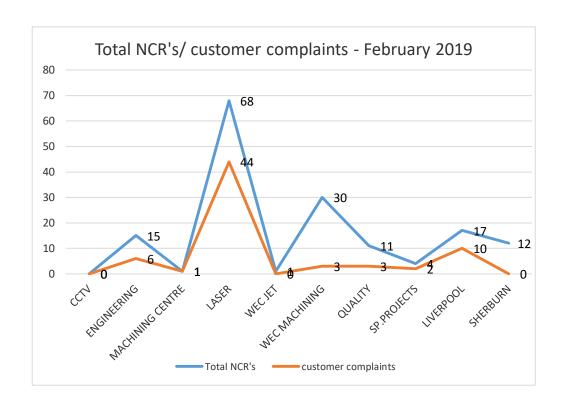
# WEC NEW DASHBOARD

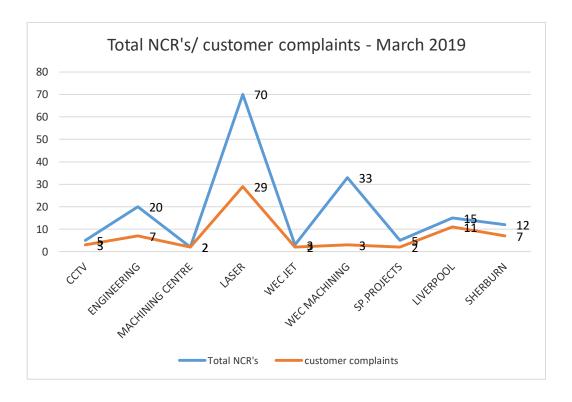
March 2019

#### **SHEQ Scorecard**

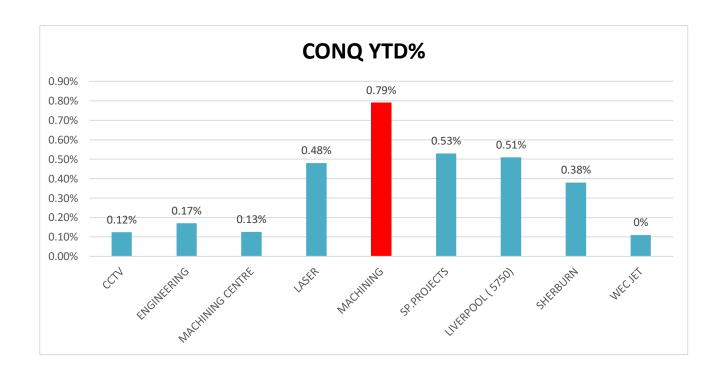
January 2019						
Subject	Targets	Actions	Stat us	Þ		
Audits, Events, Assessments Problems ( NCR's) Actions	Audits Overdue <0%	Discuss with all departments QA's in the weekly Quality meeting to review all issues and close the complete one s. Average closure of 20 days.	in progress			
Concessions	Expired without resolution none Extended without Action Plan -none Regular Reviews Rolls Royce on 8D reports- to be closed by RR in May		in progress			
New/ amended/ deleted documents on Document Control Database	Revised system documents: Awaiting signature > - none Pending: NONE		in progress			
	Business Excellence Manual updated to rev.27					
Calibration	Overdue: Laser- 6 verniers	Review with each department	In progress			
Training & Competence	Competences & Assessments - outstanding: 2- Engineering; 24- Laser; 7- Special Projects;11- Machining	More new people and no assessments of competences/ address with head of departments – in top managers meeting	No progress			
Customer Satisfaction (Complaints, Surveys, etc.)	Satisfaction Surveys - 2 feed-backs for CCTV					
Facilities Management	PPM Maintenance Overdue Tasks = none Unplanned tasks None	To the schedule				
Org chart	Organisation Chart No changes required					
Supplier Quality	<b>Top 5 suppliers (including remote sites)-</b> Performance at 99%- Worst supplier for January 2019- Laser; February- Laser; march – Laser, SMF, SGS, Perfect Bore Manufacturing, CCTV, Powder Coating, DNA- <b>PERFORMANCE AT 93</b> %	Address by Purchasing with suppliers/ Quality meetings wit Laser Riverside on missing parts				
Railway Safety Issue Resolution (Inc. Operational Safety)	Railway Safety Issues None/ No work for rail					
EHS	Near misses YTD 5 Minor accidents YTD 19 Lost Time Accidents Recorded this month = 5 Accident rate = 6.5% Close Calls 0		2			

# NCR/customer complaints



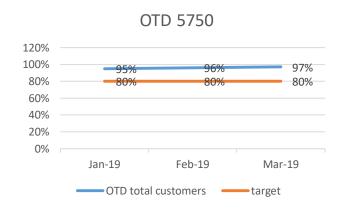


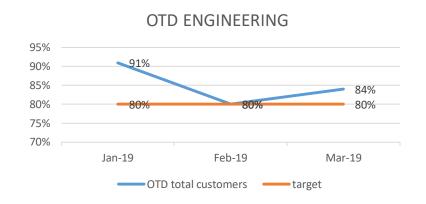
### COST OF NON-QUALITY-YTD

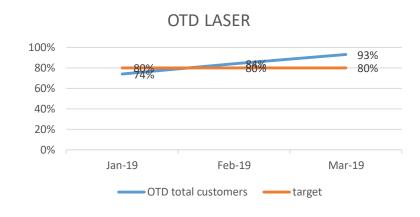


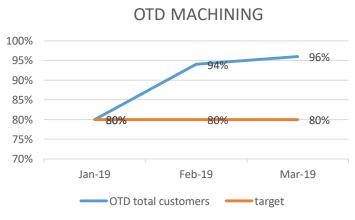
To a target of <1%

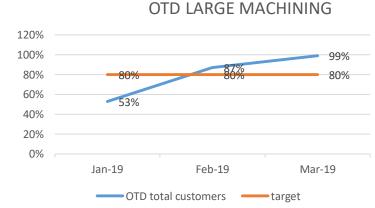
### OTD AGREED PER DEPARTMENT 2019

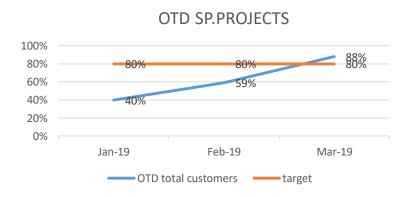




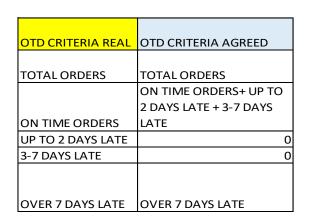


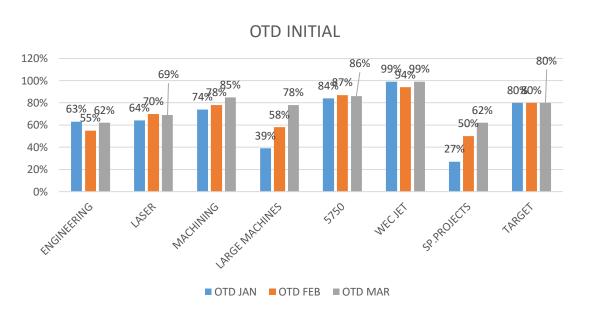


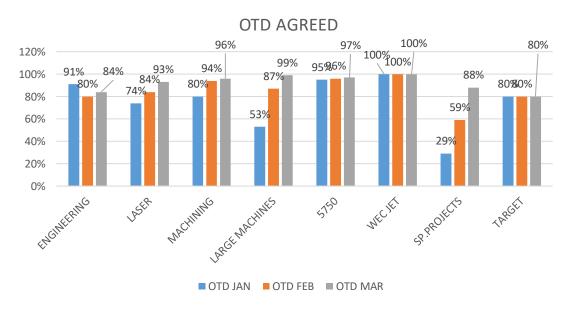




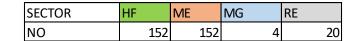
### OTD

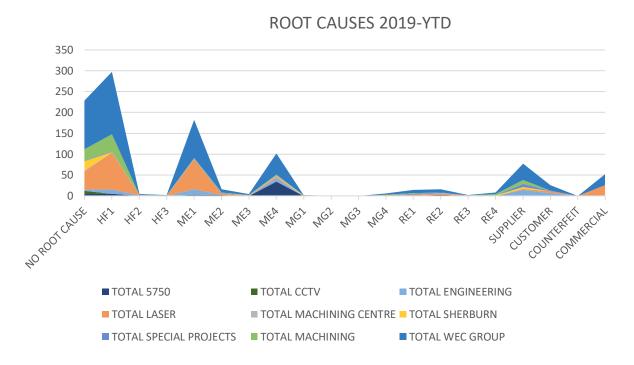






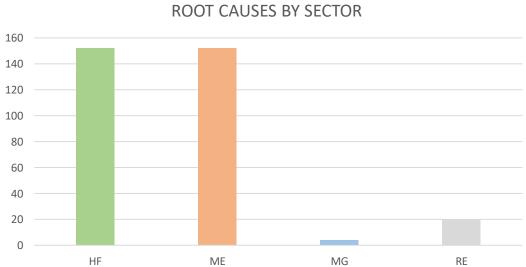
#### Root causes





## Main root causes for January: HF1= human factor-lack of attention/concentration

ME1= Methods-Lack of operational planning and control ME4= Inadequate verification /validation of process Supplier



## TOP SCORE

Mar-19							
DEPARTMENT	CONQ	DEPARTMENT	OTD	DEPARTMENT	% CUSTOMER COMPLAINTS	LEVEL SCORING	TOTAL SCORE NOVEMBER 2018- TOP
WEC JET	0.11%	SHERBURN	100%	WEC MACHINING	9%	9	CCTV=20
CCTV	0.12%	CCTV	100%	ENGINEERING	35%	8	WEC JET=19
MACHINING CENTRE	0.13%	WEC JET	99%	SP.PROJECTS	40%	7	ENGINEERING=15
ENGINEERING	0.17%	5750	86%	LASER	41%	6	WEC MACHINING=15
SHERBURN	0.38%	WEC MACHINING	85%	SHERBURN	58%	5	LASER=13
LASER	0.48%	MACHINING CENTRE	78%	CCTV	60%	4	MACHINING CENTRE=12
5750	0.51%	LASER	69%	WEC JET	67%	3	5750=11
SP.PROJECTS	0.53%	SPECIAL PROJECTS	62%	5750	74%	2	SHERBURN=11
WEC MACHINING	0.79%	ENGINEERING	62%	MACHINING CENTRE	100%	1	SP.PROJECTS=11

## Effectiveness of audits

department	Ncr's in 2019	Ncr's in 2018
MACHINING	13	17
ENGINEERING	5	10
5750		13
CENTRAL FUNCTIONS		6
SP.PROJECTS	3	3
WEC JET		4
SHERBURN		11
LASER		20
MACHINING CENTRE		4
CCTV	4	11
HTA	8	15

# Quality AWARD for the month

JAN-19	FEB-19	MARCH-19	APRIL-19	MAY-19	JUNE-19	JULY-19	AUG-19	SEPT-19	OCT-19	NOV-19	DEC-19
SHERBURN	SHERBURN, CCTV										