



MAY 2022

QUALITY DASHBOARD

Opening Notes Page

Subject	Details	Targets	Actions	Status
Audits: Accreditation	1. No Quality audits conducted in May	Zero NCRs	1. N/A	1. N/A
Audits: Customer	1. May: Legal & General (Sherburn). 1 NCRs.	Zero NCRs	1. LOLER cert for crane located after the audit	1. Closed
Audits: Internal	1. February: Sherburn. 4 NCR's. 2. February: CCTV. 1 NCR. 3. May: Special Projects. 3 NCR's. 4. May: Engineering. 3 NCR's. 5. May: 5750. Zero NCR's.	2 per audit	1. 4 Overdue 2. IT to action. 3. 3 Overdue. 4. 2 closed, 1 open and on target. 5. N/A	1. Open 2. Closed 3. Open 4. Open 5. Closed
Significant changes that may effect the integrity of the QMS.	1. The Business Excellence Manual needs improving.	N/A	1. Re-write the business excellence manual.	1. Open
AOB	1. New Quality Manager to start at Sherburn Metalwork on the 11/07/2022. 2. Due to HTA being in the process of switching from the Epicor system over to the WEC system, their OTD KPI's were incorrect in the January to April. This has been rectified in this months Quality Dashboard.	N/A	1. M Horton to deliver training to Anthony Konwea on his first few days, plus provide additional support as and when needed. 2. N/A	1. Open

Division Managers Tasks/Responsibilities

Data:

- Ensure your divisions KPI data is imputed accurately to show a true reflection of where improvements can be focused.
- Ensure your division utilizes the data shown in this document to focus on where improvements are needed the most.
- Ensure your division aims to achieve or improve on the set targets shown within this document.

NCRs:

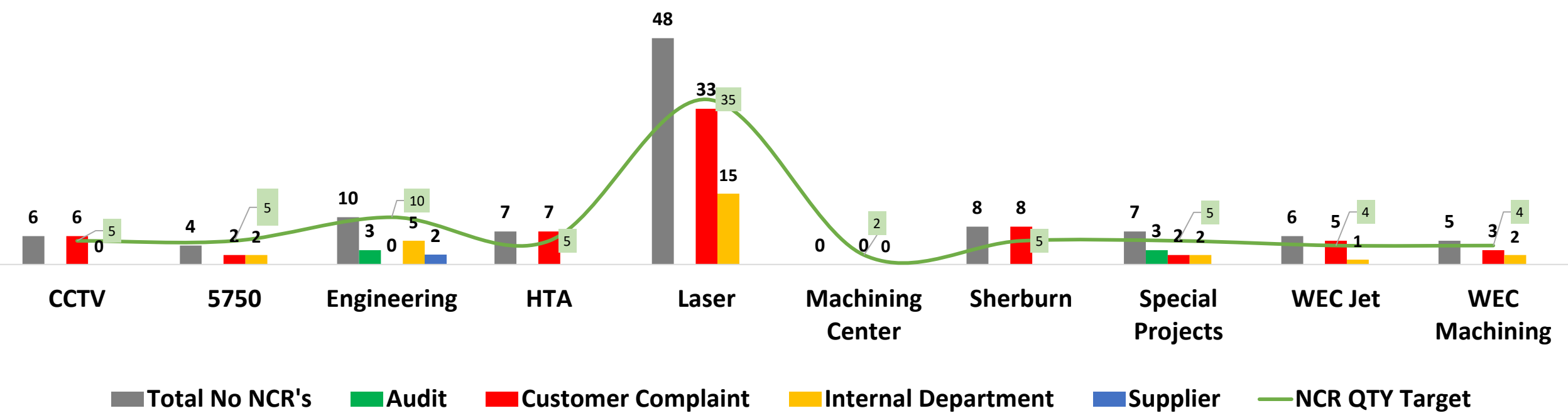
- Ensure your divisions non-conformances are accurately and effectively documented within your divisions NCR database.
- Ensure your divisions non-conformances are only fully closed when the best possible out-come has been achieved.
- Ensure your division always capture non-conformances where it is deemed beneficial if an investigation was to take place.

Number of NCR's by source by division

The set targets on this page are individual to each division due to the variation of order numbers received.

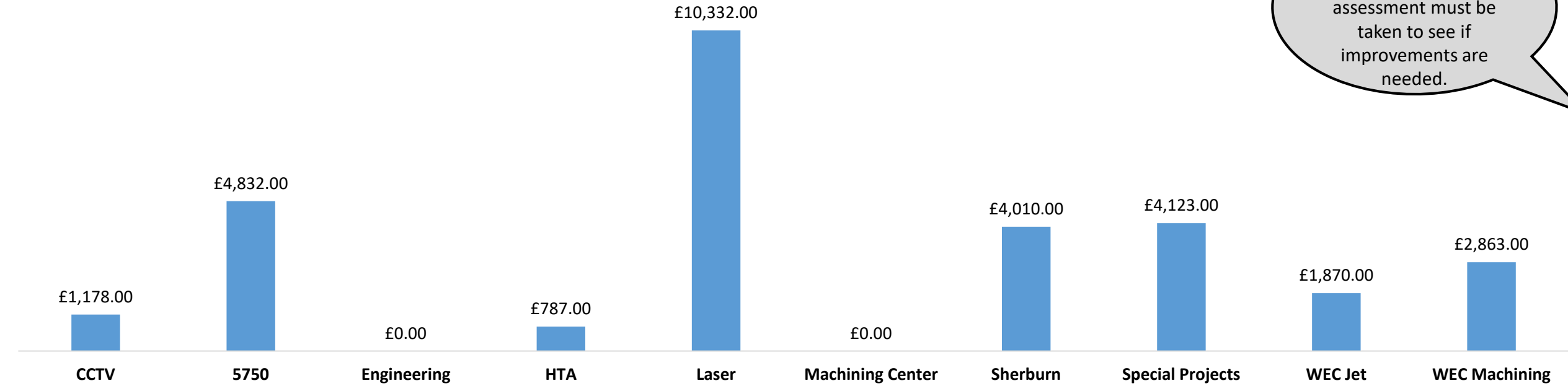
If your division **REACHES** the "NCR QTY Target" then an assessment must be taken to see if improvements are needed.

May 2022
Number of NCR's by Source by division

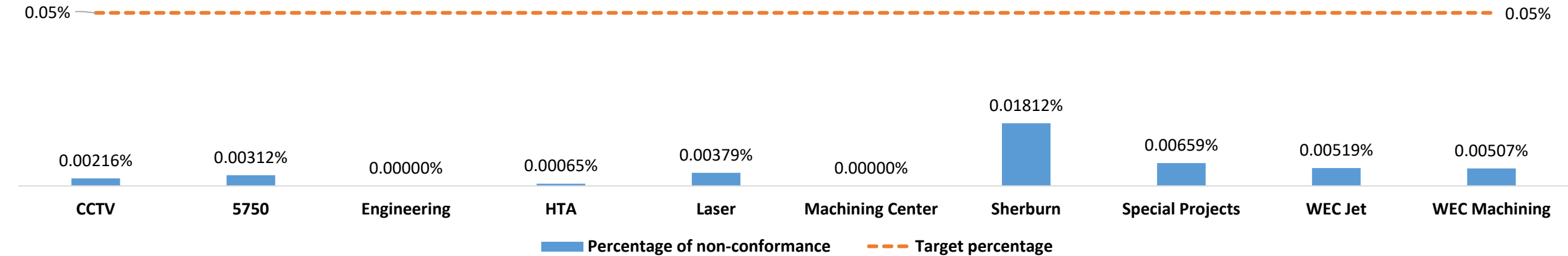


Cost of non-conformances by division

If your division **REACHES** the set target then an assessment must be taken to see if improvements are needed.

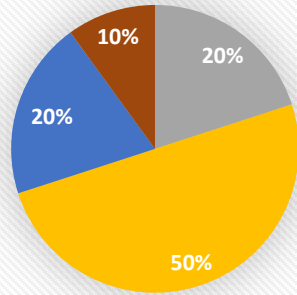


Percentage of non-conformances compared against turnover, by division



Non-conformances by AREA

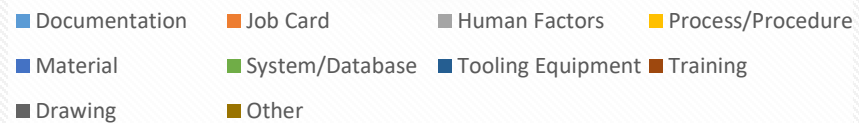
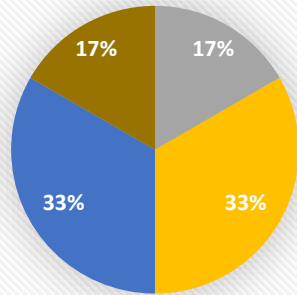
Engineering



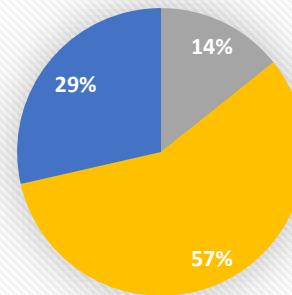
Machining Centre



CCTV

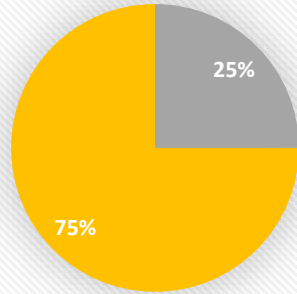


Special Projects



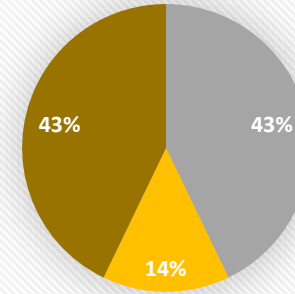
Non-conformances by AREA

5750



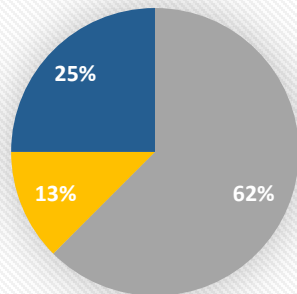
- Documentation
- Job Card
- Human Factors
- Process/Procedure
- Material
- System/Database
- Tooling Equipment
- Training
- Drawing
- Other

HTA



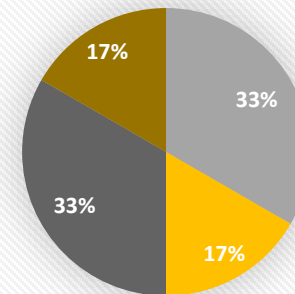
- Documentation
- Job Card
- Human Factors
- Process/Procedure
- Material
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- Tooling Equipment
- Training
- Drawing
- Other

Sherburn



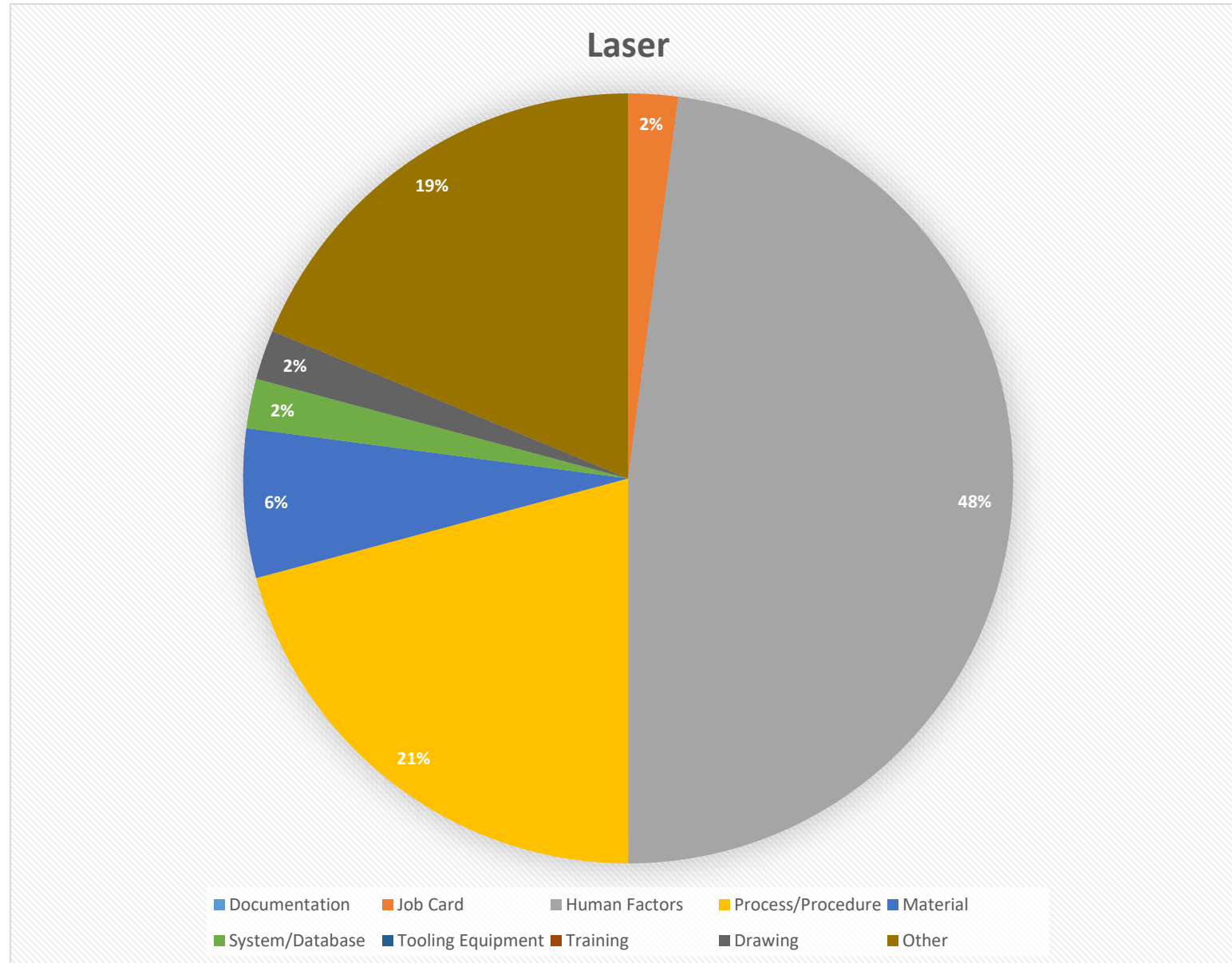
- Documentation
- Job Card
- Human Factors
- Process/Procedure
- Material
- System/Database
- Tooling Equipment
- Training
- Drawing
- Other

WECJET



- Documentation
- Job Card
- Human Factors
- Process/Procedure
- Material
- System/Database
- Tooling Equipment
- Training
- Drawing
- Other

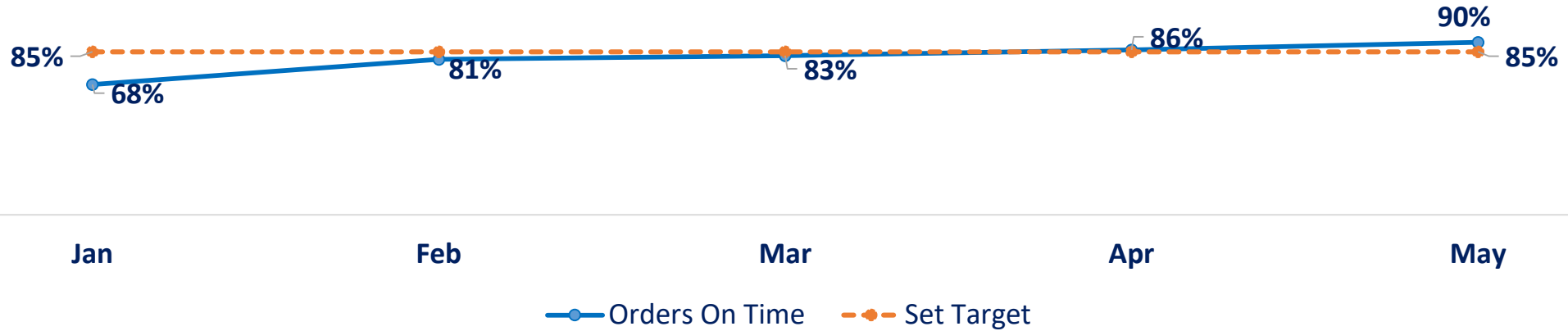
Non-conformances by AREA



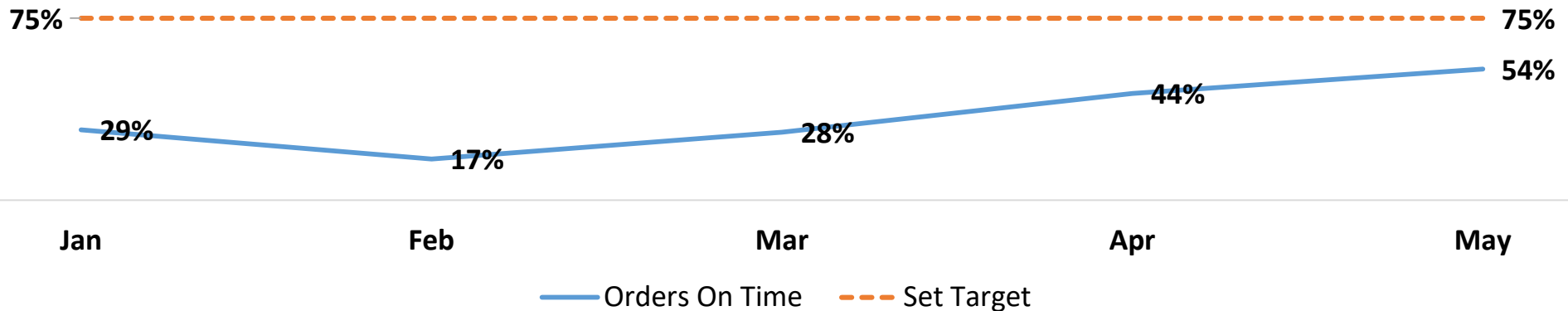
On-Time-Delivery (YTD)

If your division does **NOT REACH** the set target then an assessment must be taken to see if improvements are needed.

OTD-Engineering



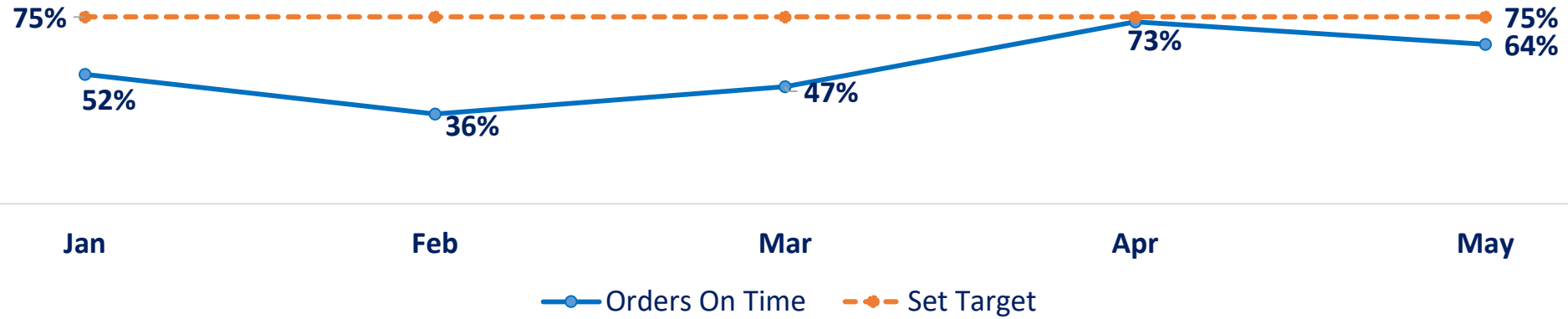
OTD-Machining Centre



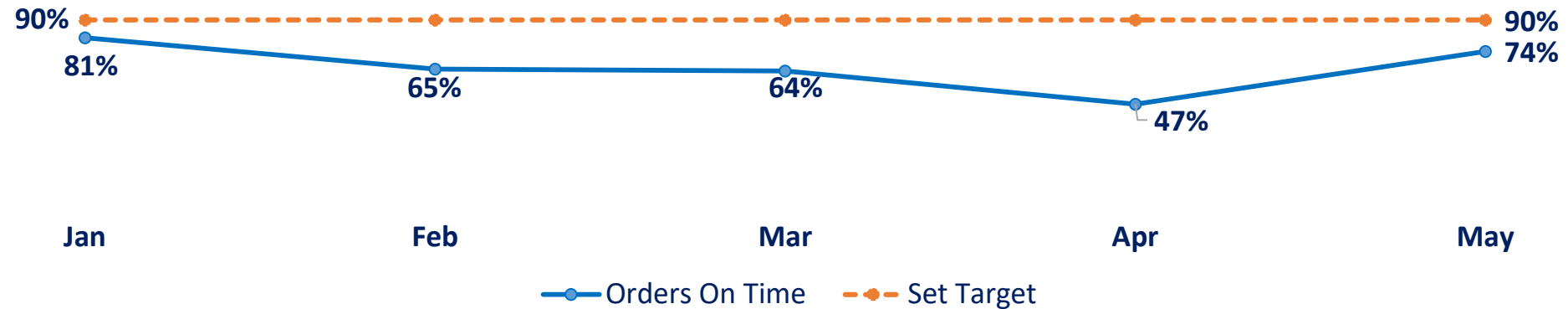
On-Time-Delivery (YTD)

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OTD-Special Projects



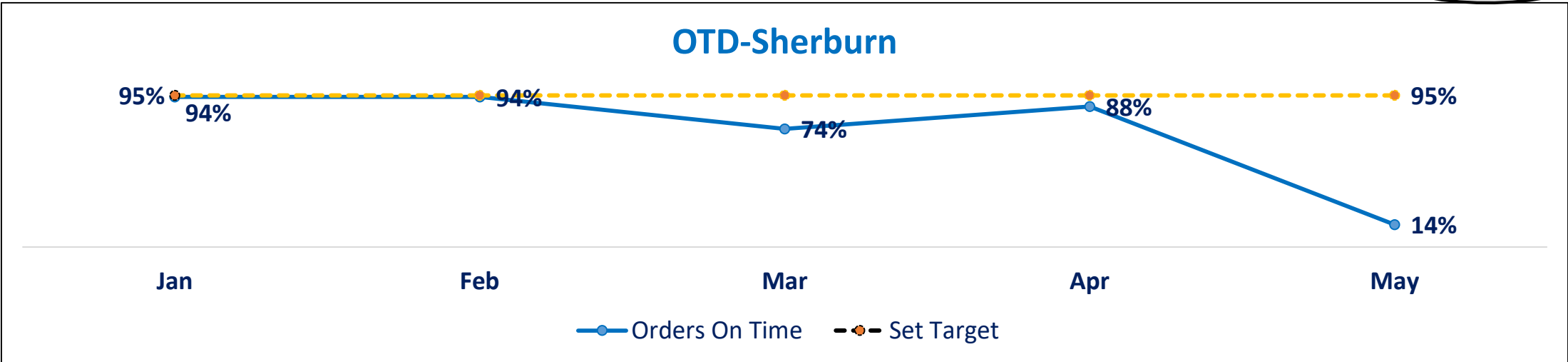
OTD-WEC Machining



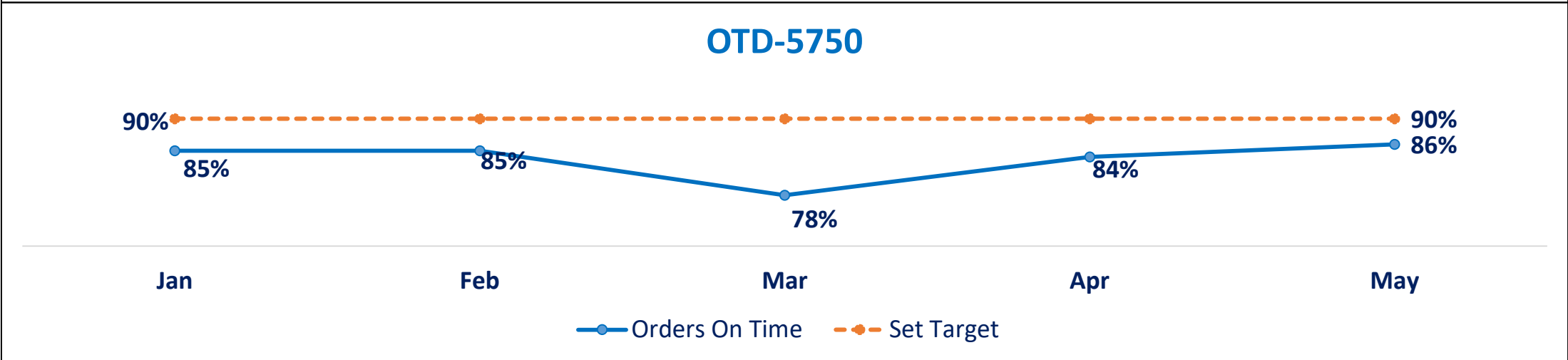
On-Time-Delivery (YTD)

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OTD-Sherburn



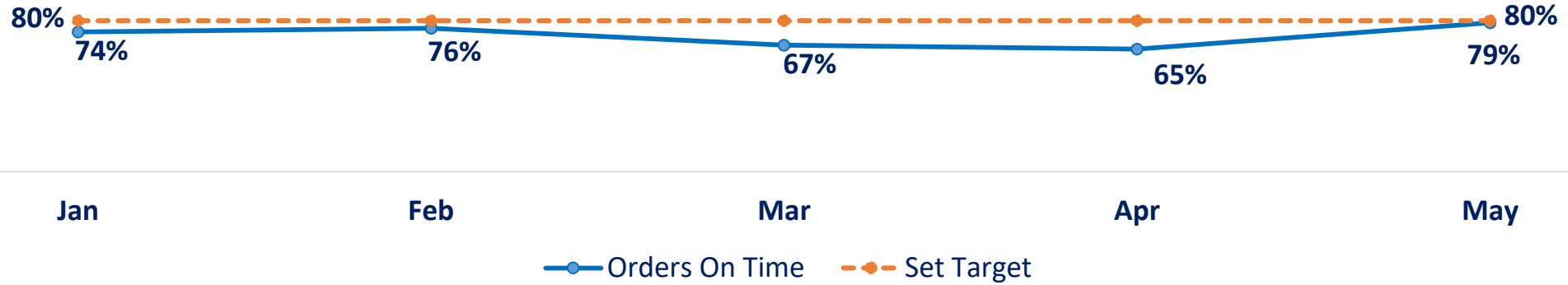
OTD-5750



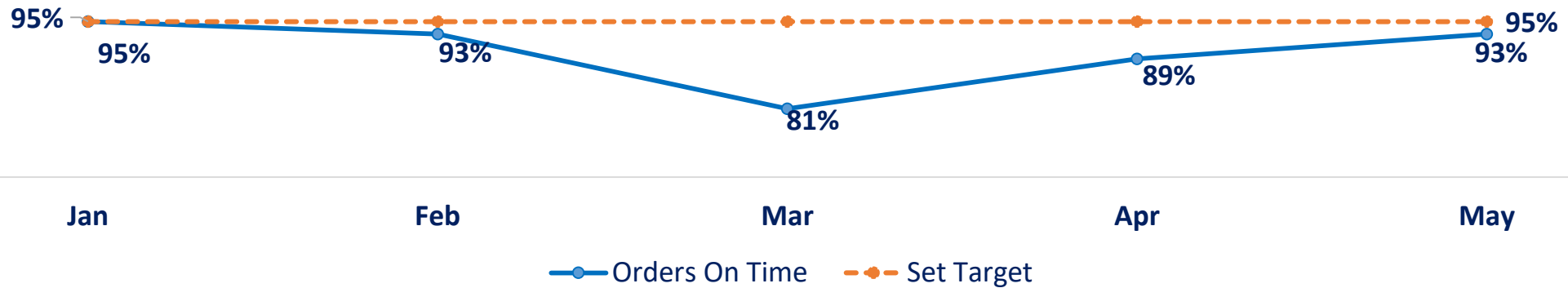
On-Time-Delivery (YTD)

If your division does **NOT REACH** the set target then an assessment must be taken to see if improvements are needed.

OTD-Laser

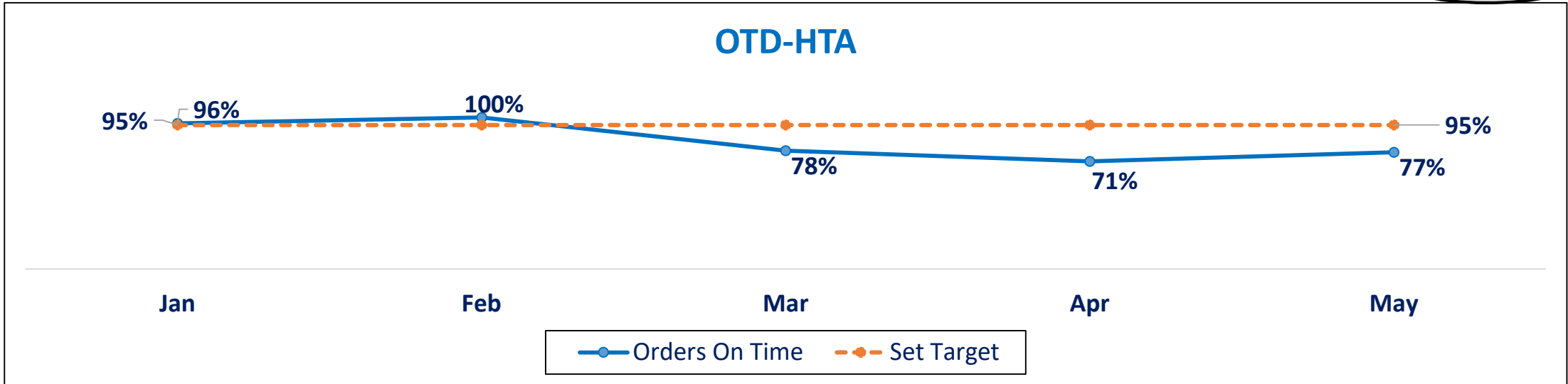


OTD-WEC Jet



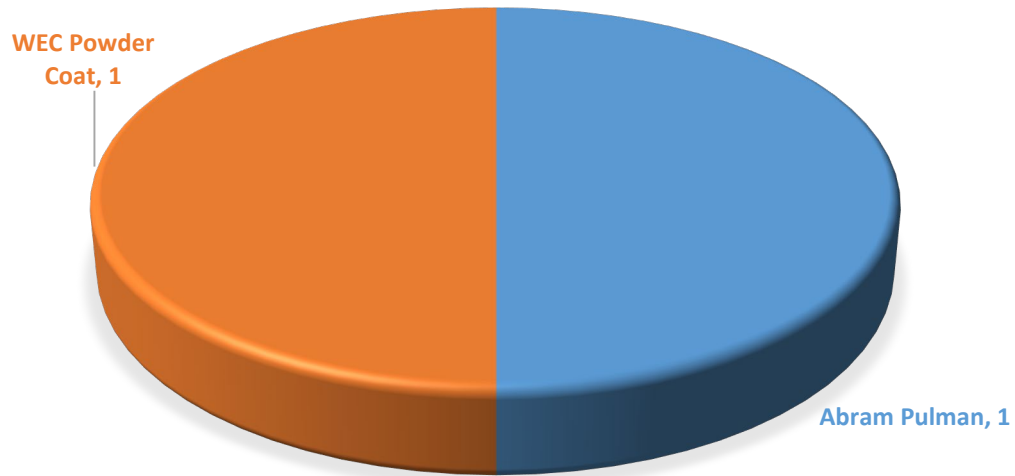
On-Time-Delivery (YTD)

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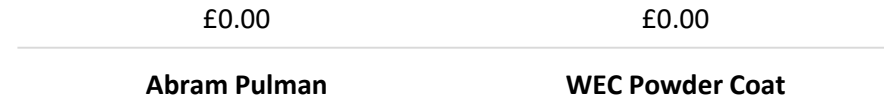


Supplier Performance

NUMBER OF SUPPLIER NON-CONFORMANCES



Supplier cost of Non-conformances

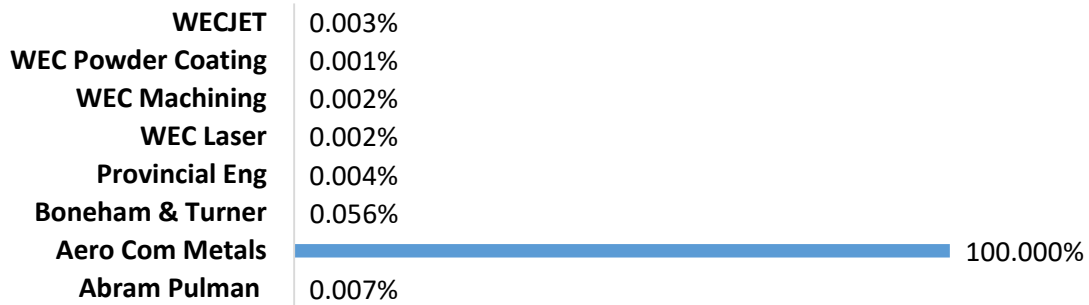


Percentage of non-conformances compared to orders received (01/01/2022-31/05/2022)

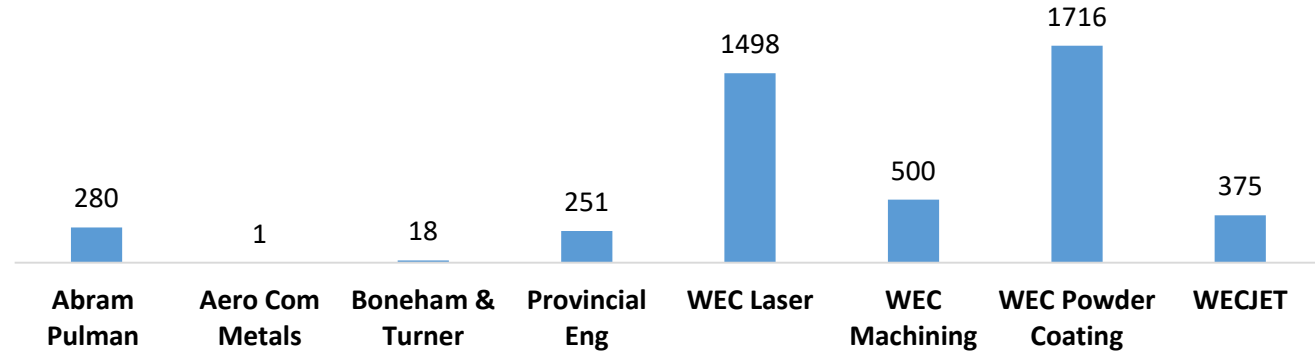


Supplier Performance (YTD)

Percentage of non-conformances compared to orders received (01/01/2022 to 31/05/2022)



Number of orders received (01/01/2022 to 31/05/2022)



Set supplier targets:

The group quality function will conduct an assessment to see if improvements are needed when:

1. A supplier reaches 5% of non-conformances from providing between 20 and 50 orders.
2. A supplier reaches 3% of non-conformances from providing between 51 and 100 orders.
3. A supplier reaches 1.5% of non-conformances from providing over 100 orders.