

# WEC NEW DASHBOARD

SEPTEMBER 2019

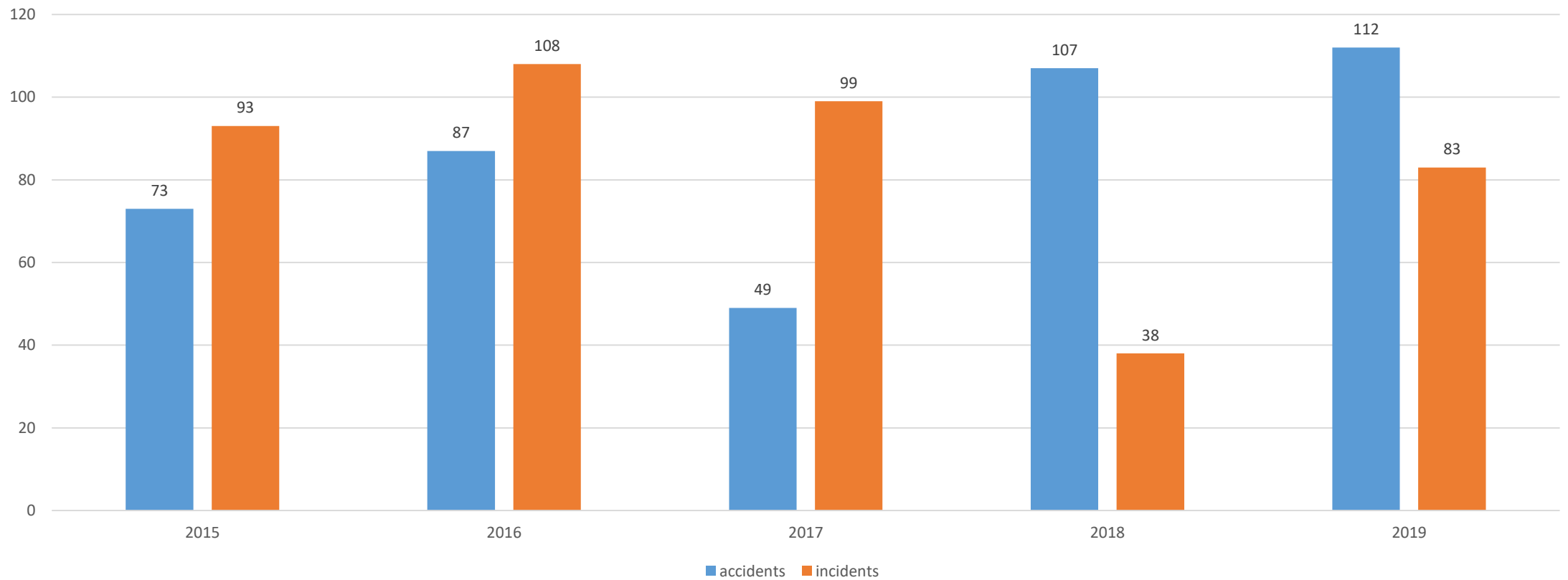
# SHEQ Scorecard

September 2019

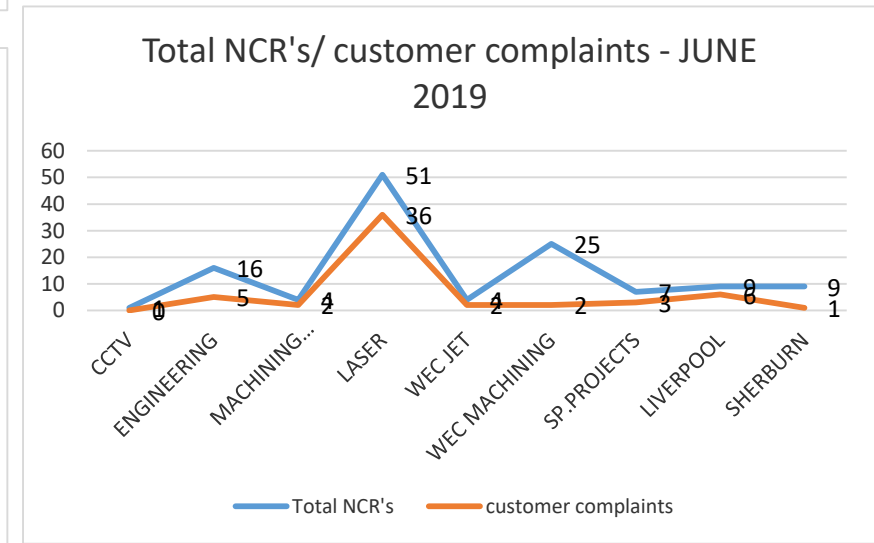
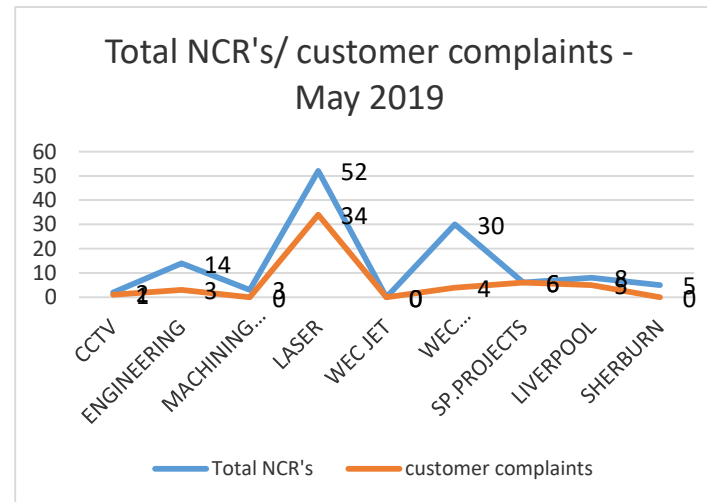
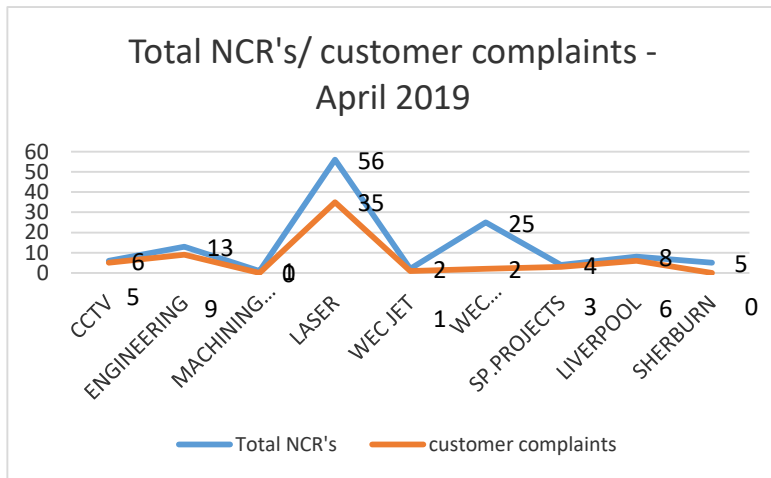
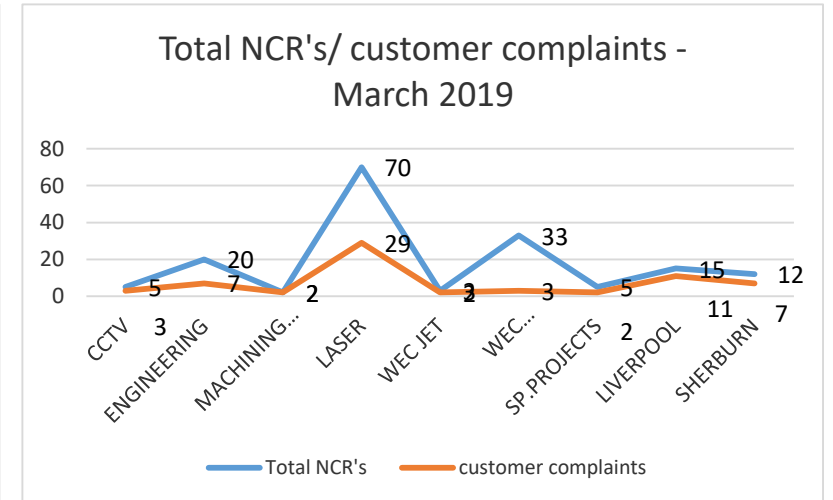
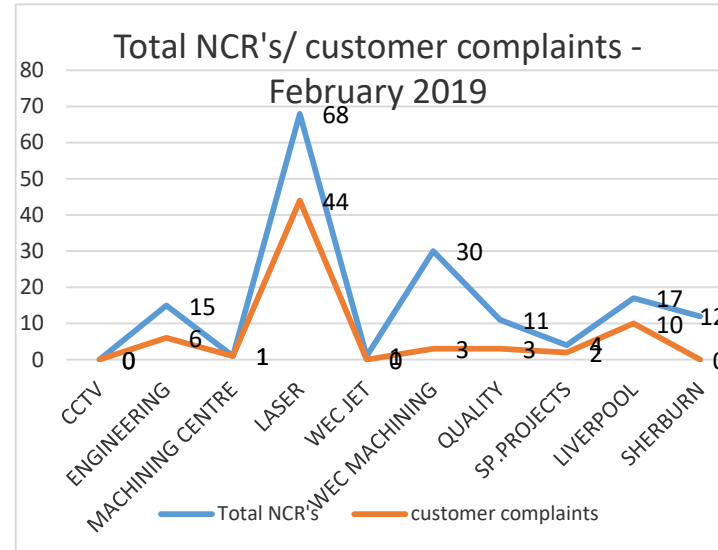
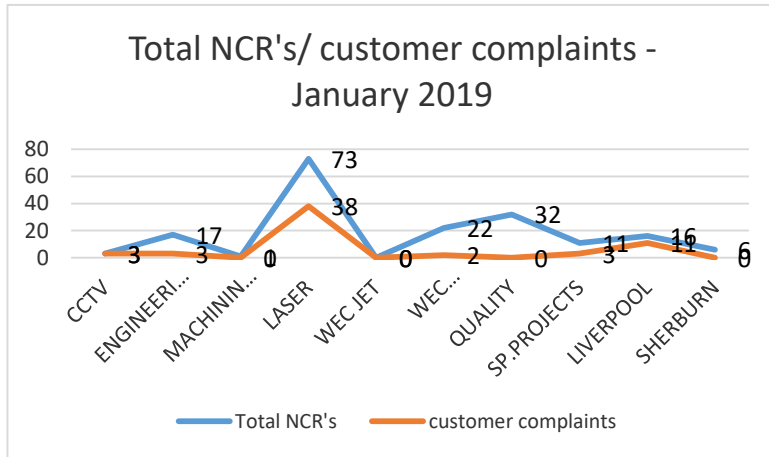
Subject	Targets	Actions	Stat us	Tren d
Audits, Events, Assessments Problems ( NCR's) Actions	Audits Overdue- none <0% Started to do Health & Safety audits to the existing checklist: Engineering, Sherburn, 5750, Special Projects, CCTV	Discuss with all departments QA's in the weekly Quality meeting to review all issues and close the complete one s. Average closure of 20 days.	in progress	
Concessions	Expired without resolution none Extended without Action Plan Regular Reviews Bombardier review with action plan in place for 18 issues including late delivery		in progress	
New/ amended/ deleted documents on Document Control Database	Revised system documents: Organization chart updated to incorporate responsibilities for Health & Safety Manager Update on Business Excellence Manual to issue 30. Awaiting signature > Quality Policy revised with reference to ISO 45001; Health & Safety Policy updated with reference to the standard ISO 45001 and responsibilities for the health and safety manager Pending: none		in progress	
Calibration	Overdue : all up-to-date	Review with each department	In progress	
Training & Competence	Competences & Assessments - outstanding: 29- Laser; 8- Special Projects HTA to adhere to WEC Training records	More new people and no assessments of competences/ address with head of departments – in top managers meeting	No progress	
Customer Satisfaction (Complaints, Surveys, etc.)	Satisfaction Surveys - 2 good feed-backs for Laser; 1 - Machining			
Facilities Management	PPM Maintenance Overdue Tasks = none Unplanned tasks None	To the schedule		
Org chart	Organisation Chart No changes required			
Supplier Quality	Top 5 suppliers ( including remote sites)- PERFORMANCE AT 99.7 % ( suppliers with issues: WEC Laser)	Address by Purchasing with suppliers/ Quality meetings wit Laser Riverside on missing parts		
Railway Safety Issue Resolution (Inc. Operational Safety)	Railway Safety Issues None/ No work for rail			
EHS	Near misses YTD 83 Minor accidents YTD 108 RIDDOR=4 Lost Time Accidents Recorded this month = 0 Accident rate = 0.3%- to be revised		2	

# H&S KPI's

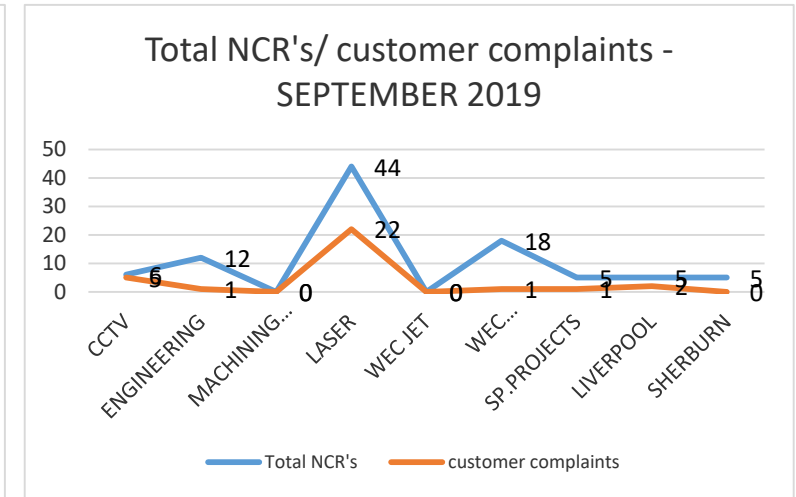
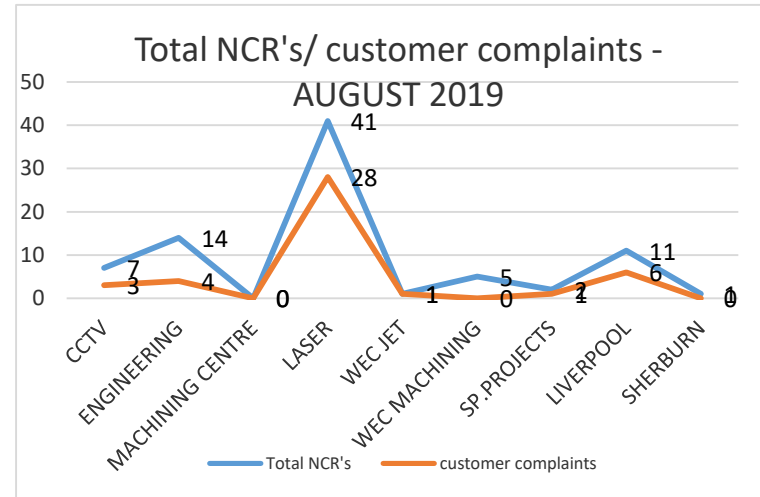
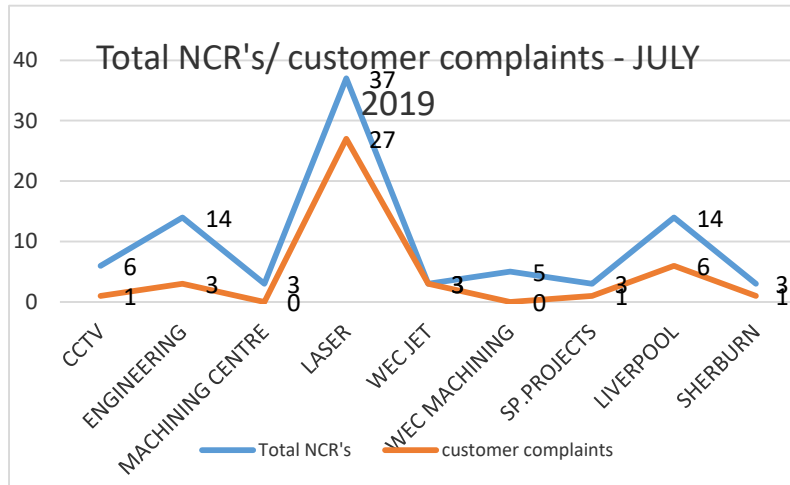
accidents/ incidents statistics



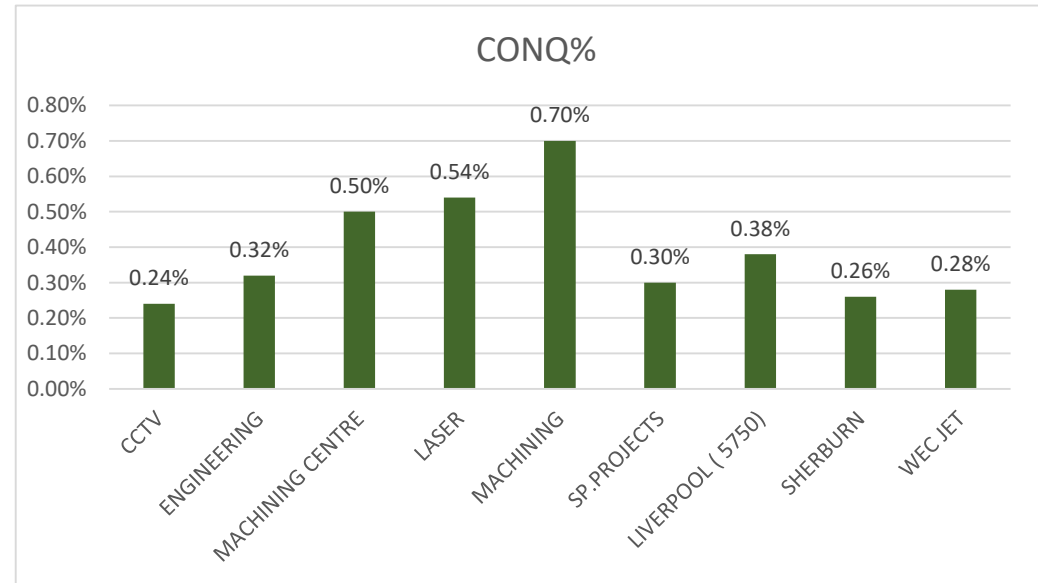
# NCR/customer complaints



# Ncr'S – CUSTOMER COMPLAINTS July- August- Sptember 2019



# COST OF NON-QUALITY-YTD



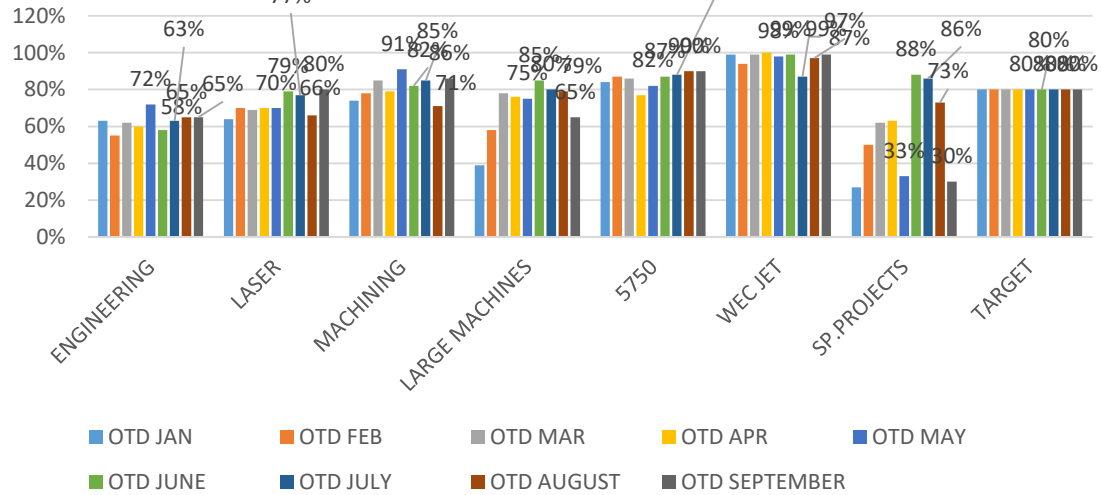
To a target of <1%

# OTD AGREED PER DEPARTMENT 2019

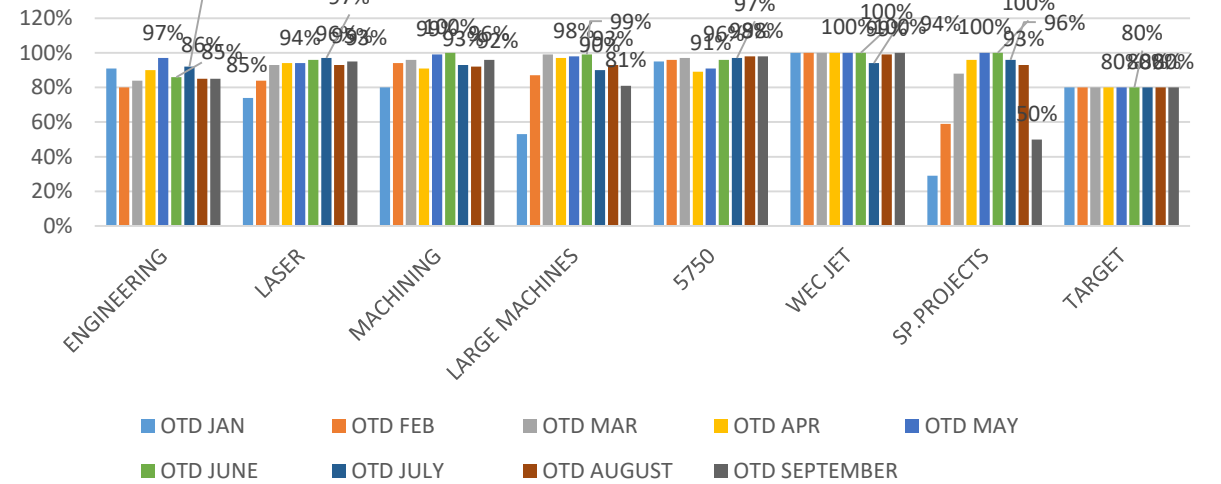
REAL										WITH 7 DAYS LATE									
department	OTD JAN	OTD FEB	OTD MAR	OTD APR	OTD MAY	OTD JUNE	OTD JULY	OTD AUG	OTD SEP	department	OTD JAN	OTD FEB	OTD MAR	OTD APR	OTD MAY	OTD JUNE	OTD JULY	OTD AUG	OTD SEP
ENGINEERING	63%	55%	62%	60%	72%	58%	63%	65%	65%	ENGINEERING	91%	80%	84%	90%	97%	86%	92%	85%	85%
LASER	64%	70%	69%	70%	70%	79%	77%	66%	80%	LASER	74%	84%	93%	94%	94%	96%	97%	93%	95%
MACHINING	74%	78%	85%	79%	91%	82%	85%	71%	86%	MACHINING	80%	94%	96%	91%	99%	100%	93%	92%	96%
LARGE MACHIN	39%	58%	78%	76%	75%	85%	80%	79%	65%	LARGE MACHIN	53%	87%	99%	97%	98%	99%	90%	93%	81%
5750	84%	87%	86%	77%	82%	87%	88%	90%	90%	5750	95%	96%	97%	89%	91%	96%	97%	98%	98%
WEC.JET	99%	94%	99%	100%	98%	99%	87%	97%	99%	WEC.JET	100%	100%	100%	100%	100%	100%	94%	99%	100%
SP.PROJECTS	27%	50%	62%	63%	33%	88%	86%	73%	30%	SP.PROJECTS	29%	59%	88%	96%	100%	100%	96%	93%	50%
TARGET	80%	80%	80%	80%	80%	80%	80%	80%	80%	TARGET	80%	80%	80%	80%	80%	80%	80%	80%	80%

OTD CRITERIA REAL	OTD CRITERIA AGREED
TOTAL ORDERS	TOTAL ORDERS
ON TIME ORDERS	ON TIME ORDERS+ UP TO 2 DAYS LATE + 3-7 DAYS LATE
UP TO 2 DAYS LATE	0
3-7 DAYS LATE	0
OVER 7 DAYS LATE	OVER 7 DAYS LATE

OTD INITIAL

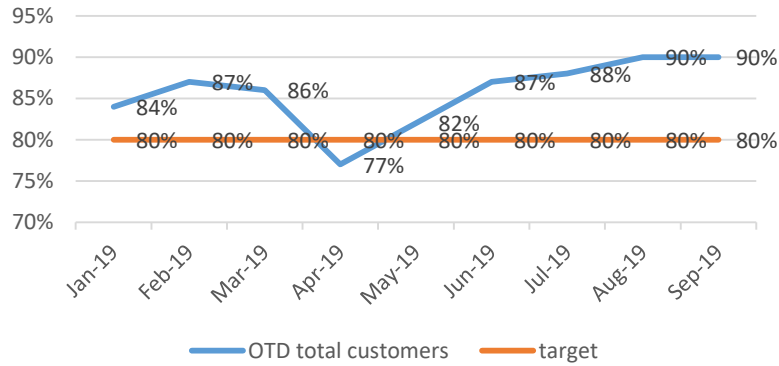


OTD AGREED

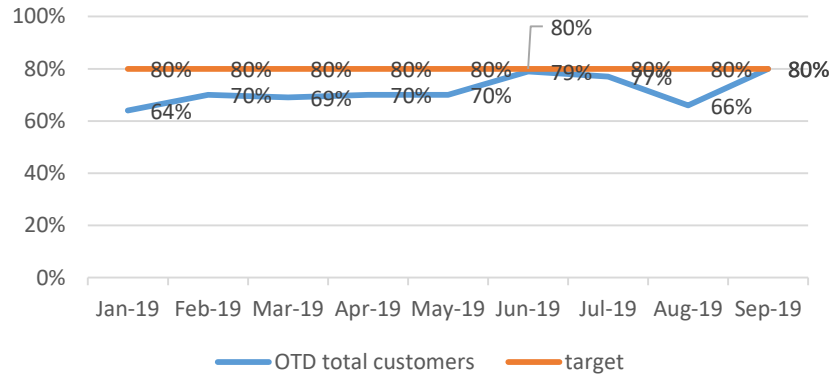


# OTD

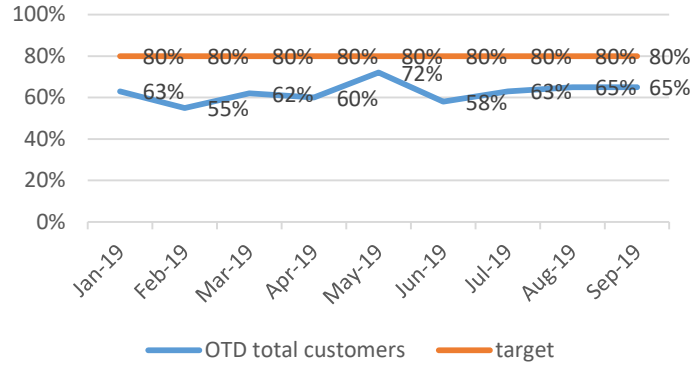
## OTD 5750



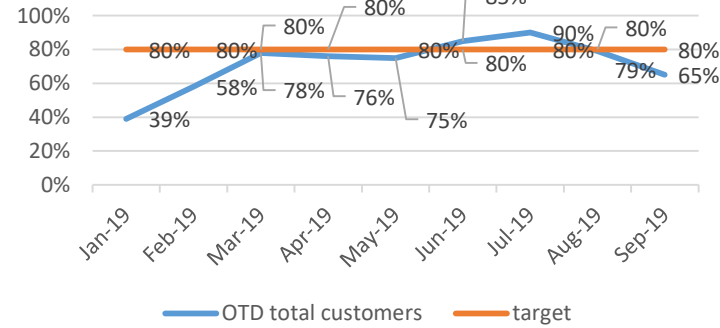
## OTD LASER



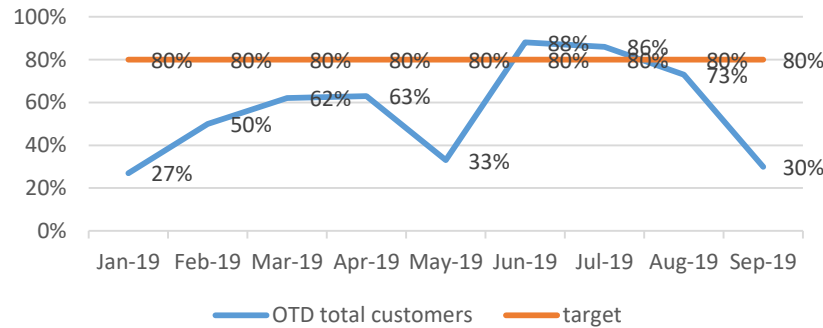
## OTD ENGINEERING



## OTD LARGE MACHINING

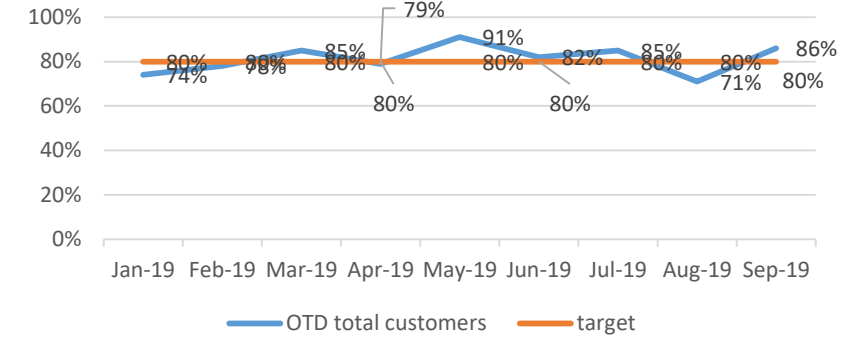


## OTD SPECIAL PROJECTS

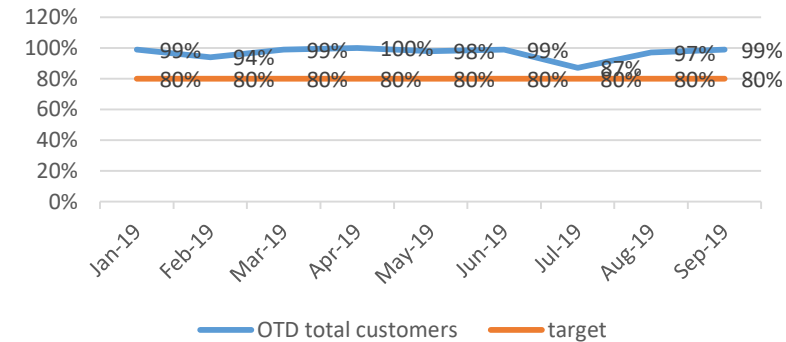


OTD CRITERIA REAL	OTD CRITERIA AGREED
TOTAL ORDERS	TOTAL ORDERS
ON TIME ORDERS UP TO 2 DAYS LATE	ON TIME ORDERS+ UP TO 2 DAYS LATE + 3-7 DAYS LATE
3-7 DAYS LATE	0
OVER 7 DAYS LATE	0

## OTD MACHINING



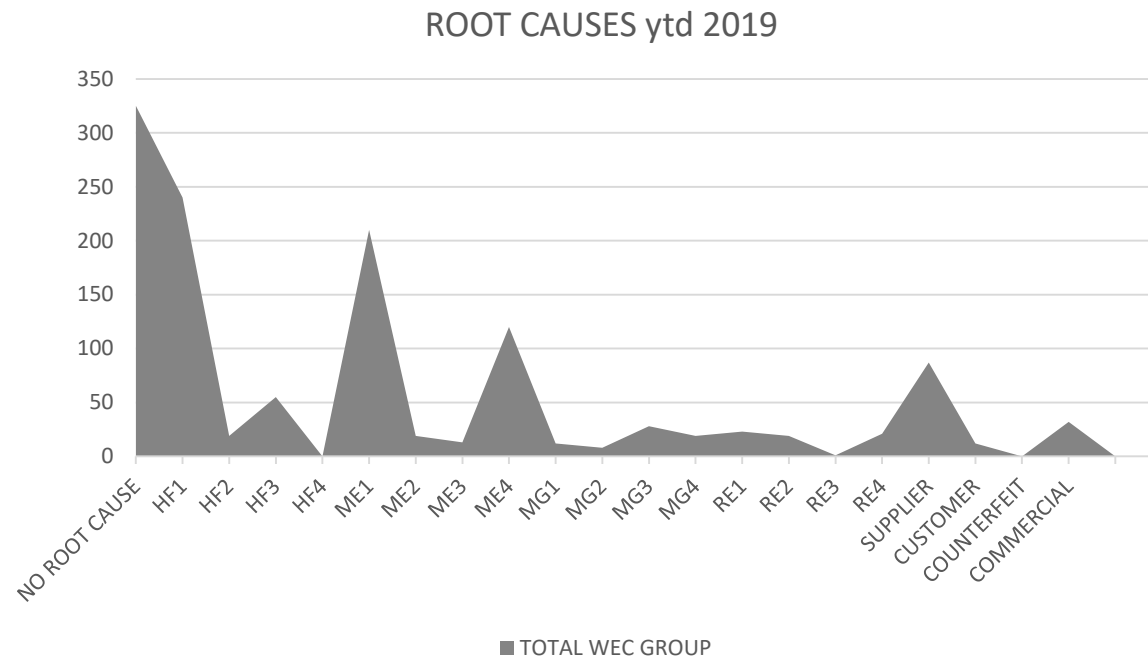
## OTD WEC JET





# Root causes

Main root cause: HF1- human factor=240; ME1= 210; ME4=120							
Human factor= 240							
Method= 360 ( lack of operational planning and control; inadequate verification process )							



# TOP SCORE

Sep-19							
DEPARTMENT	CONQ	DEPARTMENT	OTD	DEPARTMENT	% CUSTOMER COMPLAINTS	LEVEL SCORING	TOTAL SCORE NOVEMBER 2018- TOP
CCTV	0.24%	CCTV	100%	WEC JET/ LARGE MACHINES/SHERBURN	0%	9	SHERBURN/ WEC JET=24
SHERBURN	0.26%	WEC JET	99%	MACHINING	5%	8	CCTV=21
WEC JET	0.28%	SHERBURN	97%	ENGINEERING	8%	7	5750/ENGINEERING= 15
SP.PROJECTS	0.30%	5750	90%	SP.PROJECTS	20%	6	MACHINING/ LARGE MACHINES=14
ENGINEERING	0.32%	MACHINING	86%	5750	40%	5	SP.PROJECTS=13
5750	0.38%	LASER	80%	LASER	50%	4	LASER=10
LARGE MACHINES	0.50%	ENGINEERING	65%	CCTV	83%	3	
LASER	0.54%	LARGE MACHINES	65%			2	
MACHINING	0.70%	SPECIAL PROJECTS	30%			1	

# Effectiveness of audits

department	Ncr's in 2019	Ncr's in 2018
MACHINING	13	17
ENGINEERING	5	10
5750	8	13
CENTRAL FUNCTIONS	2	6
SP.PROJECTS	6	3
WEC JET	2	4
SHERBURN	7	11
<b>LASER</b>	<b>5</b>	<b>20</b>
MACHINING CENTRE	1	4
<b>CCTV</b>	<b>4</b>	<b>11</b>
HTA	8	15

# Quality AWARD for the month

JAN-19	FEB-19	MARCH-19	APRIL-19	MAY-19	JUNE-19	JULY-19	AUG-19	SEPT-19	OCT-19	NOV-19	DEC-19
SHERBURN	SHERBURN, CCTV	CCTV	SHERBURN	SHERBURN	CCTV	CCTV	CCTV				