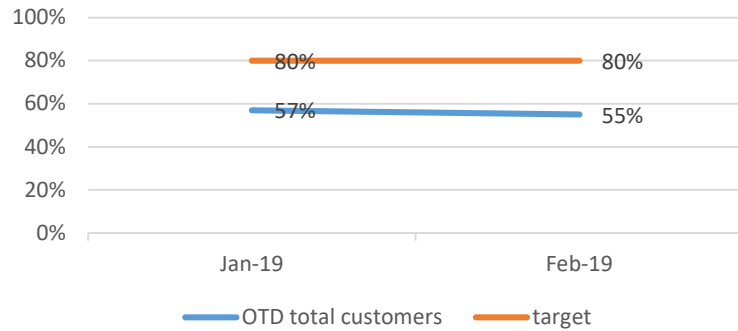
OTD MACHINING CENTRE

OTD MACHINING

OTD ENGINEERING
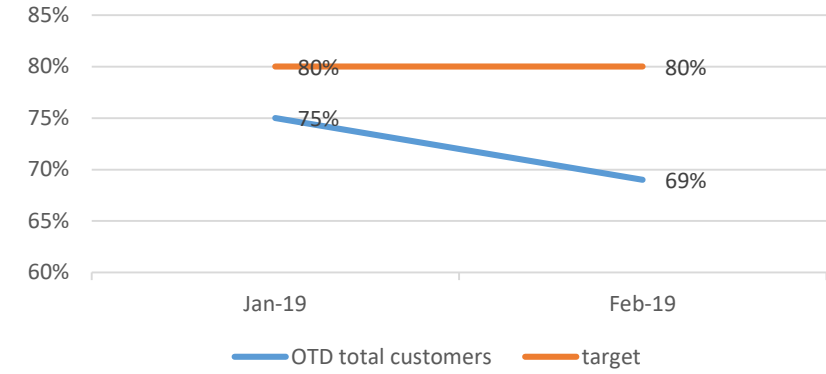
OTD WEC JET

OTD SP.PROJECTS

OTD LASER

OTD 5750

Root causes

ROOT CAUSES

Legend:
- TOTAL 5750
- TOTAL CCTV
- TOTAL ENGINEERING
- TOTAL LASER
- TOTAL MACHINING CENTRE
- TOTAL SHERBURN
- TOTAL SPECIAL PROJECTS
- TOTAL MACHINING
- TOTAL WEC GROUP

ROOT CAUSES BY SECTOR

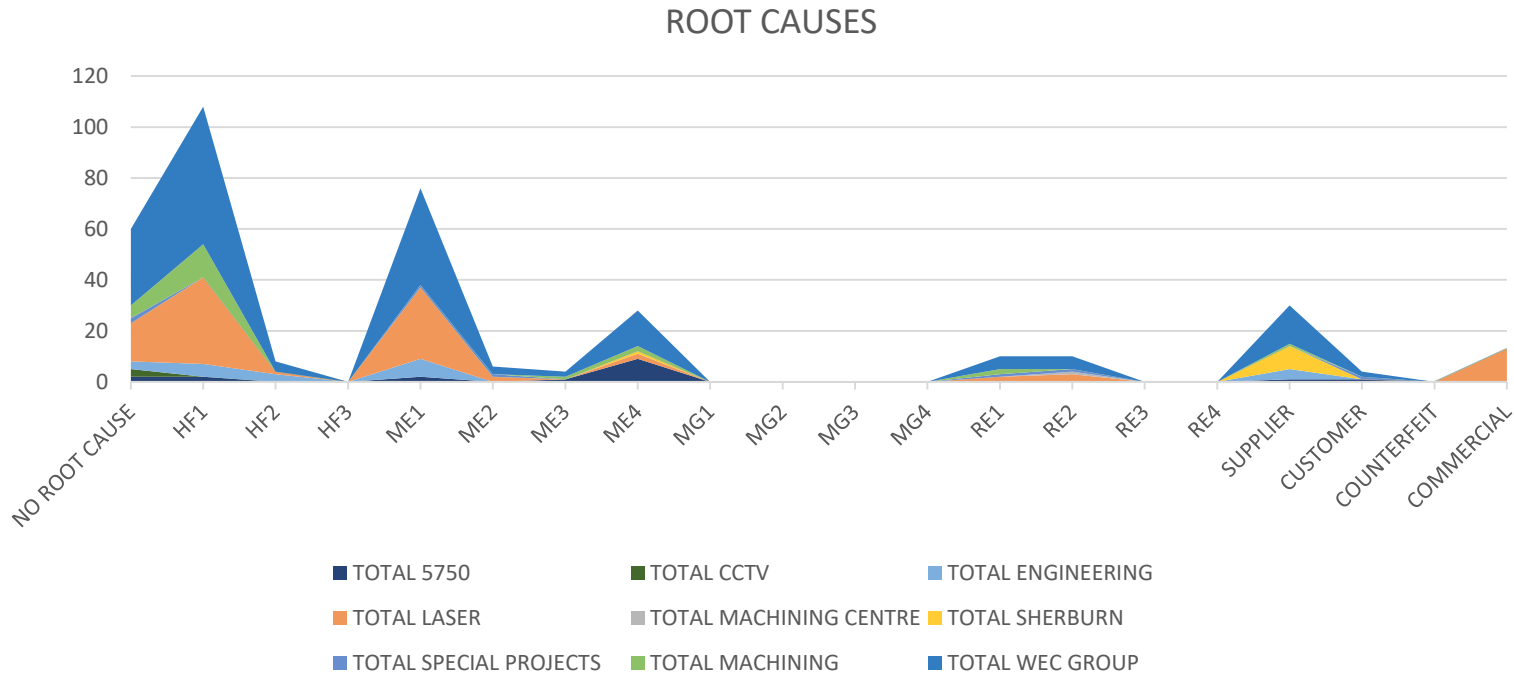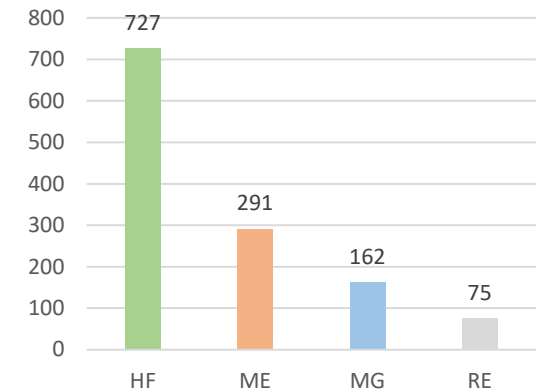| HF	ME	MG	RE
727	291	162	75
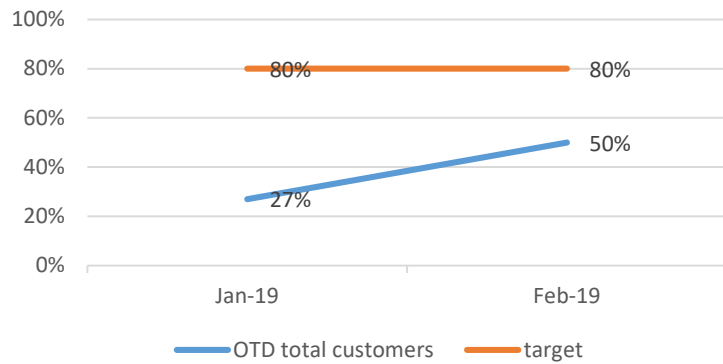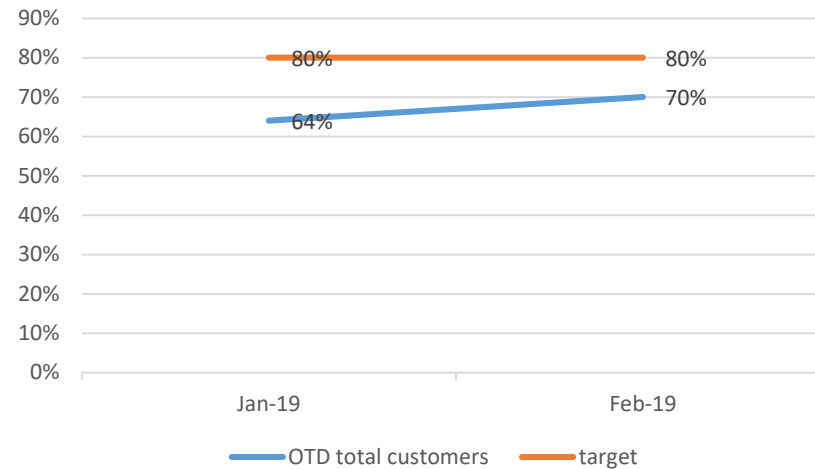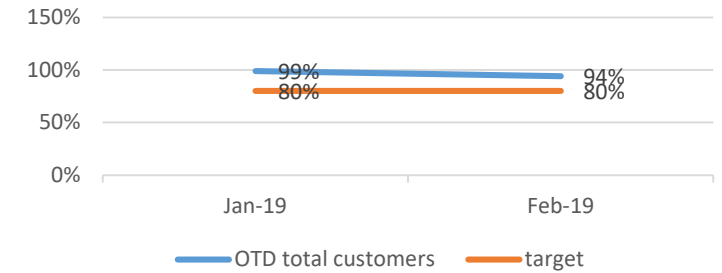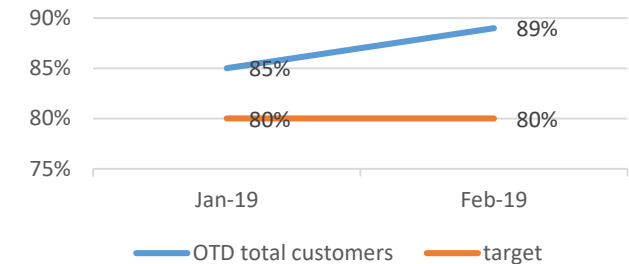
Main root causes for January:

HF1= human factor-lack of attention/concentration

ME1= Methods-Lack of operational planning and control

ME4= Inadequate verification /validation of process

Supplier

TOP SCORE

Feb-19							
DEPARTMENT	CONQ	DEPARTMENT	OTD	DEPARTMENT	% CUSTOMER COMPLAINTS	LEVEL SCORING	TOTAL SCORE NOVEMBER 2018- TOP
SHERBURN	0.02%	CCTV	100%	CCTV, WEC JET, SHERBURN	0%	9	**SHERBURN, CCTV=26**
LARGE MACHINES	0.03%	SHERBURN	100%	MACHINING	10%	8	**WEC JET=23**
CCTV	0.04%	WEC JET	94%	ENGINEERING	40%	7	**LIVERPOOL=16**
WEC JET	0.19%	LIVERPOOL	89%	SP.PROJECTS	50%	6	**MACHINING=15**
LIVERPOOL	0.40%	MACHINING	76%	LIVERPOOL	58%	5	**ENGINEERING=14**
ENGINEERING	0.41%	LASER	70%	LASER	65%	4	**LARGE MACHINES=13**
LASER	0.50%	LARGE MACHINES	69%	LARGE MACHINES	100%	3	**LASER=11**
MACHINING	0.55%	ENGINEERING	55%			2	**SP.PROJECTS=8**
SP.PROJECTS	0.61%	SP.PROJECTS	50%			1	

Effectiveness of audits

department	Ncr's in 2019	Ncr's in 2018
MACHINING	13	17
ENGINEERING	5	10
5750		13
CENTRAL FUNCTIONS		6
SP.PROJECTS	3	3
WEC JET		4
SHERBURN		11
LASER		**20**
MACHINING CENTRE		4
CCTV	**4**	**11**
HTA	8	15

Quality AWARD for the month

JAN-19	FEB-19	MARCH-19	APRIL-19	MAY-19	JUNE-19	JULY-19	AUG-19	SEPT-19	OCT-19	NOV-19	DEC-19
SHERBURN	SHERBURN, CCTV										