

# WEC NEW DASHBOARD

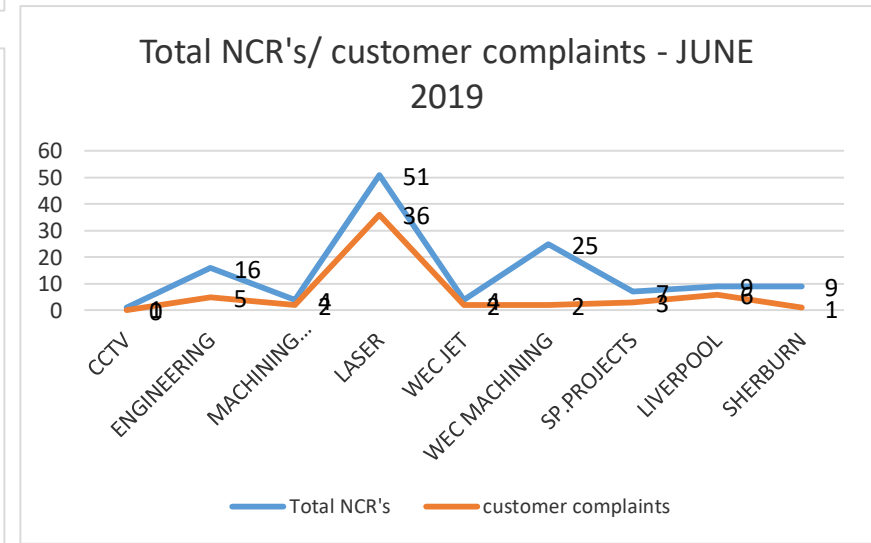
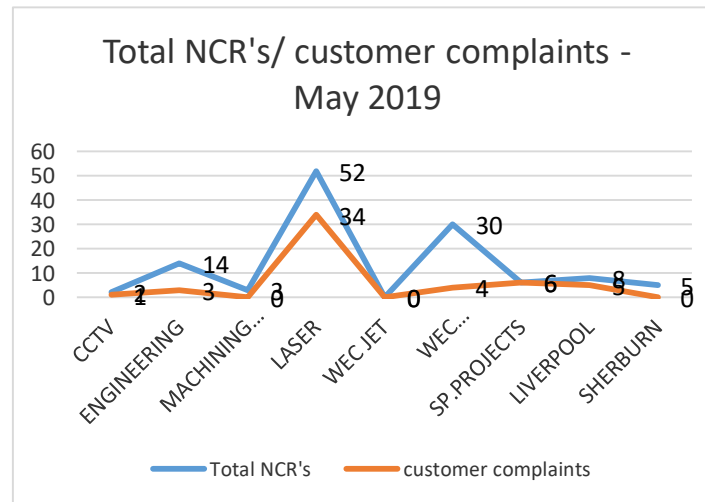
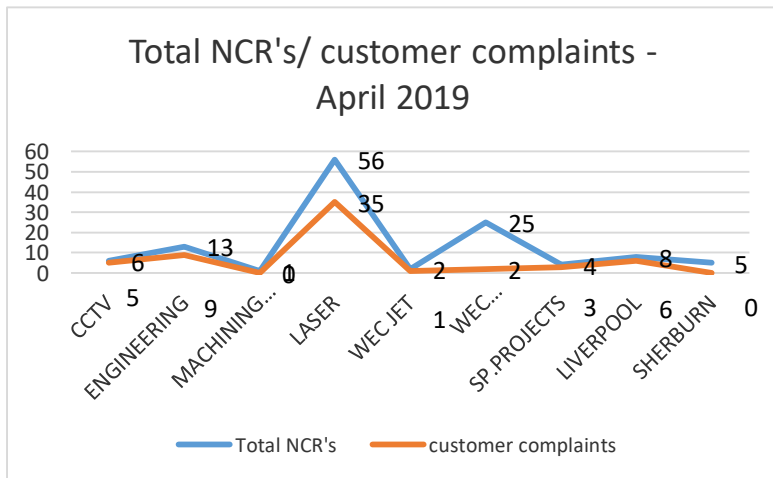
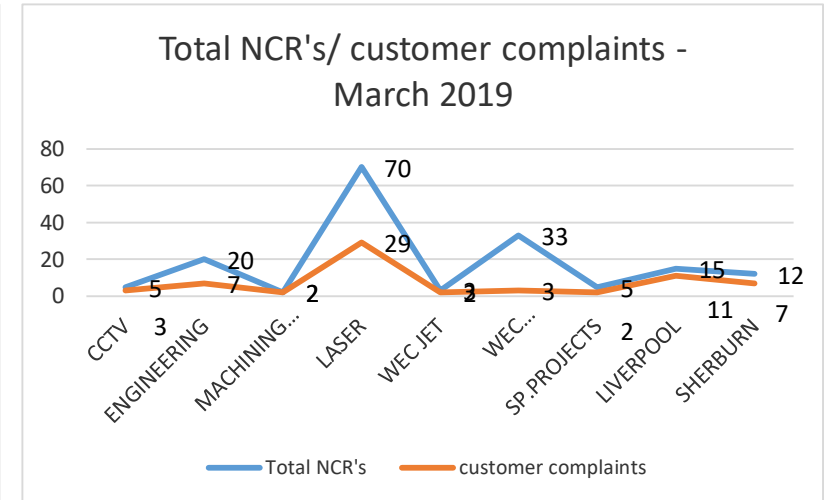
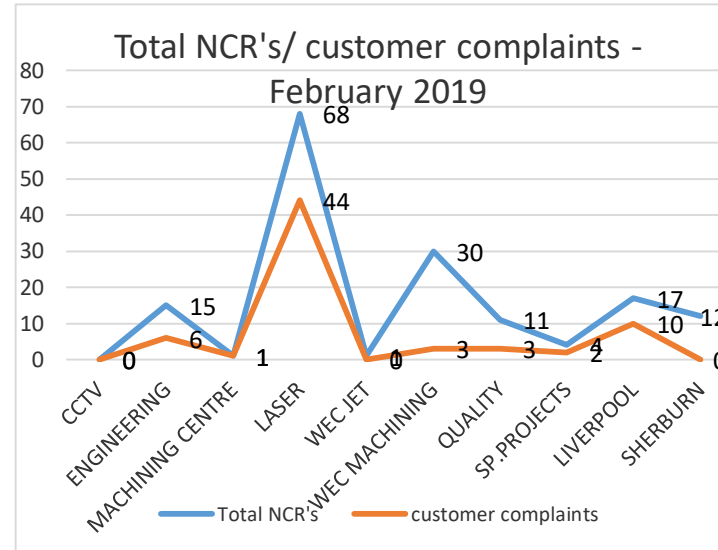
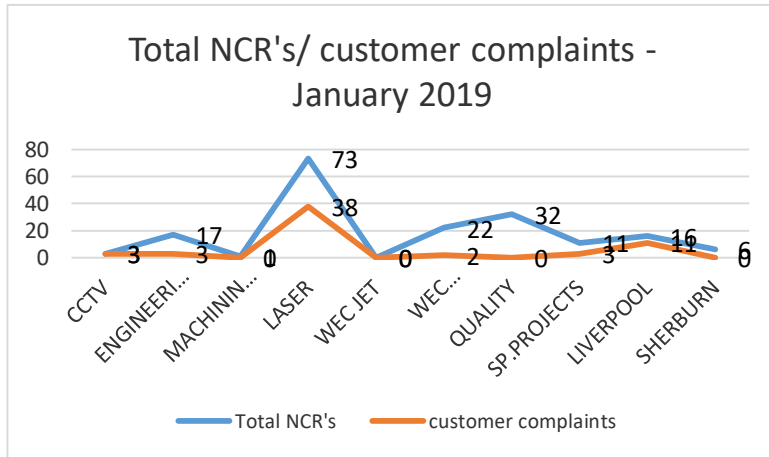
JULY 2019

# SHEQ Scorecard

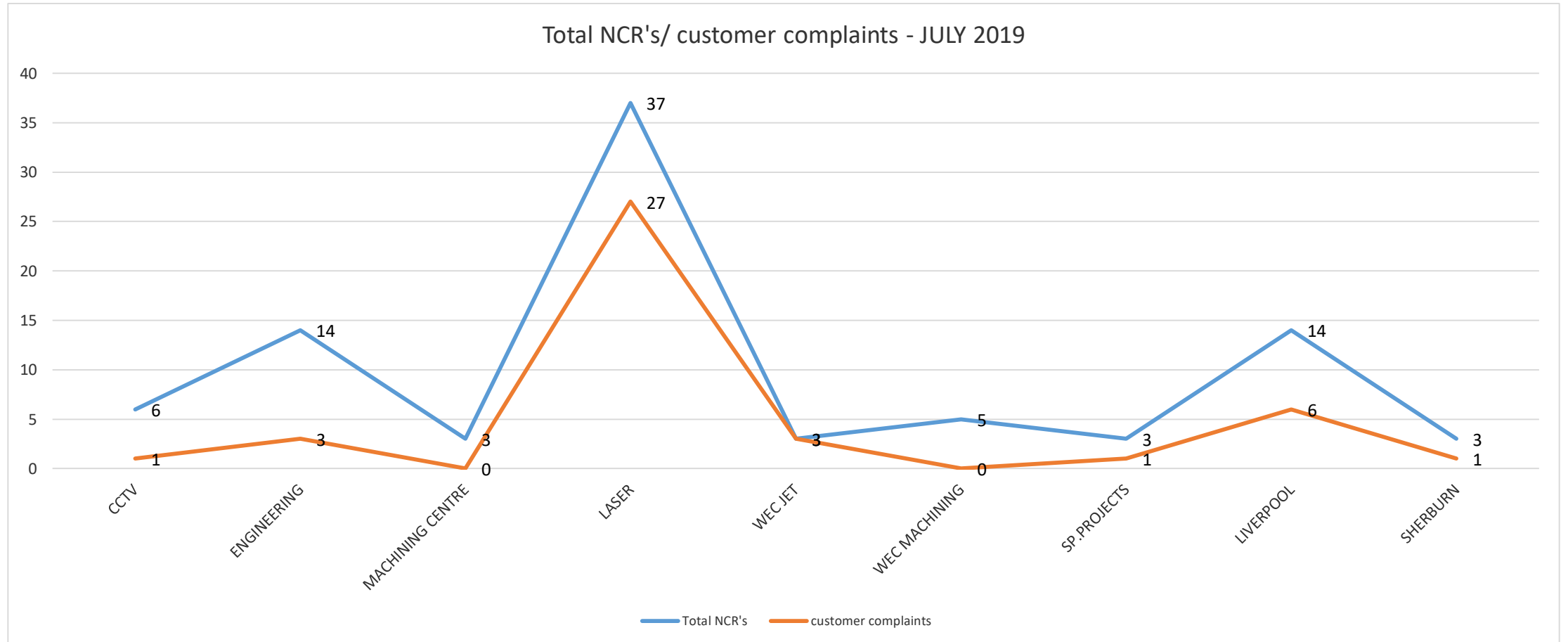
July 2019

Subject	Targets	Actions	Stat us	Tren d
Audits, Events, Assessments Problems (NCR's) Actions	Audits Overdue- Central Functions <0%	Discuss with all departments QA's in the weekly Quality meeting to review all issues and close the complete ones. Average closure of 20 days.	in progress	
Concessions	Expired without resolution none Extended without Action Plan -none Regular Reviews none		in progress	
New/ amended/ deleted documents on Document Control Database	Revised system documents: Awaiting signature > - none Pending: NONE		in progress	
Calibration	Overdue : welding sets in Special Projects 0- not recalibrated- not required	Review with each department	In progress	
Training & Competence	Competences & Assessments - outstanding: 3- Engineering; 29- Laser; 8- Special Projects;1- Machining; all competences prepared awaiting completing HTA to adhere to WEC Training records	More new people and no assessments of competences/ address with head of departments – in top managers meeting	No progress	
Customer Satisfaction (Complaints, Surveys, etc.)	Satisfaction Surveys - 2 good feed-backs for Laser			
Facilities Management	PPM Maintenance Overdue Tasks = none Unplanned tasks None	To the schedule		
Org chart	Organisation Chart No changes required			
Supplier Quality	Top 5 suppliers ( including remote sites)- PERFORMANCE AT 98 % ( suppliers with issues: WEC Laser, Talbot, Bolton NDT)	Address by Purchasing with suppliers/ Quality meetings with Laser Riverside on missing parts		
Railway Safety Issue Resolution (Inc. Operational Safety)	Railway Safety Issues None/ No work for rail			
EHS	Near misses YTD 31 Minor accidents YTD 86 RIDDOR=0 Lost Time Accidents Recorded this month = 0 Accident rate = 3% Close Calls 0 Environment No Issues		2	

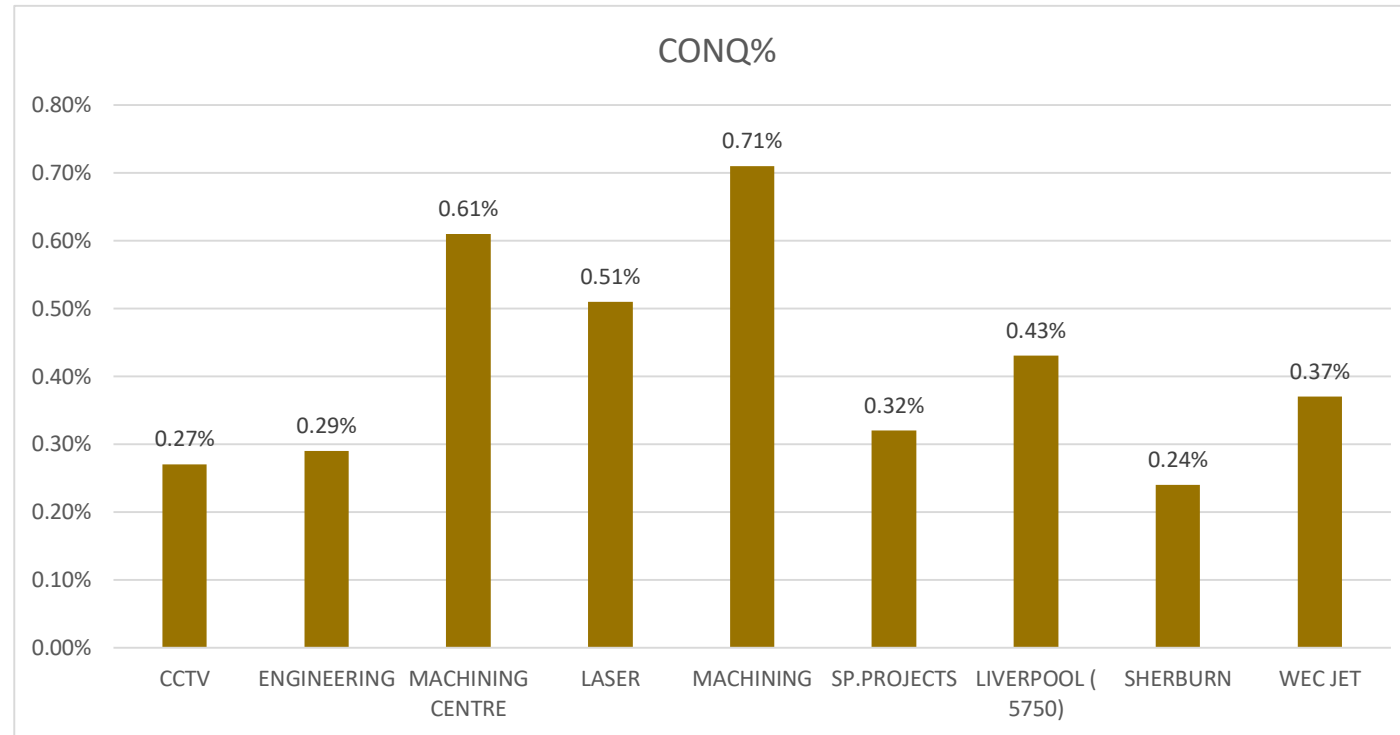
# NCR/customer complaints



# Ncr'S – CUSTOMER COMPLAINTS July-December 2019



# COST OF NON-QUALITY-YTD



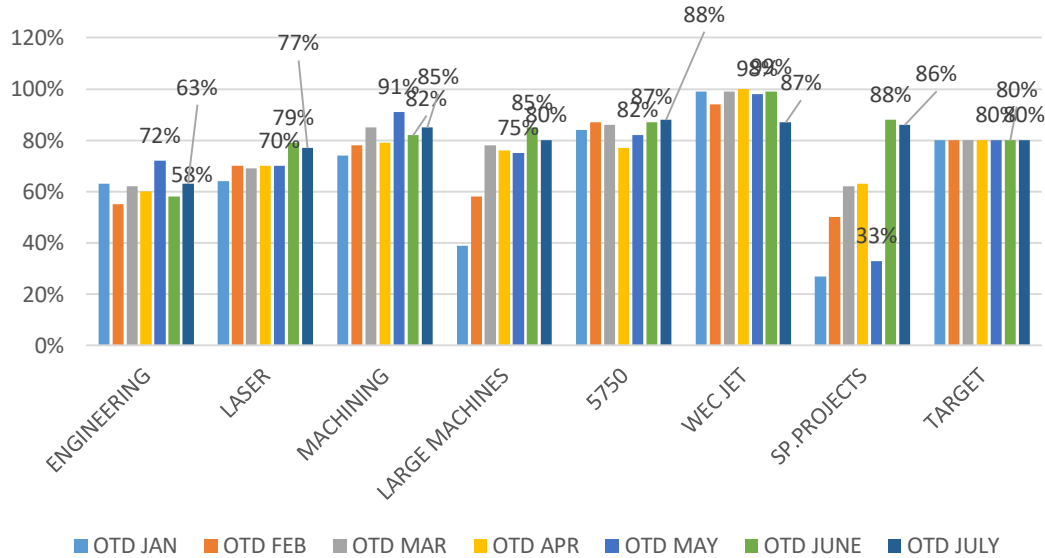
To a target of <1%

# OTD AGREED PER DEPARTMENT 2019

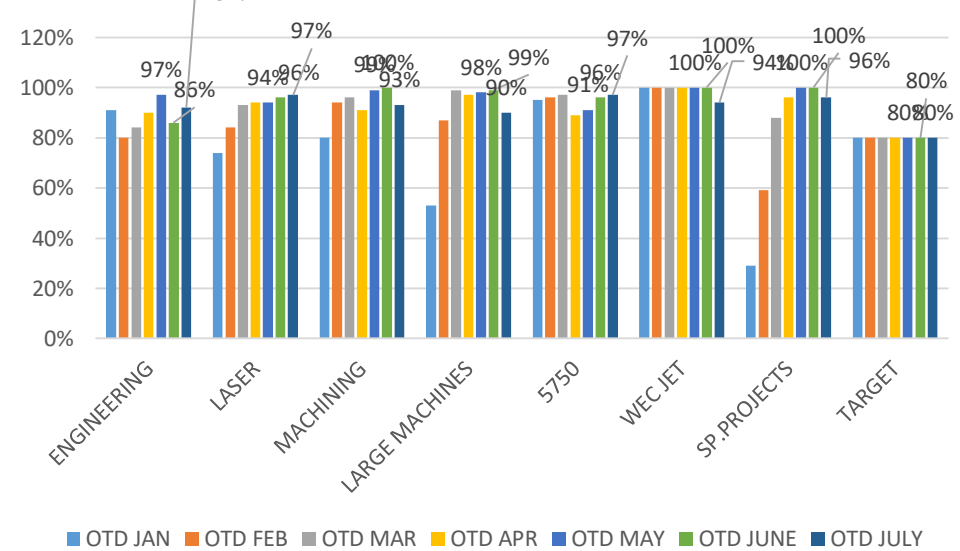
REAL								WITH 7 DAYS LATE								
department	OTD JAN	OTD FEB	OTD MAR	OTD APR	OTD MAY	OTD JUNE	OTD JULY	department	OTD JAN	OTD FEB	OTD MAR	OTD APR	OTD MAY	OTD JUNE	OTD JULY	
ENGINEERING	63%	55%	62%	60%	72%	58%	63%	ENGINEERING	91%	80%	84%	90%	97%	86%	92%	
LASER	64%	70%	69%	70%	70%	79%	77%	LASER	74%	84%	93%	94%	94%	96%	97%	
MACHINING	74%	78%	85%	79%	91%	82%	85%	MACHINING	80%	94%	96%	91%	99%	100%	93%	
LARGE MACHIN	39%	58%	78%	76%	75%	85%	80%	LARGE MACHIN	53%	87%	99%	97%	98%	99%	90%	
5750	84%	87%	86%	77%	82%	87%	88%	5750	95%	96%	97%	89%	91%	96%	97%	
WEC JET	99%	94%	99%	100%	98%	99%	87%	WEC JET	100%	100%	100%	100%	100%	100%	94%	
SP.PROJECTS	27%	50%	62%	63%	33%	88%	86%	SP.PROJECTS	29%	59%	88%	96%	100%	100%	96%	
TARGET	80%	80%	80%	80%	80%	80%	80%	TARGET	80%	80%	80%	80%	80%	80%	80%	

OTD CRITERIA REAL	OTD CRITERIA AGREED
TOTAL ORDERS	TOTAL ORDERS
ON TIME ORDERS	ON TIME ORDERS+ UP TO 2 DAYS LATE + 3-7 DAYS LATE
UP TO 2 DAYS LATE	0
3-7 DAYS LATE	0
OVER 7 DAYS LATE	OVER 7 DAYS LATE

OTD INITIAL

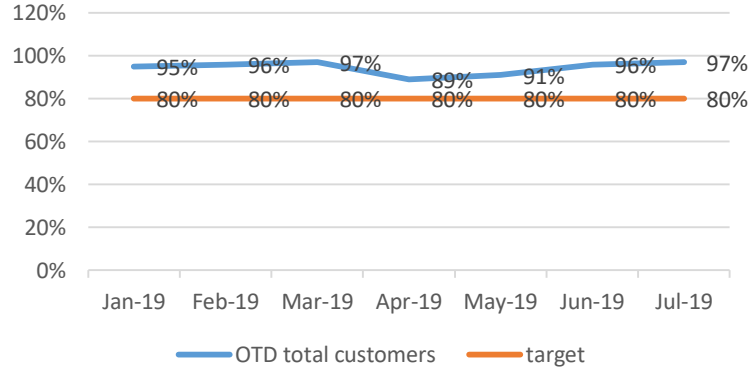


OTD AGREED

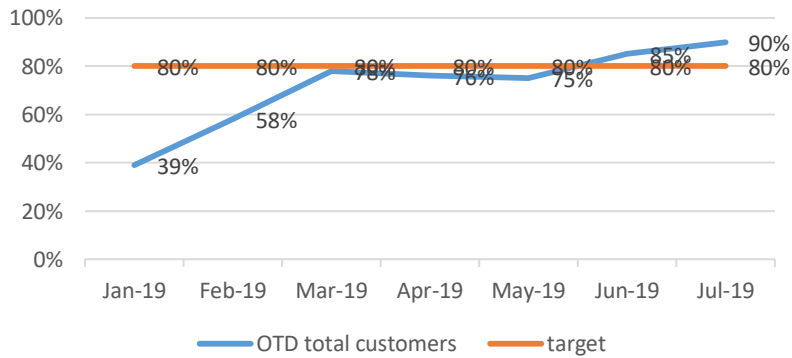


# OTD

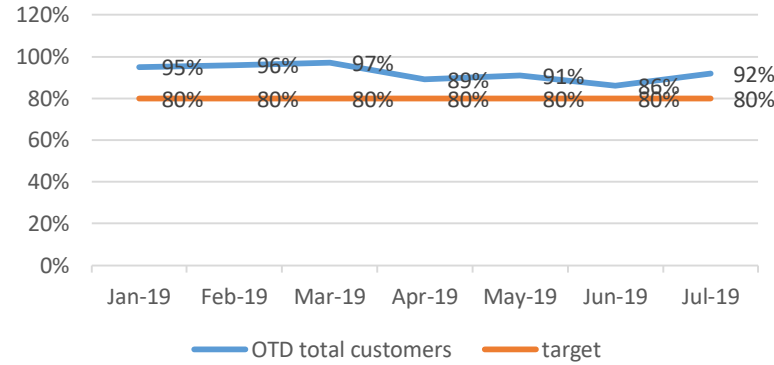
## OTD 5750



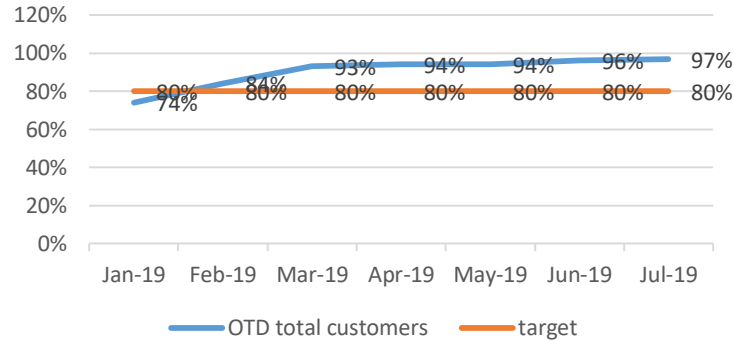
## OTD LARGE MACHINING



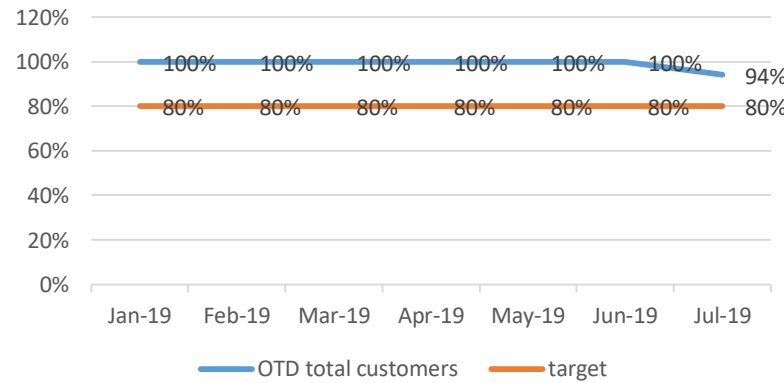
## OTD ENGINEERING



## OTD LASER

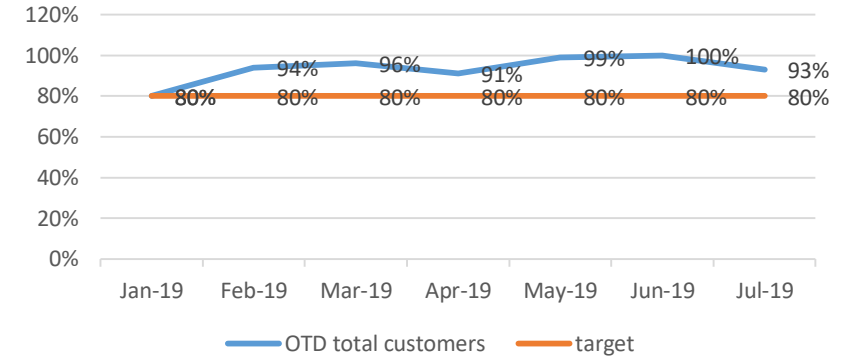


## OTD WEC JET

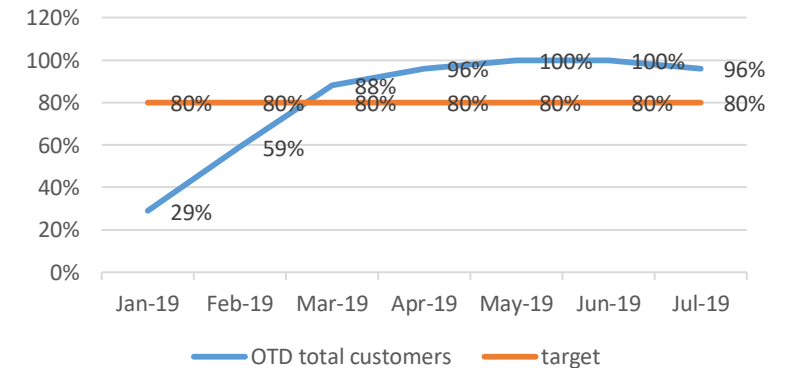


OTD CRITERIA REAL	OTD CRITERIA AGREED
TOTAL ORDERS	TOTAL ORDERS
ON TIME ORDERS UP TO 2 DAYS LATE	ON TIME ORDERS+ UP TO 2 DAYS LATE + 3-7 DAYS LATE
3-7 DAYS LATE	0
OVER 7 DAYS LATE	0

## OTD MACHINING



## OTD SPECIAL PROJECTS

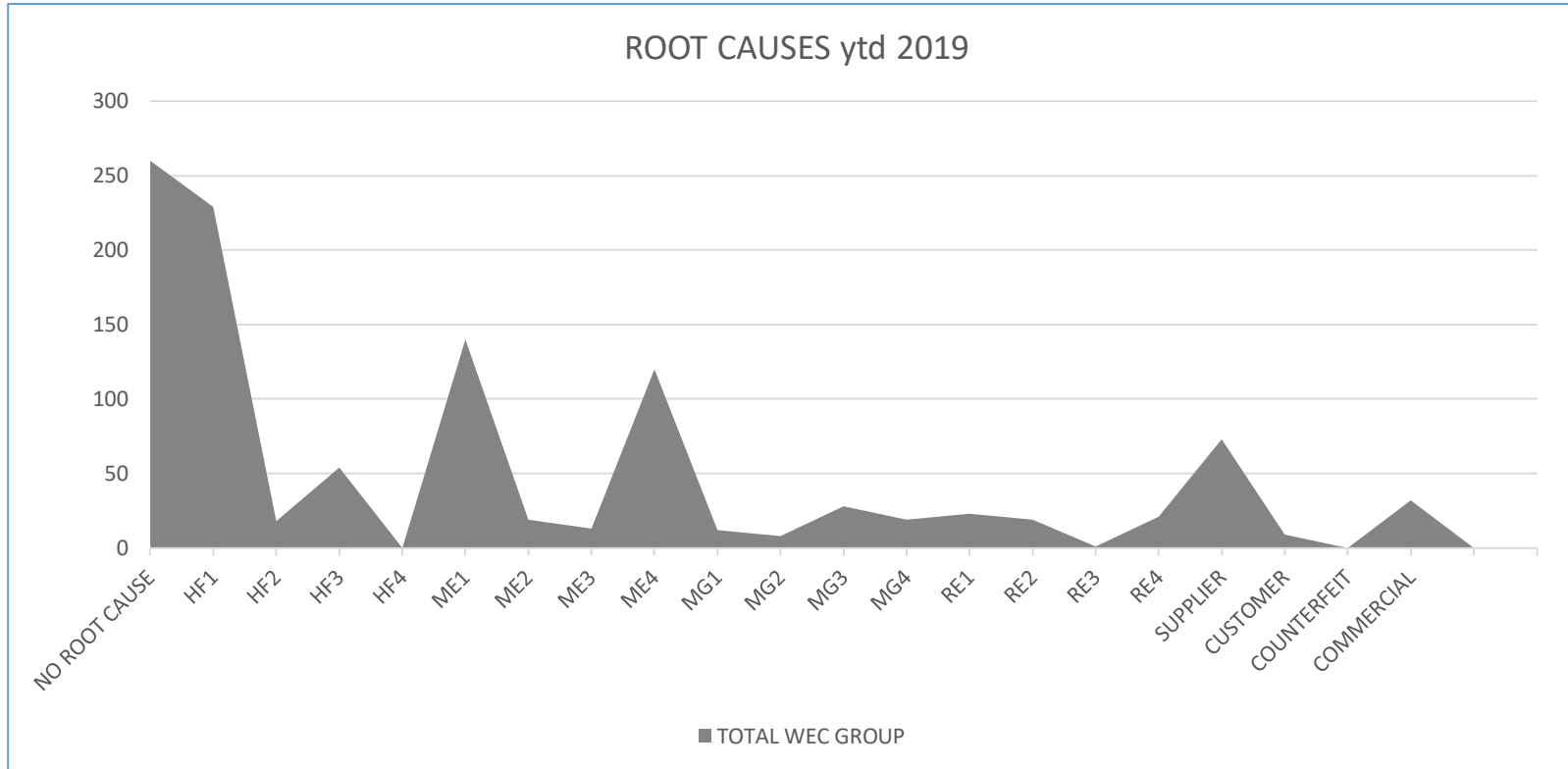


# Root causes

Main root cause: HF1- human factor=229; ME1= 140; ME4=120

Human factor= 226

Method= 260 ( lack of operational planning and control; inadequate verification process )





# TOP SCORE

Jul-19							
DEPARTMENT	CONQ	DEPARTMENT	OTD	DEPARTMENT	% CUSTOMER COMPLAINTS	LEVEL SCORING	TOTAL SCORE NOVEMBER 2018- TOP
SHERBURN	0.24%	CCTV	100%	MACHINING	0%	9	CCTV= 24
CCTV	0,27%	SHERBURN	99%	LARGE MACHINES	0%	8	SHERBURN= 22
ENGINEERING	0.29%	5750	88%	CCTV	16%	7	SP.PROJECTS= 15
SP.PROJECTS	0.32%	WEC JET	87%	ENGINEERING	21%	6	5750= 14
WEC JET	0.37%	SP.PROJECTS	86%	SHERBURN	33%	5	MACHINING= 14
5750	0.43%	MACHINING	85%	SP.PROJECTS	33%	4	ENGINEERING= 14
LASER	0.51%	LARGE MACHINES	80%	5750	43%	3	LARGE MACHINES= 13
LARGE MACHINES	0.61%	LASER	77%	LASER	73%	2	WEC JET= 12
MACHINING	0.71%	ENGINEERING	63%	WEC JET	100%	1	LASER= 7

# Effectiveness of audits

department	Ncr's in 2019	Ncr's in 2018
MACHINING	13	17
ENGINEERING	5	10
5750	8	13
CENTRAL FUNCTIONS		6
SP.PROJECTS	6	3
WEC JET	2	4
SHERBURN	7	11
<b>LASER</b>	<b>5</b>	<b>20</b>
MACHINING CENTRE	1	4
<b>CCTV</b>	<b>4</b>	<b>11</b>
HTA	8	15

# Quality AWARD for the month

JAN-19	FEB-19	MARCH-19	APRIL-19	MAY-19	JUNE-19	JULY-19	AUG-19	SEPT-19	OCT-19	NOV-19	DEC-19
SHERBURN	SHERBURN, CCTV	CCTV	SHERBURN	SHERBURN	CCTV						