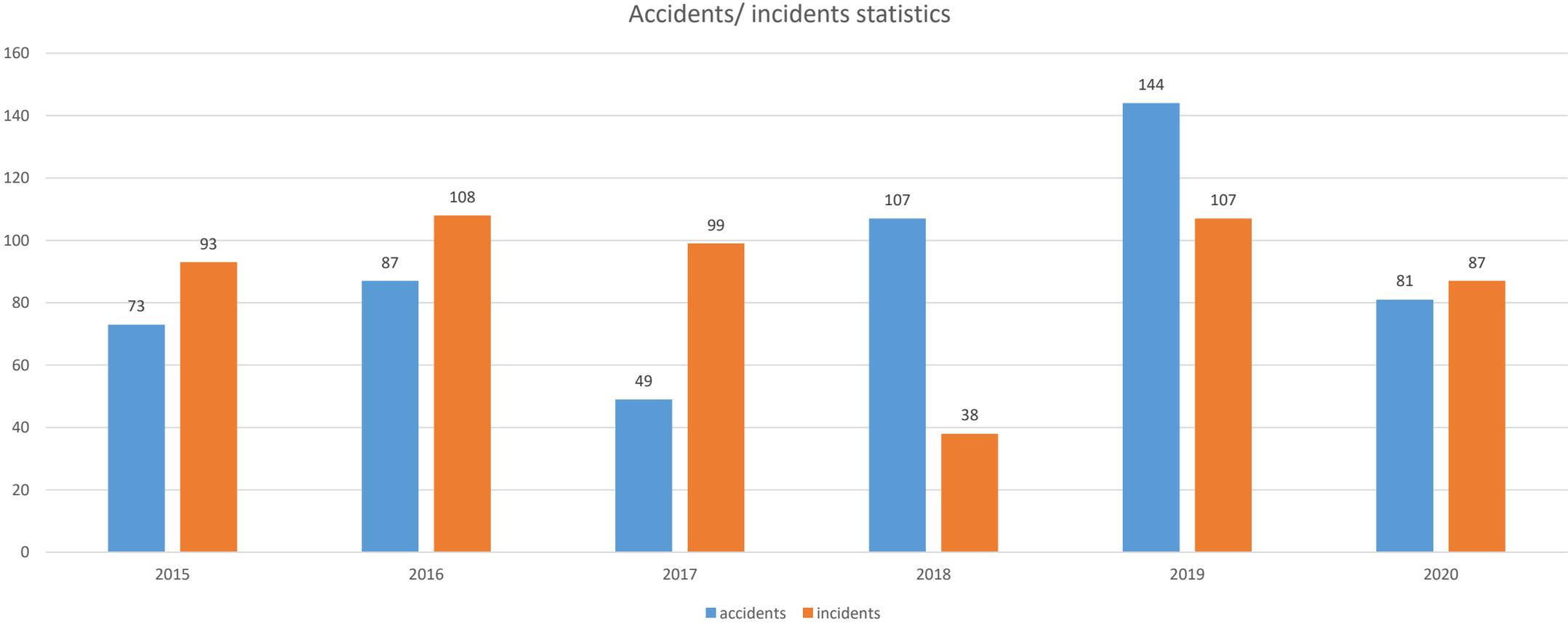


WEC NEW DASHBOARD

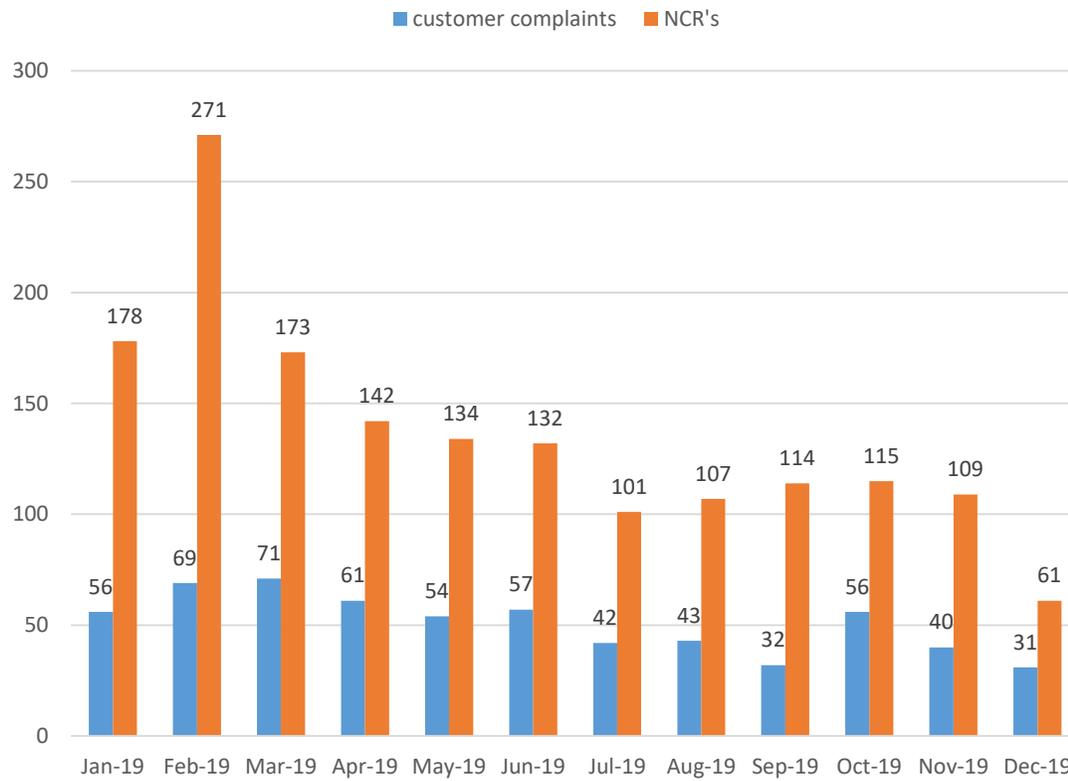
December 2020

Accidents/ incidents 2020

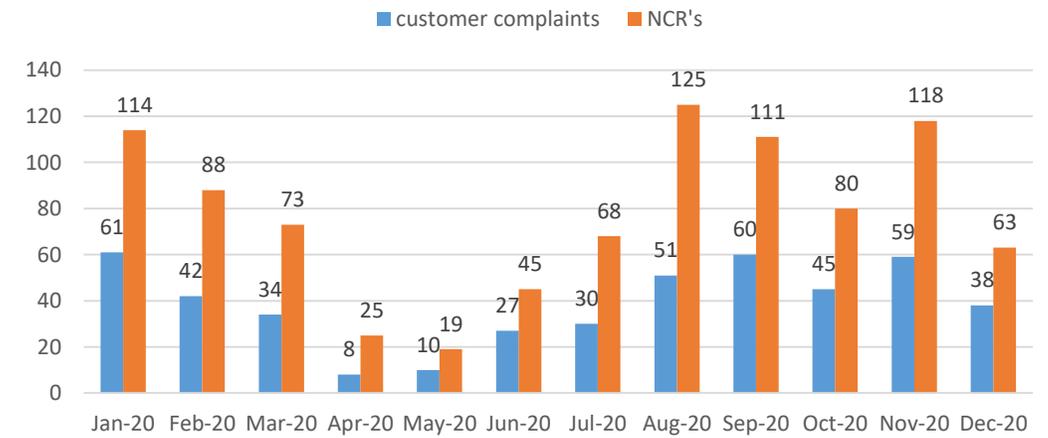


2019/2020 trend ncr's/ customer complaints

customer complaints/ NCR's 2019

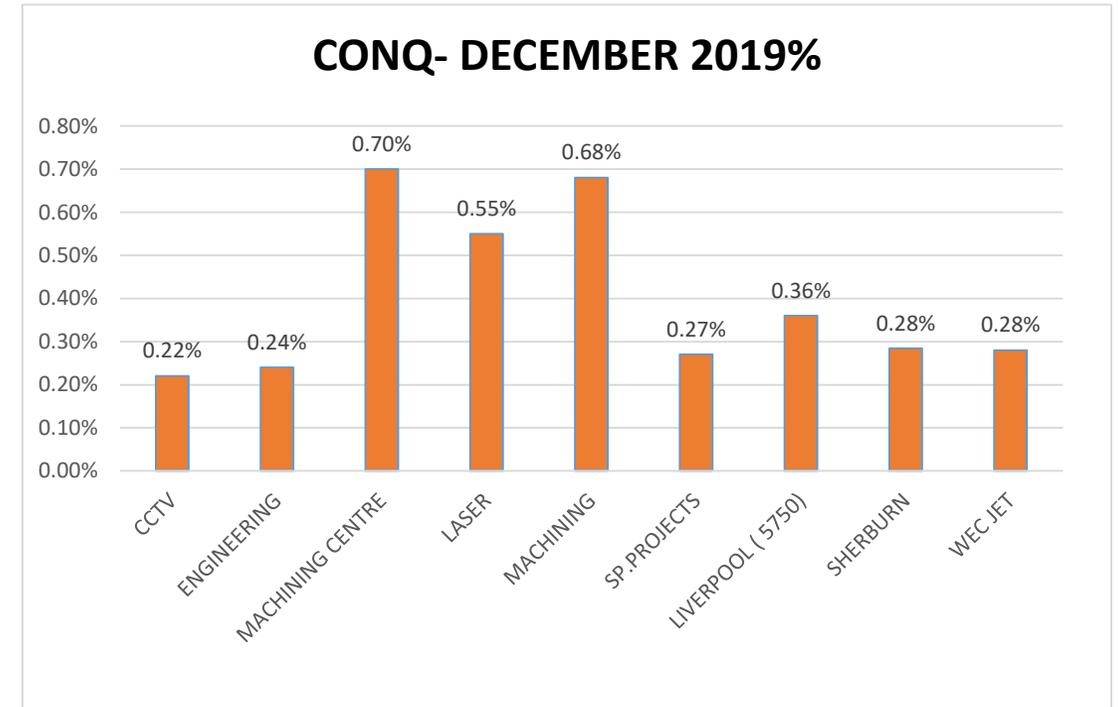
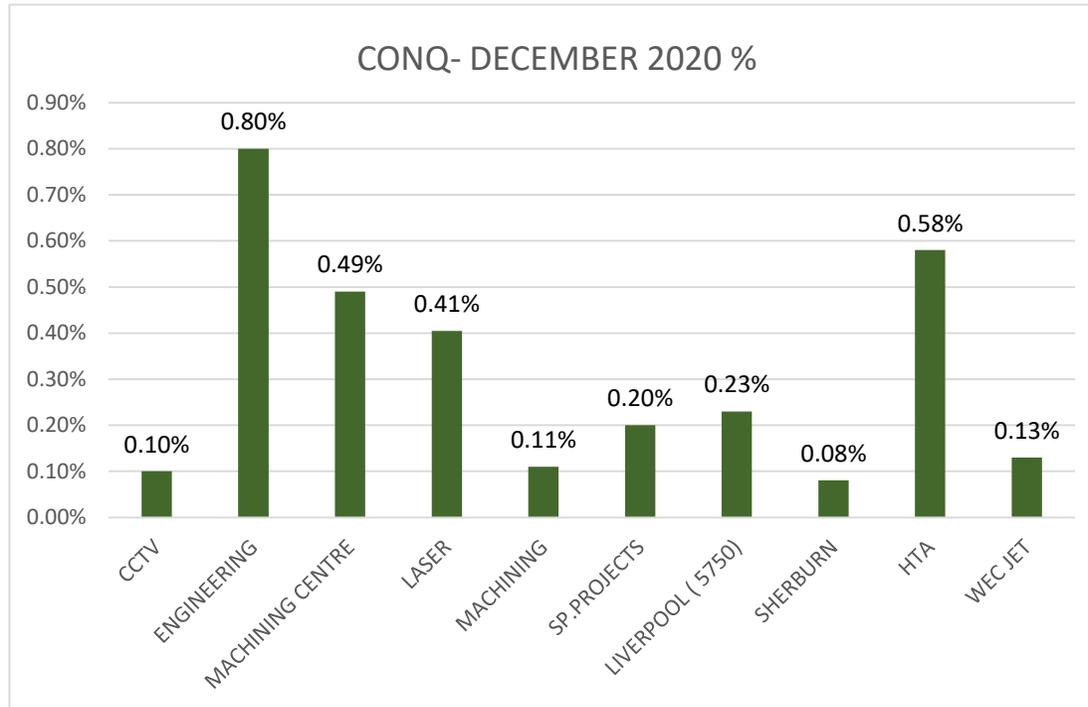


customer complaints/ NCR's 2020



COST OF NON-QUALITY-YTD

To a target of <1%



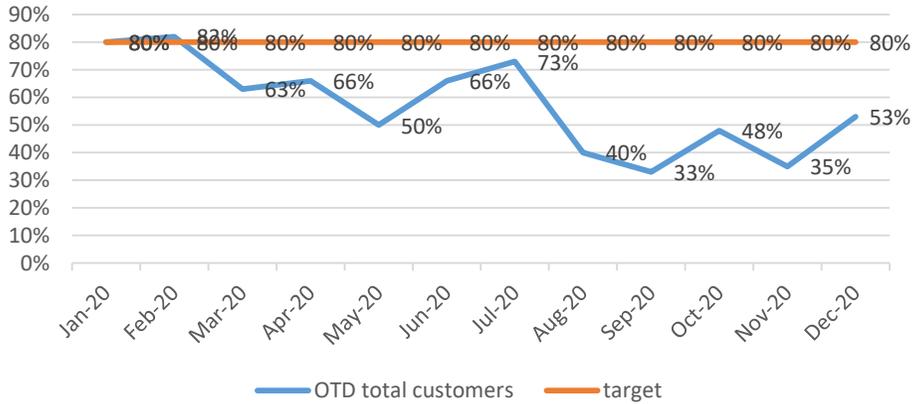
2019-2020 DATA

 PERFORMANCE 2019/2020														
DEPARTMENT	NCR'S		CUSTOMER COMPLAINTS		TARGET		Audit results after follow-up		TARGET	OTD(average)		TARGET	Main root causes	
	2019	2020	2019	2020	2019%	2020%	2019	2020		2019	2020			
WEC ENGINEERING	161	86	51	12	0.24%	0.80%	1%	98%	92%	80%	65%	57%	80%	products delivered without inspection, not following procedures, lack of supervision, lack of planning and control, lack of communication; human factor
WEC MACHINING CENTRE	18	24	6	5	0.70%	0.49%	1%	96%	95%	80%	72%	29%	80%	misalignment on machines (no maintenance);lack of inspection , or inspection done by welding inspector without knowledge on machining tolerances ; human factor
WEC CCTV	52	32	18	21	0.24%	0.10%	1%	95%	93%	80%	NOT MEASURED		80%	items missed from delivery; wrong items sent to the customers; lack of communication
WEC LASER	612	461	367	304	0.55%	0.41%	1%	95%	93%	80%	74%	70%	80%	lack of supervision on welding side; lack of inspection on materials used; human factor
WEC JET	19	8	7	4	0.28%	0.13%	1%	93%	93%	80%	96%	98%	80%	Lack of planning and control
WEC 5750	134	82	87	63	0.36%	0.23%	1%	92%	95%	80%	86%	58%	80%	wrong materials used; lack of planning and control (Contract Review); human factor
SP.PROJECTS	57	44	25	16	0.27%	0.20%	1%	91%	92%	80%	61%	48%	80%	lack of communication between Project team and shop floor; lack of resources/supervision ; human factor
WEC SHERBURN	74	27	6	8	0.28%	0.10%	1%	91%	89%	80%	NOT MEASURED		80%	not appropriate inspection; lack of planning and control/ mist of data when quoting/ Contract Review
WEC MACHINING	212	60	18	11	0.68%	0.11%	1%	95%	92%	80%	84%	64%	80%	unappropriate inspection; lack of planning and control; human factor
	1339	824	585	444	4.54%	2.57%								
		↘		↘		↘			↘			↘		

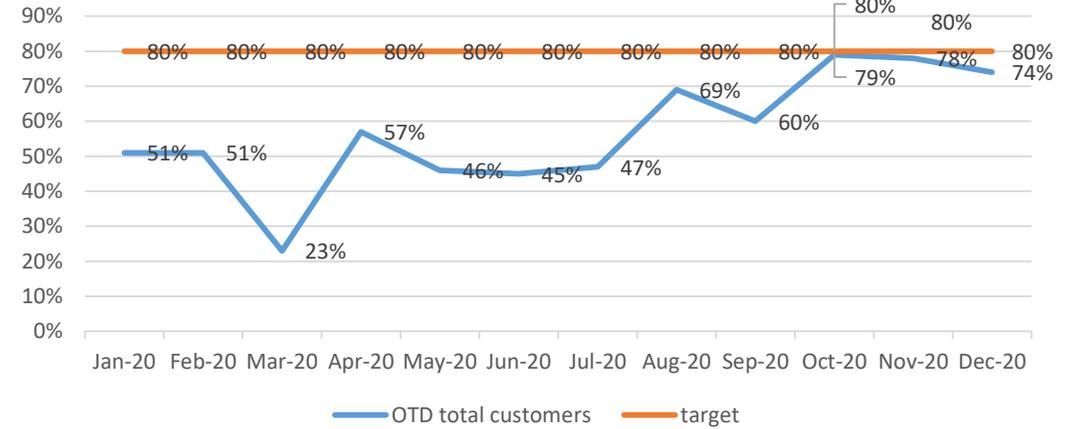
OTD PER DEPARTMENT YTD DECEMBER 2020

OTD DECEMBER 2020

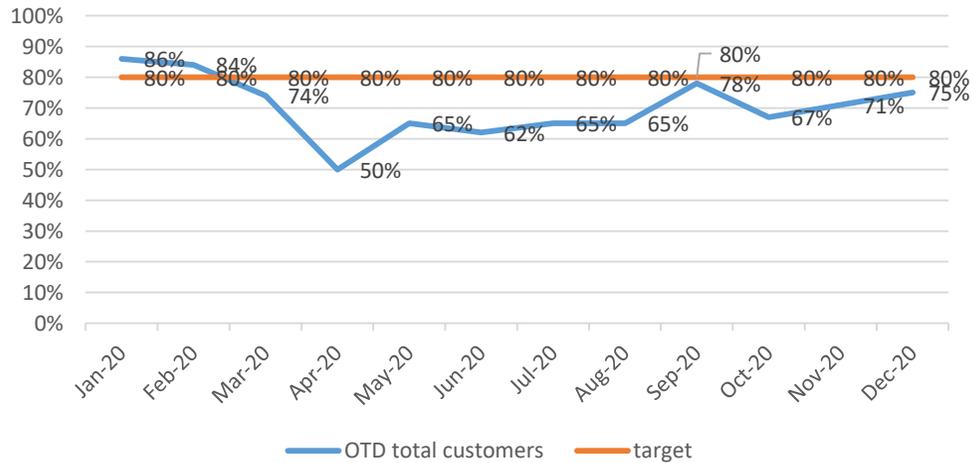
OTD 5750



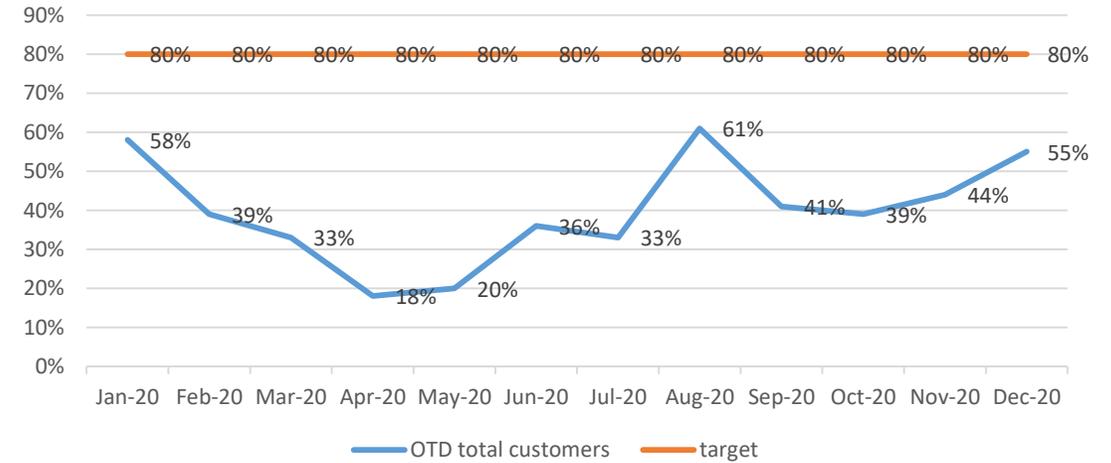
OTD ENGINEERING



OTD LASER

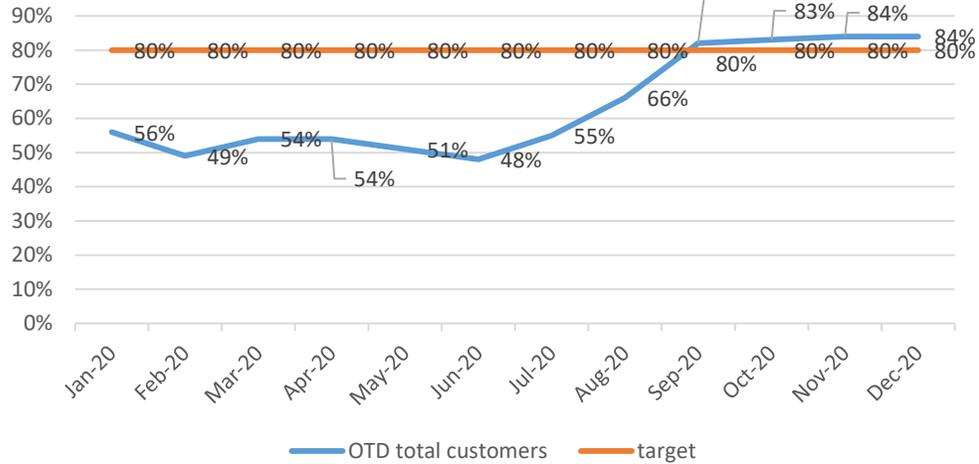


OTD SPECIAL PROJECTS

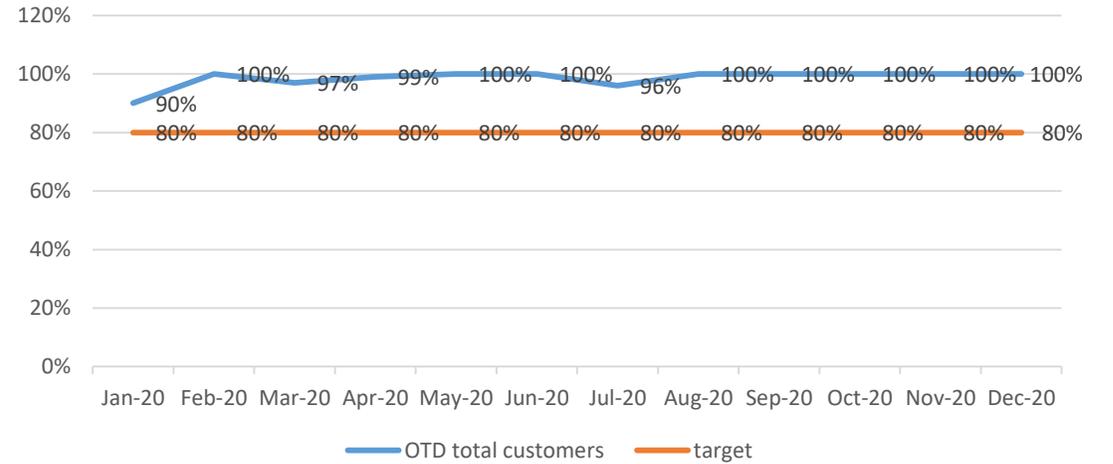


OTD DECEMBER 2020

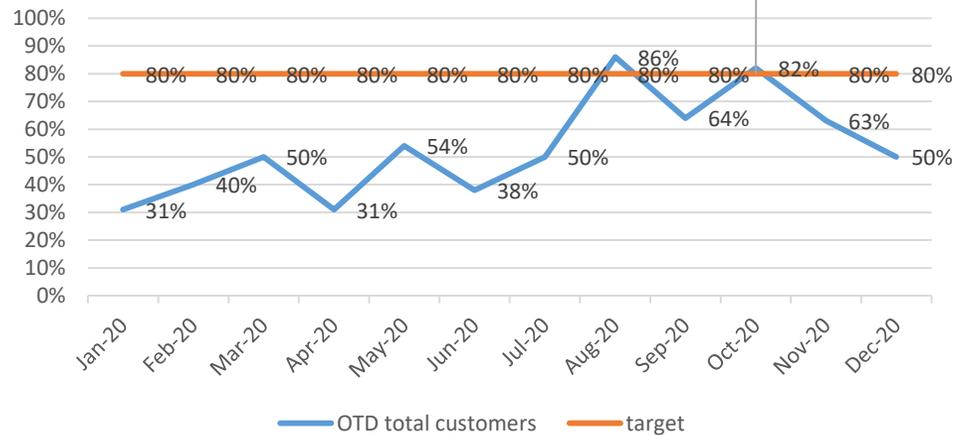
OTD MACHINING



OTD WEC JET



OTD MACHINING CENTRE

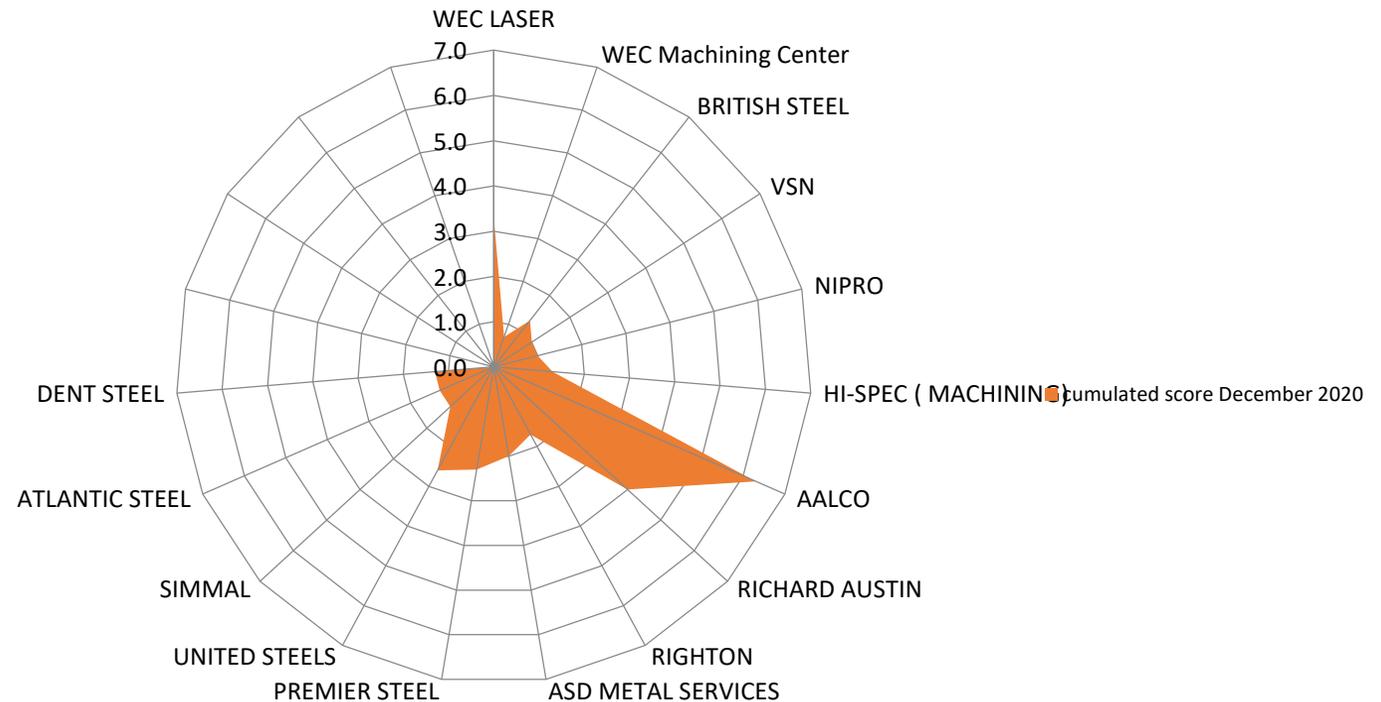


Suppliers performance YTD

WEC LASER	3.3
WEC Machining Center	0.7
BRITISH STEEL	1.3
VSN	1.0
NIPRO	1.0
HI-SPEC (MACHINING)	1.3
AALCO	6.3
RICHARD AUSTIN	4.0
RIGHTON	1.7
ASD METAL SERVICES	2.0
PREMIER STEEL	2.3
UNITED STEELS	2.6
SIMMAL	1.3
ATLANTIC STEEL	1.3
DENT STEEL	1.3

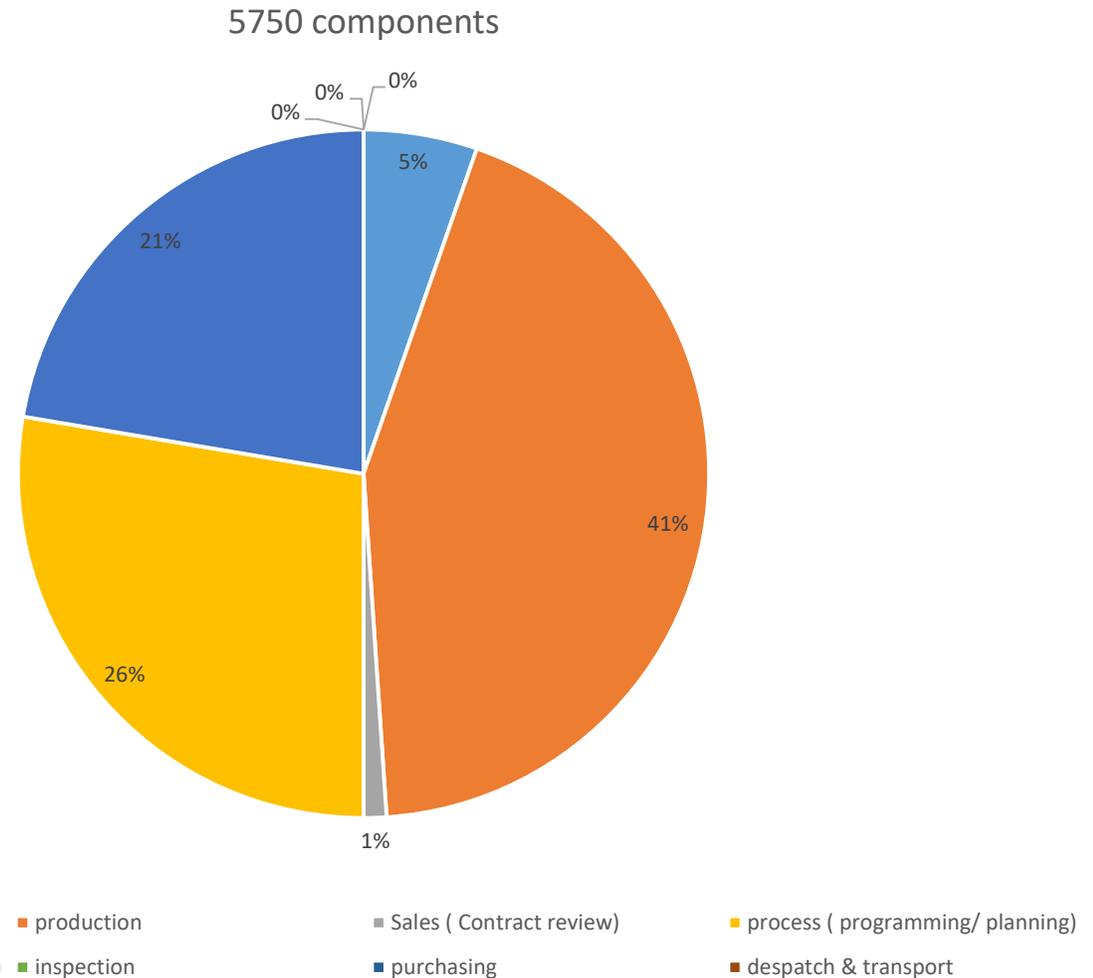
LEGEND : When a supplier reach 4 level-URGENT ACTION PLAN required

cumulated score December 2020



NCR in % -process-5750

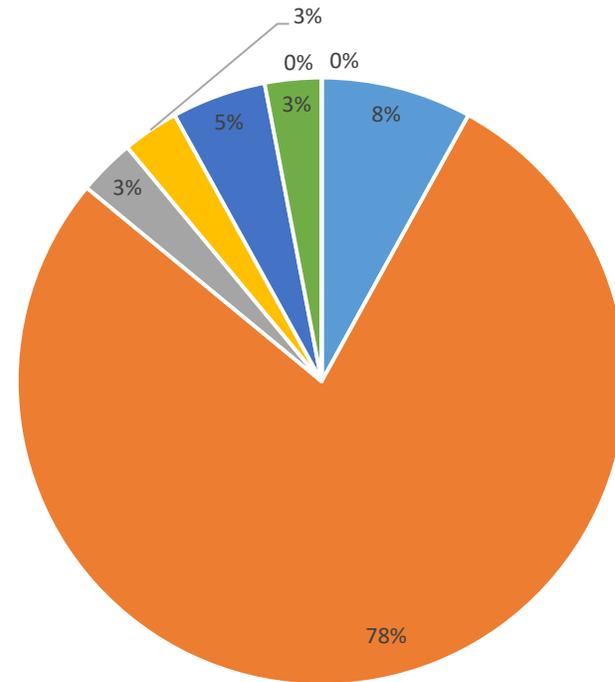
	Oct-20	5750
No ID		5%
production		41%
Sales (Contract review)		1%
process (programming/ planning)		26%
subcontract (includes paintshop)		21%
inspection		0%
purchasing		0%
despatch & transport		0%



NCR % process Special Projects

	Oct-20	SP
No ID		75%
production		18%
Sales (Contract review)		3%
subcontract (includes paintshop)		3%
customer		5%
inspection		3%
purchasing		0%
despatch & transport		0%

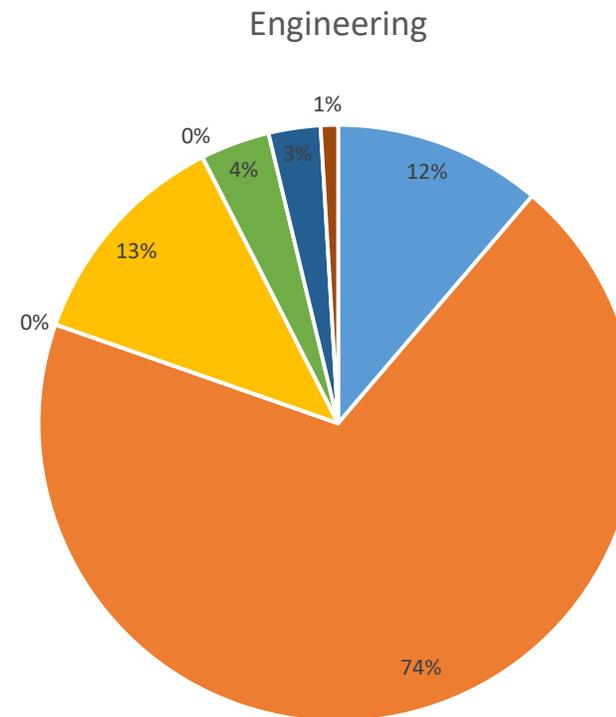
SP NCR PER PROCESS



- No ID
- production
- Sales (Contract review)
- subcontract (includes paintshop)
- customer
- inspection
- purchasing
- despatch & transport

NCR in % -process- ENGINEERING

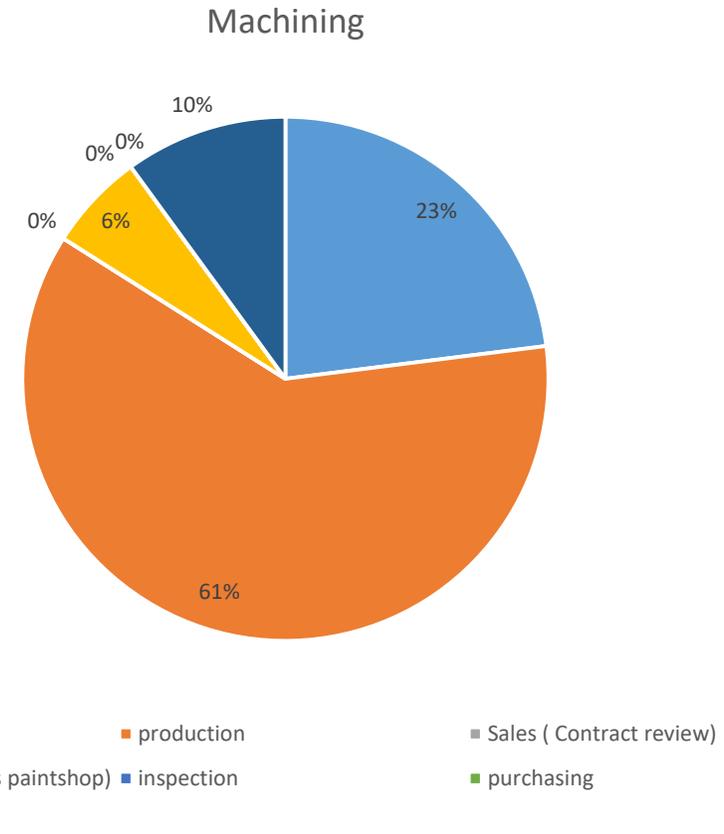
	Oct-20 Engineering
No ID	12%
production	74%
Sales (Contract review)	0%
subcontract (includes paintshop)	13%
customer	0%
inspection	4%
commercial	3%
despatch & transport	1%



■ No ID ■ production ■ Sales (Contract review) ■ subcontract (includes paintshop) ■ customer ■ inspection ■ commercial ■ despatch & transport

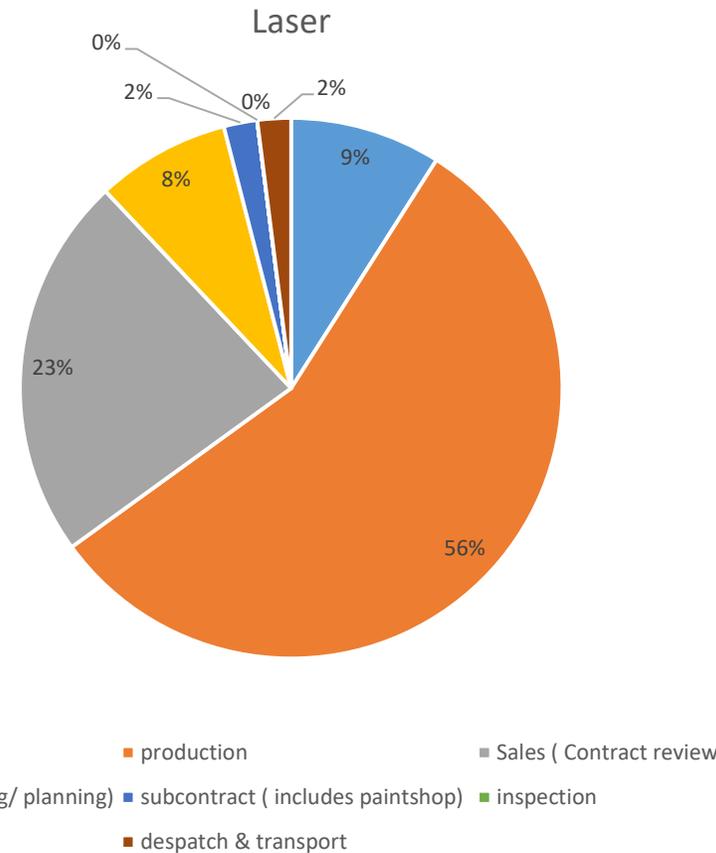
NCR in % -process-Machining

	Oct-20 Machining
No ID	23%
production	61%
Sales (Contract review)	0%
subcontract (includes paintshop)	6%
inspection	0%
purchasing	0%
despatch & transport	10%



NCR in % process-Laser

	Oct-20 Laser
No ID	9%
production	56%
Sales (Contract review)	23%
process (programming/ planning)	8%
subcontract (includes paintshop)	2%
inspection	0%
purchasing	0%
despatch & transport	2%



NCR in % -process-CCTV

	Oct-20	CCTV
No ID		5%
production		84%
Sales (Contract review)		7%
subcontract (includes paintshop)		0%
inspection		0%
purchasing		0%
despatch & transport		8%

