

WEC NEW DASHBOARD

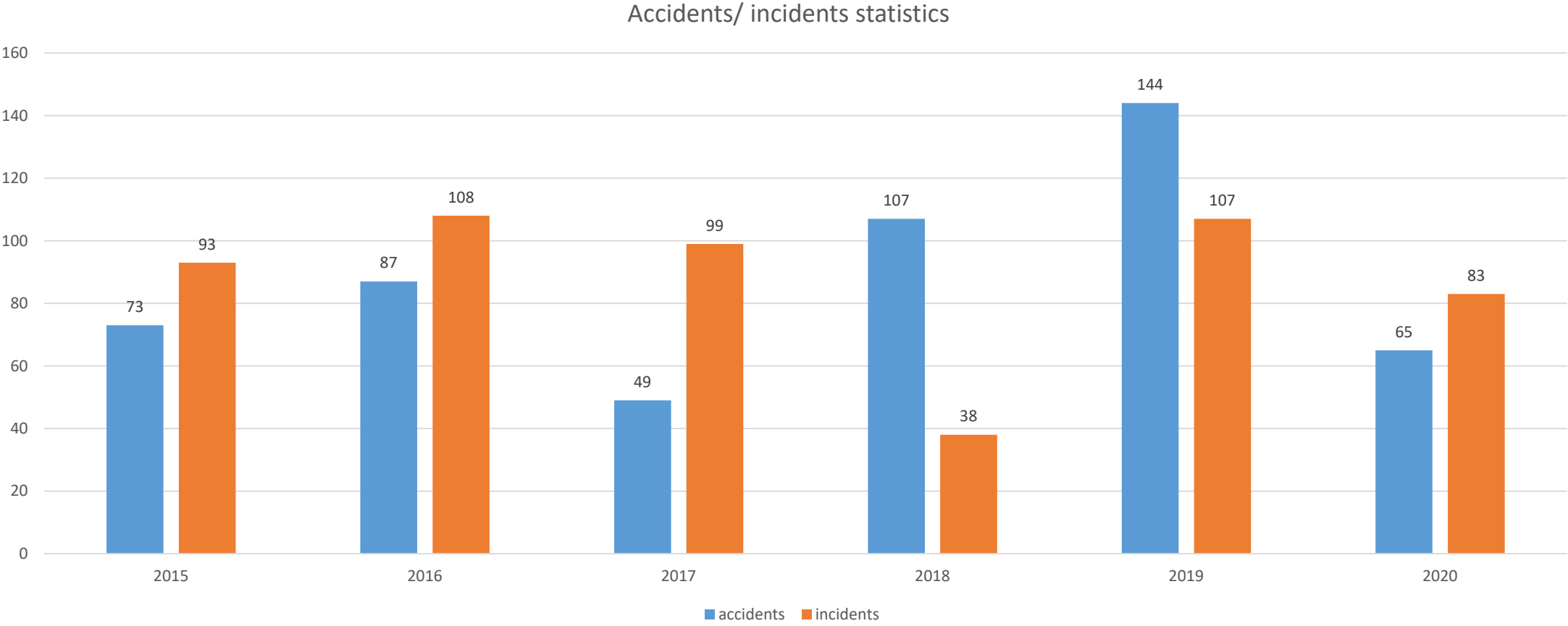
October 2020

SHEQ Scorecard

November 2020

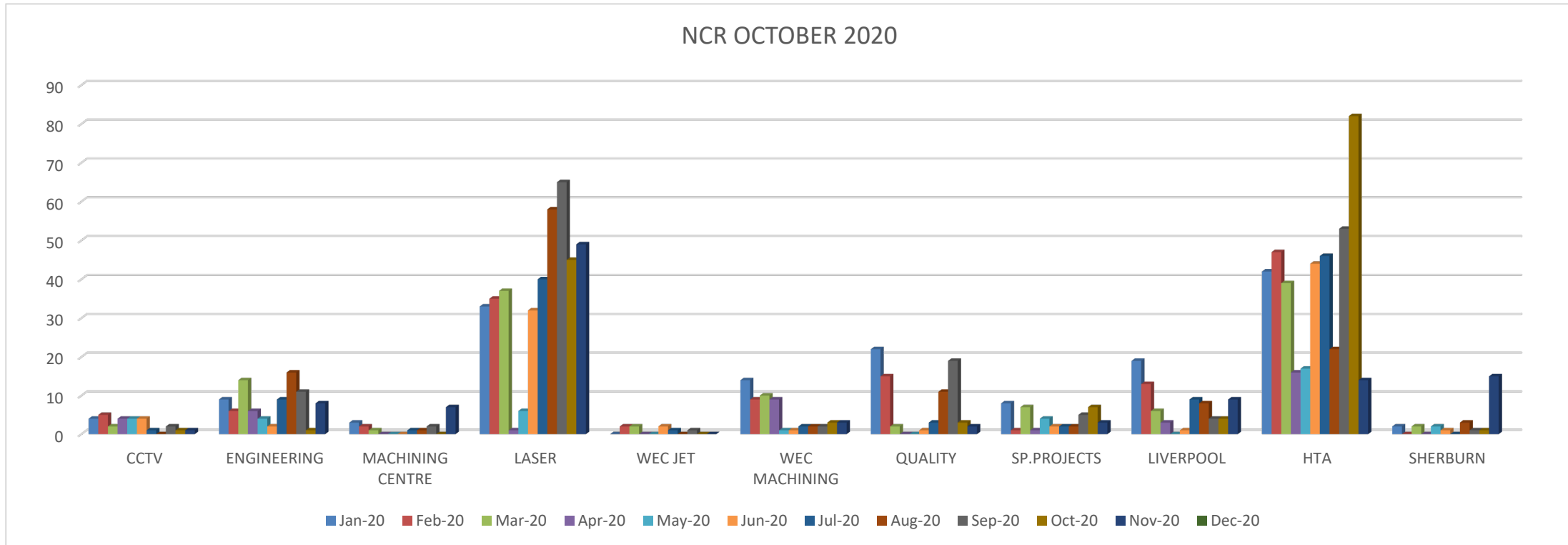
Subject	Targets	Actions	Status	Trend
Audits, Events, Assessments Problems (NCR's) Actions	Audits Overdue- none <0% Planning re-scheduled due to COVID -19 Audits done in Laser and Machining Centre and spot audits in Engineering- actions in place and monitoring	Discuss with all departments QA's in the weekly Quality meeting to review all issues and close the complete one s. Average closure of 20 days.	complete	
Concessions	Expired without resolution none Extended without Action Plan -none Regular Reviews Review of NCR's for Laser department with closure of supplier's issues; New internal ncr's in Engineering		complete	
New/ amended/ deleted documents on Document Control Database	Revised system documents: Rail Manual procedures have been revised to revision 9 Awaiting signature > - none Pending: Quality Policy with commitment to NHSS schemes		complete	
Calibration	Overdue : List with items outstanding in WEC Machining; notification has been sent	Review with each department	In progress	
Training & Competence	Competences & Assessments - outstanding: 8 Laser; 6- Special Projects (new starters);	More new people and no assessments of competences/ address with head of departments – in top managers meeting	In progress	
Customer Satisfaction (Complaints, Surveys, etc.)	Satisfaction Surveys : Good feed-back from Selafield		complete	
Facilities Management	PPM Maintenance Overdue Tasks = none Unplanned tasks None	To the schedule	complete	
Org chart	Organisation Chart changes to include tasks to ISO 3834 for the RWC		complete	
Supplier Quality	Top 5 suppliers (including remote sites)- PERFORMANCE AT 97 % (Atlantic Steel, Dent Steel, ASD)	Address by Purchasing with suppliers/ Quality meetings wit Laser Riverside on missing parts	complete	
Railway Safety Issue Resolution (Inc. Operational Safety)	Railway Safety Issues None/ No work for rail		complete	
EHS	Near misses YTD 77 Minor accidents YTD 51 1-MTL Lost Time Accidents Recorded this month = 0. Accident rate = 0.3% (including MTL) RIDDOR=5 (1-5750; 1-Eng;1-HTA;1-Sherburn;		2 complete	

Accidents/ incidents 2020

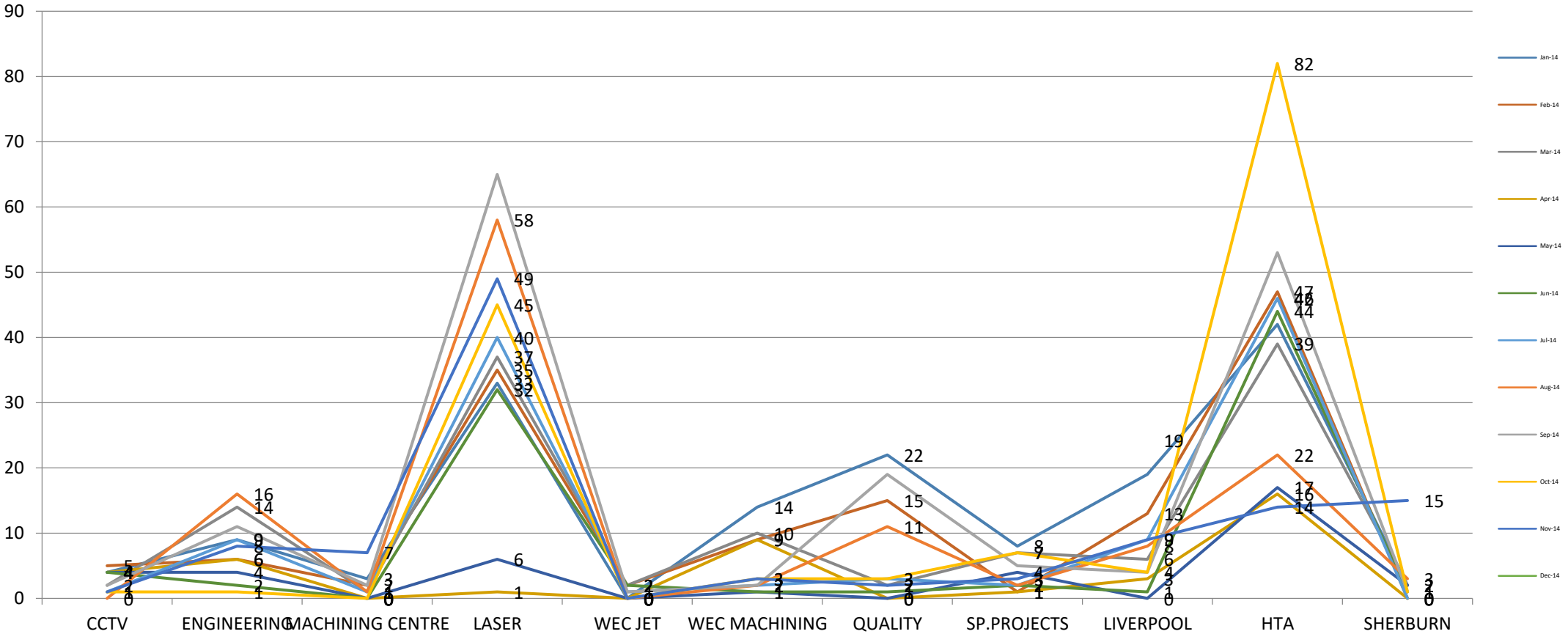


Total NCR's-November 2020

TOTAL NUMBER OF NCR 2020												
DEPARTMENT	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
CCTV	4	5	2	4	4	4	1	0	2	1	1	
ENGINEERING	9	6	14	6	4	2	9	16	11	1	8	
MACHINING CENTRE	3	2	1	0	0	0	1	1	2	0	7	
LASER	33	35	37	1	6	32	40	58	65	45	49	
WEC JET	0	2	2	0	0	2	1	0	1	0	0	
WEC MACHINING	14	9	10	9	1	1	2	2	2	3	3	
QUALITY	22	15	2	0	0	1	3	11	19	3	2	
SP.PROJECTS	8	1	7	1	4	2	2	2	5	7	3	
LIVERPOOL	19	13	6	3	0	1	9	8	4	4	9	
HTA	42	47	39	16	17	44	46	22	53	82	14	
SHERBURN	2	0	2	0	2	1	0	3	1	1	15	
	156	135	122	21	38	90	114	123	165	147	111	0

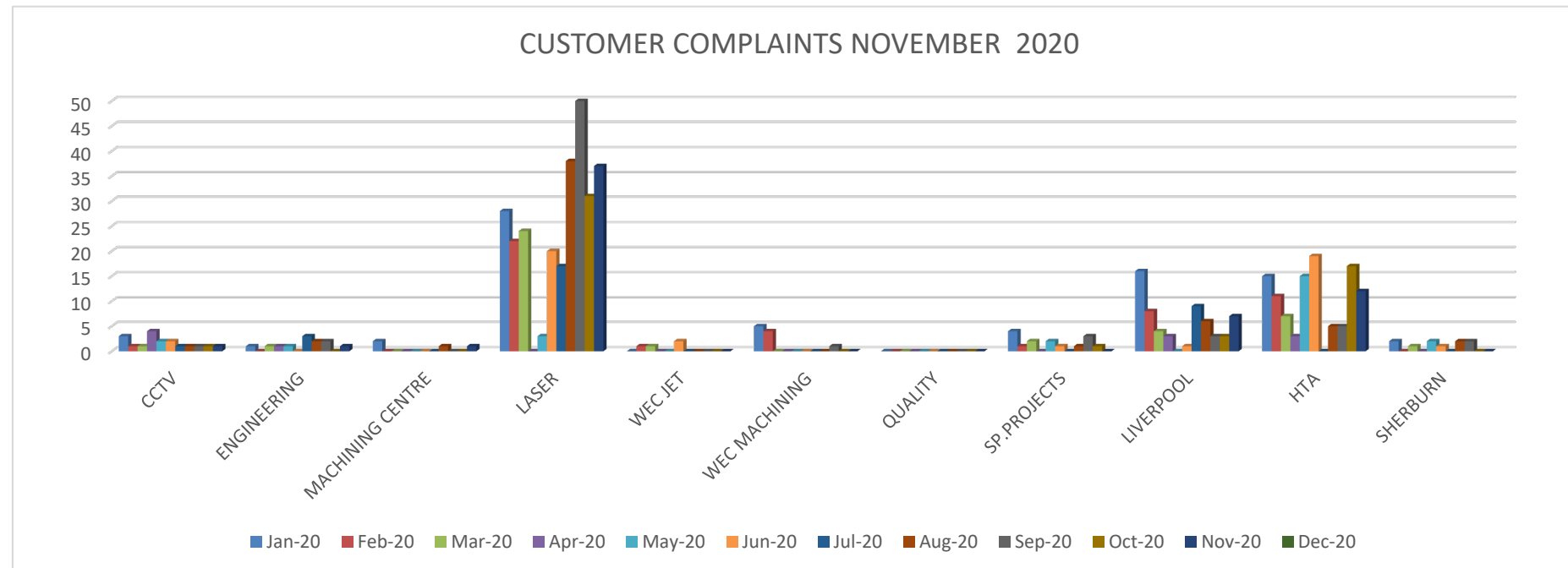


Total no. of recorded NCR's

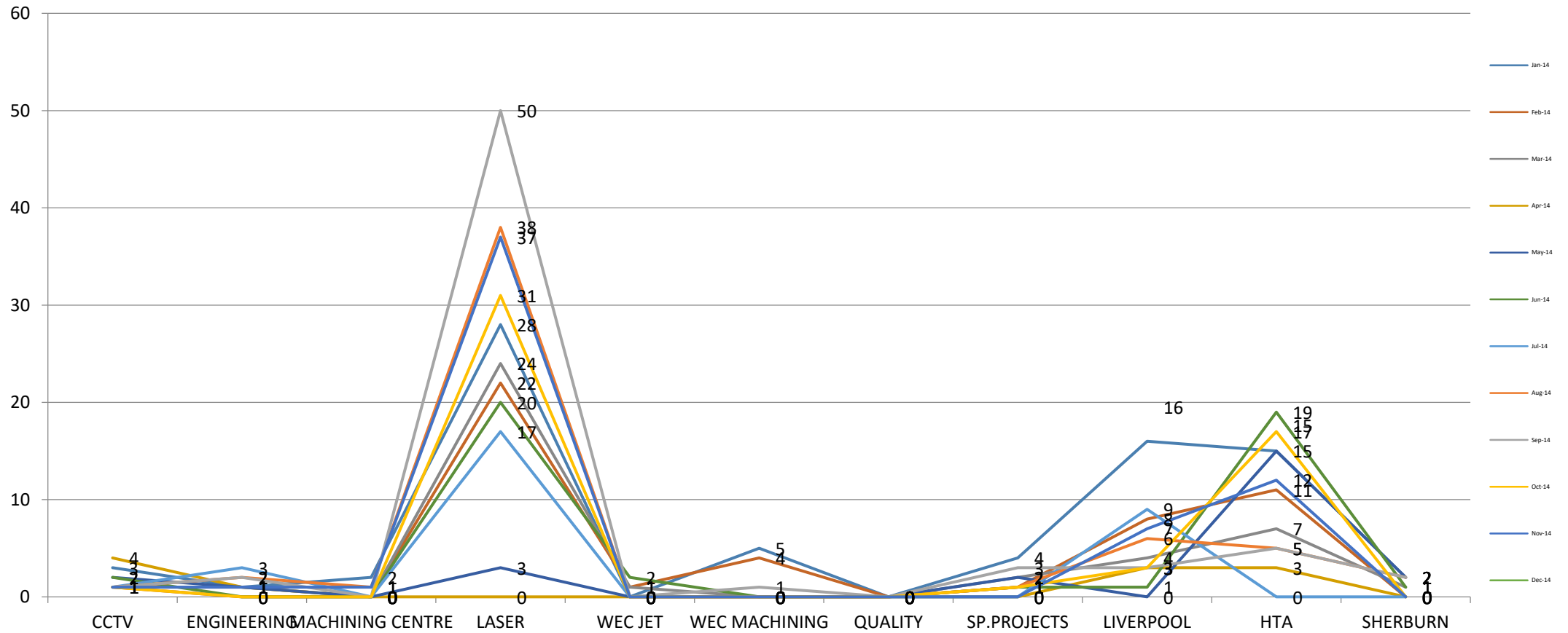


Customer complaints YTD – November 2020

TOTAL NUMBER OF CUSTOMER COMPLAINTS 2020												
DEPARTMENT	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
CCTV	3	1	1	4	2	2	1	1	1	1	1	
ENGINEERING	1	0	1	1	1	0	3	2	2	0	1	
MACHINING CENTRE	2	0	0	0	0	0	0	1	0	0	1	
LASER	28	22	24	0	3	20	17	38	50	31	37	
WEC JET	0	1	1	0	0	2	0	0	0	0	0	
WEC MACHINING	5	4	0	0	0	0	0	0	1	0	0	
QUALITY	0	0	0	0	0	0	0	0	0	0	0	
SP.PROJECTS	4	1	2	0	2	1	0	1	3	1	0	
LIVERPOOL	16	8	4	3	0	1	9	6	3	3	7	
HTA	15	11	7	3	15	19	0	5	5	17	12	
SHERBURN	2	0	1	0	2	1	0	2	2	0	0	
	76	48	41	5	25	46	30	56	67	53	59	0

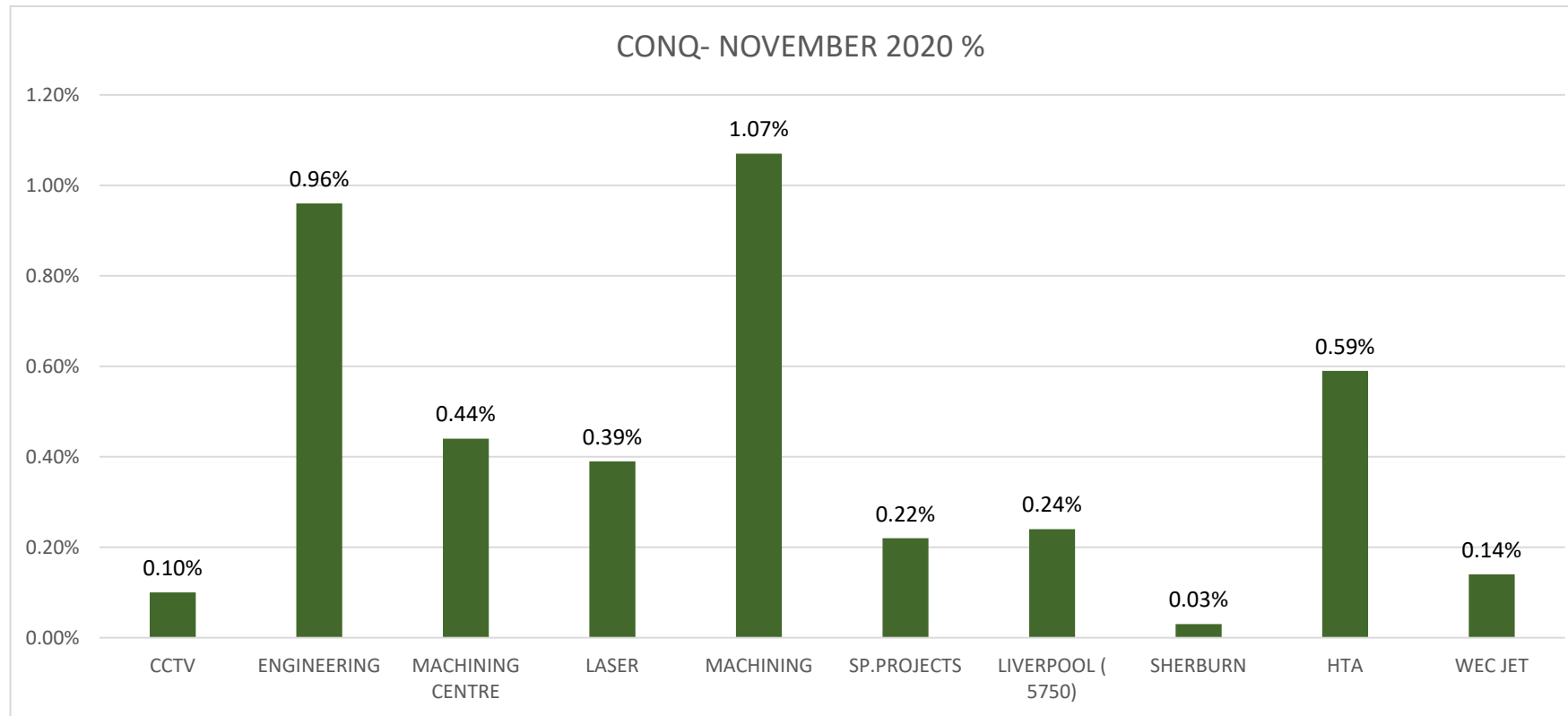


No. of customer complaints YTD



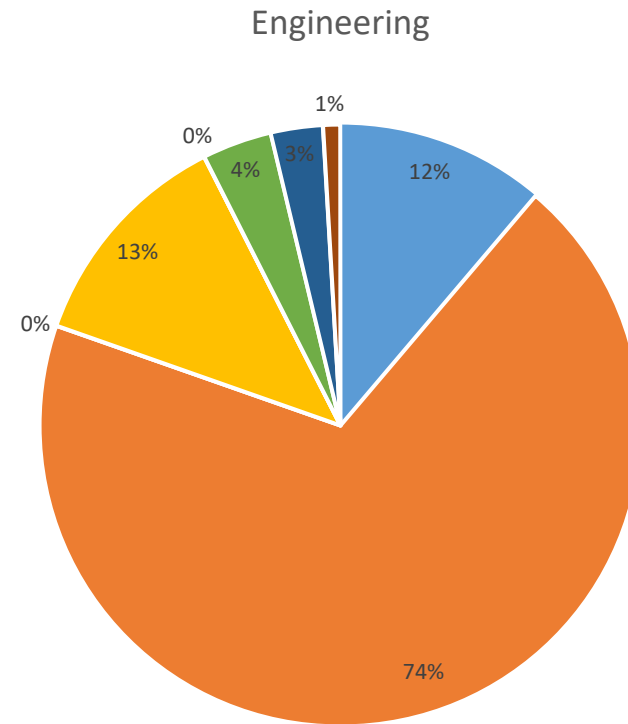
COST OF NON-QUALITY-YTD

To a target of <1%



NCR in % -process- ENGINEERING

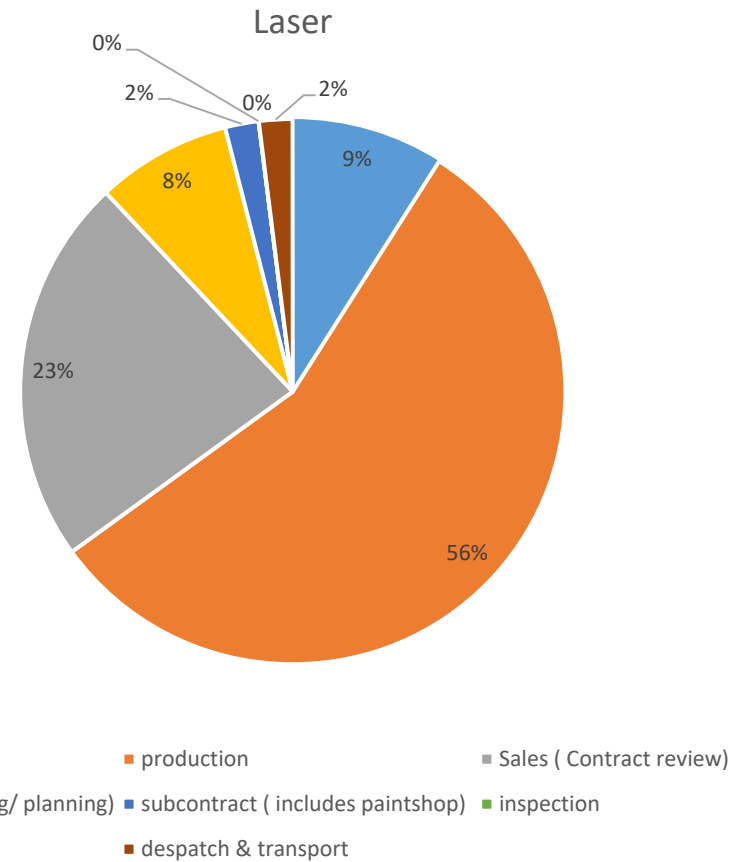
	Oct-20	Engineering
No ID		12%
production		74%
Sales (Contract review)		0%
subcontract (includes paintshop)		13%
customer		0%
inspection		4%
commercial		3%
despatch & transport		1%



■ No ID ■ production ■ Sales (Contract review) ■ subcontract (includes paintshop) ■ customer ■ inspection ■ commercial ■ despatch & transport

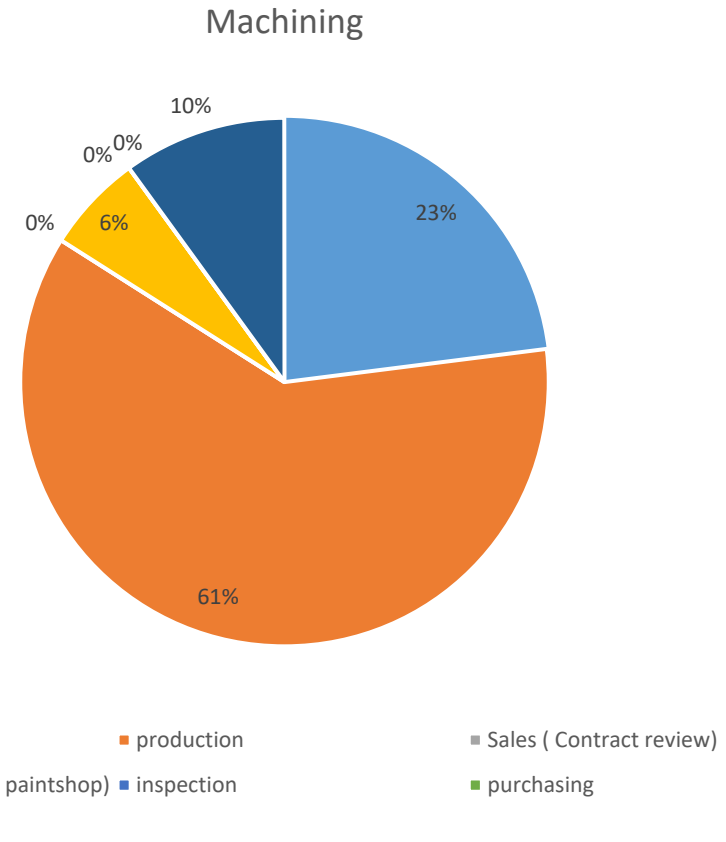
NCR in % process-Laser

	Oct-20	Laser
No ID		9%
production		56%
Sales (Contract review)		23%
process (programming/ planning)		8%
subcontract (includes paintshop)		2%
inspection		0%
purchasing		0%
despatch & transport		2%



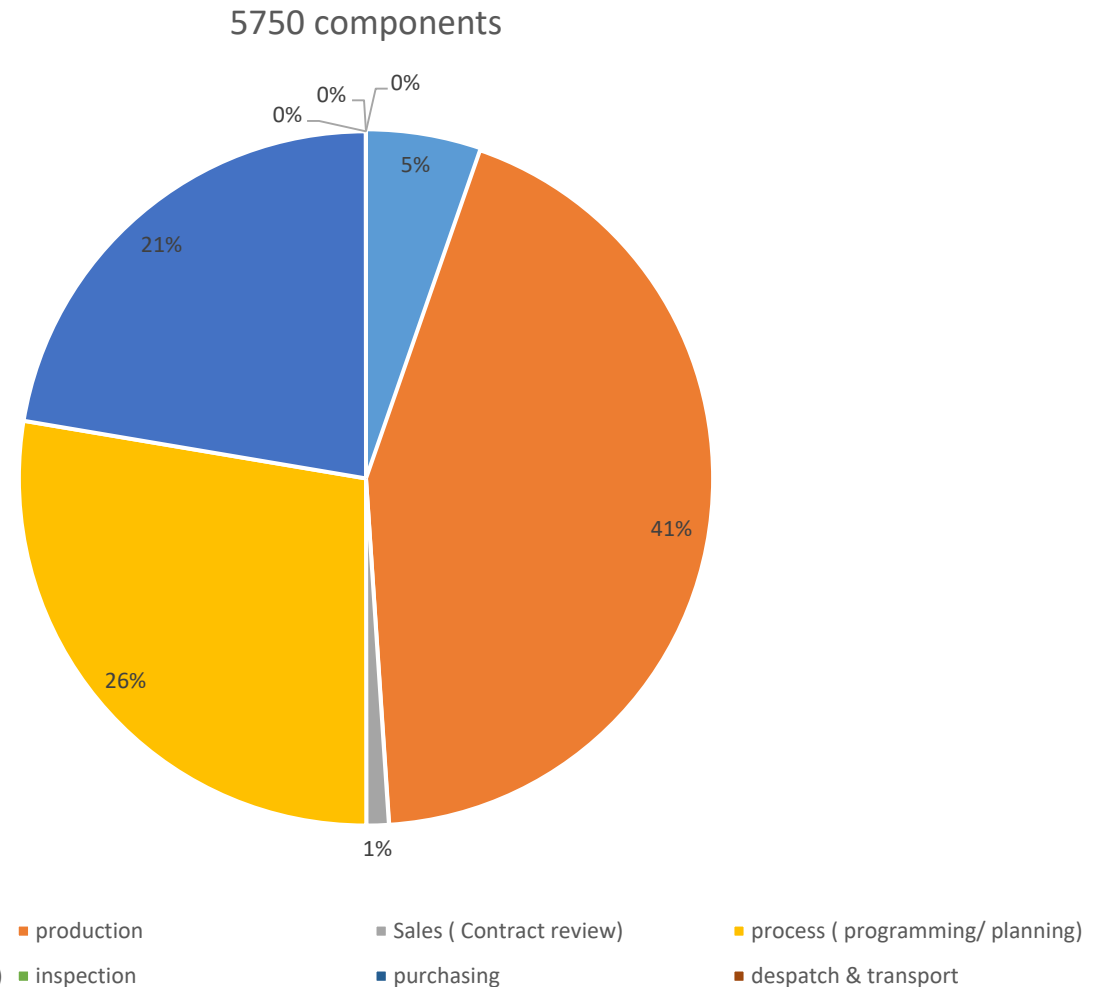
NCR in % -process-Machining

	Oct-20 Machining
No ID	23%
production	61%
Sales (Contract review)	0%
subcontract (includes paintshop)	6%
inspection	0%
purchasing	0%
despatch & transport	10%



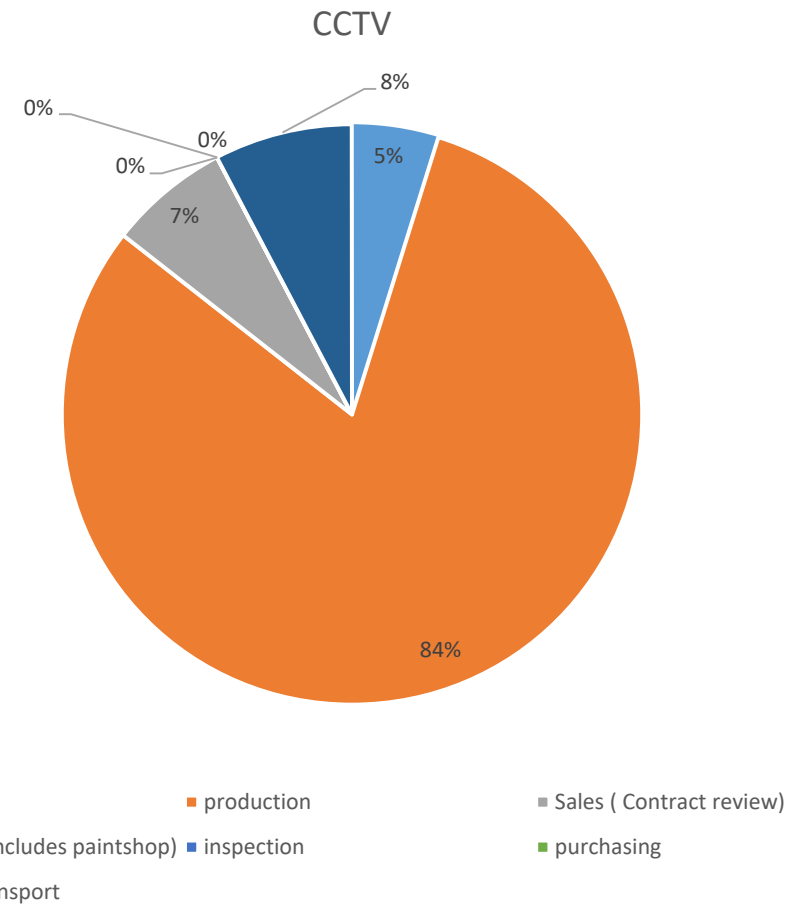
NCR in % -process-5750

	Oct-20	5750
No ID		5%
production		41%
Sales (Contract review)		1%
process (programming/ planning)		26%
subcontract (includes paintshop)		21%
inspection		0%
purchasing		0%
despatch & transport		0%



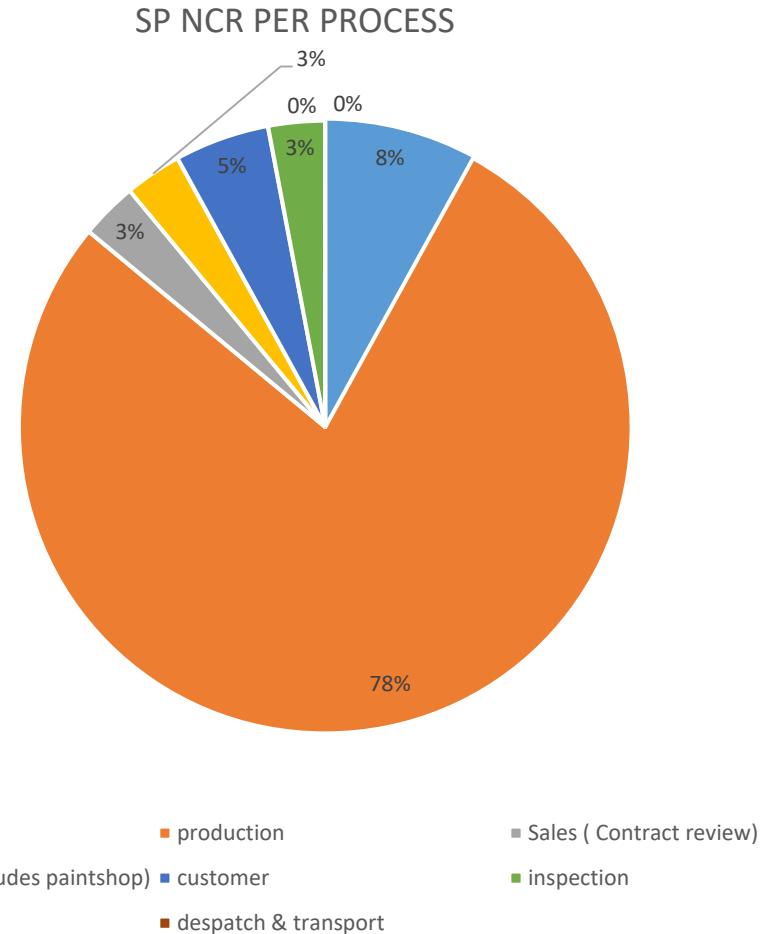
NCR in % -process-CCTV

	Oct-20	CCTV
No ID		5%
production		84%
Sales (Contract review)		7%
subcontract (includes paintshop)		0%
inspection		0%
purchasing		0%
despatch & transport		8%



NCR % process Special Projects

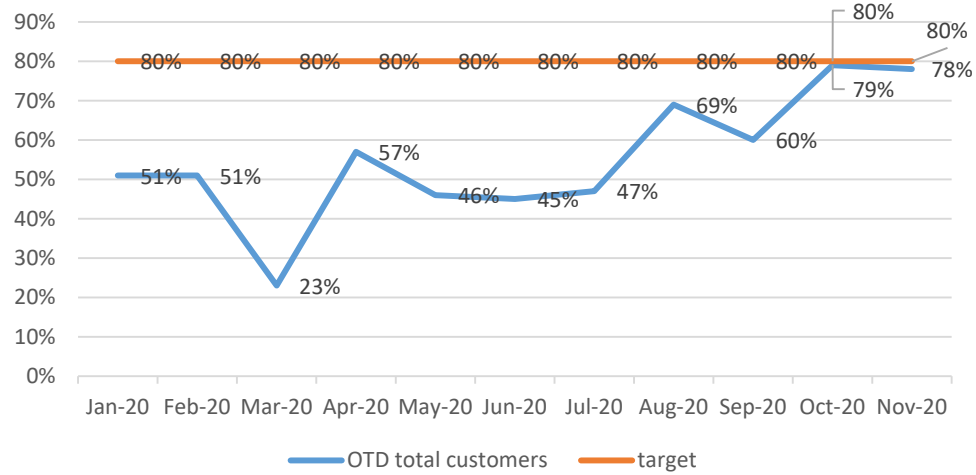
	Oct-20 SP
No ID	75%
production	18%
Sales (Contract review)	3%
subcontract (includes paintshop)	3%
customer	5%
inspection	3%
purchasing	0%
despatch & transport	0%



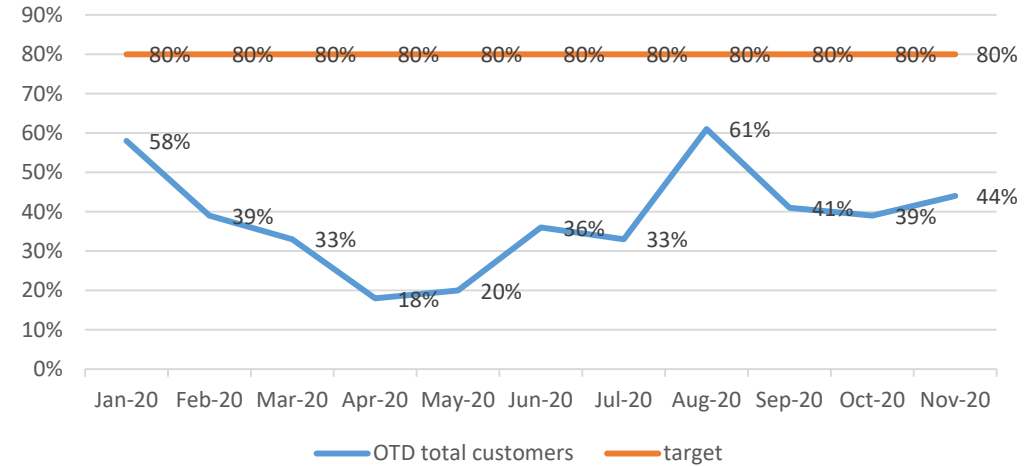
OTD PER DEPARTMENT YTD NOVEMBER 2020

OTD November

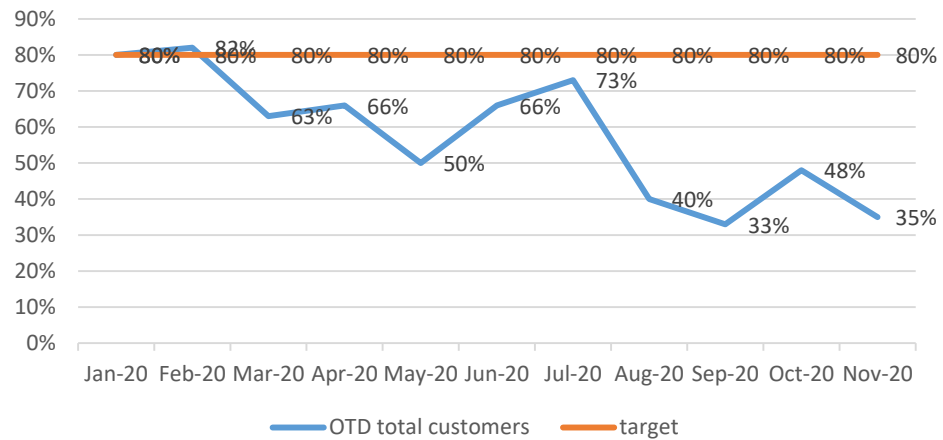
OTD ENGINEERING



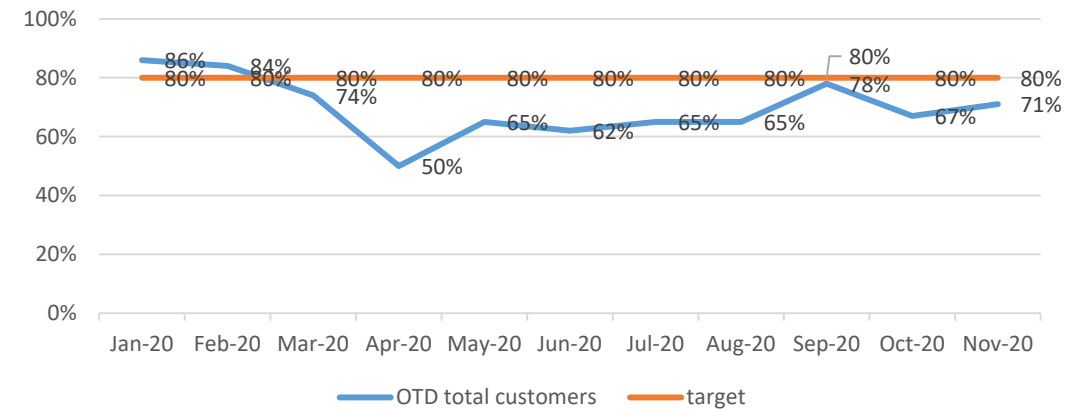
OTD SPECIAL PROJECTS



OTD 5750

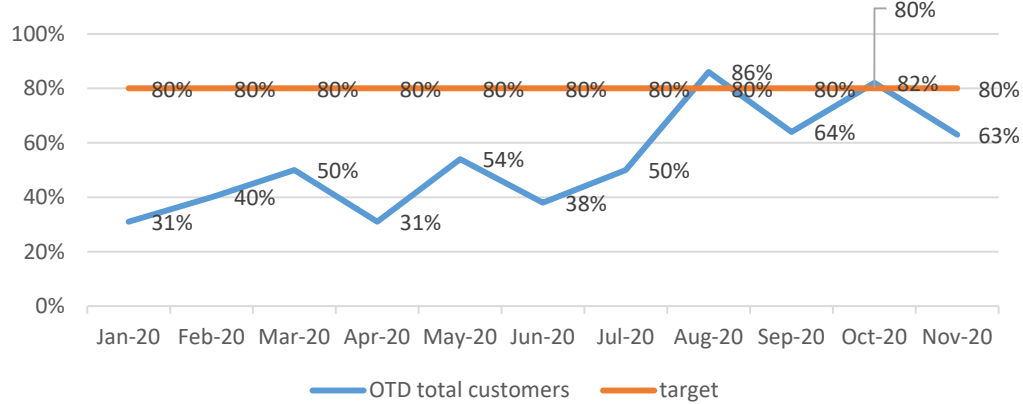


OTD LASER

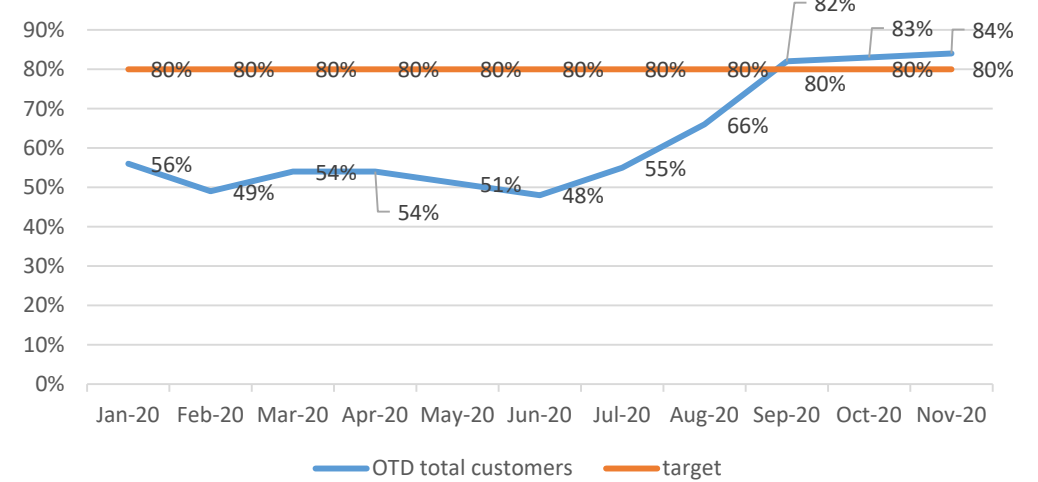


OTD NOVEMBER 2020

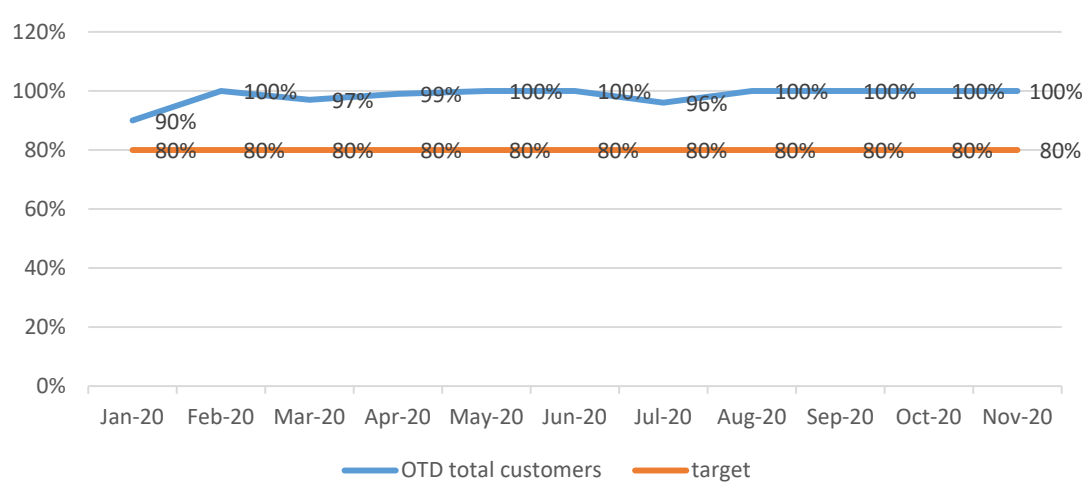
OTD MACHINING CENTRE



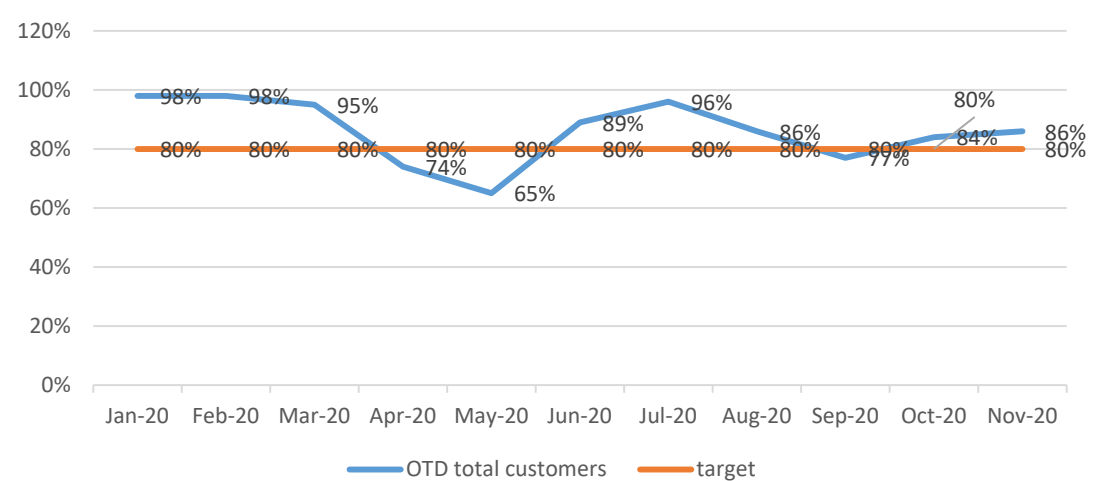
OTD MACHINING



OTD WEC JET



OTD HTA



Root causes

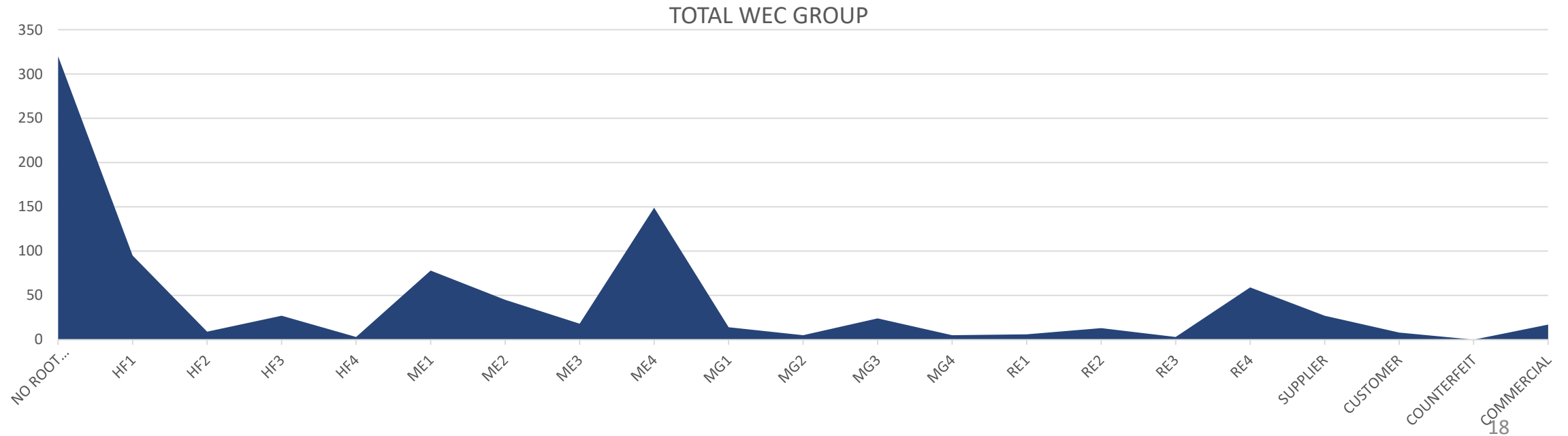
Main root causes:

ME4= Inadequate verification or validation of process, product or service;

ME1= Lack of operational planning and control;

RE4= Inadequate provision of equipment

CauseGroup	RootCause	CauseCode	CauseTitle
Resources	RE1-Resources-IPC	RE1	Inadequate people capability
Resources	RE2-Resources-IOI	RE2	Inadequate operating infrastructure
Resources	RE3-Resources-IOE	RE3	Inadequate operating environment
Resources	RE4-Resources-IPE	RE4	Inadequate provision of equipment
Management	MG1-Management-LTP	MG1	Lack of training provision
Management	MG2-Management-URR	MG2	Unclear roles and responsibilities
Management	MG3-Management-IOG	MG3	Inadequate organisational governance
Management	MG4-Management-IC	MG4	Inadequate communication
Methods	ME1-Methods-LOPC	ME1	Lack of operational planning and control
Methods	ME2-Methods-IDI	ME2	Inadequate documented information
Methods	ME3-Methods-ICDI	ME3	Inadequate control of documented information
Methods	ME4-Methods-IVP	ME4	Inadequate verification or validation of process, product or service
Human Factors	HF1-HumanFactors-LC	HF1	Lack of attention or concentration
Human Factors	HF2-HumanFactors-PS	HF2	Pressure and stress
Human Factors	HF3-HumanFactors-D	HF3	Distraction
Human Factors	HF4-HumanFactors-F	HF4	Fatigue



Suppliers performance YTD

WEC LASER	3.3
WEC Machining Center	0.7
BRITISH STEEL	1.3
VSN	1.0
NIPRO	1.0
HI-SPEC (MACHINING)	1.3
AALCO	5.0
RICHARD AUSTIN	4.0
RIGHTON	1.7
ASD METAL SERVICES	2.0
PREMIER STEEL	2.3
UNITED STEELS	2.6
SIMMAL	1.3
ATLANTIC STEEL	1.3
DENT STEEL	1.3
LEGEND : When a supplier reach 4 level-URGENT ACTION PLAN required	

cumulated score November 2020

