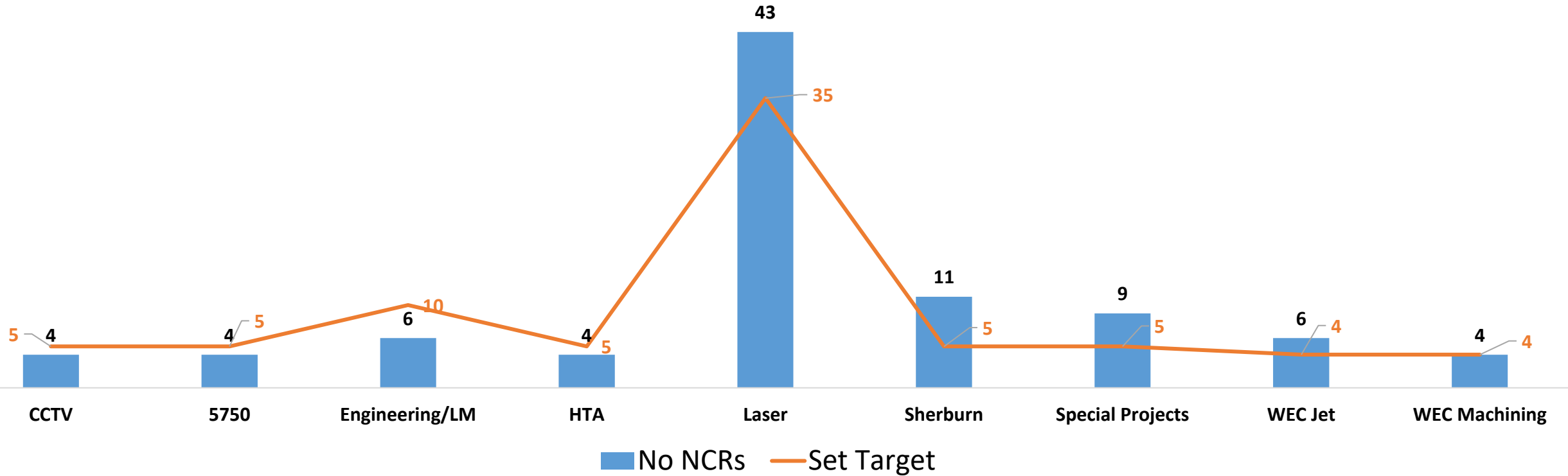




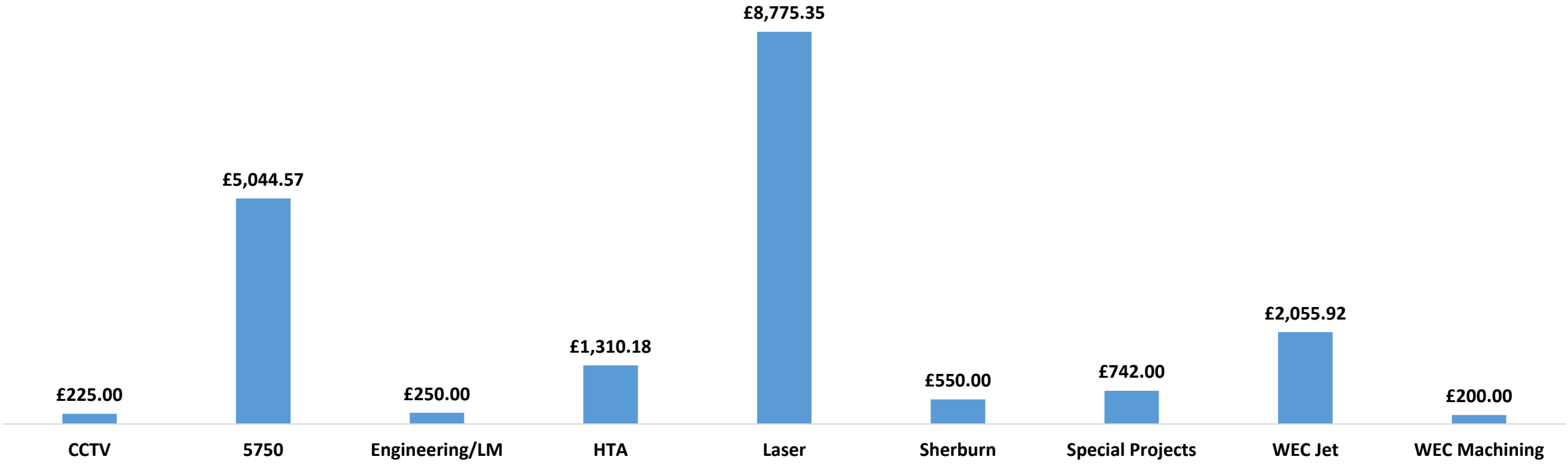
SEPTEMBER 2022

QUALITY DASHBOARD

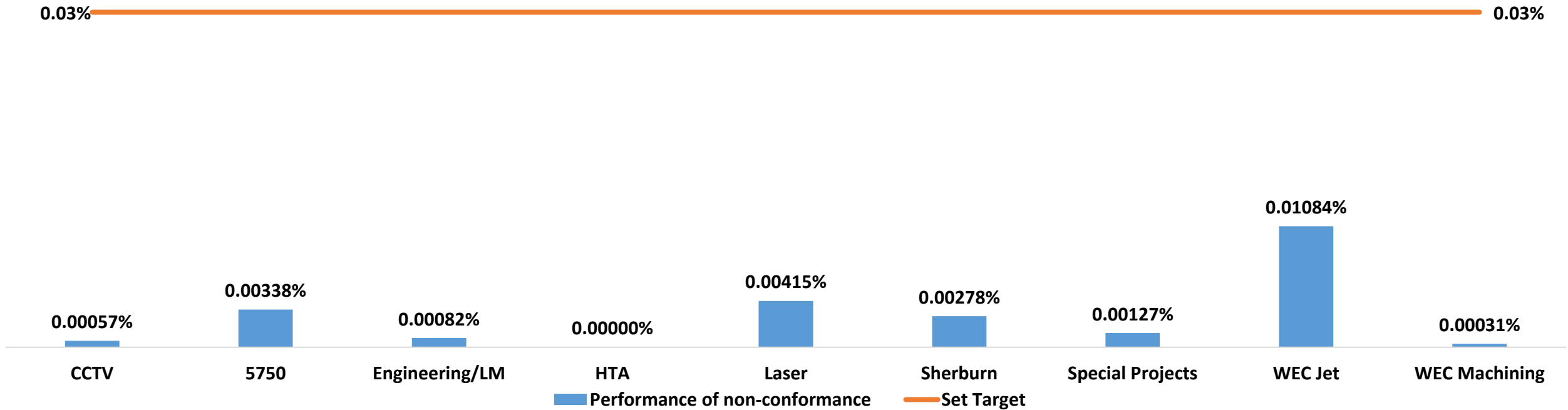
NCR By Division



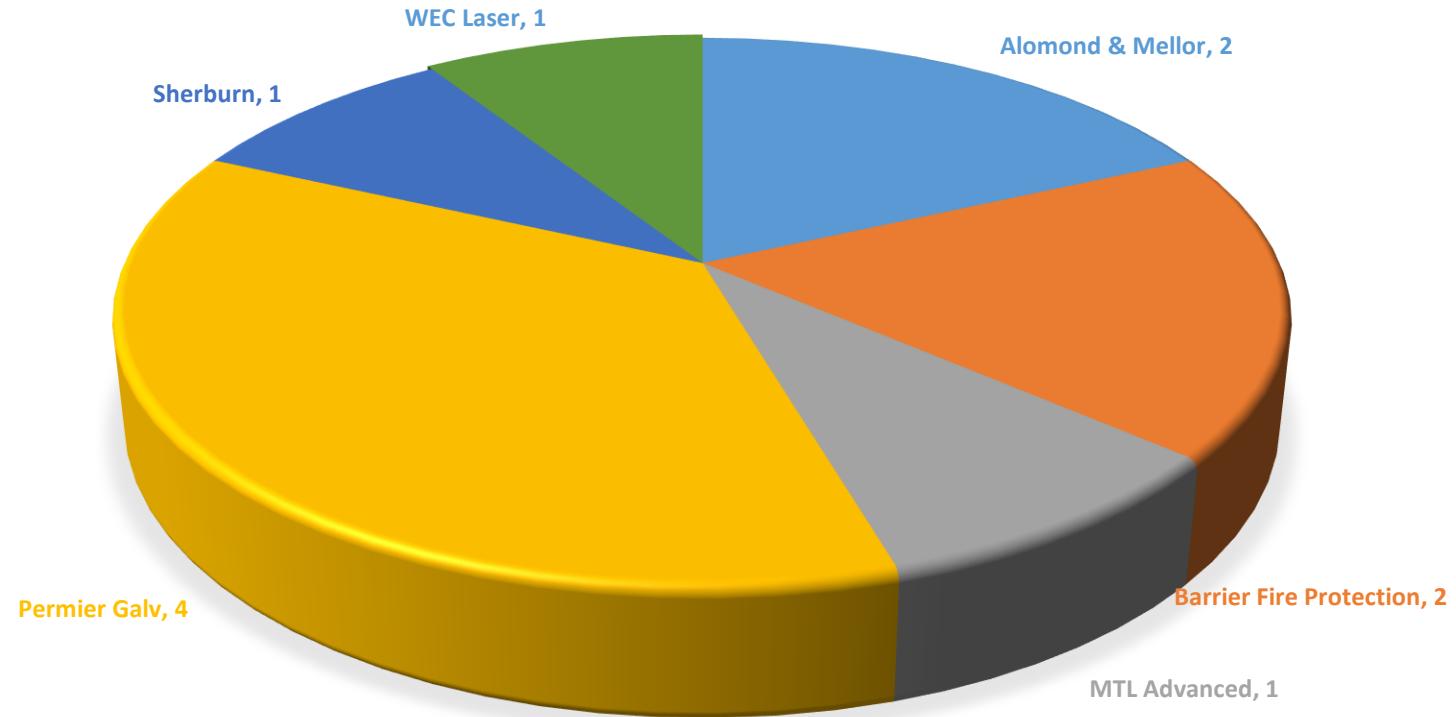
NCR Cost By Division



Percentage of non-conformances compared against turnover, by division



NUMBER OF SUPPLIER NCRS



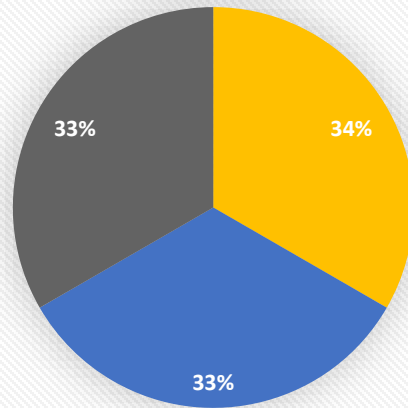
Supplier NCR cost for Sept is **£0.00**.

CCTV slide

Sept 2022

4 NCRs in this month.
NCR total cost **£225.00**.

Area of NCR



Significant NCR's of the month:

1. No significant NCRs this month. NCR: [30200](#) (example).

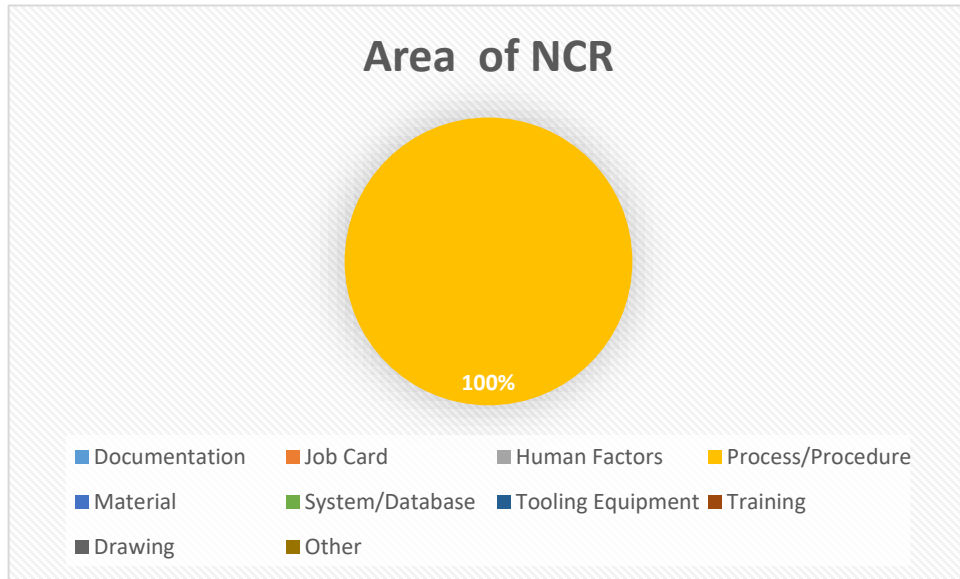
Trends:

1. NCRs are NOT being completed in a timely manner.
2. NOT all NCR fields are being populated which is compromising KPI data.
3. Process/procedure, human factors and documentation are the main factors of NCRs throughout 2022.
4. Significant improvement in effectively recording NCR data.

5750 slide

Sept 2022

4 NCRs in this month.
NCR total cost **£5,044.57**.



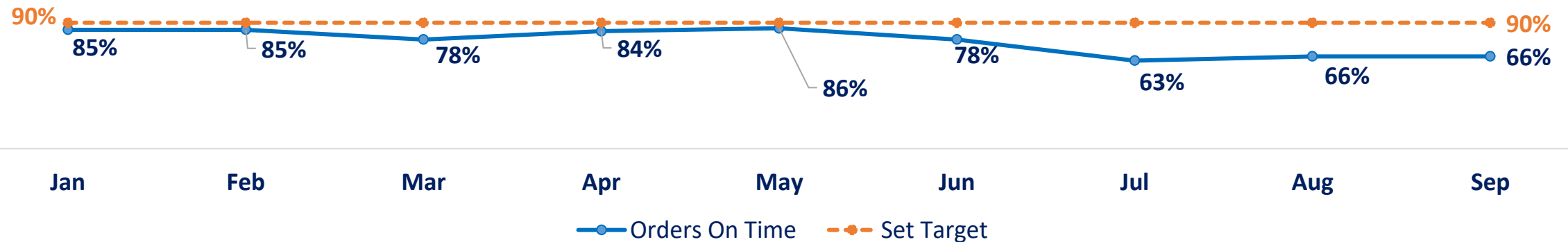
Significant NCR's of the month:

1. NCR No: [60433](#). NCR cost: **£1,046.93**.
2. NCR No: [60434](#). NCR cost: **£2,833.45**.

Trends:

1. NCRs ARE being completed in a timely manner.
2. Most NCRs are due to operators not following process/procedure throughout 2022. Strong action plan in place and a significant reduction in NCR costs is forecast.
3. Excellent recording of NCR data throughout 2022.
4. On Time Delivery is falling below an unacceptable level.

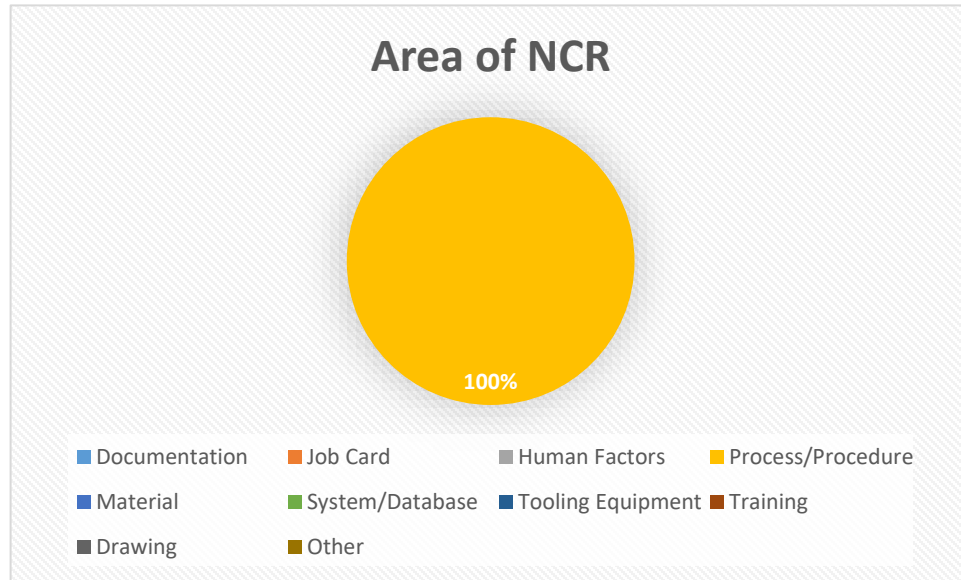
OTD-5750



Engineering/LM slide

Sept 2022

3 NCRs in this month.
NCR total cost **£250.00**.



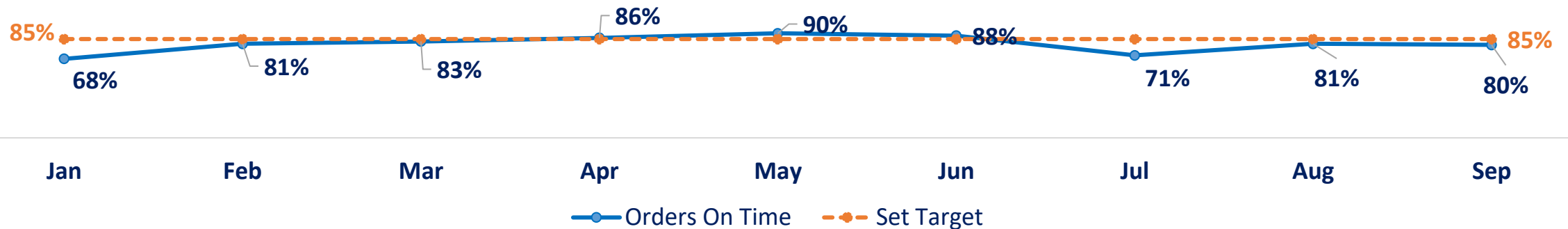
Significant NCR's of the month:

1. No significant NCRs this month. NCR: [21485](#) (example).

Trends:

1. NCR costs are not being correctly captured throughout 2022 which is compromising KPI data.
2. Process/procedure is the main factor of NCRs throughout 2022.
3. Significant improvement in effectively recording NCR data.
4. On Time Delivery is levelling off.

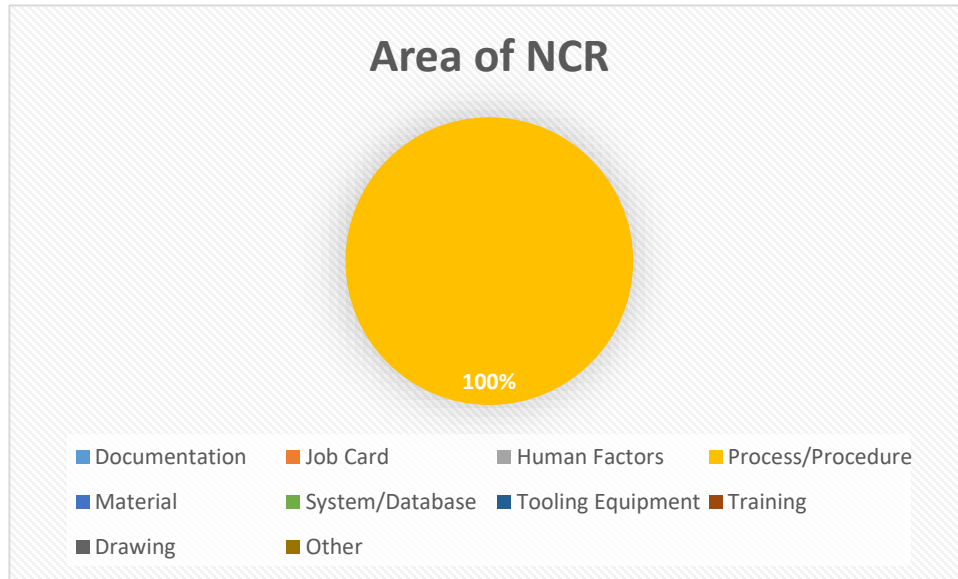
OTD-Engineering



HTA slide

Sept 2022

4 NCRs in this month.
NCR total cost **£1,310.18**



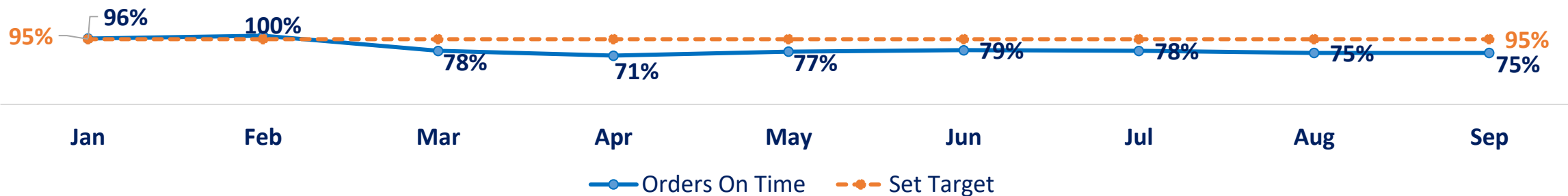
Significant NCR's of the month:

1. NCR No: [90178](#). NCR cost: **£439.10**.
2. NCR No: [90179](#). NCR cost: **£437.11**.

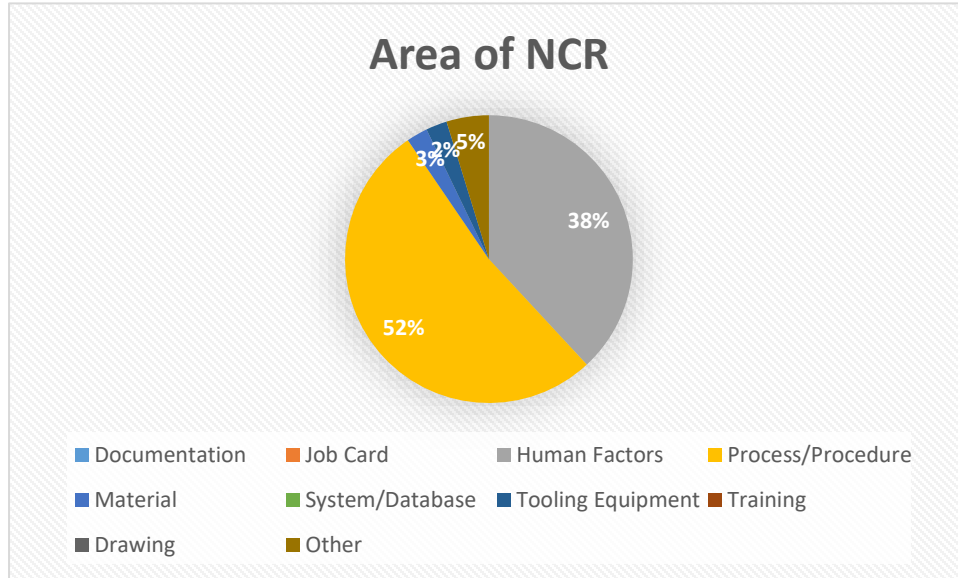
Trends:

1. NCRs ARE being completed in a timely manner.
2. Significant improvement in effectively recording NCR data.
3. Process/procedure and human factors are the main factors of NCRs throughout 2022.
4. On Time Delivery is below an unacceptable level.

OTD-HTA



Laser slide



Sept 2022

43 NCRs in this month.
NCR total cost **£ 8,775.35.**

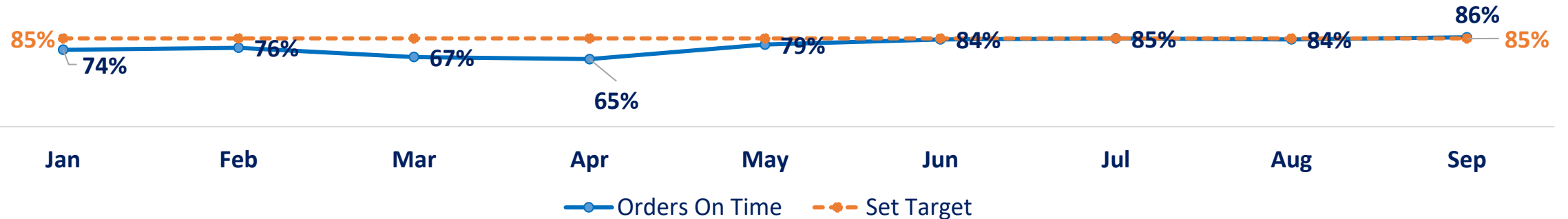
Significant NCR's of the month:

1. NCR No: [14628](#). NCR cost: **£1,473.48.**
2. NCR No: [14597](#). NCR cost: **£1,942.00.**

Trends:

1. NCRs ARE being completed in a timely manner.
2. Process/procedure and human factors are the main factors of NCRs throughout 2022.
3. Number of NCRs raised have acceded the set target by 20.

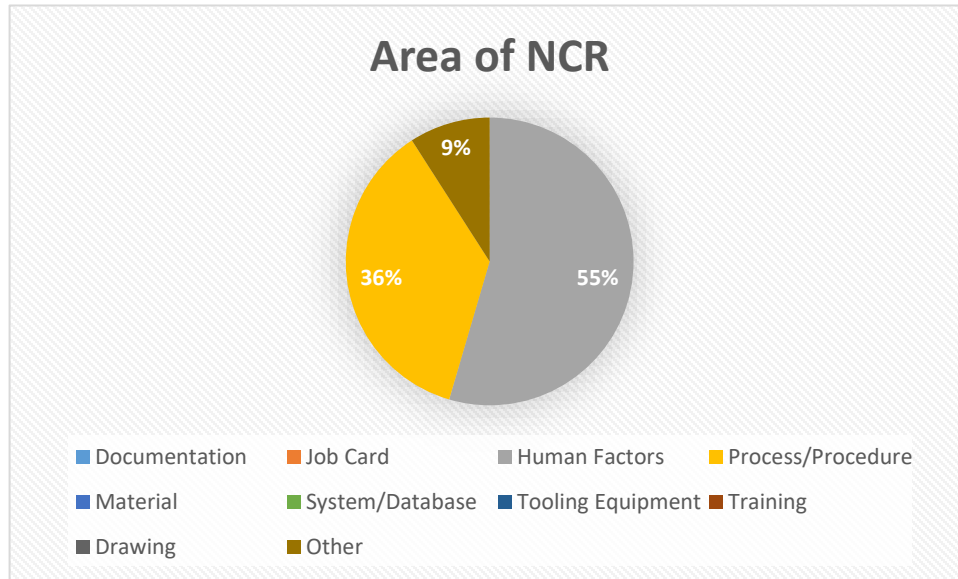
OTD-Laser



Sherburn slide

Sept 2022

11 NCRs in this month.
NCR total cost **£ 550.00.**



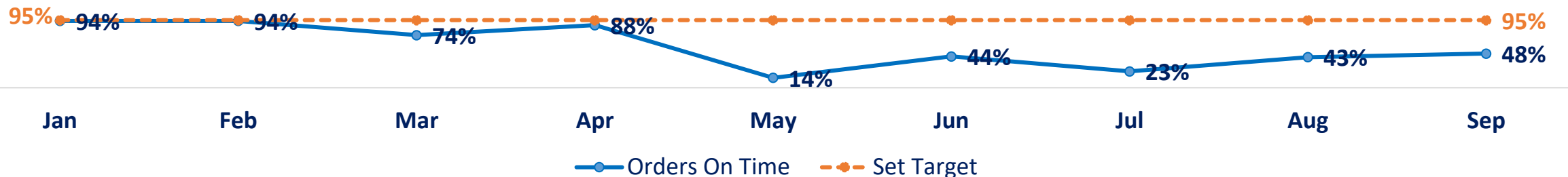
Significant NCR's of the month:

1. No significant NCRs recorded this month.

Trends:

1. NCR costs are not being correctly captured throughout 2022 compromising KPI data.
2. NCRs not being completed in a timely manner.
3. NCRs are not being raised for all issues.
4. Significant improvement in effectively recording NCR data.
5. Process/procedure and human factors are the main factors of NCRs throughout 2022.
6. On Time Delivery is far below an unacceptable level.
7. Number of NCRs raised have acceded the set target by 6.

OTD-Sherburn

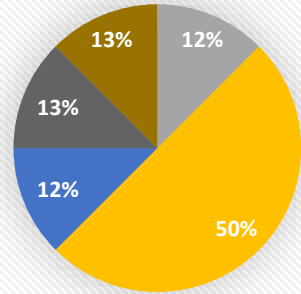


Special Projects slide

Sept 2022

9 NCRs in this month.
NCR total cost **£ 742.00.**

Area of NCR



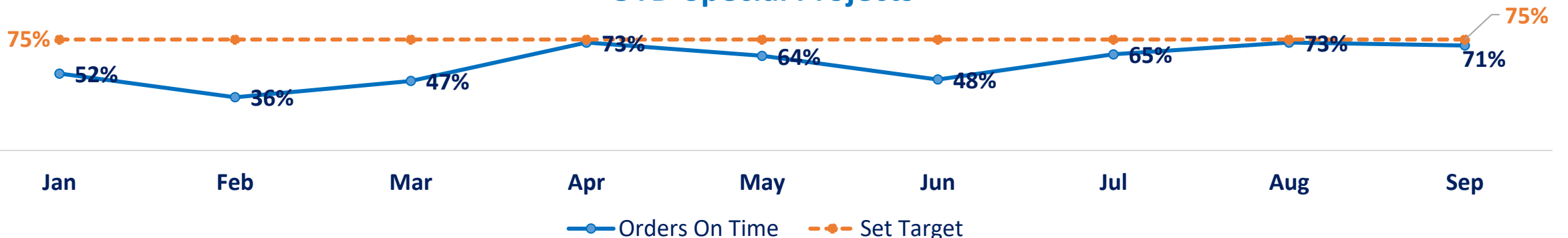
Significant NCR's of the month:

NCR No: [21483](#). NCR cost: **£300.00.**

Trends:

1. NCRs NOT being completed in a timely manner. Backlog of 22, oldest one is 21352 (opened on 03/05/2022).
2. Significant improvement in effectively recording NCR data, but still needs improvement.
3. Process/procedure and human factors are the main factors of NCRs throughout 2022.
4. On Time Delivery is levelling off.

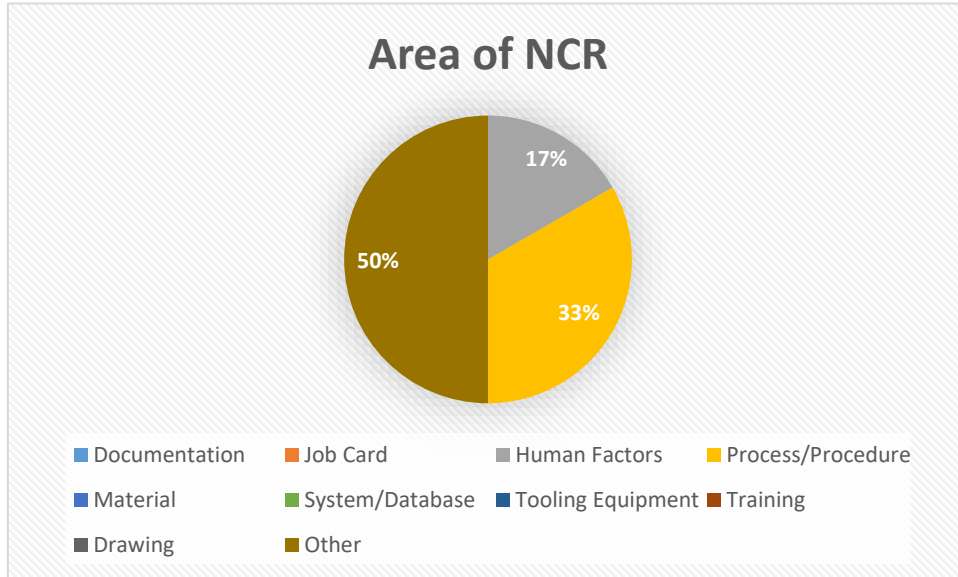
OTD-Special Projects



WECJET slide

Sept 2022

6 NCRs in this month.
NCR total cost **£ 2,055.92.**



Significant NCR's of the month:

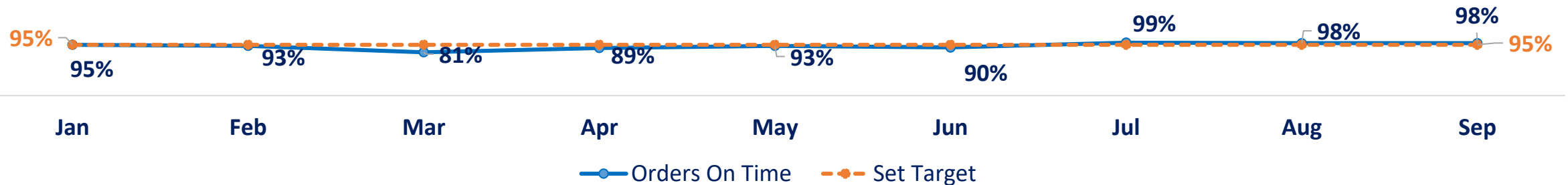
NCR No: [70096](#). NCR cost: **£1,166.48.**

NCR No: [70098](#). NCR cost: **£576.44.**

Trends:

1. NCRs ARE being completed in a timely manner under the remit of the Laser division.
2. A mixture of tooling/equipment, job card, human factors, drawings are the factors of the NCRs throughout 2022.
3. On Time Delivery is at an excellent level.

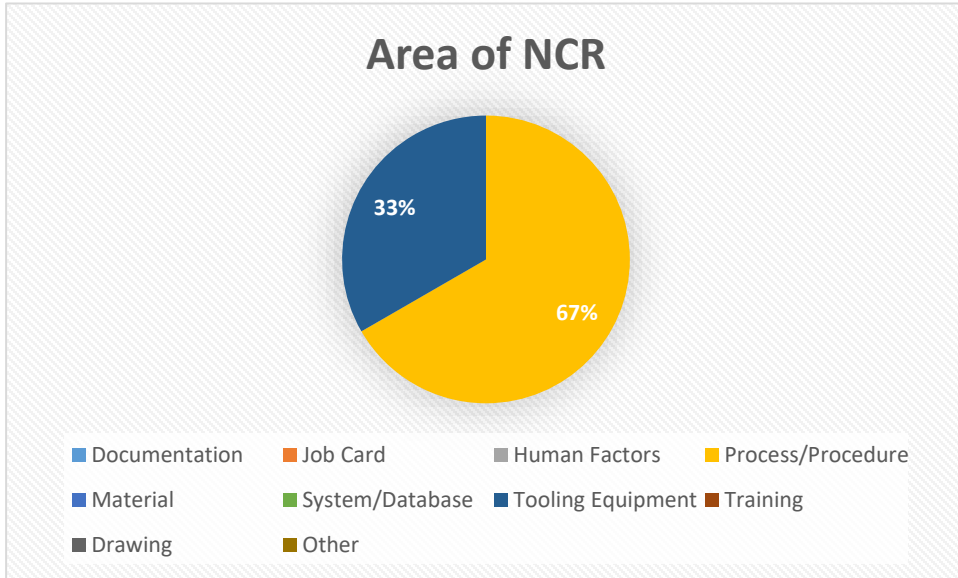
OTD-WEC Jet



WEC Machining slide

Sept 2022

3 NCRs in this month.
NCR total cost **£ 200.00.**



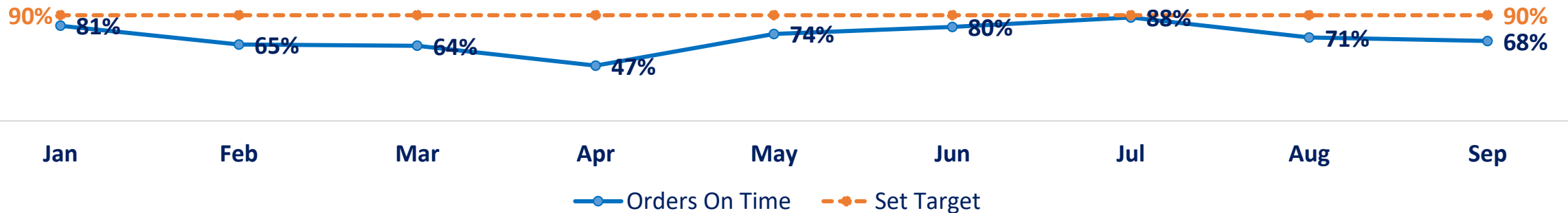
Significant NCR's of the month:

1. No significant NCRs this month.

Trends:

1. NCRs NOT being completed in a timely manner.
2. Process/procedure and human factors are the main factors of NCRs throughout 2022.
3. On Time Delivery is reaching an acceptable level.

OTD-WEC Machining



Sept 2022

Each division are responsible for assessing the KPI data and implementing improvement actions if reasonably practicable. If improvements aren't seen through the KPI data, then the Group Quality Manager will consider adding these as set objectives for the relevant division.