

Ref: Doc-050

Originator: M Horton

Document Owner: Group QHSE Department

Revision: 02

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Divisional Managers responsibilities:

- Review the KPI data to ensure your division has not exceeded the set targets
- If the set targets have been exceeded, then that division is required to investigate the reasons why they have exceeded
- Once investigated, improvement actions should be considered and implemented if reasonably practicable

If improvements aren't seen through the KPI data, then consideration will be made to add them as a set objective for the relevant division.

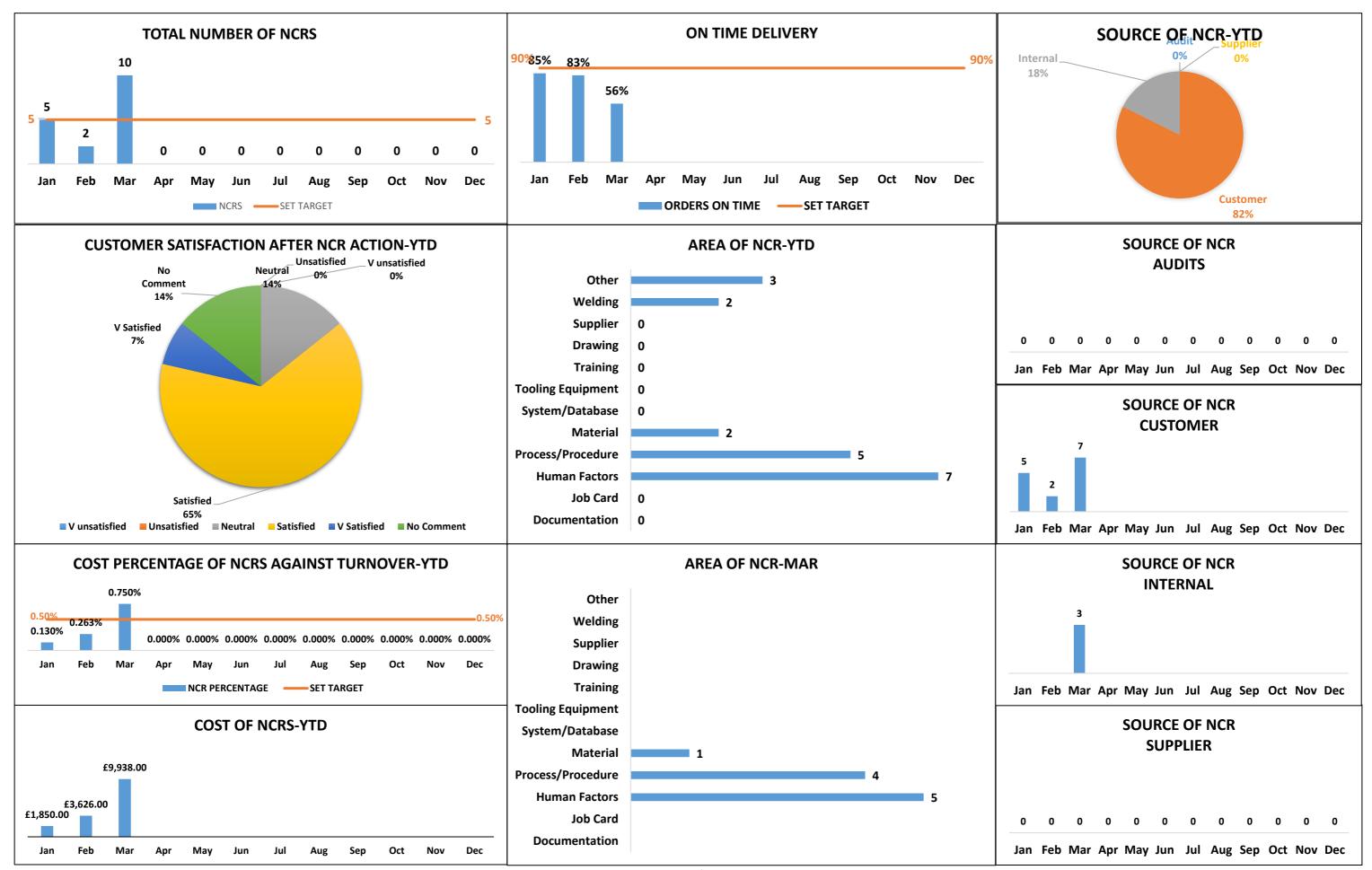
Note: If supplier KPIs exceed the set target, then the Group Quality Manager is responsible to consider and implement actions if reasonably practicable.

MARCH 2023



5750 COMPONENTS

Ref: Doc-049

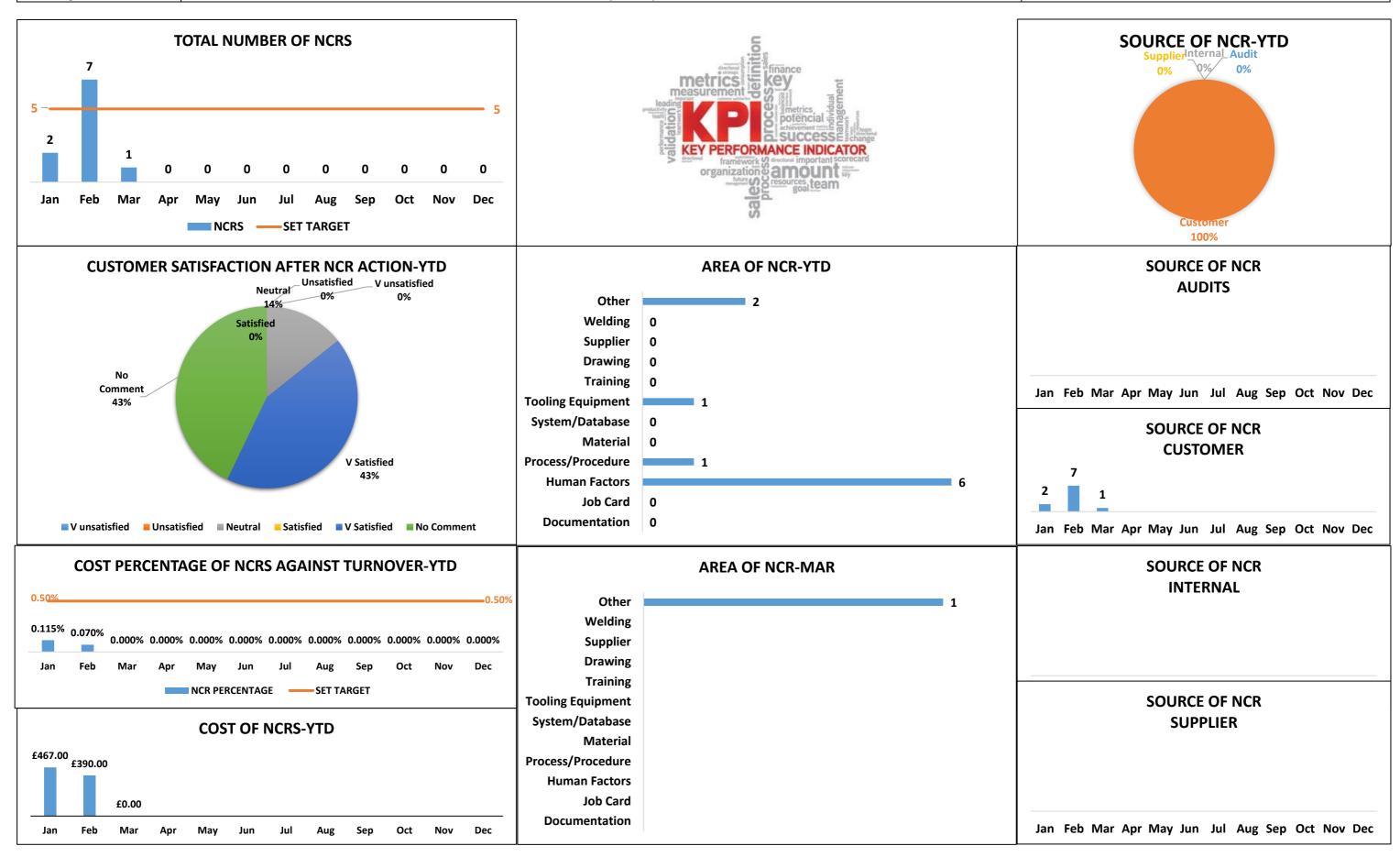


GROUP
Originator: M Horton

QUALITY: KEY PERFORMANCE INDICATORS/TRENDS

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CCTV Ref: Doc-049





ENGINEERING

Ref: Doc-049



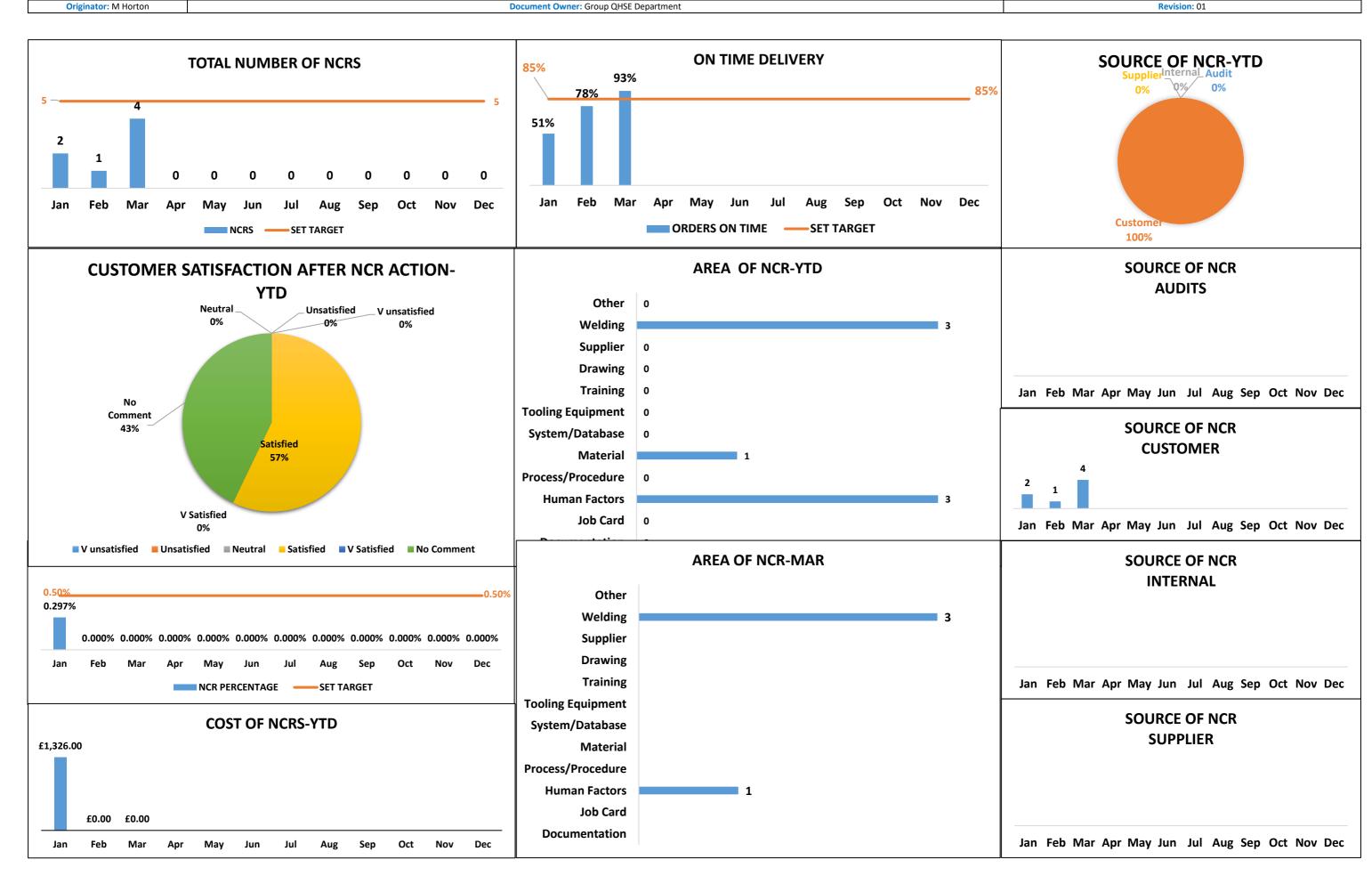


GROUP **Originator:** M Horton

QUALITY: KEY PERFORMANCE INDICATORS/TRENDS

SPECIAL PROJECTS

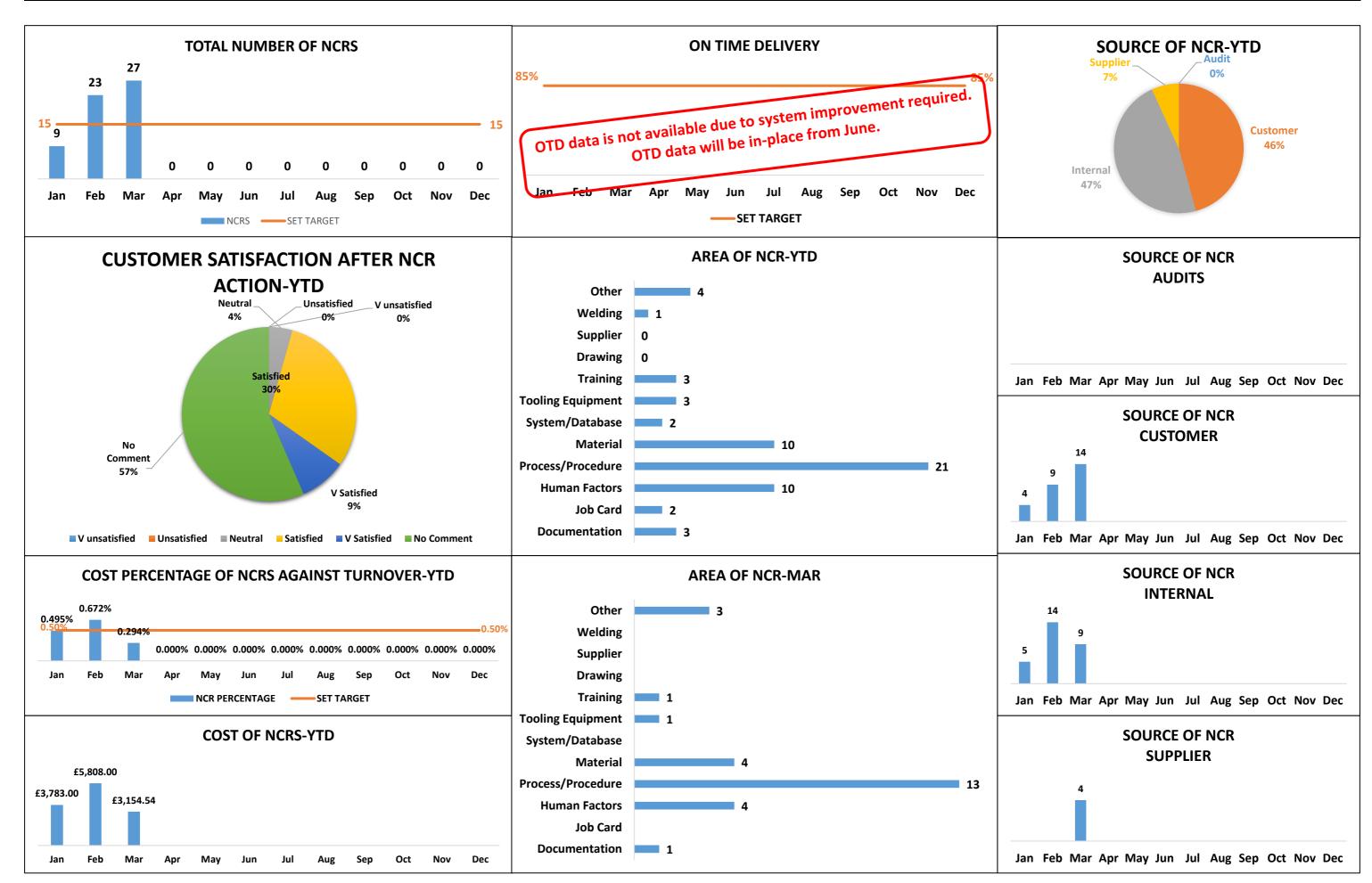
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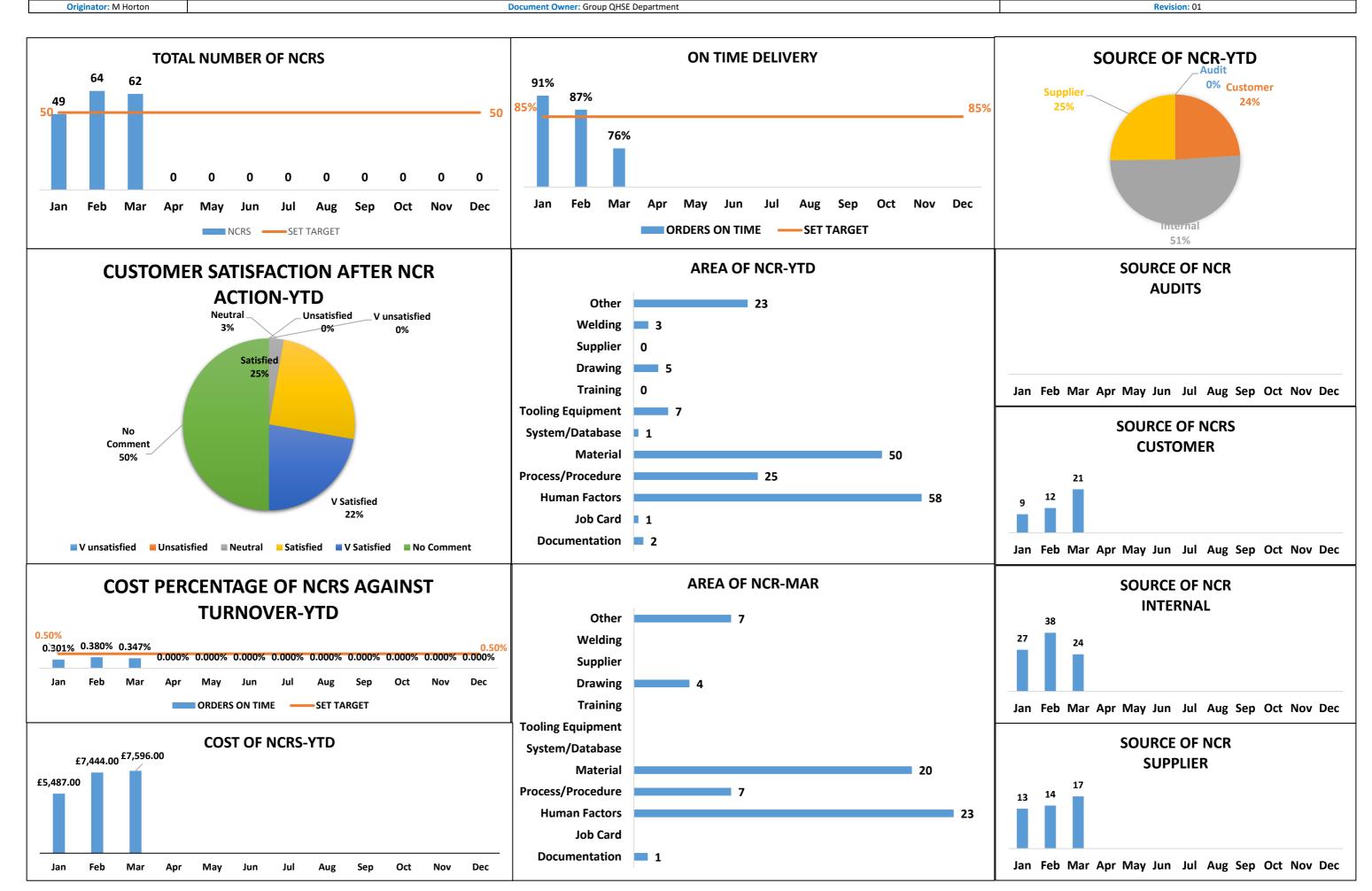
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HTA Ref: Doc-049





LASER Ref: Doc-049





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Feb

Mar

May

Jun

Apr

Jul

Aug

Sep

Oct

Nov

QUALITY: KEY PERFORMANCE INDICATORS/TRENDS

SHERBURN METAL WORK

Ref: Doc-049

Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec

Revision: 01 **Document Owner:** Group QHSE Department **Originator:** M Horton ON TIME DELIVERY **SOURCE OF NCR-YTD TOTAL NUMBER OF NCRS** 85% 76% 73% 62% 3 **Customer** Internal 50% **50%** 0 Aug Sep May Jun Oct Nov Dec Nov Dec ORDERS ON TIME ——SET TARGET NCRS ——SET TARGET **AREA OF NCR-YTD SOURCE OF NCR CUSTOMER SATISFACTION AFTER NCR AUDITS ACTION-YTD** Other Unsatisfied ___ V unsatisfied Welding Comment 0% Supplier Drawing Training Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec **Tooling Equipment V** Satisfied Neutral **SOURCE OF NCR** 50% System/Database **CUSTOMER** Material 0 Process/Procedure 1 1 **Human Factors** Job Card Satisfied 0% ■ V unsatisfied ■ Neutral ■ Satisfied ■ V Satisfied ■ No Comment Documentation 0 Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec **AREA OF NCR-MAR SOURCE OF NCR** COST PERCENTAGE OF NCRS AGAINST TURNOVER-YTD INTERNAL Other 2 Welding ■ NCR PERCENTAGE Supplier 0.000% 0.000% 0.000% 0.000% 0.000% 0.000% 0.000% 0.000% 0.000% 0.000% 0.000% 0.000% **Drawing** Training Jan Feb Mar Apr May Jun Jul Aug Sep Oct Nov Dec Mar Mav Jun Jul Oct Nov **Tooling Equipment SOURCE OF NCR COST OF NCRS-YTD** System/Database **SUPPLIER** Material Process/Procedure **Human Factors**

Job Card

Documentation

GROUP Originator: M Horton

QUALITY: KEY PERFORMANCE INDICATORS/TRENDS

WEC MACHINING

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WEC-JET Ref: Doc-049

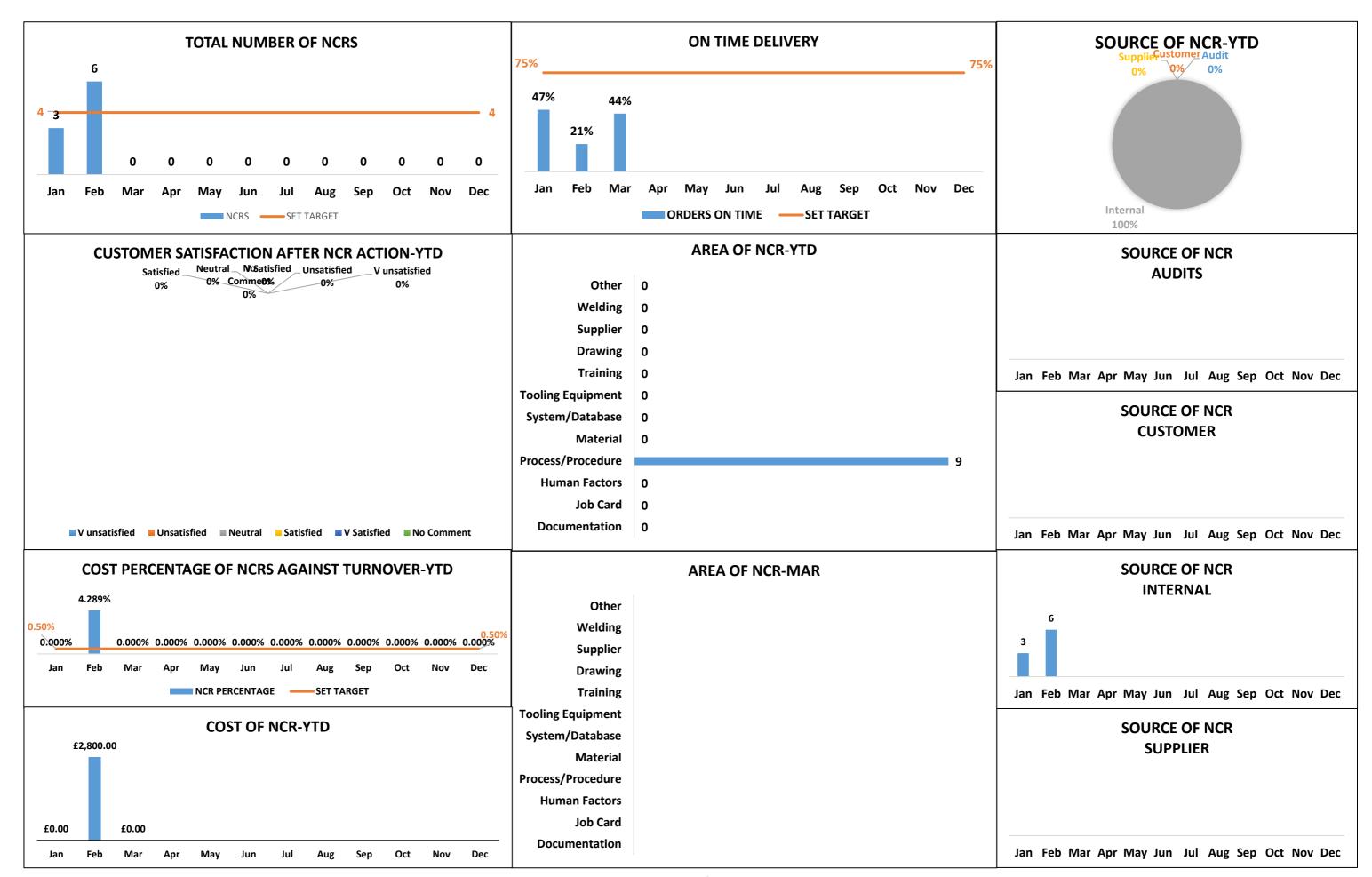




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MACHINING CENTRE

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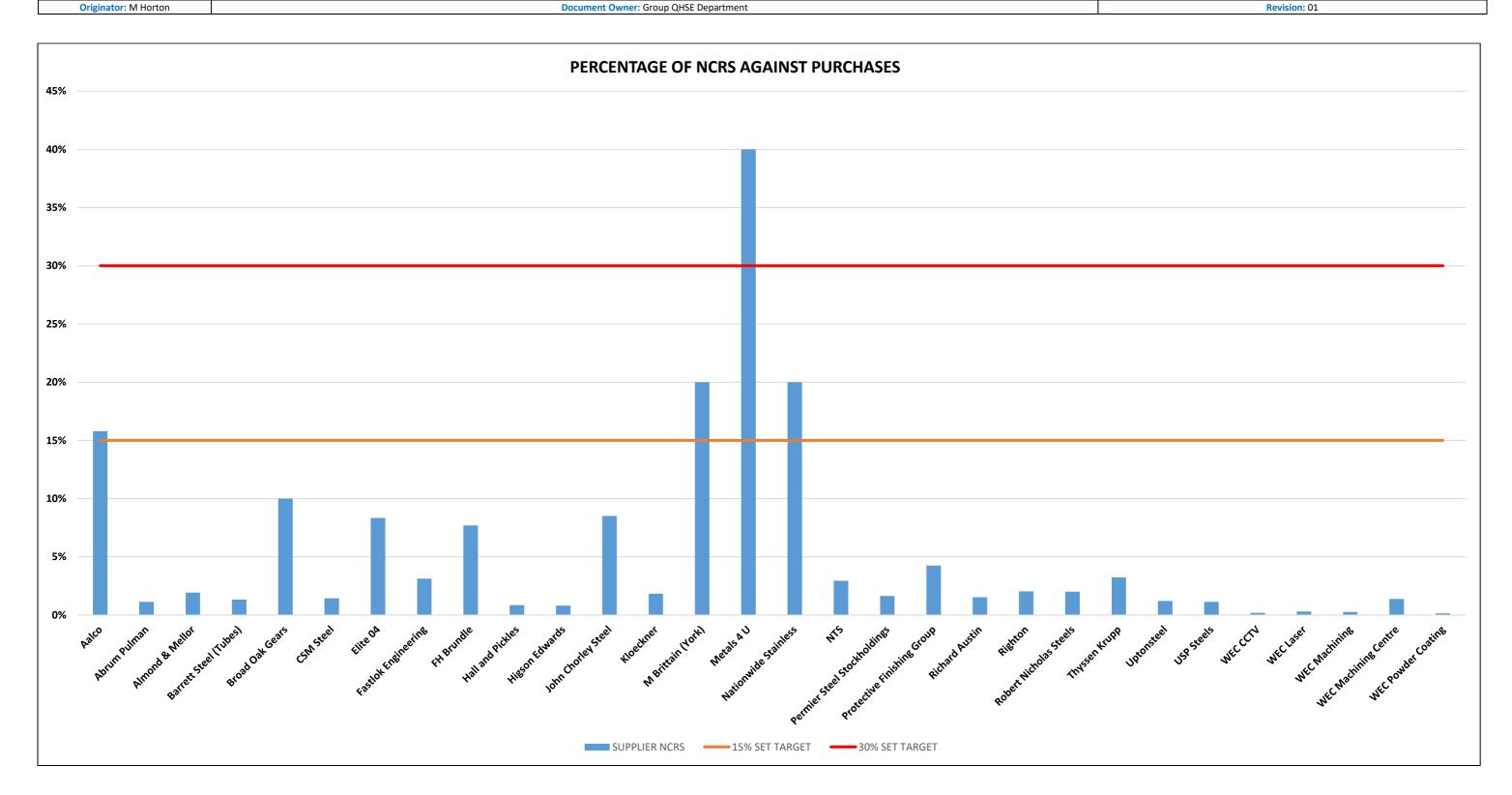




GROUP SUPPLIERS

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Revision: 01



2023 Supplier Set Target

Greater than 30%: Review the same as the below process, but consideration given to temporarily removing the supplier from the approved supplier list, or fully revoke the supplier.

Greater than 15%: Review NCRs for trends and severity of the NCRs. Consider contacting/visiting/auditing supplier to resolve their quality issues.